

What's New - Teamcenter 13.1 Upgrade

New Icon:

After launching your old Teamcenter 11 client one last time, you should now have a new icon to use to launch Teamcenter 13. You should utilize the following icon to launch the new client for Teamcenter:

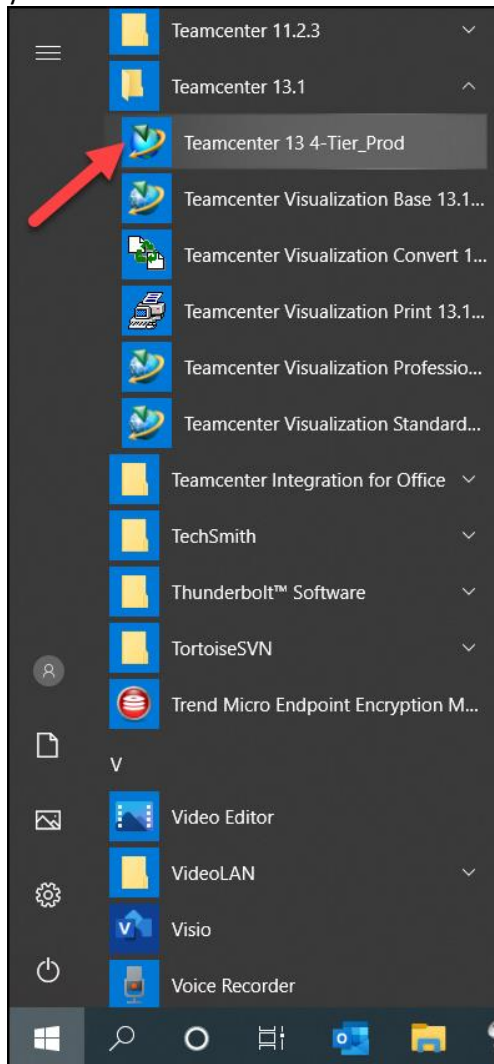
Old:



New:

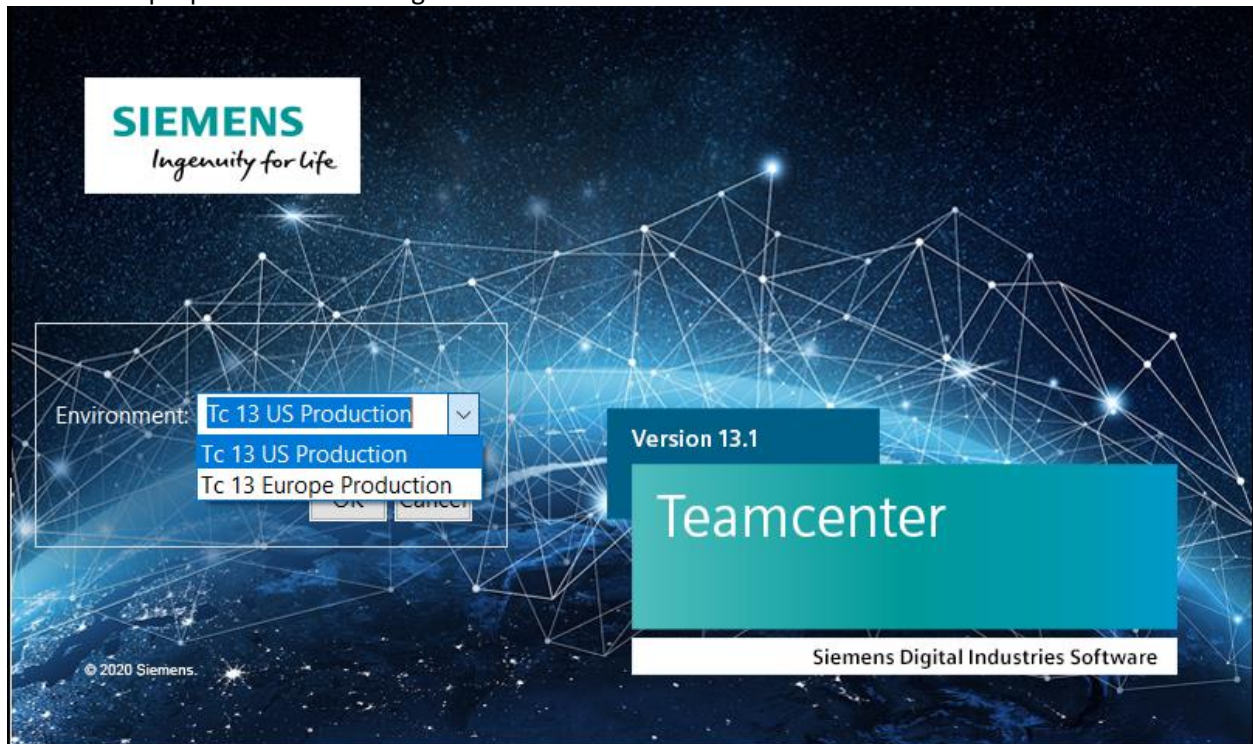


If you do not have your icon on your Desktop (or cannot find it) you can also launch Teamcenter 13 from your Start menu:



Launching Teamcenter:

Choose the proper Teamcenter regional database to connect to:

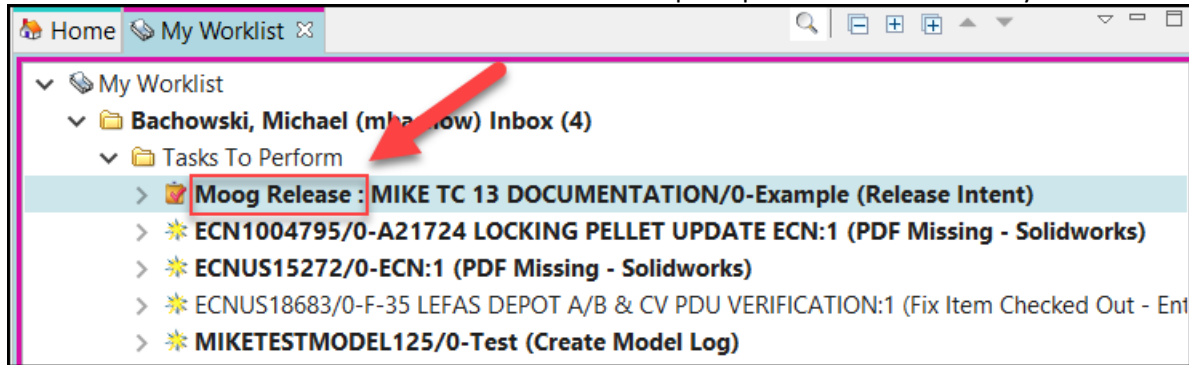


In order to properly protect access to technical data within Teamcenter, you will now be required to attest to your current working location (country) each time you log on. The first time you log on to a regional database, you will be required to select your location from the list. Teamcenter will remember your selection from that point forward.

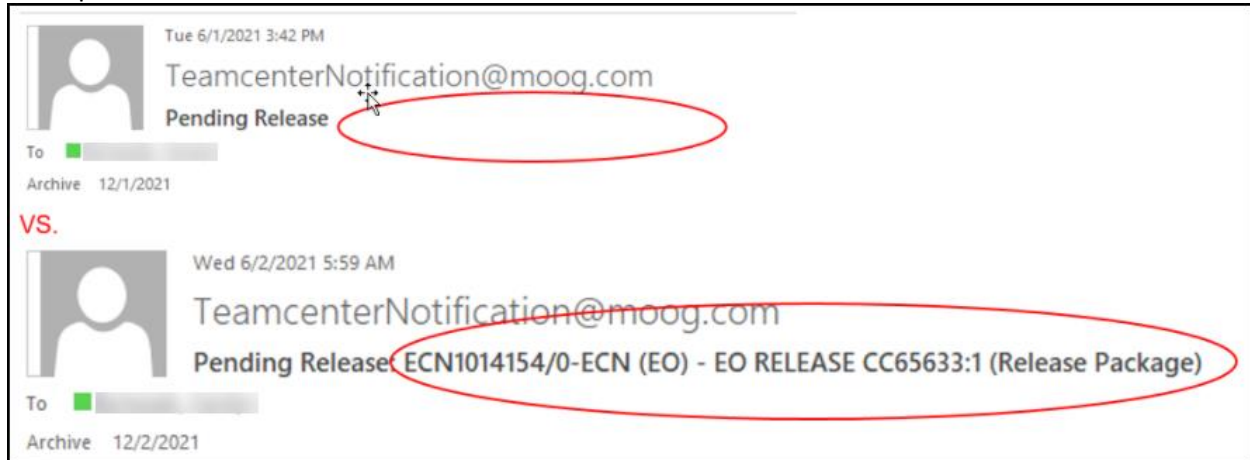
This is a screenshot of a Teamcenter dialog box titled 'Teamcenter'. It contains a section 'Enter Your Current Working Location*' with a dropdown menu currently showing 'Required'. Below this is a 'Confidentiality Agreement' section with a text area containing the message: 'Please attest to your geographical location so that access to data is granted appropriately.' At the bottom of the dialog are two buttons: 'Continue' and 'Sign Out'.

Workflows:

New workflows will have the name of the workflow template prefixed to the tasks in your Worklist:



Email notifications from workflows that were in-process before the upgrade may be missing some descriptive information:



Email notifications for workflows started after the upgrade should have the expected information in the email Subject.

Additional Documentation and Help:

Additional documentation can be found on our [Teamcenter Help Library](#).

If you need additional support, please contact the Service Desk through a phone call or chat:

Regional IT Service Desk Phone Numbers

- **Americas:** +1 716 687 4620
- **EMEA:** +49 7031 6224444
- **Tewkesbury:** local 5454 or +49 7031 6224444
- **Philippines:** local 1111 or 180011102775
- **Japan:** local 9000 or +81 03 4567 4003
- **China:** +86 4008428407
- **India:** local 080 3372 8500 or 000 800 0403 336

Chat with the Service Desk

If you're in a place where talking on the phone isn't convenient, just click the "IT Chat Tool" icon on your desktop. "Live" agents will chat with you in any language the Service Desk supports.

