



CONTACT

☎ 087 910 360

✉ ressannla@gmail.com

📍 Poi Pring village, Phreash Neat Phreash
Commune, Phreash Neat Phreash
District, Banteay Meanchey

EDUCATION

High School

Chhubvary High School

2014 - 2018

University

Build Bright University

2019 - 2024

SKILLS

Networking :

- Mikrotik Router
- Huawei Switch (mangement switch)
- Ruijie AP, Unifi AP, TP-Link Router
- Basic Camera Security and Fingerprint

Web Developer :

- Frontend : html, css, tailwindcss, javascript, typescript, react.js and next.js.
- Backend : node.js and express.js
- Database : mysql, sql server, mongodb and postgresql.
- Version Control : github

LA RESSANN

IT (Information technology)

WORK EXPERIENCE

MONOROM TELECOM (MAT)

2022 - 2023

IT SUPPORT

working as IT onside support. when customer have problem with the internet . i go to check with customer and give the solution.

SAND PALACE CASINO

2023 - 2024

IT SUPPORT ENGINEER

Skilled IT Support Engineer with extensive experience in configuring and managing network devices, including Mikrotik routers, Huawei switches, Ruijie and Unifi access points, and TP-Link routers. Proven track record of optimizing network performance, enhancing wireless coverage, and troubleshooting issues to ensure reliable connectivity for users. Collaborates effectively with cross-functional teams to implement network upgrades and provide tailored solutions for diverse client needs.

LANGUAGES

Khmer :

- Mastery

English :

- Medium (writeing, listending, reading and speaking)

REFERENCES

When I have free time, I like to play football, play the guitar, listen to music, research new things, and learn about something new.

REFERENCES

La Soriya

Accounting (Amrit Bank)

Phone: 071 2643 756

Sann Kimse

IT Support Manager

Phone: 010 569 338

COVER LETTER

From **MR. LA RESSANN**

Address Poi Pring village, Phreash Neat Phreash Commune, Phreash Neat Phreash District,
Banteay Meanchey

Tel 087 910 360

E-mail ressannla@gmail.com

To

Address

Apply for **Full-stack Developer**

DEAR SIR OR MADAM :

I would like to express my interest in position of Full-stack Developer , I believe that my knowledge make me the right fit for the position.

At university, I was chosen to be the leader of an assignment project. I spent time in a programming and debate club, which equipped me to become a web developer. I have strong problem-solving abilities and am a quick learner under guidance. I am continually learning about coding and have created several websites, including a YouTube clone, an X (or Twitter) clone, an e-commerce site, a dashboard management system, a portfolio, and more.

I has experience as a IT support at Monorom Telecom (MAT) and Sand Palace Casino. In my current role as an IT Support Engineer at Sand Palace Casino, I have gained extensive experience in configuring and managing various network devices, including Mikrotik routers, Huawei switches, Ruijie access points, Unifi access points, and TP-Link routers. My responsibilities have included optimizing network performance, troubleshooting connectivity issues, and ensuring robust security measures are in place to protect organizational data.

I pride myself on my ability to deliver high-quality technical support and to work collaboratively with cross-functional teams. My proactive approach to problem-solving has enabled me to identify and resolve issues efficiently, minimizing downtime and enhancing user satisfaction. Additionally, my commitment to staying updated on emerging technologies has allowed me to implement best practices that improve overall network reliability.

I believe I am highly capable and experienced for this position. Whilst in the position I learned a lot about the role and I am now ready to progress my career further

Please find attached my CV, which I believe shows my suitability for the role. If you want to discuss my application, please call me on 087 910 360. I can make myself available for interview at a time convenient for yourselves.

Thank you for your time and consideration. I would be appreciated if any meeting with you to discuss my application further.

Yours Sincerely

LA RESSANN