

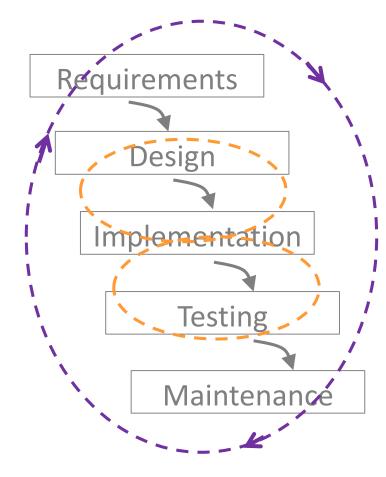
COM1004: Web and Internet Technology

Lecture 6: Web site development

Dr. Steve Maddock s.maddock@sheffield.ac.uk

1. Introduction

- We can consider the creation of web sites as similar to a waterfall approach to software engineering
- It involves a series of stages
 - Disagreement on how many stages
 - Disagreement in which stage a particular step is taken
 - Larger companies may use more stages
 - Smaller companies may compress the stages, e.g. planning, design, develop, delivery
- There is iteration between the stages



More likely there will be iteration of stages

1.1 We'll consider the following stages:

Requirements

- Establish clients needs
- Purpose
- Target audience
- Content
- Planning
- Design
- Development
- Testing
- Delivery
- Maintenance

2. Requirements: Gathering content

- Example: Creating a website to support a book.
- Start by listing required content, not structure

Home Sample Web pages

Site info Lecture slides

Site map Teaching notes

Contact Interactive glossary

Evaluation copy request Sample material

form

Table of contents for book

Errata and updates

FAQs

Code examples

http://webdesignbook.org Chapman and Chapman, 2006, chapter 11

2. Requirements: Gathering content

• Example: Consider a website for a member of staff in the Dept

Start by listing content, not structure

Personal profile/biography Alumni

Modules currently taught Research publications

Modules previously taught Research resources

Tutees Administration jobs

Dissertation project ideas Committees

Dissertation project students Involvement in University-level activites

Research areas External activities

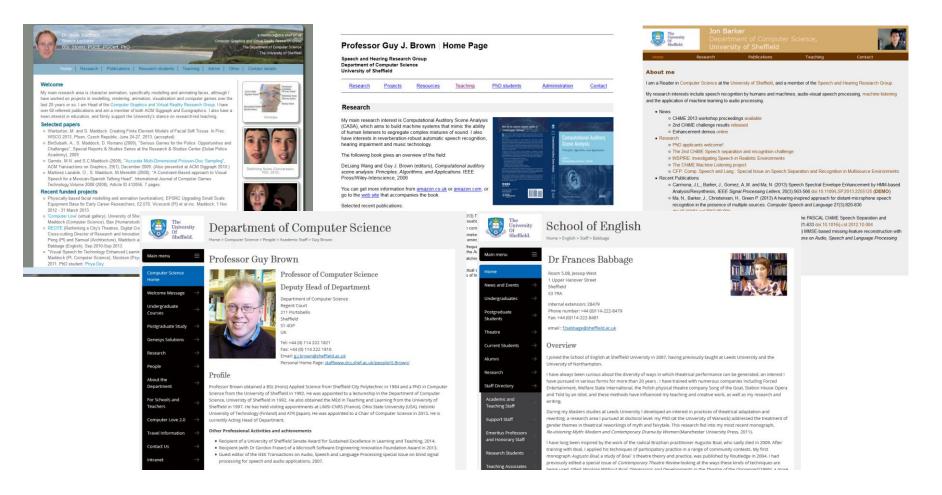
Research project details Private area

Funding News

PhD students Contact details

2. Requirements: Purpose

Example: Personal or corporate website?



Requirements

Planning

- Content
- Site map
- Accessibility
- Technical details
- Wireframes

Design

Development

Testing

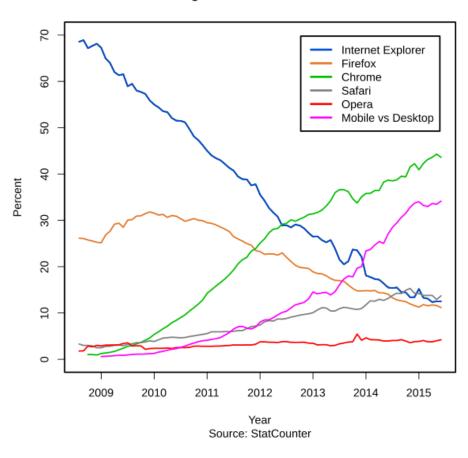
Delivery

Maintenance

3. Planning

- Identify content
- Create a site map
 - Structure and organisation of the site
- Consider accessibility
- Consider technical details
 - Which browsers will be targeted?
 - Which screen resolutions?
- Prepare wireframes showing proposed general layout(s) of pages

Usage share of web browsers



By Usage share of web browsers (Source Net Applications).svg: arichnad, Daniel.Cardenas,
Litehacker (Own work) [CC BY 3.0
(http://creativecommons.org/licenses/by/3.0)], via
Wikimedia Commons

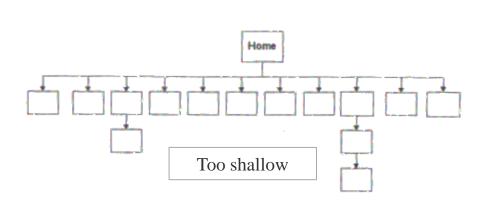
4. Website Structure/organisation

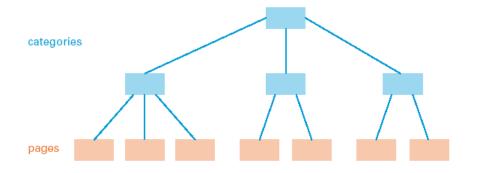
- Site map
 - A list of all the pages on the Web site
 - Organised hierarchically
 - Possibly included as part of the Web site itself
- Site index also used, but more A-Z
- Structures to consider:
 - Logical relationship between pages
 - URL relationships between URLs of pages, reflects way they are stored on server
 - Navigational structure connections between pages
- Data structures: sequence, tree, graph

```
Advanced Projects
TEACHING AND LEARNING RESOURCES
   Home Page: Introduction to the Teaching
   Lecture Slides
           Overview
                      Chapter 1
                                  Chapte
           Chapter 5
                      Chapter 6
                                  Chapte
           Chapter 10
                       Chapter 11
    Teaching Notes
                      Chapter 1
                                  Chapte
           Overview
           Chapter 5
                      Chapter 6
                                  Chapte
           Chapter 10 Chapter 11
    Answers and Hints to the Exercises
                      Chapter 1
                                  Chapte
           Overview
           Chapter 5
                      Chapter 6
                                  Chapte
           Chapter 10
                       Chapter 11
   Examples
                      Chapter 1
           Overview
                                  Chapte
                      Chapter 6
           Chapter 5
                                  Chapte
           Chapter 10
                       Chapter 11
    References
           Overview
                      Chapter 1
                                  Chapte
           Chapter 5
                      Chapter 6
                                  Chapte
           Chapter 10 Chapter 11
    Errata
                      Chapter 3
                                  Chapte
           Overview
           Chapter 6
                      Chapter 7
                                  Chapte
    Services for Lecturers
```

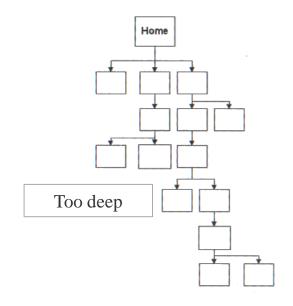
4.1 Logical structure

- Relationship between pages
- A hierarchy groups pages into categories
- "Three-click rule"
 - http://en.wikipedia.org/wiki/Threeclick_rule



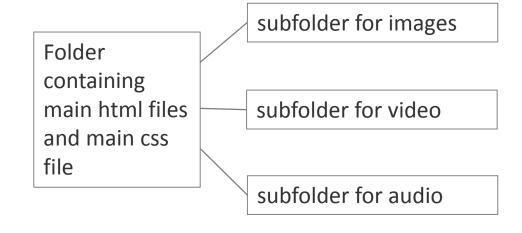


A pure hierarchy



4.2 URL structure

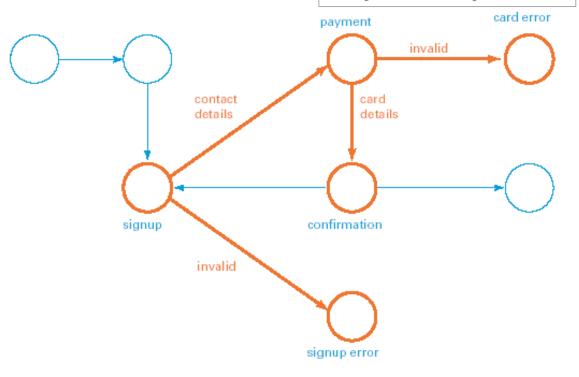
- Relationships between URLs of pages
- Reflects the way pages are stored on server
- Choosing URLs that do not alter over time is necessary to avoid bookmarks and links becoming invalid
- Design for maintenance



4.3 Navigational structure

Chapman and Chapman, 2006

- Connections between pages
- The navigational structure of the Web can be modelled as a directed graph
 - nodes represent pages - states of the browser
 - links represent HTTP requests



Additional transitions caused by erroneous input

- Example: paying for goods at Web site
 - (often accompanied by a roadmap to orient user)



5. Accessibility

 Assistive technologies provide alternative forms of input and output for people who cannot use the conventional mouse, keyboard and screen

	Typical conditions	Problems with Web access	Assistive technology
Vision	Blindness, low vision, colour defects	Extreme difficulties with seeing and reading,	Screen readers, braille displays, screen magnifiers, browser options,
Hearing	Deafness	Any sound information	Signing avatars
Movement	Repetitive strain injuries, limb injuries,	Inability to use pointing devices and/or keyboard	Alternative devices to simulate keyboard input, voice input
Cognition	Dyslexia, attention deficit disorder, lack of sleep,	Text difficulties, concentration,	Screen readers
Age-related	Presbyopia, coordination, memory loss	Small text, selection, orientation	Browser option to increase text size

5.1 Technology

- Screen magnifiers mean only part of a page is displayed
 - Compare with mobile screens and zoom?
- Screen readers can only use the alt attribute for an image
 - Is a page understandable without images?
- RSI sufferers may not be able to use a mouse
 - "Blackberry thumb", "iPad shoulder"



Prank gift box,

http://www.prankpack.com/buy/iarm-prank-pack-fake-gift-box-3370.html

5.2 Legal requirements / standards / codes of practice

- In some countries there are legal requirements to make Web sites accessible, e.g. Australia
- UK: "The Equality Act 2010 does not refer explicitly to website accessibility, but makes it illegal to discriminate against people with disabilities." (https://en.wikipedia.org/wiki/Web_accessibility)
- Dec 2010: BSI (British Standards Institute) released the standard BS 8878:2010 Web accessibility. *Code of practice*.
 - Guidance on how to meet requirements of The Equality Act 2010 (http://www.bsigroup.com/bs8878)
- W3C's Web Accessibility Initiative develops guidelines for maximizing accessibility (WCAG web content accessibility guidelines)
- RNIB: "...the RNIB Surf Right standard" [which is similar to WCAG 2.0 AA] (http://www.rnib.org.uk/about-rnib/web-accessibility-statement)

5.3 W3C Web Content Accessibility Guidelines

- The W3C's Web
 Accessibility Initiative develops guidelines for maximizing accessibility
- "The WCAG documents explain how to make web content more accessible to people with disabilities."

(www.w3.org/WAI/intro/wcag)

WCAG 2: 4 principles; 12 guidelines

Perceivable

- Provide text alternatives for non-text content.
- Provide captions and other alternatives for multimedia.
- Create content that can be presented in different ways, including by assistive technologies, without losing meaning.
- Make it easier for users to see and hear content.

Operable

- Make all functionality available from a keyboard.
- Give users enough time to read and use content.
- Do not use content that causes seizures.
- Help users navigate and find content.

Understandable

- Make text readable and understandable.
- Make content appear and operate in predictable ways.
- Help users avoid and correct mistakes.

Robust

Maximize compatibility with current and future user tools.

5.3 W3C Web Content Accessibility Guidelines

Example: Text Alternatives:

- "Guideline 1.1: Provide text alternatives for any non-text content so that it can be changed into other forms people need, such as large print, braille, speech, symbols or simpler language"

 (http://www.w3.org/WAI/WCAG20/quickref/#text-equiv)
- More specific: (http://www.w3.org/TR/2010/NOTE-WCAG20-TECHS-20101014/H37.html)
 - H37: Using alt attributes on img elements:
 - An image on a Website provides a link to a free newsletter.

```
<img src="newsletter.gif" alt="Free newsletter. Get
free recipes, news, and more. Learn more." />
```

• RNIB: ".. use alt text where an image conveys essential information for the meaning of the page...Where an image is purely decorative we don't add alt text as this is superfluous information, and extra 'noise' that someone using a screenreader ..."

5.4 More on accessibility

- W3C list of Web accessibility evaluation tools:
 - "software programs or online services that *help* determine if a Web site meets accessibility guidelines" (http://www.w3.org/WAI/RC/tools/)
- http://www.fixtheweb.net

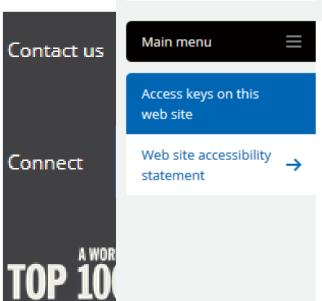


5.5 University's accessibility statement



Accessibility

Home > Accessibility > Web site accessibility statement



Web site accessibility statement

The University of Sheffield is fully committed to making its web pages accessible to all.

The Worldwide Web Consortium (W3C) has produced guidelines for making web content accessible to people with disabilities. Pages within our Content Management System are designed to meet a general standard of AA compliance with these guidelines. However, we have made some informed deviations from W3C guidelines based on the advice of bodies such as the Royal National Institute of the Blind (RNIB) and the Disability Rights Commission (which has now been absorbed into the Equality and Human Rights Commission), for example appropriately tagged tables are used in this site for layout purposes. Visual layout is achieved primarily through style sheets, so users can apply their own styles to the site as needed.

Should any user have difficulty in accessing the content of this site, please contact the Web Team and we will provide assistance or information in an alternative format.

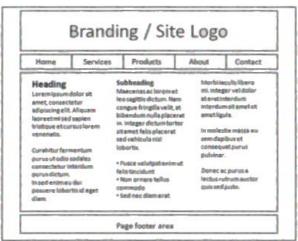
email: webteam@sheffield.ac.uk

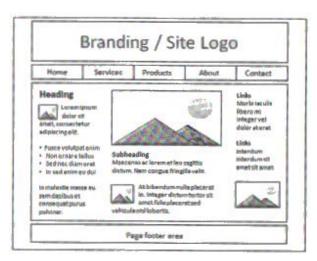
Feedback Privacy FOI Accessibility

6. Wireframes

- A sketch or blueprint structure of basic page elements (not detailed design) (http://en.wikipedia.org/wiki/Website_wireframe)
- Basis for communication amongst project members
 - functionality, behaviour, priority of content
- Tools: Balsamiq Mockups, Mockingbird, Mockflow, etc.







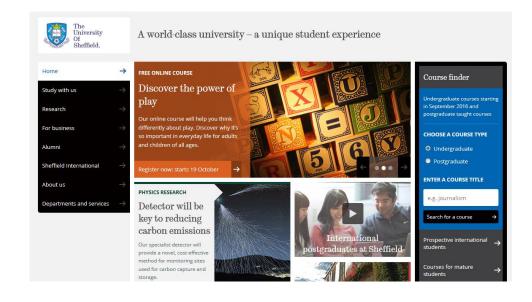
Balsamiq

Felke-Morris, Web Development and Design Foundations with XHTML, Pearson, 2010 Web site: http://webdevfoundations.net/

7. Home page

- Is the home page 'special' in some way
- Often different to other pages, e.g. a 'splash' page





Requirements

Planning

Design

- Wireframes
- Page mockups
- Design for target audience

Development

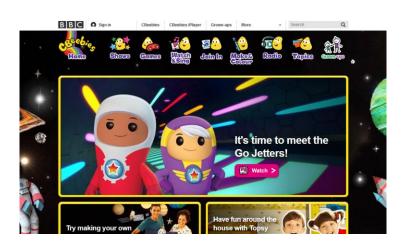
Testing

Delivery

Maintenance

8. Design

- Look-and-feel
 - Colours, shapes, layouts, typefaces, dynamic behaviour, etc.
 - The target audience can help guide the Web page look-and-feel
- Use of design experience
 - Use general design experience for other media, e.g. magazines
 - Web design inspiration websites: <u>http://mashable.com/2013/10/09/web-design-inspiration-2</u>
 - Bad design examples:
 <u>www.webpagesthatsuck.com</u> →
 - Discussions of best practice: http://webdevfoundations.net/6e/chapt er5.html



http://www.bbc.co.uk/cbeebies/



8.1 Photoshop mock-up

- Mock-ups can be used to test ideas out
- Develop page using digital imaging software (e.g. Adobe Photoshop)
- Examples:
 http://sixrevisions.com/p
 hotoshop/25-web-design-layout-tutorials/
- Then convert to HTML and CSS



http://css-tricks.com/video-screencasts/1-converting-a-photoshop-mockup-part-1-of-3/

8.2 Principles

Lorem ipsum dolor sit amet, consectetur

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Repetition	Repeat visual elements to help unify a design
Contrast	Good contrast between background colour and text
Proximity	Group related items, and provide adequate separation between unrelated items
Alignment	Align elements to create visual unity

Felke-Morris, Web Development and Design Foundations with XHTML, Pearson, 2010

Web site: http://webdevfoundations.net/

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The effect of varying the vertical space between paragraphs (Chapman and Chapman, 2006)

est laborum

Use of dummy text:

"In publishing and graphic design, lorem ipsum is placeholder text (filler text) ..." http://en.wikipedia.org/wiki/Lorem ipsum

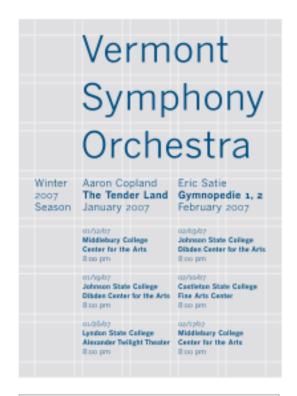
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8.2 Principles

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Felke-Morris, Web Development and Design Foundations with XHTML, Pearson, 2010

Web site: http://webdevfoundations.net/



http://en.wikipedia.org/wiki/Grid_% 28graphic_design%29

http://sixrevisions.com/web_design/a-brief-look-at-grid-based-layouts-in-web-design/

8.3 What works...

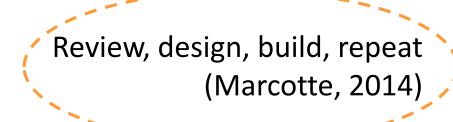
- K.I.S.S.
 - Keep it simple and lightweight
 - Clean layout, legible fonts
 - If they want flashing lights, they'll go to a disco

By Sarah from Brizzzzzle, UK (Disco ball in blue Uploaded by TheCuriousGnome) [CC-BY-2.0 (http://creativecommons.org/licenses/by/2.0)], via Wikimedia Commons

Requirements

Planning

Design



Development / Implementation

- HTML templates and CSS (using RWD)
- JavaScript
- Practical considerations: optimisation
- Fallback strategies: new features, legacy browsers
- Debugging: W3C tools HTML and CSS validation; Browser specific tools, e.g. Firefox Web developer tools

Testing

Delivery

Maintenance

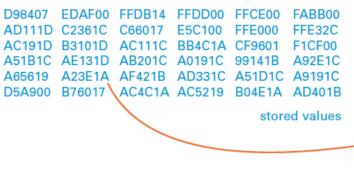
Marcotte, E., Responsive Web Design, 2nd edition, A Book Apart, 2014

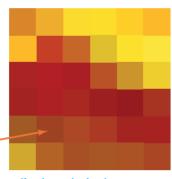
9.1 Practical considerations



- Optimise file size to improve load times
 - E.g. Image files create smaller versions
 - (See https://developers.google.com/web/fundamentals/performance/optimizing-content-efficiency/image-optimization#selecting-the-right-image-format)
 - Tools to compress images: http://www.creativebloq.com/design/imagecompression-tools-1132865





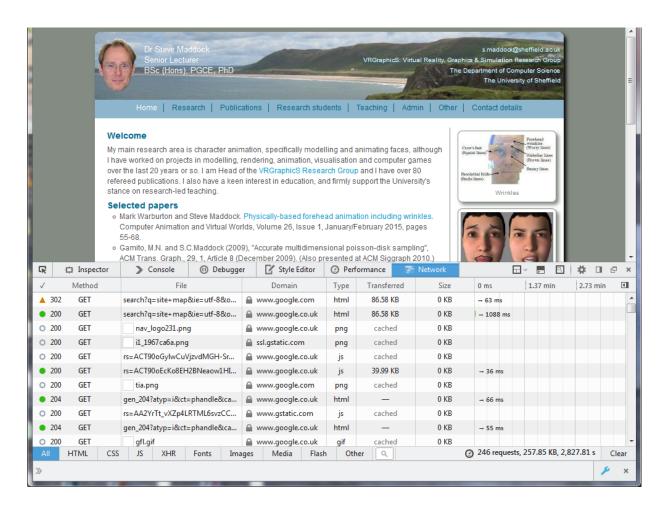


displayed pixels

Chapman and Chapman, 2006

9.1 Practical considerations

Firefox Web Developer tools, 'Network' option:



Requirements

Planning

Design

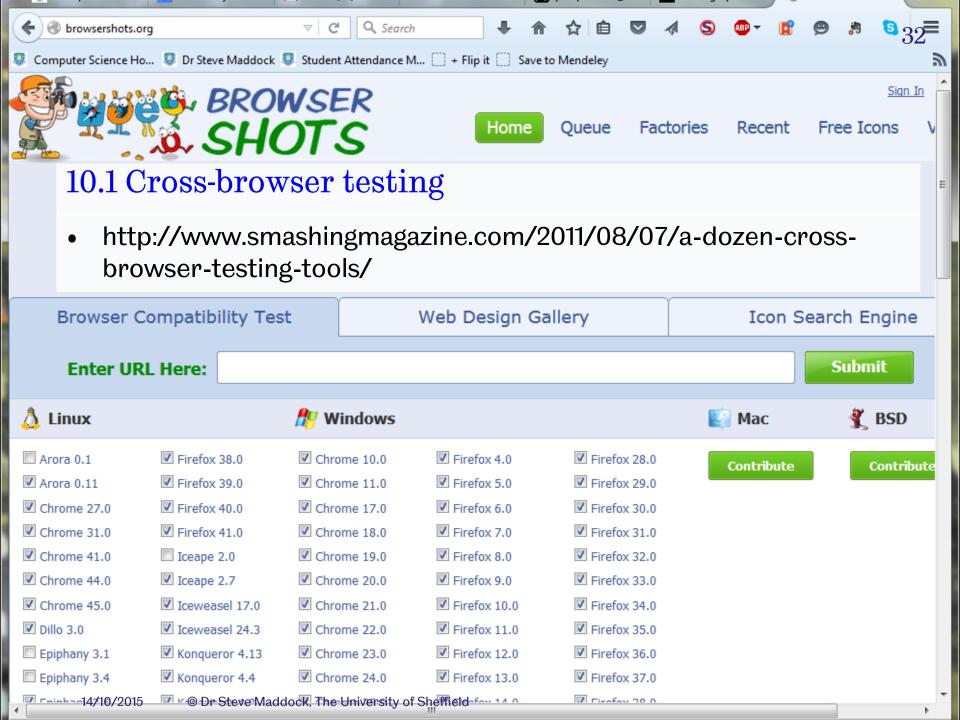
Development

Testing

- Turn off features: Images, Style sheet, JavaScript
- Validation: W3C HTML and CSS validators
- Performance testing: page load times
- Different browsers; Different devices
- Accessibility
- Testing usability with real users

Delivery

Maintenance

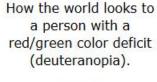


10.2 Accessibility

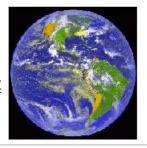
Examples:

- html2txt
 http://www.w3.org/services/html2txt
- Simulator for colour blindness: www.vischeck.com/vischeck
- males more prone to red-green colour blindness than females

The world.



How the world looks to a person with a blue/yellow color deficit (tritanopia).







Some colorful hats.



As seen by a person with deuteranopia.



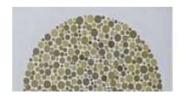
As seen by a person with protanopia, another form of red/green deficit.



This is an Ishihara plate commonly used to check for red/green color blindness



This is what a red/green color-blind person might see. Note that the digit (3) is practically invisible.



Requirements

Planning

Design

Development

Testing

Delivery

- ftp to upload to server
- Doman name registration, Web hosting service
- Search Engine Optimisation (SEO)

Maintenance

...and ongoing support, e.g. new content





Solutions that

- Establish client's needs
- Establish content
- Consider structures
 - Use mock-ups
 - Use templates
 - (Use Responsive Web Design mobile first and progressive enhancement)
 - Test regularly
- Consider accessibility and usability at all stages

Review, design, build, repeat (Marcotte, 2014)

The "extreme" versions of the new website design

Building A Better Responsive Website by Jeremy Girard

http://www.smashingmagazine.com/2013/03/building-a-better-responsive-website/

Appendix A. A search box

Search facility



```
<div id="search">
    <form method="get" action="http://www.google.com/search">
    <input type="text" name="q" size="31" maxlength="255" value="" />
    <input type="submit" value="Google Search" /><br />
    <input type="radio" name="sitesearch" value="" />The Web
    <input type="radio" name="sitesearch"
        value="staffwww.dcs.shef.ac.uk/people/S.Maddock" checked />
        Local search<br />
        </form>
    </div>
```

Appendix B. Accessibility

B.1 The title attribute for an anchor element

 Additional information about links can be added using the title attribute of the anchor element

```
<a href="http://www.shef.ac.uk/dcs/" title="Department
of Computer Science">DCS</a>
```

 When the user hovers over the item, the text in the title attribute will appear in a box

A.2 Access keys

- Use of keyboard to allow user to jump to a specific part of the web page
 - Pointing device not needed
- Accessibility statement should include a list of available keys and their function
 - Example: University pages:

Use of standard access key mappings

As of 2004, a standard emerged using numbers, which promotes consiste different sites. These include, for example, 1 to go to the homepage, 4 for popular sites such as ft.com and bbc.co.uk, as well as being built into po

UK Government recommendation for access keys

- · S Skip navigation
- 1 Home page
- 2 What's new
- 3 Site map
- 4 Search
- 5 Frequently Asked Questions (FAQ)
- 6 Help
- 7 Complaints procedure
- · 8 Terms and conditions
- 9 Feedback form
- 0 Access key details

http://en.wikipedia.org/wiki/Access_key

