Overall Mean with SD for Container Terminal **—** Mean Meah: 17.4 SD 14.5 Mean: 3.8 SD: 6.0 Mean: 3.5 SD: 5.9 Mean: 2.8 SD: 0.3 Mean: 2.8 SD: 0.3 Mean: 2.0 SD: 3.9 Mean: 2.0 SD: 3.7 Mean: 0.0 SD: 0.0 Mean: 0.0 Mean: 0.0 SD: 0.0 Mean: 0.0 SD: 0.1 SD: 0.0 Channel Out Channel In Time to get Pilot In Time to get Tugs In Time to get Pilot Out Time to get Tugs Out Time to get Berth Restriction In (T) Terminal Ops **Terminal Other** Restriction Out (T)

Processes

30

25

20

10

5 ·

0

Time (hr)