**LEGAL NOTICE UNDER AGAINST DEFECTIVE GOOD/SERVICE FROM AMAZON**

To,

Mr. Jeff Bezos,

6th & 7th Floor, Ambience Corporate Office Tower-II, Ambience Tower, Ambience Island, Sector 24, Gurugram, Haryana 122002

Sir/Ma’am,

I do hereby serve you with the following legal notice:

1. That undersigned is a consumer as I had purchased the (goods/services) from you, the addressee vide your receipt dated 16/02/2024 by paying an amount of ₹ 5000.

2. That the said product/service is not up to the mark due to the following defect:

* 1. You recently purchased a Cult.fit Play Pass membership for Rs. 10,000 for a duration of 3 months, granting you access to all their play centers.  
     
  2. Specifically, you were utilizing the services at the Sector 23 center, which offered facilities for sports such as badminton, table tennis, and lawn tennis.  
     
  3. However, after just 3 weeks of being a member, you were informed that the Sector 23 center will be shut down due to undisclosed reasons, leaving you unable to access the facilities you initially signed up for.  
     
  4. When you requested a refund for the remaining amount of your membership fee, you were informed by Cult.fit that the fee is non-refundable. Instead, they suggested that you could avail the services at other centers, which were inconveniently far from your current residence.  
     
  5. This situation has left you dissatisfied, as you feel that you are not receiving the services you paid for, and the alternative suggestion provided by Cult.fit does not adequately address your concerns or offer you suitable alternatives.  
     
  6. The lack of a refund policy or clear communication regarding the closure of the Sector 23 center has understandably caused frustration and disappointment in your overall experience with Cult.fit.  
     
  7. Going forward, you may consider escalating your concerns to higher management or seeking further clarification on the terms and conditions of your membership to address this issue and find a satisfactory resolution.

3. That, I had sent the email regarding my grievance but all efforts went into vein. It is further submitted that the above said act on your part has caused me great loss and damage besides mental tension, trauma and inconvenience and loss of value of money.

You are hereby formally called upon to compensate for the financial loss, injury, and interest suffered due to your negligence, in the sum of ₹ 5000, along with interest, within 15 days of receiving this notice. Failure to comply will compel me to initiate proceedings against you for the redressal of my aforementioned grievances and the recovery of the specified amount. Such proceedings, both civil and criminal, as are warranted by law, will be pursued. Additionally, I reserve the right to file a complaint under the statutory provisions of The Consumer Protection Act, 1986. Please be aware that this action is undertaken exclusively at your own risk, cost, responsibility, and with consequences, which you are hereby advised to note.

Name ---------------------

Address Signature

Contact Number: +91-888-888-xxxx

Email Address: mayanksolanki2023@gmail.com