

# **Benchmarking for Improving the Efficiency of In-country Organizations in Global Health Supply Chains**

This project focuses on healthcare supply chain organizations in sub-Saharan Africa that are involved in the delivery of products related to HIV/AIDS, TB and malaria financed by USG or the Global Fund. The goal of the project is to encourage the culture of continuous improvement among these organizations. In this direction, we aim to provide organizations with better evaluation and operational tools to achieve higher efficiency rates.

The project is composed of two parts and a questionnaire needs to be filled out by participants in each part:

- 1) The first part has a strong focus on learning about your organization's role in the supply chain and the preferred measures of success and challenge with respect to material, information and fund flows.
- 2) Once all first round questionnaires are compiled, we will contact you back with the second round questionnaire in which you will share with us your organization's quantitative metrics. After compiling and studying the results of the questionnaires for different types of organizations across different countries in sub-Saharan Africa, we will be able to recommend the set of most useful performance measures and most relevant operational best practices according to your organization's major characteristics. To preserve privacy, our results will not identify organizations by name.

We hope that you will take a few minutes to complete our questionnaires (you can click [here](#) to complete first round Questionnaire). At the end of the project, we will share our findings and recommendations with you.

Thank you very much for your consideration.

Sincerely,



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