RYAN T. BURNETT

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WORK EXPERIENCE

Paramount+, New York, NY – 8/2022 – Present
Senior Production Coordinator, QA Lead
- Lead the management of Paramount+ streaming service on the Content Services/Product Operations team, supporting and creating VOD and Live Events (2024 NFL Super Bowl, UEFA League)
- Act as cross-function team liaison, solving bugs between CMS, backend/API, front end teams.
- Conduct manual QA testing of new Drupal CMS and product features with test cases on Testrail across all major streaming devices using Postman and Charles Proxy and reporting bugs on JIRA.
- Experience with Selenium, Playwright, and REST Assured API Testing to build end-to-end automated testing frameworks to find issues caused by API/Front End.
- Experience creating documentation for CMS features and QA practices in Confluence & Wordpress.
- Act as QA lead organizing and delegating responsibilities for testing new product features.

Benoit Rolland Batons, Providence, RI – 9/2021 – 5/2022
Business Product Manager & Consultant - Final Spring Business Model Report
- Created business plan to bring hand molded conducting baton to market.
- Conduct market research through interviews with conductors.
- Team Leader, responsible for coordinating communication between groups, mentors, and interviewees, assigning tasks, and guiding the overall progress of the venture.

Brown University Communications Team, Providence, RI – 3/2021 – 8/2022
Web & Digital Assistant
- Assist and QA Brown University's websites as they moved their webpages to their new Drupal CMS.

Inti-Technology, Baldwin, NY – 10/2017 – 6/2018
- Developed and curated digital marketing tools for local businesses using Photoshop and Premiere Pro
- Web and iOS / Android Mobile App QA Testing

EDUCATION

Georgia Tech, Remote – Spring 2025
Masters – Computer Science

Brown University, Providence, Rhode Island - May 2022
Bachelors - Business, Entrepreneurship, and Organizational Studies

Professional Certificates, Udemy Training Courses – 2023-2024
- REST Assured API Automation Testing, using Java ▪ Playwright JS Automation Testing ▪ Selenium Webdriver Automation Testing ▪ Full-stack Web Development, using HTML, React, Node.js, SQL, API

PROJECTS

KeebWorld - Figma Designs
- KeebWorld, a website that allowed users to query for mechanical keyboard parts across many vendors.
- Used Python and Beautiful Soup to handle requests to web scrape online storefronts.
- Experience with Python scripting and terminal to build an automated Reddit bot.

Google Spreadsheet Feature Flag Tracker
- Google sheet that dynamically pulls in Paramount+ CMS controlled feature flags via Python script and Jenkins automation, built via google sheets API.

SKILLS

- Experience with: C++, Python, CSS, HTML, Java, and JavaScript
- AutoCAD, SolidWorks, MATLAB, GitHub, Jenkins, GraphQL, OAuth2, Cucumber, Maven
- Experience with AWS (EC2, Route 53) MySQL, Apache POI API, Swagger, Maven, TestNG, Hamcrest, Cucumber, Jackson Databind, JUnit, Allure Reporting, Linux, soldering experience
- Experience with UAT (User Acceptance Testing) for new region and platform launches.