# BAIS CAPSTONE PROJECT

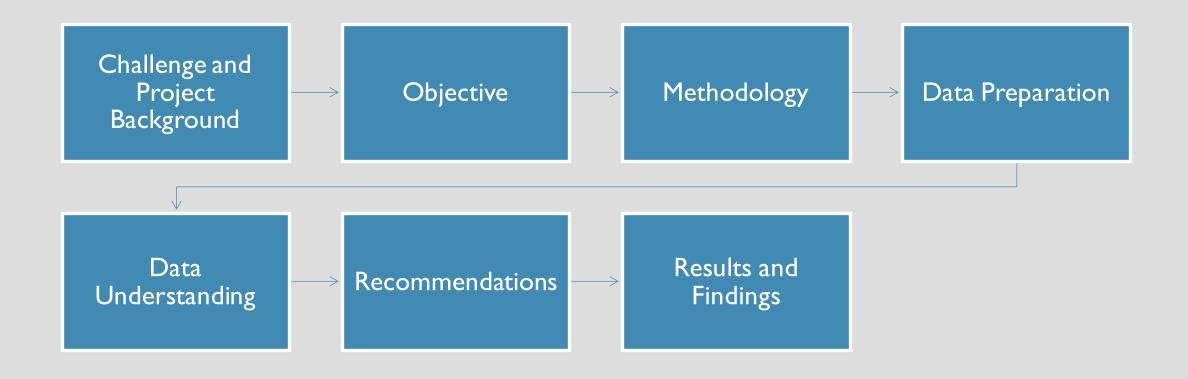
Home Attendance for the Minnesota Twins

MLB Group

Beth Tiggelaar, Katie Zawoyski, Ryan Yuson, Sarah Phillips

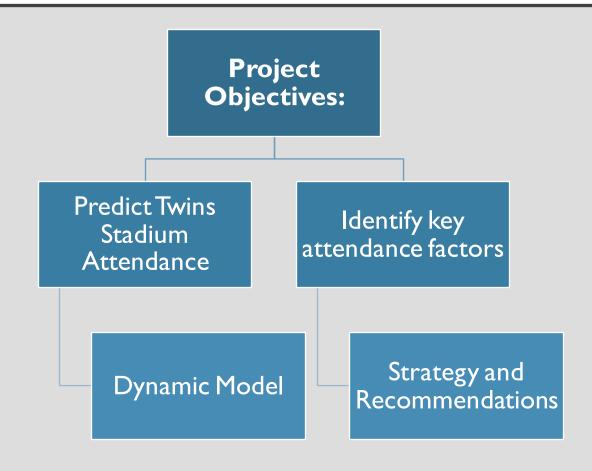


#### **AGENDA**





### UNDERSTAND MLB HOME GAME FACTORS TO INFORM ATTENDANCE GROWTH



# PREDICTING ATTENDANCE FOR BUSINESS PROCESS OPTIMIZATION



Staffing Levels

Supply Chain Efficiency

Stadium Turnover

# PREDICTING ATTENDANCE FOR BUSINESS PROCESS OPTIMIZATION



Staffing Levels

Supply Chain Efficiency

Stadium Turnover

#### Revenue

Dynamic Pricing

Promotions & Events

Sales Performance Metrics

### PREDICTING ATTENDANCE FOR BUSINESS PROCESS OPTIMIZATION



Staffing Levels

Supply Chain Efficiency

> Stadium Turnover

#### Revenue

Dynamic Pricing

Promotions & Events

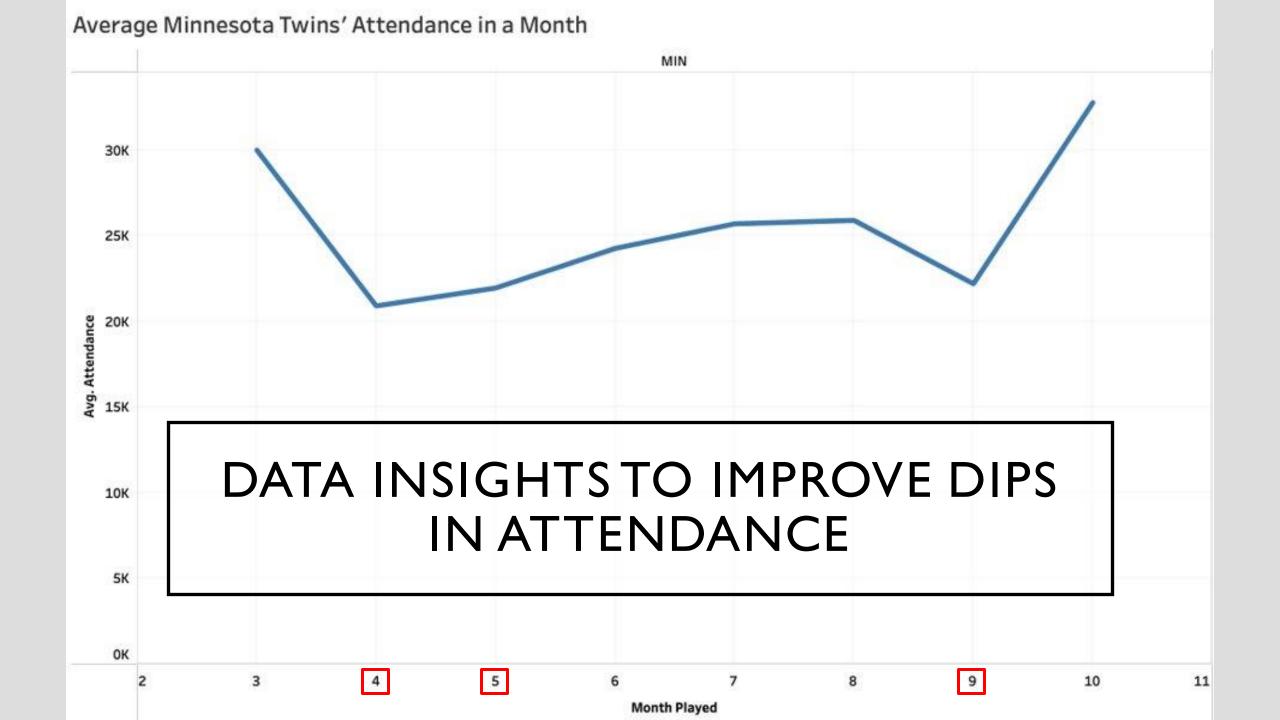
Sales Performance Metrics

#### Strategic

Revenue Forecasting

Informed Budgeting

Marketing & Product
Development



T-test and Variable Importance

T-test and Variable Importance

Initial regression model

T-test and variable importance

Initial regression model

External data

T-test and Variable Importance

Initial Regression Model

Collect External Data

Integrate into Final Regression

#### DATA PREPARATION



Properly format data types

2

Create dummy variables from categoric features

3

Handle column position for consistency

4

Remove instances with invalid attendance

5

Gather and integrate external data

6

Create subsets from GameLogs

#### AREAS OF DATA EXPLORATION

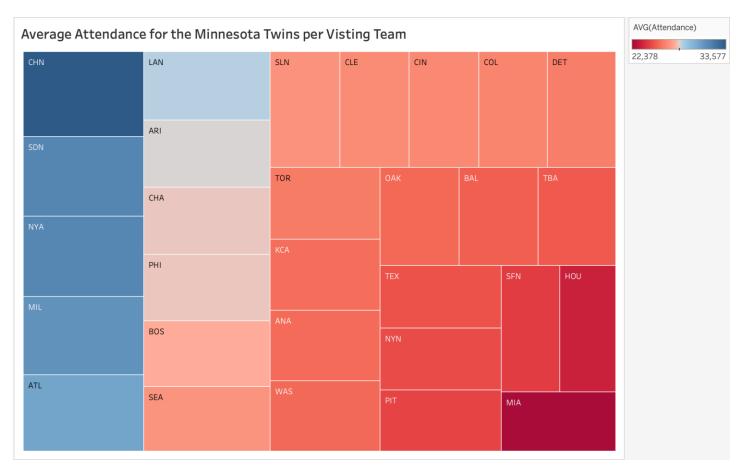
Minnesota Twin's Average Attendance

MLB Attendance Time Comparisons

League Attendance Comparisons

Variable Importance

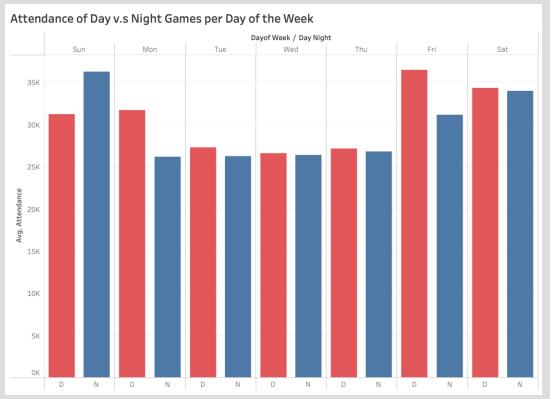
Attendance by Location

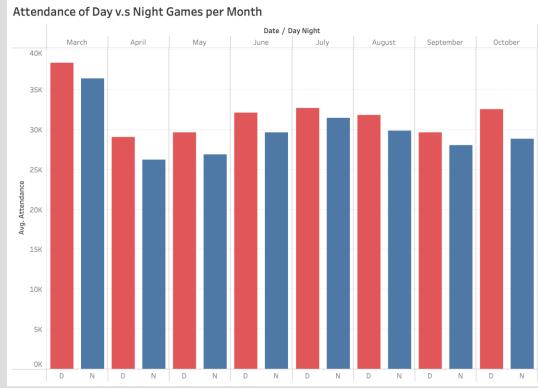


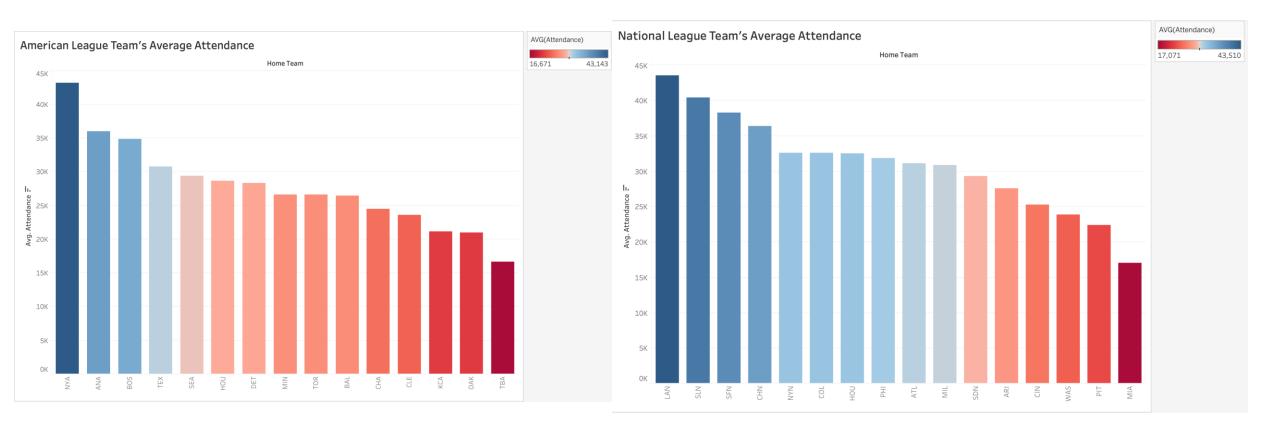
Chicago Cubs have the highest attended games on average Miami Marlins have the lowest attended games on average

# MINNESOTATWINS ATTENDANCE COMPARED TO VISITING TEAM ATTENDANCE

# **DAY GAMES** AVERAGE **HIGHER** ATTENDANCE THROUGHOUT MLB

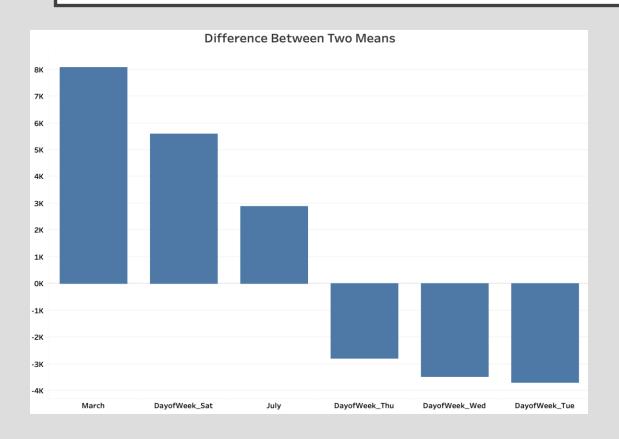


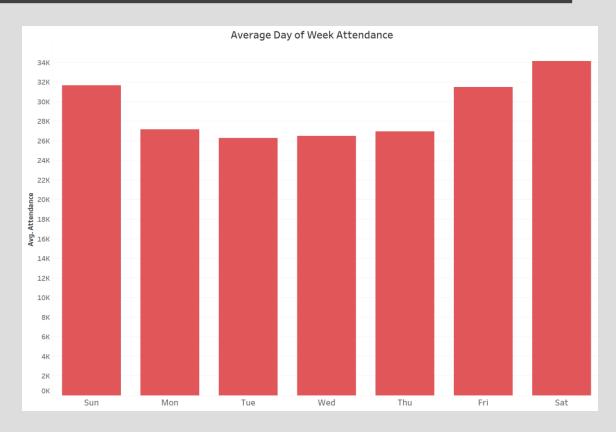




### ATTENDANCE VARIANCE BY LEAGUE

#### VARIABLE IMPORTANCE PROVIDES DATA INSIGHTS



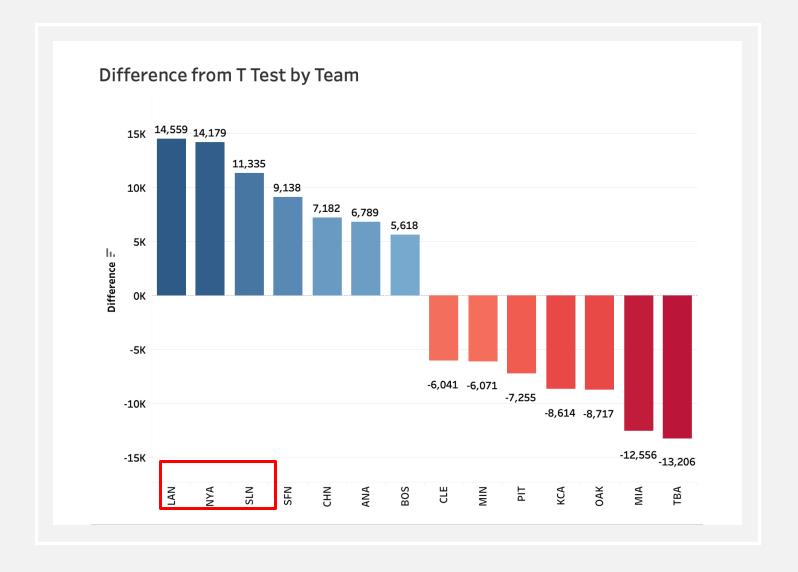


March, July, and Saturday games have a positive impact on attendance

Weekdays average the lowest Attendance

# HIGHLY IMPACTFUL TEAMS HELP INFORM BUSINESS STRATEGY

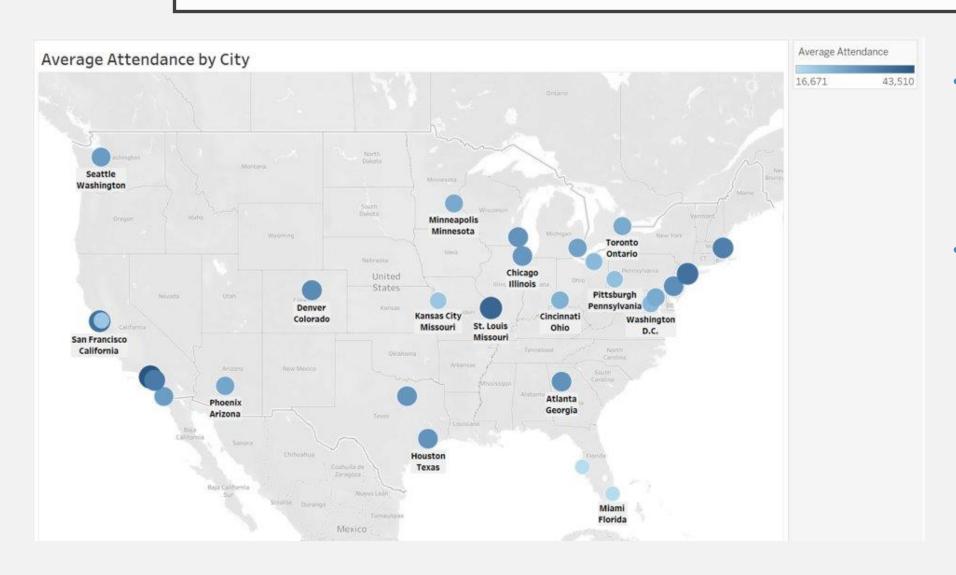
 Los Angeles Dodgers, New York Yankees, and St. Louis Cardinals have largest positive impact on attendance



# EXTERNAL DATA PROVIDES A HOLISTIC APPROACH TO STADIUM INSIGHTS

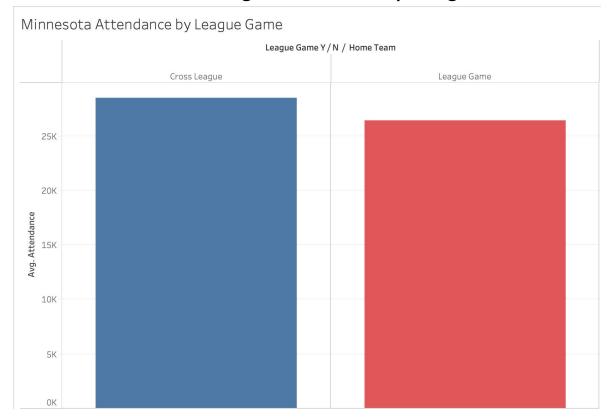
### Modeling

# STADIUM LOCATION AFFECTS AVERAGE ATTENDANCE

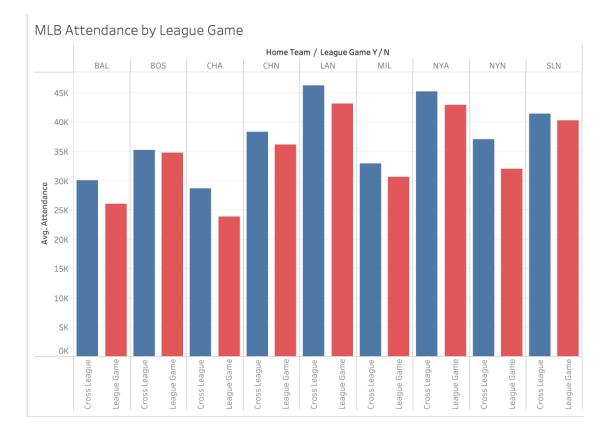


- Los Angeles, CA and St. Louis, MO have the highest average attendance
- St. Petersburg, FL and Miami, FL have the lowest average attendance followed by Oakland, CA

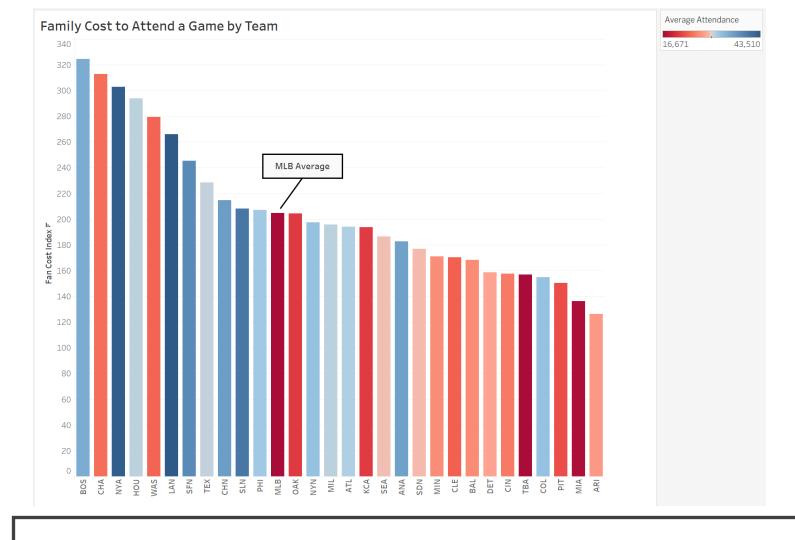
#### Minnesota Average Attendance by League



#### Other MLB Average Attendance by League



# CROSS LEAGUE GAME AVERAGES HIGHER ATTENDANCE RATES



# COST TO ATTEND A GAME VARIES BY TEAM AND CITY

# LEAGUE WIDE PROMOTIONAL TRENDS

#### St. Louis Cardinals

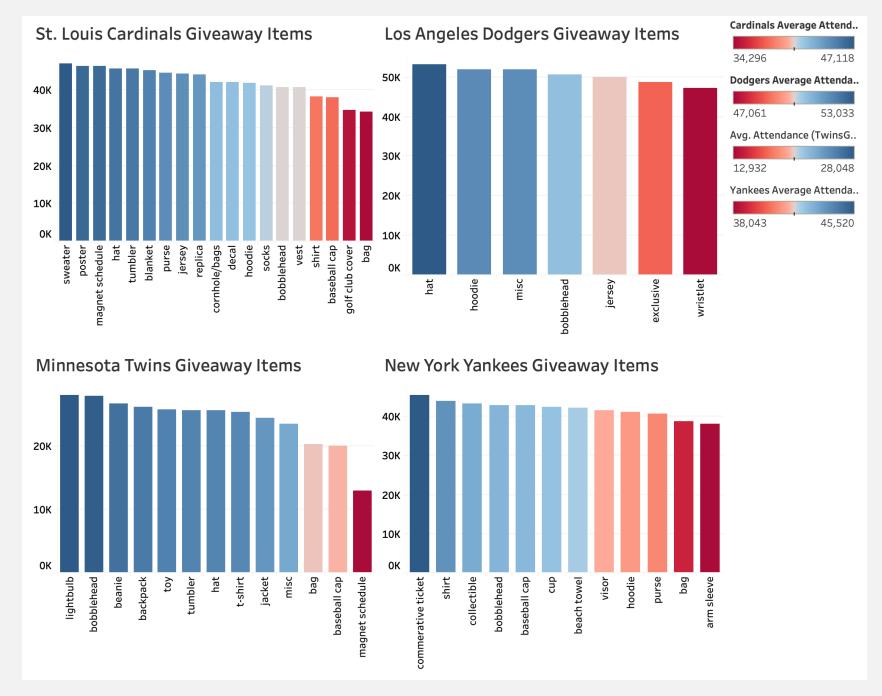
 Personal clothing items, bundled items, adult 16+ items average higher attendance

#### Los Angeles Dodgers

 Bobbleheads highest count/account for most sum of attendance

#### New York Yankees

 Commemorative/collectible items draw attendance for special occasions



### TWINS PROMOTIONAL INSIGHTS



Giveaways are heavily saturated in summer months

Increase Spring/early Summer giveaway opportunities



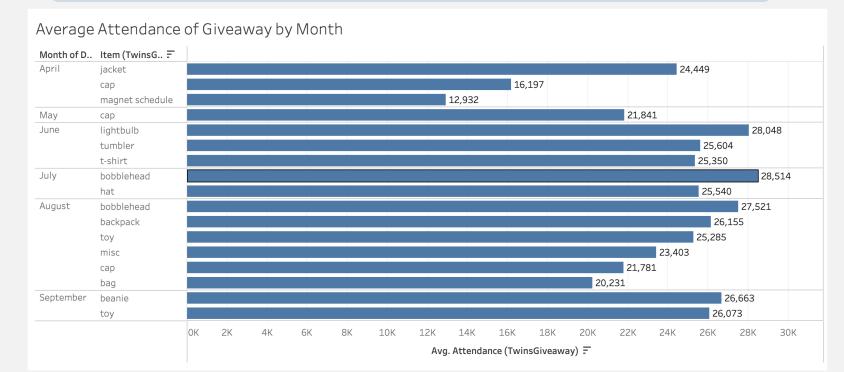
Bobbleheads are utilized ineffectively

Increase bobblehead variety and giveaway opportunities



Child-specific giveaways observe higher attendance

Explore and offer more familyoriented promotions



### PROJECT RECOMMENDATIONS



April, May, September

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April, May, September



### Spring Games

### Spring Games



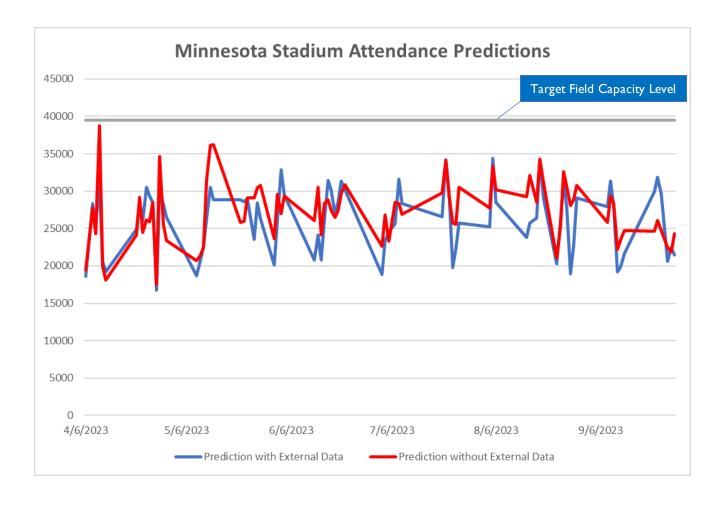
### Spring Games

### UTILIZING REGRESSION MODELS TO PREDICT 2023 MLB STADIUM ATTENDANCE

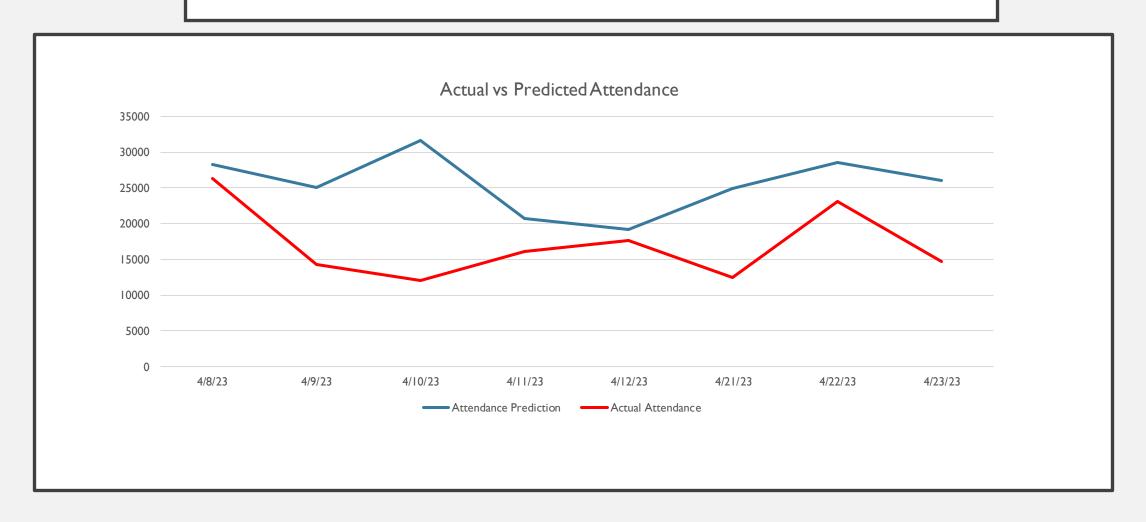
- Eight regression tests ran
- **Trained** on 20 years of data, **tested** on the 2022 season
- Evaluated on Mean Absolute Error
- Random Forest All predictors without Cross Validation had the strongest results

Data <b>S</b> et	Model Approach	Train MAE	Test MAE	Difference
Original Data	RF - All predictors wo CV	1951.817	2041.051	89.234
External Data	RF - All predictors wo CV	1871.633	2239.578	367.945
External Data with Previous Attendance	RF - All predictors wo CV	1579.74	1384.599	-195.141

### STADIUM PREDICTION RESULTS

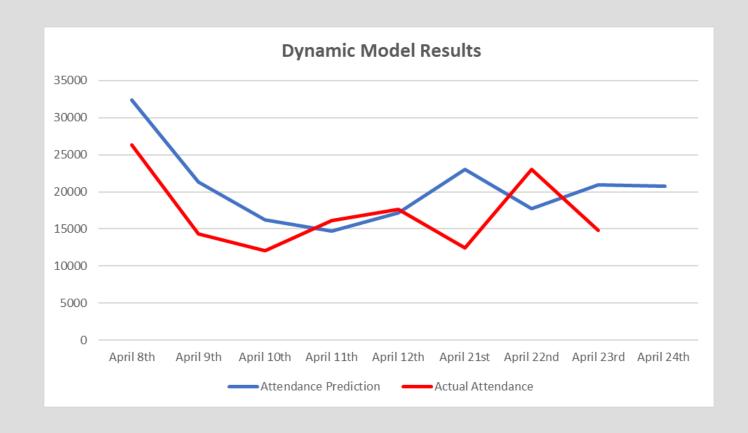


# TWINS ATTENDANCE MODEL RESULTS FROM PLAYED GAMES



• \*4/9 was Easter – not noted in model

# THE **DYNAMIC MODEL** PRODUCES THE MOST ACCURATE RESULTS



### OUTCOMES AND STUDENT TAKEAWAYS



Communication is the key factor to team success

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Setting a standard meeting time leads to higher quality of work

#### **APPENDIX**

- https://parkmobile.io/blog/target-field-ball-game/