

## Aaron Baglien

QA Engineer and Frontend Developer

aaron.c.baglien@gmail.com

## Currently

Freelance QA Engineer/Frontend Developer

## Recently

Frontend Developer and QA Engineer at Pat Deegan PhD & Associates maintaining RECOVERYlibrary.com, patdeegan.com, and CommonGround which has won awards from the American Psychiatric Association, the Scattergood Foundation, Ashoka Changemakers Foundation, and the Agency for Health Research and Quality.

Frontend Developer:

It's my responsibility to maintain and help develop new features added to our products with brand identity and mobile and modern browsers in mind. I have experience with setting up our store in Shopify, and creating email marketing campaigns with Mailchimp.

QA Engineer:

My approach to QA is to first meet with the product owners and developers to first determine how the product should work and what were the crucial feature areas and platforms to test. Then set up a list of test suites to track QA coverage and established a regular schedule for functionality tests, and also set up a suite of regression tests to ensure that as new features or changes to code were made no new bugs were introduced. Rather than setting up automated tests to cover everything, I write tests that can cover high value areas which helps save time and improved platform coverage. I think a big key to being a successful QA Engineer is to put yourself in the Users shoes and advocate for them as users of the product.

## Skills

Experienced in Frontend Web Design(HTML5, CSS3), version control using git, writing automated tests using Cucumber, and cross platform testing. Intermediate but actively learning PHP, Javascript, and Ruby.

Maintaining 2 Ruby and 1 Drupal SaaS products that support over 25,000 clients. Working with production systems that process live payments using Stripe, and high value systems that store and manage patient medical records.

As 2nd tier support I help handle escalations from the support team and fixing or relaying those defects to the development team, and new tests cases.  
Serving as backup security officer which involves maintaining, updating and filing documentation.

## History

August 2012 to April 2013  
Mathematica Policy Research  
Princeton, NJ  
Field Interviewer

I worked on interviewing individuals on a variety of different subjects. While working for them I would communicate issues and bugs that I would find in the existing programs to the support team. I participated in the field roll out from laptop to iPads and helped in the troubleshooting process. That is when the QA bug bit me.

April 2004 to August 2012  
Hedge Hunters Tree Service  
Titusville, FL  
Certified Arboriculturalist

Experienced climber, bucket work, grapple truck operation, storm debris cleanup, hydraulic mechanic, welding, ground worker, stump grinding (and occasionally sprinkler repair), and bidding new jobs. I enjoyed technical jobs that were challenging, and being a professional at supporting a company with a great reputation. Safety is a priority in my work, as is good public relations. I was in a car accident in March 2012 which, despite loving the field and excelling at it, necessitated a career change.

November 1997 to April 2004  
Watchtower Bible and Tract Society  
Brooklyn, NY  
Bindery Foreman

Bindery Foreman on several different machines such as collating machines, binders, book saws, and trimmers. Was an overseer of a crew of around 15, and was conscientious of safety, quality, and followed company procedures to maintain work environment in a neat and orderly condition. My responsibilities were focused on providing the highest quality products by extensive testing, maintenance of machinery, and training. Worked closely with the Pressroom to ensure printing quality of received materials. Communicated operational

issues and changes to supervisor on regular basis. Attended weekly safety meetings to ensure machine operation, and personnel safety. Prepared and administered preventative maintenance work orders.

## School

American School Chicago IL, USA  
High School Diploma Graduated 1995

## References

Deborah Anderson, Managing Partner at Pat Deegan PhD & Associates [deborah.anderson@patdeegan.com](mailto:deborah.anderson@patdeegan.com)

Elliot Murphy, CTO at Pat Deegan PhD & Associates [elliott.murphy@gmail.com](mailto:elliott.murphy@gmail.com) 207-776-0672

Diane Terrones(Field Manager) Field Manager for Mathematica Policy Research 319-899-1328

Ana Socarras(Field Manager) Field Manager for Mathematica Policy Research 786-385-3811

Patrick Smith CEO of Hedge Hunters Tree Service 4959 Falcon Blvd Port St John, FL 32927 321-633-3133