**LEGAL NOTICE UNDER AGAINST DEFECTIVE GOOD/SERVICE FROM AMAZON**

To,

Mr. Jeff Bezos,

6th & 7th Floor, Ambience Corporate Office Tower-II, Ambience Tower, Ambience Island, Sector 24, Gurugram, Haryana 122002

Sir/Ma’am,

I do hereby serve you with the following legal notice:

1. That undersigned is a consumer as I had purchased the (goods/services) from you, the addressee vide your receipt dated 16/02/2024 by paying an amount of ₹ 5000.

2. That the said product/service is not up to the mark due to the following defect:

* I have taken the cultfit play pass member ship which charged me around 10000 rs for 3 months. In this memebership I was allowed to play in any of their play centers. At the time of memebership I was using their service for sector 23 which have 3 facaliteis of sports (incl. Badminton, Table Tennis and Lawn Tennis) After having there for around 3 weeks they are shutting down this place due to some reason. When I sad them for the refund the remaining amount they said you can use the service that is available in othr centere which is very far from my current residence. They said that the amound is not refundable.

3. That, I had sent the email regarding my grievance but all efforts went into vein. It is further submitted that the above said act on your part has caused me great loss and damage besides mental tension, trauma and inconvenience and loss of value of money.

You are hereby formally called upon to compensate for the financial loss, injury, and interest suffered due to your negligence, in the sum of ₹ 5000, along with interest, within 15 days of receiving this notice. Failure to comply will compel me to initiate proceedings against you for the redressal of my aforementioned grievances and the recovery of the specified amount. Such proceedings, both civil and criminal, as are warranted by law, will be pursued. Additionally, I reserve the right to file a complaint under the statutory provisions of The Consumer Protection Act, 1986. Please be aware that this action is undertaken exclusively at your own risk, cost, responsibility, and with consequences, which you are hereby advised to note.

Name ---------------------

Address Signature

Contact Number: +91-888-888-xxxx

Email Address: mayanksolanki2023@gmail.com