

# Sphehshle Shezi

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3271 Ntengu Road, Imbali, Pietermaritzburg, 3219

☎ 071 566 4834 | ✉ s225001268@mandela.ac.za | sphehshlesbani@gmail.com

🌐 LinkedIn: [www.linkedin.com/in/sphehshleshezi1017](https://www.linkedin.com/in/sphehshleshezi1017) | GitHub:  
<https://github.com/sphehshle1017>

## Professional Summary

Final-year Diploma in Information Technology student with strong foundations in web design, business data analysis, software development, and IT support. Skilled in SQL, HTML/CSS, JavaScript, C#, and Python, with hands-on experience in database management, application development, and data visualization. Adept at solving problems, learning quickly, and adapting to dynamic environments. Passionate about leveraging technology to streamline processes, improve decision-making, and deliver innovative digital solutions.

## Core Skills

- Web Development: HTML, CSS, JavaScript, ASP.NET MVC, Bootstrap
- Database Management: SQL, PostgreSQL, MySQL, Microsoft SQL Server
- Programming Languages: C#, Python, PHP (beginner)
- Business Data Analysis: Python (Pandas, NumPy, Seaborn), Power BI(basic), Excel (Pivot Tables, VLOOKUP, Data Analysis)
- IT Support & Networking: Troubleshooting hardware/software, Windows OS, Office 365, Networking Fundamentals
- Other Tools: GitHub, Visual Studio, Docker (basic), ERD Modelling

## Education

Diploma in Information Technology (Software Development) – Nelson Mandela University  
Expected Completion: 2025

Key Modules: Database Systems, Software Development, Web Technologies, Systems Analysis, Business Intelligence

## Academic & Personal Projects

- Doctor-Patient Appointment System – Designed a web application using ASP.NET MVC and SQL Server to manage patient records, appointments, and doctor availability.
- E-Commerce Website Prototype – Developed a responsive web design with product catalogues, shopping cart, and payment gateway simulation.
- Data Analysis Project – Cleaned, processed, and visualized sales and customer datasets using Python for trend analysis and reporting.
- Student Management System – Built a CRUD application in C# with SQL backend for managing student registrations and results.

## Work Experience

(No formal work experience yet – focused on internships, practicals, and project-based learning)

IT Support (Volunteer/Academic Practical)

- Assisted in troubleshooting PCs and installing software.
- Supported peers with database projects and web development tasks.
- Documented issues and solutions for continuous learning.

## Achievements & Strengths

- Strong analytical and problem-solving abilities.
- Able to learn and apply new technologies quickly.
- Effective team player with clear communication skills.
- Adaptable and resilient under pressure.
- Recognized by lecturers for attention to detail and commitment to project deadlines.

## References

Available on request.