



Spencer Sugarman

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"My biggest passion is user research, and I have four years of lab experience under my belt to prove it. I want to use this knowledge and energy to design beautiful, intuitive systems for humans."

EDUCATION

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| 2009—2011 | Carnegie Mellon University, M.S., in Human-Computer Interaction |
| 2004—2008 | University of Pittsburgh, B.S., in Cognitive Psychology |

EXPERIENCE

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| 2008—current | Carnegie Mellon University <ul style="list-style-type: none">▪ Built an online system for exploring and analyzing the 40,000+ transcripts in the CHILDES and Talkbank corpora databases▪ Transcribed and coded conversational interactions▪ Assisted in ongoing language experiments |
| 2011 | 3M <ul style="list-style-type: none">▪ Worked for eight months in a small team to design a new product for 3M which leveraged the company's technological strengths▪ Performed user research to understand the needs of stakeholders▪ Built hardware and software prototypes to test and convey design ideas▪ Provided appropriate documentation and design specifications |
| Fall 2010 | Pittsburgh Post-Gazette <ul style="list-style-type: none">▪ Worked with journalists, readers, and other locals to design a possible solution for increasing readership in light of recent industry disruptions▪ Designed an information hub with a focus on assisting recent transplants become acclimated to their new locale |
| 2004—2008 | Undress Me Robot <ul style="list-style-type: none">▪ Designed layout based on current best practices and community feedback▪ Customized and managed Wordpress backend▪ Recruited contributors and provided editorial oversight on all submissions▪ Worked with media companies to obtain promotional material |

SKILLS

- *Development:* HTML, Javascript, PHP, MySQL
- *Design:* Adobe CS, Wordpress, ExpressionEngine, Omnigraffle, Balsamiq
- *Data Analysis:* SPSS, Minitab