

# Data science approaches to understanding key actors on online hacking forums

**Andrew Caines**

*Theoretical & Applied Linguistics*

*Faculty of Modern & Medieval Languages*

**Sergio Pastrana**

*Cambridge Cybercrime Centre*

*Department of Computer Science and Technology*

Third Annual Cybercrime Conference, Cambridge

July 12, 2018

## 1 Introduction

### 2 The CrimeBB Dataset

- Motivation
- Data collection
- Description of the dataset

### 3 Natural Language Processing

### 4 Analysing Cybercrime Actors in a Large Underground Forum

- Introduction
- Identification of key actors
- Characterization
- Prediction

### 5 Conclusions

# Outline

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# Underground forums bring together individuals interested in cybercrime

Internet Organized Crime Threat Assessment (IOCTA) 2017, EUROPOL

Places where cybercriminals **learn** from their peers and betters and **buy and sell** the services and tools needed to commit crime online

Intelligence Assessment on Pathways Into Cyber Crime 2017, UK NCA

- Availability of **low-level hacking tools** encourages criminal behaviour
- Offenders begin to participate in gaming [...] forums and **progress** to criminal hacking forums
- Forum **interaction** [...] drives young cyber criminals

# Forums are organized in sub-forums or boards, threads and posts

The screenshot shows the homepage of the Hack Forums website. At the top, there's a navigation bar with links for Home, Upgrade, Search, Memberlist, Extras, Help, Wiki, Follow, and Contact. A purple banner in the center says "Learn How to Make \$5000/month". Below the banner, there's a menu bar with Common, Hack (which is selected), Tech, Code, Game, Groups, Web, GFX, Market, and Money. The main content area is titled "Hacks, Exploits, and Various Discussions". It lists several forums with their names, descriptions, thread counts, post counts, and the last post made.

Forum	Threads	Posts	Last Post
<b>Beginner Hacking</b> This is for the entry level hacker wishing to learn more about the art of H4cking. - E-Whoring - Private Investigation Methods and Anonymity	227,697	1,789,381	<b>What's up with the traffic...</b> 2 minutes ago by SlushPuppy
<b>Advanced Hacking</b> If you feel you're past the beginner stages and want to delve deeper into computer security, analysis, and internet exploits you should participate here. - Botnets, IRC Bots, and Zombies - Pentesting and Forensics	114,352	938,246	<b>https shells needed skype...</b> 1 minute ago by moneysurefire
<b>Hacking Tools and Programs</b> Since every hacker needs tools and programs please post your favorites here. - Keyloggers	152,835	1,885,530	<b>RAT that doesn't require ...</b> 37 minutes ago by Toxicque
<b>Website and Forum Hacking</b> We get a lot of discussions here about how to hack a website or forum so this is the area for those threads. - SQL Injection Attacks	136,557	877,851	<b>Request for Instagram hac...</b> 5 hours ago by sergeyglazunov
<b>Hacking Tutorials</b> If you have a hacking tutorial please post it here for consideration to be in the Premium Hacking Tutorials. - Free Ebook Hacking Tutorials	29,381	529,546	<b>Hack Facebook, GMall,Yahoo...</b> 1 hour ago by helbanian
<b>Wifi WPA WEP Bluetooth 4G LTE Wireless Hacking</b> For hacking wireless networks, wpa/wep encryption, sniffers, setup, connection problems, aircrack and other wireless related discussions please join this forum.	17,120	151,209	<b>Official WiFi-hacking hel...</b> 4 minutes ago by Justifyou™

# Forums are organized in sub-forums or boards, threads and posts

Pages (2739): [1](#) [2](#) [3](#) [4](#) [5](#) ... [2739](#) [Next >](#) [▼](#)

[Post Thread](#)

**Botnets, IRC Bots, and Zombies** [Mark this forum read](#) | [Subscribe to this forum](#)

Thread / Author	Replies	Rating	Last Post [ago]
<b>Important Threads</b>			
<a href="#">↳ XMRMINING [ Monero Mining pool ] [ Botnet allowed ] (Pages: 1 2 ) Laundering</a>	11	★★★★★	Yesterday, 09:04 AM Last Post: Omniscent
<a href="#">↳ {MENTORING &amp; BOTNET SETUP } EVERYTHING Included   From Noob to Pro  OFFSHORE HOSTING (Pages: 1 2 3 4 ... 44 ) Blatngu*</a>	430	★★★★★	Yesterday, 10:18 AM Last Post: aloksaini
<b>Normal Threads</b>			
<a href="#">↳ Best loaders / botnets with a update feature? swapnilakshay</a>	8	★★★★★	54 minutes ago Last Post: LordStev
<a href="#">↳ VPS SPAMMING (Pages: 1 2 ) godric01</a>	11	★★★★★	1 hour ago Last Post: LordStev
<a href="#">↳ Smart Miner Helper CPU - 100% invisible - no more slow down the PC - Monero v1.3.0 (Pages: 1 2 3 ) basuramutti</a>	25	★★★★★	2 hours ago Last Post: basuramutti
<a href="#">↳ Zykion HTTP Botnet Builder Jerel0929</a>	2	★★★★★	4 hours ago Last Post: Bipolarz
<a href="#">↳ SYNACK 99TCP - Version 1.0 Yubina (Pages: 1 2 ) Nevahr</a>	19	★★★★★	8 hours ago Last Post: Yavu
<a href="#">↳ [Http] Zerocool Botnet (Pages: 1 2 3 4 ... 16 ) Yattaze</a>	154	★★★★★	10 hours ago Last Post: Yattaze
<a href="#">↳ Torrent sites for distributing? (Pages: 1 2 ) ilium51</a>	19	★★★★★	10 hours ago Last Post: eviAPPLE
<a href="#">↳ [Development Thread] LiteHTTP (Pages: 1 2 3 4 ... 32 ) Zettabit</a>	313	★★★★★	10 hours ago Last Post: Dotex1
<a href="#">↳ [free] botnet setup service Not Long time [ free ] (Pages: 1 2 ) xx_0xD_xx</a>	13	★★★★★	10 hours ago Last Post: speckled_eggz

This project is funded by the Alan Turing Institute. The Cambridge Cybercrime Centre provided the data

- Part of this research is funded by The Alan Turing Institute's Defence and Security Programme [DS/SDS/1718/4]
  - PI. **Dr. Paula Buttery** (Natural Language & Information Processing)
  - Co-I. **Dr. Alice Hutchings** (Cambridge Cybercrime Centre)
  - 6 months: 01 October - 31 March
- The dataset is provided by the Cambridge Cybercrime Centre under legal agreements
  - Use the data only for cybercrime research and analysis
  - Not reverse engineer the data or use it for any commercial purpose
  - Secure the data at all times; and to respect the law, particularly data protection law

<https://www.cambridgecybercrime.uk>

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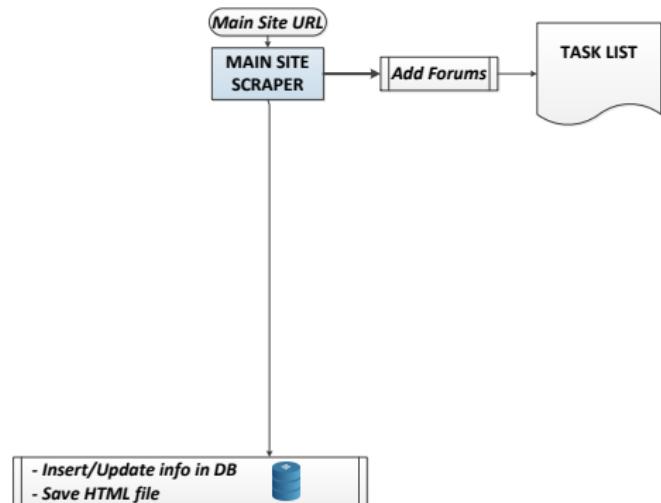
# Research on underground forums is limited by the availability of datasets

- Leaked databases.
  - ✓ Full dump, including private messages, registration emails, etc.
  - ✗ Ethical and legal issues
  - ✗ Observer effect
  - ✗ Outdated
- Partially crawled
  - ✓ Focused
  - ✗ Incomplete
  - ✗ Manual effort
  - ✗ Outdated

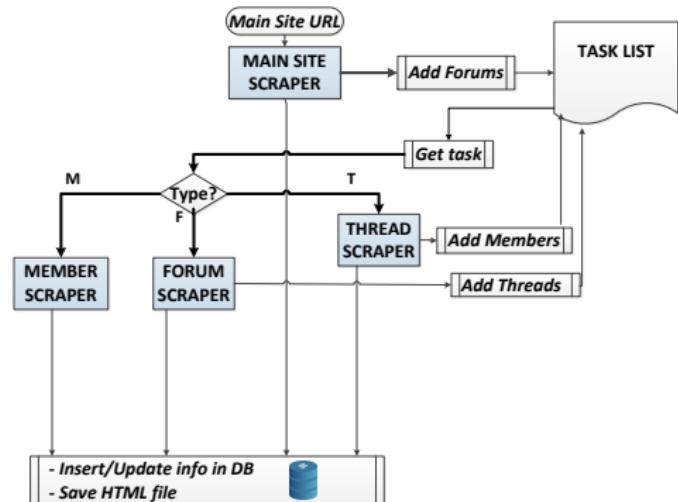
We fill the gap by providing a complete, updated dataset of operative underground forums

- **CrimeBot** is a tool designed to crawl and scrape underground forums
- **CrimeBB** is a dataset containing more than 48m posts made from 1m accounts in 7 different forums
- Both the tool and dataset are **available** for other academic researchers **under legal agreements to prevent misuse**

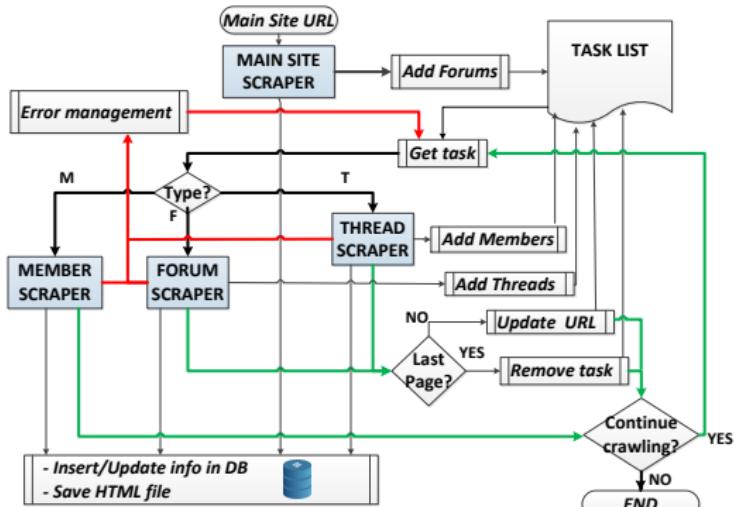
# CrimeBot addresses particular challenges to crawl underground forums



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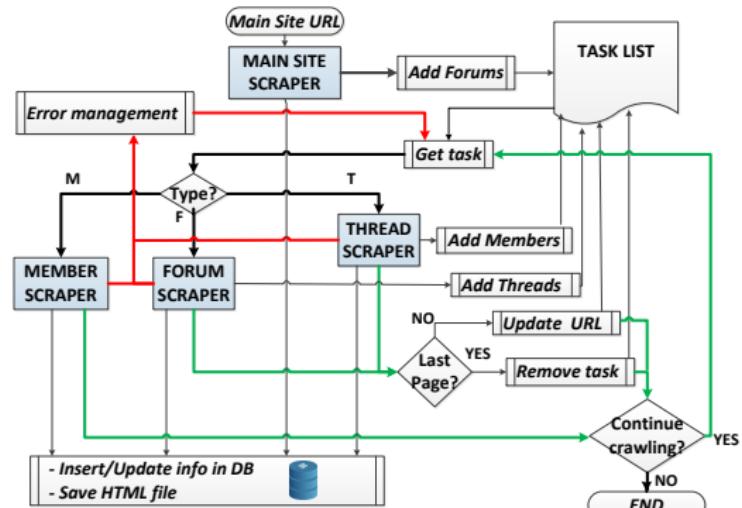


# CrimeBot addresses particular challenges to crawl underground forums

- Stealthiness

## Avoid observer effect

- Navigation patterns
- Connection times

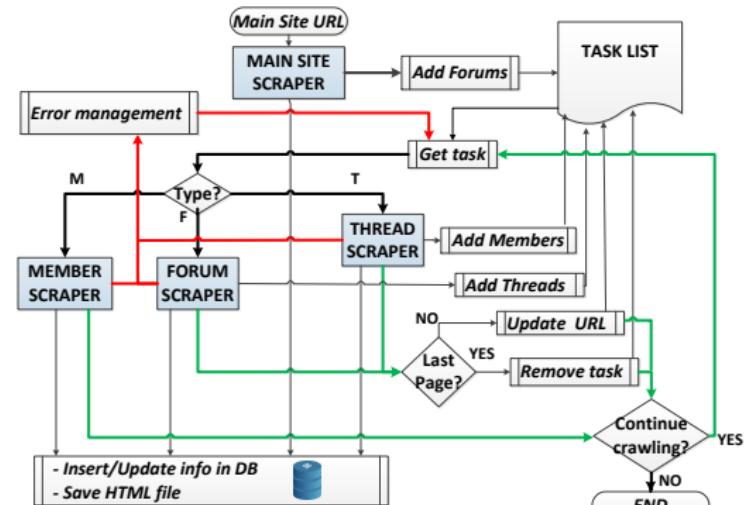


# CrimeBot addresses particular challenges to crawl underground forums

- Stealthiness
- Efficiency

**Optimize, limit manual effort**  
**Trade-off with stealthiness**

- Distributed crawling
- Error management

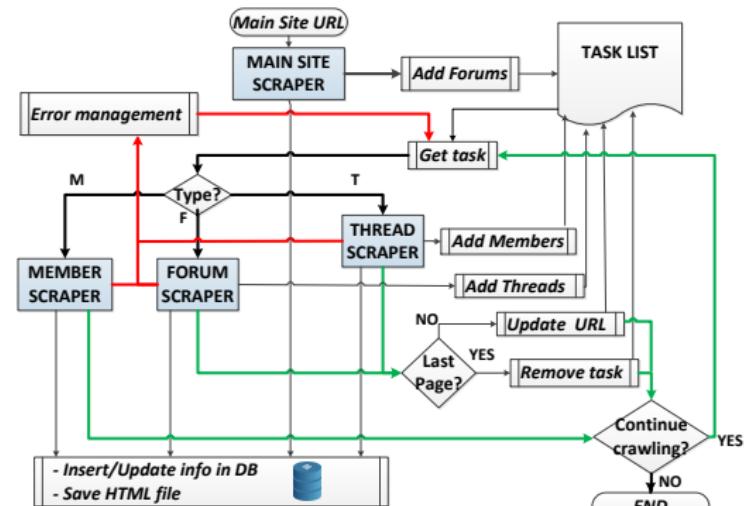


# CrimeBot addresses particular challenges to crawl underground forums

- Stealthiness
- Efficiency
- Non-textual content

## Annotation

- Images and videos
- Links and attachments
- Source Code



# CrimeBot addresses particular challenges to crawl underground forums

- Stealthiness
- Efficiency
- Non-textual content
- Accessibility

## Non-cooperative scenario

- Create accounts
- Solve CAPTCHA
- Session cookies

Register or login to view the content

Username: [REDACTED]

Password: [REDACTED] ([Lost your password?](#))

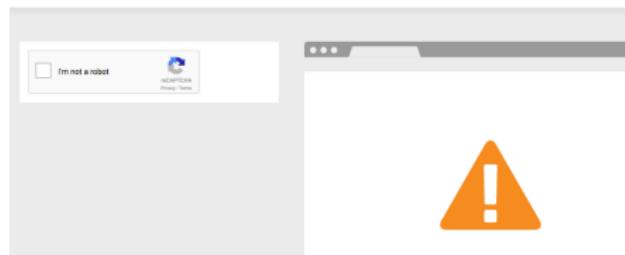
Please note that passwords are case sensitive.

Remember me

[Login](#)

One more step

Please complete the security check to access [www.stresserforums.net](http://www.stresserforums.net)



# CrimeBot addresses particular challenges to crawl underground forums

- Stealthiness
- Efficiency
- Non-textual content
- Accessibility
- Completeness

## Ideally, reconstruct DB

- Content and metadata

**Table 3: Summary of Hackforums in CrimeBB by category.**  
**The percentage calculations are affected by the deletion of threads and posts.**

Category	Forums	Posts	Oldest	Threads	Coverage
Gaming	32	4 371 268	02/07	424 826	99.82
Web	9	627 484	01/07	87 582	99.27
Money	9	2 006 809	11/07	154 061	96.41
Hack	23	5 869 600	02/07	666 882	96.13
Coding	15	1 470 806	05/07	173 286	99.43
Tech	17	1 799 708	01/07	215 654	99.6
Common	27	12 735 925	01/07	857 006	99.07
Graphics	10	1 025 316	02/07	138 197	99.46
Market	28	9 541 610	11/07	1 071 780	98.9

# CrimeBB currently contains data from 7 forums

Forum	Boards	Members	Threads	Posts	Oldest
Hackforums	175	573 925	3 833 704	39 930 857	01/07
Kernelmode	16	1 441	3 144	25 024	03/10
Offensive Community	63	10 593	18 436	58 779	06/12
Multiplayer Game Hacking	699	449 832	736 426	8 877 993	12/05
Stresserforums	22	764	708	7 069	04/17
Greysec	30	440	1 239	6 969	06/15
Garage4Hackers	35	872	2 096	7 697	07/10

Table 1: Summary of the CrimeBB dataset (updated 09/07/18)

More Info:

**CrimeBB: Enabling Cybercrime Research on Underground Forums at Scale.**

Sergio Pastrana, Daniel R. Thomas, Alice Hutchings, and Richard Clayton.

In Proceedings of The Web Conference 2018 (WWW 2018), Lyon, France.

<https://doi.org/10.1145/3178876.3186178>

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  - Identify trends;
  - Analyse *who is talking to whom about what* (and in what way).

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- Standard English:
- The innovative imaging technique of muography uses naturally-occurring background radiation in the form of cosmic-ray muons to characterise a diverse range of complex structures that cannot be imaged using conventional techniques. Research interest in muography is at an all-time high and this proposed meeting aims to unite the global community, encourage international collaboration and engage industry via dedicated user-led sessions.

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- Hackforums:
  - “I’m not attempting to steal anything. I just wanna know things like how to break into a friend’s computer (for no reason at all)” lol.  
First step is to not ask on a forum full of 11 year olds who circlejerk memes and “omg i’m a t0t4l 1337 h4x0r. l00k at my \$0.10 earnings from ewhoring some poor sap on omegle” ...  
Breaking into someone’s computer: well you’re not just going to magically press a combination on your keyboard and suddenly, you have the nuclear access codes lol. Break into someone’s computer and do what? Do you know what a RAT is? a keylogger? a DNS hijacker? How to get someone to download something?

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- e.g. SpaCy web corpus CNN for PoS-tagging, dependency parsing, named entity recognition;
- (Reported as 97%, 91.7%, 85.3% accurate)
- 1000 tokens from Hackforums:

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Task	Measure	Value
PoS-tagging	accuracy	.894
Dependency parse	accuracy	.894
Named entity recognition	precision	.16
	recall	.158
	<i>F</i> -measure	.159

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- **We need to normalise CrimeBB texts.**

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- NER: words with standard non-hacking meanings which are products or techniques in the context of hacking are missed by standard NER models; e.g. 'spreading', 'crypt', 'rat';

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- NER: words with standard non-hacking meanings which are products or techniques in the context of hacking are missed by standard NER models; e.g. 'spreading', 'crypt', 'rat';
- And in general: computational concepts, hacking methods and tech entities which may or may not be title capitalised (or spelled correctly).

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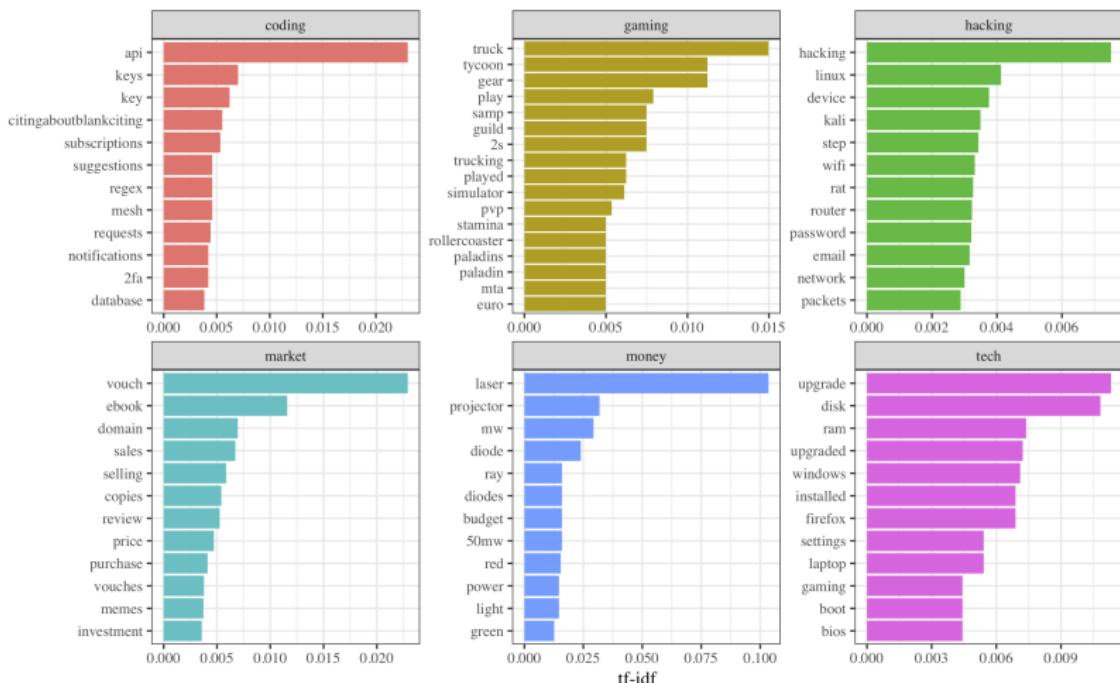
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- Supervised approach: **make lists!**
- Unsupervised approach: learn what the key entities are through topic analysis (here, unigrams from 2200 posts, ranked by tf·idf)



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- Monitoring blogs & Twitter (applied to forums)

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- Filtration system: English dictionary → 'stopwords' → domain dictionary (computer, OS, web, etc) → threat dictionary (ddos, botnet, phishing, etc) → ( $count > 1$ ) → ( $n.contextwords > 0$ ) → **discover terms** (2017: cloudpets, wannacry, ghosthook, etc)

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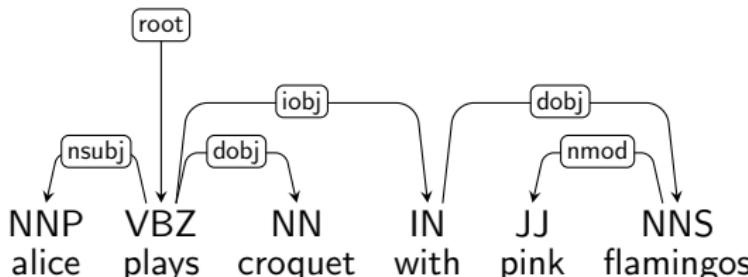
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- *Start with:* Dependency parsing & Abstract meaning representation

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- NLU  $\approx$  **Dependency parse** & Abstract meaning representation
- Alice plays croquet with pink flamingos (*note the ambiguity*)

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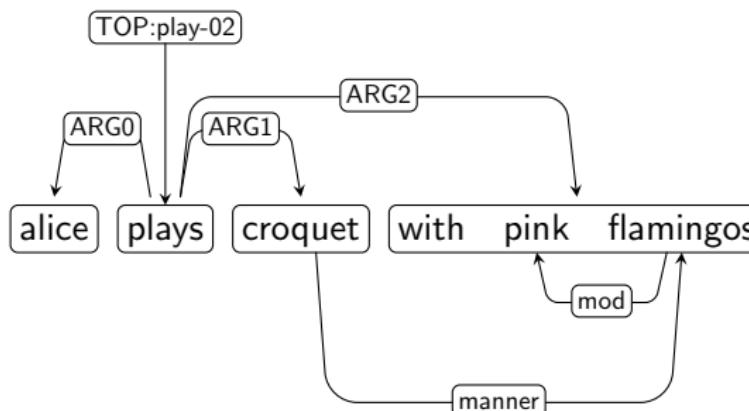


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- 2, **Gill**: ur a skid

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- 2, **Gill**: ur a skid
- 3, **Dory**: vouch for nemo
- 4, **Nigel**: yes i will buy

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<b>Post</b>	<b>Reply-to</b>	<b>Type</b>	<b>Intent</b>	<b>Sentiment</b>	<b>Topic</b>
1	→ 0	offerX	neutral	zero	RATs &
2	↑ 1	comment	aggression	-ve	BTC
3	→ 0	comment	vouch	+ve	↓
4	↑ 1	requestX	positive	zero	
5	↑ 4	comment	gratitude,pm	+ve	
6	↑ 3	comment	positive	zero	
7	↑ 2	comment	aggression	-ve	

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<b>Label</b>	<b>Logic</b>	<b>Stat</b>	<b>P</b>	<b>R</b>	<b>F</b>
Post type	T	linear	.919	.781	.844
Author intent	T	XGboost	.786	.499	.611
Addressee	F	SVM	.820	.810	.815

# CrimeBB & NLP

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- Also: ‘Automatically identifying the function and intent of posts in underground forums’, A. Caines, S. Pastrana, A. Hutchings, P. Buttery (submitted).

# Outline

## 1 Introduction

## 2 The CrimeBB Dataset

- Motivation
- Data collection
- Description of the dataset

## 3 Natural Language Processing

## 4 Analysing Cybercrime Actors in a Large Underground Forum

- Introduction
- Identification of key actors
- Characterization
- Prediction

## 5 Conclusions

# In this study we characterize and predict key actors in Hackforums

- ‘Key actor’ = forum users indisputably involved in criminal activities
- Methodology:
  - Identification of key actors
  - Characterization and evolution
  - Prediction
- Two potential applications:
  - Intervention: deter involvement in cybercrime activities at early stages
  - Cybersecurity: monitor new tools and techniques from the underground world

# IDENTIFICATION

# We identify 113 key actors from various sources

- Public sources (e.g. users arrested): **49 actors**
  - News, blogs, social media
  - Official notifications from Law Enforcement
  - Forum threads

## 10 Alleged vDOS Proprietors Arrested in Israel

SEP 16

[redacted] were fairly open about their activities, or at least not terribly careful to cover their tracks. [redacted] abandoned Facebook page contains several messages from friends who refer to him by his hacker nickname [redacted] and discuss DDoS activities. vDOS's customer support system was configured to send a text message to Hun's phone number in Israel — the same phone number that was listed in the Web site registration records for the domain v-email[dot]org, a domain the proprietors used to help manage the site.

Technology | CyberSecurity

## British hacker arrested for launching DDoS attacks on Google, Skype and selling malware

The alleged hacker has been accused of stealing passwords of over 750 users and is facing 11 charges for various crimes.

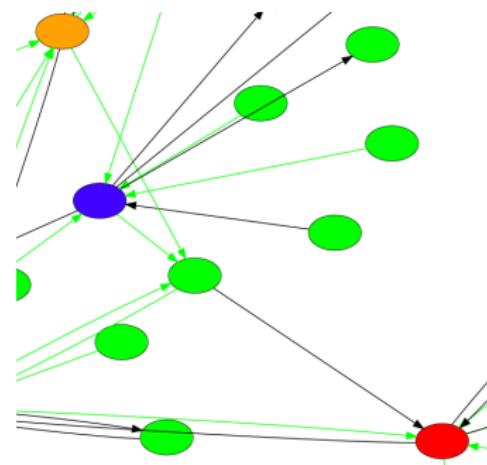
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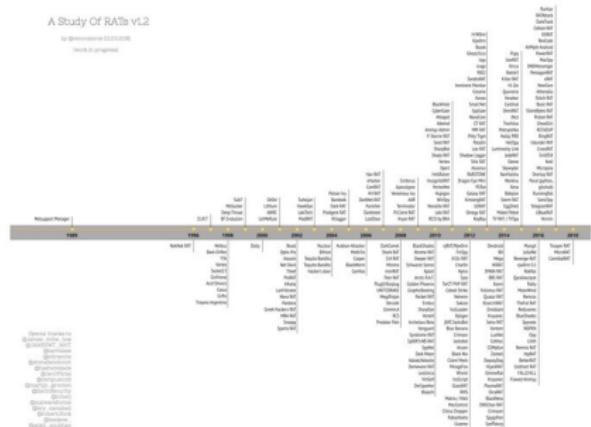
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<https://www.veronicavaleros.com/blog/2018/3/12/a-study-of-rats-third-timeline-iteration>

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  - “Compilation” threads: **15 actors**

[REVISED 11/11/2013] Ultimate Compilation of Trusted Sellers and their Products on HF

#### FUD Crypters:

<https://hackforums.net/showthread.php?tid=3124478> - Data Protector V2 by n0\$fl3ratu\$ [ ]  
<https://hackforums.net/showthread.php?tid=3378186> - TinyManipulator Crypter by thmaster100 [ ]  
<https://hackforums.net/showthread.php?tid=2712239> - Cube Crypter V3.0 by 4th Dimension [ ]  
<https://hackforums.net/showthread.php?tid=3844073> - DiverseCrypt by Miki [ ]  
<https://hackforums.net/showthread.php?tid=3685370> - AfterMath Crypter by MARVID [ ]  
<https://hackforums.net/showthread.php?tid=3237193> - Absolute Crypter by MARVID [ ]  
<https://hackforums.net/showthread.php?tid=3454714> - Razor Crypter2 by Razor [ ]

#### RATs, Silent Miners and Keyloggers:

<https://hackforums.net/showthread.php?tid=3727197> - jRAT by Business. [ ]  
<https://hackforums.net/showthread.php?tid=1535599> - Predator Pain Logger V11 by NyC.xXBRONX.NyC [ ]  
<https://hackforums.net/showthread.php?tid=3199048> - Silent Miner by Prince of Persia [ ]  
<https://hackforums.net/showthread.php?tid=3689845> - Legion Miner by Anonymous [ ]  
<https://hackforums.net/showthread.php?tid=3327564> - Limitless Logger by @Mephobia [ ]  
<https://hackforums.net/showthread.php?tid=1790750> - Project Neptune by Thyonic (free version available) [ ]  
<https://hackforums.net/showthread.php?tid=1382687> - SysLogger by E.V.O [ ]

# CHARACTERIZATION

# We apply data science to characterize actors

- Social Network Analysis. Directed graph
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- k-means clustering
  - k=5
  - Feature extraction ...

# We build a feature vector for each actor

## Forum activity

- Number of posts/threads in each category
- Number of posts/threads in Currency Exchange
- Days posting

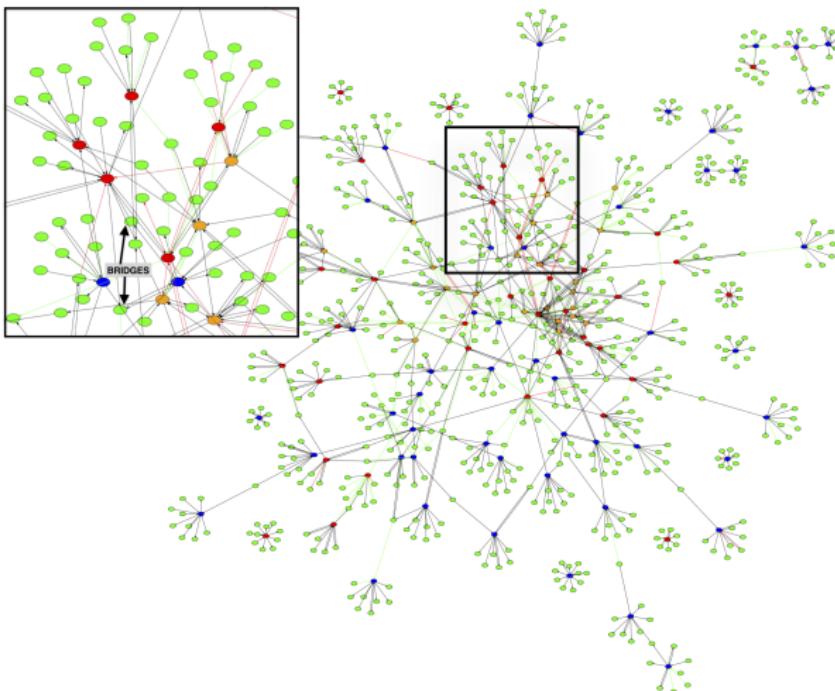
## Networking metrics

- In/Out-degree and eigenvector
- H-index
- i-10, i-50 and i-100 indexes

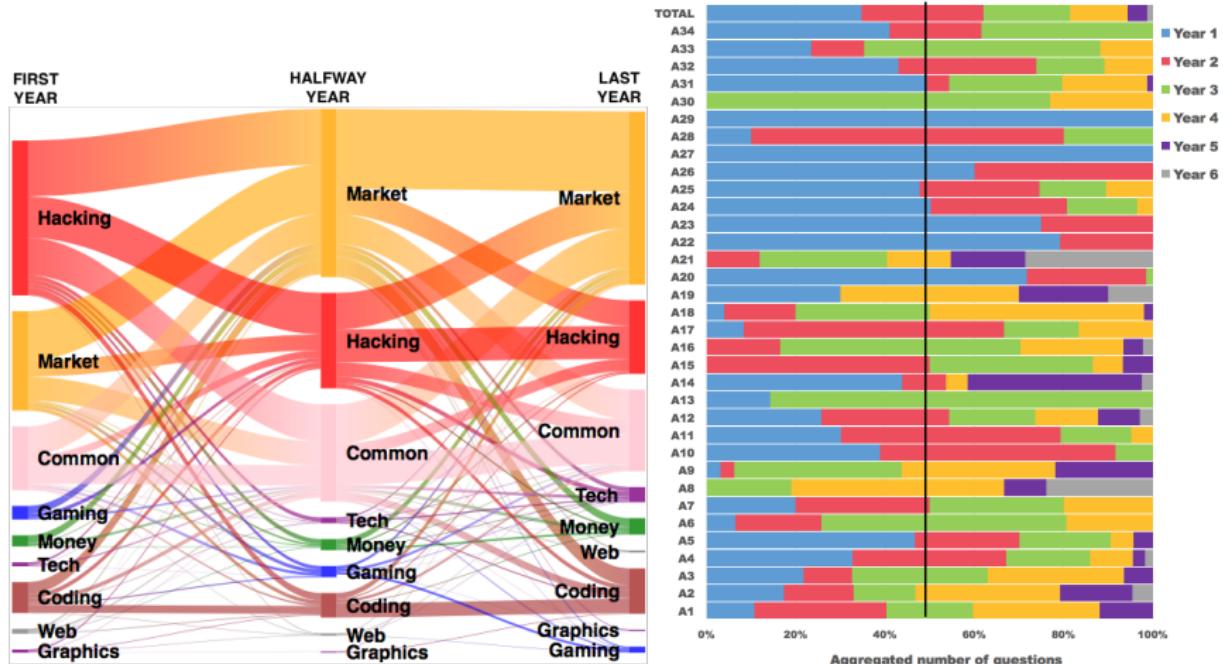
## Reputation metrics

- Reputation score
- Positive, negative and neutral reputations received

# Key actors are closely connected in the social network



# Interests and expertise of key actors evolve over time



# We characterize key actors based on common patterns

**Table 1.** Average values for key actors grouped in 5 clusters. The Interests columns show the top 3 categories and number of posts/threads in currency exchange. W=Web, G=Game, D=Code, T=Tech, C=Common, H=Hack, \$=Money, X=Graphics, M=Market. + =positive reputations, 0=neutral reputations and - =negative reputations. EV=Eigenvector

#KeyActors	Activity		Interests			#CurExc	Reputation Total (+/0/-)	Social relations			
	Days	Threads/Posts	cat1	cat2	cat3			H	i10	i100	EV
27	1298.4	74.1/1138.4	M	H	C	3.9/7.6	229.8 (61.3/2.3/4.3)	10.4	15.4	1.1	0.00
37	1595.0	163.8/3338.1	M	C	D/H	6.4/19.9	482.8 (230.9/7.4/6.9)	17.6	41.7	3.0	0.01
5	1951.0	831.0/18086.2	C	M	H	23.8/125.4	896.8 (578.2/68.8/99.0)	53.6	373.0	23.2	0.04
24	796.4	18.0/413.0	H	M	C/D	0.0/1.0	120.1 (58.0/2.4/3.2)	5.0	4.5	0.3	0.00
20	1895.7	383.6/10989.2	M	C	H	27.4/141.8	667.9 (311.6/27.0/48.3)	28.4	99.8	7.2	0.02

5 actors are well known in the community, they have high reputation and social impact

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20 actors are prolific market traders, with high activity in currency exchange

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2 similar groups (27+37 actors) with interest in market but different reputation and social impact

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24 actors have few social impact, are interested in hacking and don't exchange currencies

# PREDICTION

# We developed tools to predict the likelihood of forum members being key actors

- Focus on the subset of **246k actors** with more than 5 posts and active after 2009
- Step 1. Selection of potential candidates:
  - Backward Stepwise Logistic regression** to identify those variables that are more suitable for prediction
  - Clustering** (k-means), with k=14 to get actors with similar behaviours
  - Social Network Analysis**, to get common neighbours
- Step 2. **Topic Analysis** to confirm involvement in cybercrime-related activity

# Logistic Regression provides the most relevant features for detection of key actors

**Table 2.** Logistic regression model predicting key actors

	B	S.E.	Wald	Sig.	95% C.I. for Exp(B)		
					Exp(B)	Lower	Upper
Step 15	.001	.000	19.407	.000	1.001	1.000	1.001
DAYS_POSTING	.001	.000	7.712	.005	1.001	1.000	1.001
REPUTATION	.006	.001	37.754	.000	1.006	1.004	1.008
PRESTIGE	.001	.000	25.397	.000	1.001	1.000	1.001
POSTS_HACK	.002	.000	65.945	.000	1.002	1.001	1.002
POSTS_MARKET	-.006	.001	15.670	.000	.994	.991	.997
POSTS_GAME	-.009	.005	3.639	.056	.991	.982	1.000
POSTS_GRAPHICS	.0005	.000	5.144	.023	1.0005	1.0001	1.0008
POSTS_CODE	-.0005	.000	4.945	.026	0.9995	.9991	0.9999
POSTS_COMMON	-.003	.002	3.718	.054	.997	.994	1.000
POSTS_MONEY	-.006	.003	6.041	.014	.994	.988	.999
POSTS_CURRENCY_EXCHANGE	-.044	.029	2.339	.126	.957	.905	1.012
THREADS_GRAPHICS	-.007	.003	5.637	.018	.993	.987	.999
THREADS_COMMON	.178	.017	108.025	.000	1.195	1.155	1.236
H_INDEX	.018	.006	7.383	.007	1.018	1.005	1.031
NEGATIVE_REPUTATION	-9.372	.191	2397.372	.000	.000		
Constant							

Using the model from Logistic Regression, we can query for likelihood of each actor being a key actor

# Clustering uncovers small groups with high proportion of key actors

**Table 3.** Average values for actors grouped in 14 clusters. The Interests columns show the top 3 categories and number of posts/threads in currency exchange. W=Web, G=Game, D=Code, T=Tech, C=Common, H=Hack, \$=Money, X=Graphics, M=Market. + =positive reputations, 0=zero reputations and - =negative reputations. EV=Eigenvector

#KeyActors / Total	Activity		Interests				Reputation		Social relations			
	Days	Threads/Posts	cat1	cat2	cat3	#CurExc	Total (+/0/-)	H	i10	i100	EV	
1/8397	388.9	6.6/50.2	T/H	H/C	C/M	0.0/0.1	1.3 (0.4/0.0/0.1)	2.2	0.5	0.0	0.00	
32/10323	1322.2	114.5/1310.2	M/C	C/M	G/H	3.5/9.8	113.9 (50.0/3.2/5.0)	11.6	17.4	0.5	0.00	
0/4590	326.2	5.3/48.0	W	H	M/C	0.0/0.1	1.8 (0.6/0.1/0.1)	1.5	0.3	0.0	0.00	
13/55364	338.6	7.3/46.4	H	M	C	0.0/0.1	0.7 (0.5/0.1/0.2)	2.3	0.5	0.0	0.00	
9/41774	518.7	13.9/109.9	M	H/C	C/H	0.3/1.3	9.6 (3.4/0.3/0.5)	2.9	1.2	0.0	0.00	
1/24202	310.9	5.7/56.2	G	H/C	M/H	0.0/0.1	2.0 (0.8/0.1/0.3)	1.9	0.7	0.0	0.00	
0/36392	246.8	6.9/75.4	C	H	M	0.0/0.2	2.5 (1.1/0.2/0.4)	2.1	1.0	0.0	0.00	
0/3474	296.3	3.8/90.6	T	H	C	0.0/0.1	4.1 (1.0/0.1/0.1)	1.1	0.3	0.0	0.00	
0/14050	339.4	4.2/46.6	\$	H	M/C	0.0/0.1	0.9 (0.4/0.1/0.1)	1.3	0.4	0.0	0.00	
22/223	2111.7	611.2/11614.6	C	M	G/H	30.7/187.6	1170.7 (711.8/20.8/31.5)	32.2	162.8	8.2	0.03	
3/9177	403.4	7.7/75.9	D	H	C	0.0/0.1	3.1 (1.1/0.1/0.2)	2.2	0.6	0.0	0.00	
0/4845	302.2	6.9/71.0	X	H/C	M/H	0.0/0.1	5.1 (1.2/0.1/0.1)	2.1	0.8	0.0	0.00	
31/2387	1723.8	295.9/4339.6	C	M	G	11.5/31.8	360.5 (170.2/9.8/13.8)	19.3	57.9	1.9	0.01	
1/30437	215.8	0.2/18.2	H	M	C/\$	0.0/0.0	0.2 (0.1/0.0/0.1)	0.1	0.0	0.0	0.00	

# We select potential actors that are likely involved in cybercrime

- Logistic Regression (*LogReg*): **88 potential actors** with 10% or more of likelihood of being a key actor
- Clustering (*Clust*): **201 potential actors** from the cluster with highest ratio of key actors
- Social Network Analysis (*SNA*): **42 potential actors** that are directly connected with at least 3 key actors
- Some actors appear in different groups:
  - LogReg & Clust &  $\neg$ SNA: 26
  - SNA & Clust &  $\neg$ LogReg: 7
  - LogReg & SNA & Clust: 10

# Topic analysis is applied to confirm involvement in cybercrime-related conversations

- First, we compute the terms most frequently used by the key actors

**Table 4.** Most frequent terms used by the key actors. In parentheses are the number of key actors using each term. In bold are terms related to cybercrime.

**rat** (46), help (45), paypal (43), need (36), free (34), btc (34), **account** (33), thread (31), lr (28), server (26), new (25), **crypter** (25), pp (25), source (23), **fud** (23), service (22), **bot** (21), question (20), hf (16), code (15), steam (15), site (14), **shell** (14), cheap (14), money (14), skype (14), **booter** (13), window (12), anyone (12), tut (12), file (12), uid (11), someone (11), system (10), vbnet (10), vpn (10), **installs** (10), please (10), member (10), php (10), problem (10), **ddos** (10), password (10), website (10), update (10), setup (9), minecraft (9), email (9), game (9), vps (9), facebook (8), list (8), proxy (8), design (8), **darkcomet** (8), **keylogger** (8), irc (8), java (8), coder (8), day (8), time (8), net (7), post (7), product (7), tool (7), beta (7), sale (7), **exploit** (7), people (7), bitcoin (7), buying (7), **stealer** (6), version (6), **stresser** (6), live (6), feature (6), **botnet** (6), domain (6), signature (6), shop (6), black (6), omc (6), web (6), year (6), support (6), official (6), youtube (6)

# Topic analysis is applied to confirm involvement in cybercrime-related conversations

- First, we compute the terms most frequently used by the key actors
- Second, we obtain terms for potential key actors and predict based on:
  - A Number of terms that coincide with those of key actors (> 20%)
  - B Presence of cybercrime-related terms (> 2)

Table 5. Summary of prediction using topic analysis

Subset	Predicted/Total (%)	Avg. distance	Farthest	Closest
LogReg	22/52 (42.31)	0.43	0.10	0.72
Clust	34/165 (20.61)	0.66	0.29	0.93
SNA	9/25 (36.00)	0.57	0.36	0.75
LogReg & Clust	8/26 (30.77)	0.63	0.36	0.89
SNA & Clust	0/7 (0.00)	0.66	0.50	0.79
LogReg & Clust & SNA	7/10 (70.00)	0.60	0.43	0.68

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- More Info:

**“Characterizing Eve: Analysing Cybercrime Actors in a Large Underground Forum”**, S. Pastrana , A. Hutchings, A. Caines, P. Butterly. Accepted at Research in Attacks, Intrusions and Defences (RAID) , Heraklion, Crete, September 2018 [https://www.cl.cam.ac.uk/~sp849/files/RAID\\_2018.pdf](https://www.cl.cam.ac.uk/~sp849/files/RAID_2018.pdf)

# Outline

## 1 Introduction

## 2 The CrimeBB Dataset

- Motivation
- Data collection
- Description of the dataset

## 3 Natural Language Processing

## 4 Analysing Cybercrime Actors in a Large Underground Forum

- Introduction
- Identification of key actors
- Characterization
- Prediction

## 5 Conclusions

# Our research follows ethical guidelines and has been approved by our REB

- Follow guidelines from Computer Laboratory Ethics Committee
  - Exempted for collection, required approval for analysis
- Research is ethical if benefits outweigh potential harms
- Collection:
  - Terms of agreements of criminal communities are unenforceable [Martin & Christin 2016]
  - We do not break CAPTCHA.
    - Session cookies are provided by the sites
  - Informed consent is not required if:
    - 1 Data is collected from the Internet and thus it is public
    - 2 Data is used for analysing collective behaviour without identifying particular members
- Analysis:
  - Neither identify humans nor focus on social groups
  - Present results objectively

# Data science approaches are needed to analyse underground forums!

- CrimeBB enables cybercrime research. Ask for it!  
<https://www.cambridgecybercrime.uk>
- Traditional NLP techniques must be adapted for language used in underground forums
- We characterize key actors and predict new accounts
- Future work includes
  - Include new forums (also non-English)
  - Improve/extend data science
  - Study particular business models. Key actors might differ

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Contact details: Andrew Caines

apc38@cam.ac.uk

Contact details: Sergio Pastrana

Sergio.Pastrana@cl.cam.ac.uk

# Data science approaches to understanding key actors on online hacking forums

**Andrew Caines**

*Theoretical & Applied Linguistics*

*Faculty of Modern & Medieval Languages*

**Sergio Pastrana**

*Cambridge Cybercrime Centre*

*Department of Computer Science and Technology*

Third Annual Cybercrime Conference, Cambridge

July 12, 2018