Siphelele Zulu

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🪪 Profile

Aspiring full-stack web developer with a growing foundation in the MERN (MongoDB, Express.js, React.js, Node.js) technology stack. Currently focused on building practical experience through hands-on projects and continuous learning. Committed to developing scalable web applications while expanding technical knowledge in modern development practices and user-centric design principles.

💼 Professional Experience

Maredi Technologies   05/2023 – 10/2023
Software Development Intern   Midrand,
- **Developed a Ticketing System**: Collaborated in a team of three to design   South Africa
  and implement a simple ticketing system for a small company using
  Microsoft Power Apps, a low-code platform for application development.
- **Team Leadership**: Acted as the team lead, ensuring the application met
  functional requirements, adhered to project deadlines, and operated
  effectively.
- **Responsibilities**: Oversaw development tasks, coordinated efforts
  between team members, and contributed to building the admin portal for
  efficient ticket management.
- **Skills Utilized**: Low-code application development, team collaboration,
  project management, and application testing.

Ensure IT Services/ Redington   06/2020 – 03/2022
Junior Engineer   Midrand,
- **Technical Diagnosis and Repair**: Diagnosed and repaired a wide range of   South Africa
  devices, including laptops, tablets, all-in-one PCs, and other
  machines, as part of a registered servicer for **HP** and **Dell**
- **Customer Issue Replication**: Collaborated with customers to replicate
  reported issues, ensuring accurate diagnosis and resolution.
- **Component Replacement and Quality Assurance**: Performed hardware
  replacements, conducted thorough testing, and ensured quality checks
  before returning devices to customers.
- **Department Leadership**: Led the **Dell** department, managing diagnosis,
  repair, quality control, and customer liaison to address and resolve
  machine issues effectively.
- **Key Skills**: Technical troubleshooting, hardware repair, customer
  communication, team leadership, and quality assurance.

🎓 Education

Digital Solutions Developer Training   07/2024 – present
CodeTribe mLab Southern Afrika   Soweto,
South Africa

System Development NQF 5   07/2023 – 07/2024
JumpCo Software Labs   NorthCliff,
South Africa

Software Development Program   03/2022 – 02/2023
Faith Mangope Technology and Leadership Institute   Randburg,
South Africa

Technical Support   10/2019 – 10/2020
Finweb Business Consultancy   Sandton,
South Africa

🧠 Skills

ReactJS   React Native

Nodejs   HTML

CSS   MongoDB

Firebase   MUI

Java   Bootstrap

Git

📄 Certificates

Oracle Certified Associate   **Microsoft Certified: Power**   **Microsoft Certified: Azure**
Associate   **Bi Data Analyst Associate**   **Fundamentals**

🕸 References

Mahlatse Serathi, *mLab CodeTribe Facilitator*
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Bernard Embir, *Ensure IT Services*
073 109 8696

Sibongiseni Mangope, *Program Coordinator,* Faith Mangope Technology and Leadership Institute
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