
SPENSER CAMBRON

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Professional Summary

Spenser is passionate and driven, always trying to improve on the things he has learned from over the years in the restaurant and corporate world, and always trying to learn new things every day. He currently works as a freelance media composer and a server at Cheddar's.

Experience

- 01/2020 - Current
Cheddar's Scratch Kitchen
St. Joseph, MO
Server
Provide the best possible service and meet any need that the guest might have. Keep a clean work environment and complete running side working during shift.
- 12/2018 - 07/2019
Mission Taco Joint
Kansas City, MO
Bar Manager
In charge of running the bar program for Mission Taco Joint, which includes making liquor orders, determining what beers to run on the tabs. Order and maintain weekly inventory of all liquor and bar goods. Making sure the bar is clean and well maintained. Schedule bartenders and work with availability. Work with other managers to insure the restaurant is running smoothly and assist on the floor when necessary. Come up with monthly cocktails for the cocktail of the month.
- 02/2018 - 12/2018
Google Fiber
Kansas City, MO
Customer Service Representative
Resolves product and services issues with specific Google Fiber accounts by determining the cause and finding the best solution for the customer. Help potential customer sign up for the different services Google Fiber offers. Being apart of the sales team, where we have quarterly goals. Communicate between customers and other Google Fiber teams in order to effectively and efficiently complete timelines. Lead workshops for current or potential customers that reviews account basics and other Google services.
- 11/2017 - 02/2018
Chill's bar
Shawnee, KS
Front of House Manager in Training
In charge of the front of the house, insuring that guests needs are being met, and that team members are providing excellent service. As well as coaching team members on improving their work flow, attitude, appearance/dress code, and issues within problems that might arise. Also, opening and closing the store, dealing with money, making deposits, checking and placing food orders/inventory.
- 06/2017 - 11/2017
Taco Republic
Kansas City, KS
Server/Bartender
Provide fast and friendly service to guests. Have a complete understanding of menu and drinks. Provided quality drinks for guests at the bar and for the restaurant.
- 03/2016 - 10/2017
Google Fiber
Kansas City, MO
Customer Service Representative/Brand Ambassador
Resolves product and services issues with specific Google Fiber accounts by determining the cause and finding the best solution for the customer. Communicate between customers and other Google Fiber teams in order to effectively and efficiently complete timelines. Lead workshops for current or potential customers that reviews account basics and other Google services.

- 11/2015 - 03/2016
Port Fonda
Kansas City, MO
Bartender
Hand craft drinks from scratch for customers. Have a complete understanding of current menu and provide exceptional customer service, accommodating in any way possible.
- 05/2013 - 11/2015
Chilli's Bar & Grill
Kansas City, MO
Server/Bartender
Take care of guests by explaining new items, answering any questions they might have, and becoming personal with them so that the guest feel comfortable and at home. As well as taking their food and drink order.
When Bartending, make sure that not only the guests are taken care of, but make alcoholic beverages for the rest of the restaurant.

References

Josh North-Server/Bartender

I have known Josh since 2015. He was my floor manager at Port Fonda Phone: 615-500-7945

Brandon Fraser- IT Manager At Dell

I have known Brandon for 6 years. Worked together at Google Fiber. Email:tutbrandon@gmail.com Phone:816-808-8299

Kyle Harlen-Beverage Director at Mission Taco Joint

Kyle was my direct manager at Mission Taco Joint. Phone:618-316-8472