



Problem Statement

Introduction

Solving this case study will give you an idea about how real business problems are solved using EDA. In this case study, apart from applying the techniques you have learnt in EDA, you will also develop a basic understanding of risk analytics in banking and financial services and understand how data is used to minimise the risk of losing money while lending to customers.

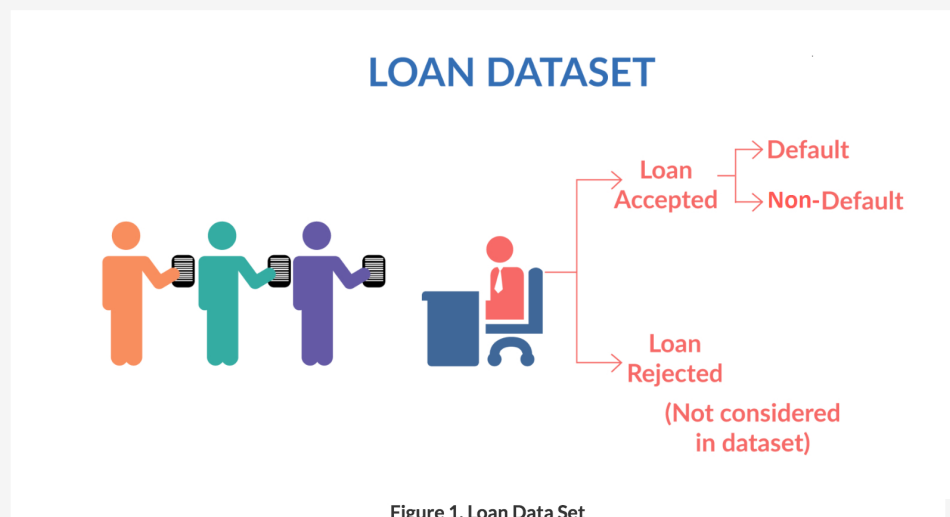
Business Understanding

You work for a **consumer finance company** which specialises in lending various types of loans to urban customers. When the company receives a loan application, the company has to make a decision for loan approval based on the applicant's profile. Two **types of risks** are associated with the bank's decision:

- If the applicant is **likely to repay the loan**, then not approving the loan results in a **loss of business** to the company
- If the applicant is **not likely to repay the loan**, i.e. he/she is likely to default, then approving the loan may lead to a **financial loss** for the company

The data given below contains the information about past loan applicants and whether they 'defaulted' or not. The aim is to identify patterns which indicate if a person is likely to default, which may be used for taking actions such as denying the loan, reducing the amount of loan, lending (to risky applicants) at a higher interest rate, etc.

In this case study, you will use EDA to understand how **consumer attributes** and **loan attributes** influence the tendency of default.



When a person applies for a loan, there are **two types of decisions** that could be taken by the company:

1. **Loan accepted:** If the company approves the loan, there are 3 possible scenarios described below:
 - **Fully paid:** Applicant has fully paid the loan (the principal and the interest rate)
 - **Current:** Applicant is in the process of paying the instalments, i.e. the tenure of the loan is not yet completed. These candidates are not labelled as 'defaulted'.
 - **Charged-off:** Applicant has not paid the instalments in due time for a long period of time, i.e. he/she has **defaulted** on the loan
2. **Loan rejected:** The company had rejected the loan (because the candidate does not meet their requirements etc.). Since the loan was rejected, there is no transactional history of those applicants with the company and so this data is not available with the company (and thus in this dataset)

Business Objectives

This company is the largest online loan marketplace, facilitating personal loans, business loans, and financing of medical procedures. Borrowers can easily access lower interest rate loans through a fast online interface.

Like most other lending companies, lending loans to 'risky' applicants is the largest source of financial loss (called credit loss). The credit loss is the amount of money lost by the lender when the borrower refuses to pay or runs away with the money owed. In other words, borrowers who **default** cause the largest amount of loss to the lenders. In this case, the customers labelled as 'charged-off' are the 'defaulters'.

If one is able to identify these risky loan applicants, then such loans can be reduced thereby cutting down the amount of credit loss. Identification of such applicants using EDA is the aim of this case study.

In other words, the company wants to understand the **driving factors (or driver variables)** behind loan default, i.e. the variables which are strong indicators of default. The company can utilise this knowledge for its portfolio and risk assessment.

To develop your understanding of the domain, you are advised to independently research a little about risk analytics (understanding the types of variables and their significance should be enough).

Data Understanding

Download the dataset from below. It contains the complete loan data for all loans issued through the time period 2007 to 2011.

 [Loan Data Set](#)

 [Download](#)

You can access the data dictionary which describes the meaning of these variables from the provided link below:

 [Data Dictionary](#)

 [Download](#)

Results Expected

1. Write all your code in one well-commented Python file; briefly mention the insights and observations from the analysis
2. Present the overall approach of the analysis in a presentation
 - Mention the problem statement and the analysis approach briefly
 - Explain the results of univariate, bivariate analysis etc. in business terms
 - Include visualisations and summarise the most important results in the presentation

You need to submit one **Ipython notebook** which clearly explains the thought process behind your analysis (either in comments of markdown text), code and relevant plots. The presentation file needs to be in **PDF format** and should contain the points discussed above with the necessary visualisations. Also, all the visualisations and plots must be done in Python(should be present in the Ipython notebook), though they may be recreated in Tableau for better aesthetics in the PPT file.

FREQUENTLY ASKED QUESTIONS (FAQ)

▼ How to start with this case study?

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Evaluation Rubric →