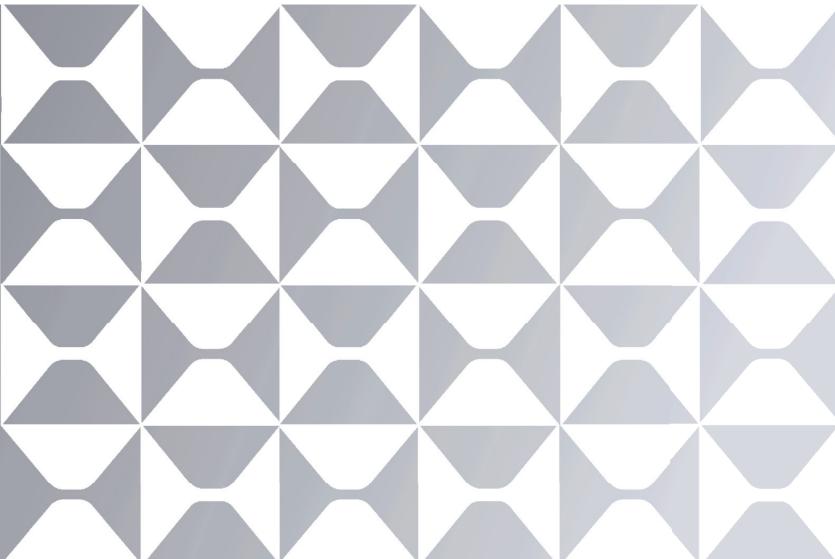


# **MAXHUB Interactive Display**

## **E3 Series**



**Quick Start Guide**

V1.5

**MAXHUB**

# Table of Content

I. Package Contents .....	04
II. Product Introduction .....	05
Front .....	05
Bottom.....	06
Side .....	07
Remote Control .....	08
III. Dimension .....	09
IV. Installation .....	10
Wall Mounting.....	10
WiFi Module Installation .....	12
OPS Module Installation and Removal (Optional).....	13
V. Connection .....	14
VI. Initial Setup .....	15

Thank you for choosing MAXHUB product.

To ensure that you are able to fully utilize the capabilities of the product, we ask that you please read this quick start guide carefully and thoroughly before using the device. Should you have any questions or require assistance, please do not hesitate to contact our technical support team for guidance.

## **WARNING**

Operation of this equipment in a residential environment could cause radio interference.

### **Placement**

- i. Please do NOT place the product on a slope, mount on an unstable stand or an insufficiently robust wall, a table nor a shelf.
- ii. Please do NOT expose the product to direct sunlight or any other heat source.
- iii. Please do NOT put the product near devices that generate strong magnetic fields.
- iv. Remove water splashes immediately with a clean dry cloth.
- v. Please do NOT place any other heavy objects on the product.
- vi. Please do NOT put the unit directly facing an air conditioning vent to avoid condensation inside the glass.

### **Power Supply**

- i. Please check the product's operating voltage and frequency matches the local power configuration.
- ii. Please unplug the device during storming or thundering weather.
- iii. Please unplug the power should the product is left unused for long time.
- iv. Please keep the power cable from physical or mechanical damage.
- v. Please use the original power cable from the accessory bag, don't modify or lengthen it.
- vi. Please make sure the AC is grounded.
- vii. This power cable comes with the device exclusively for this device only.
- viii. Please do not abruptly interrupt the power supply or unplug the device while it is powered on to prevent any potential damage.

### **LCD Screen**

- i. Do NOT use hard nor sharp objects on the screen other than MAXHUB stylus.
- ii. Please unplug the power before cleaning the product. Please clean the screen with a soft, dustless and dry cloth.
- iii. Please do NOT use water or liquid detergent to clean the product.
- iv. Please contact the authorised reseller for thorough cleaning.
- v. Please do NOT display a high-brightness image on the screen for too long time.

### **Viewing Distance**

For optimal viewing experience, it is recommended to position the commercial display at a distance that is 3-4 times the diagonal length of the screen.

## Temperature & Humidity

- i. Please do NOT put the product near a heater nor a radioactive source.
- ii. If the product is moved from a cold place to a warm one, please unplug the power cable and allow the product to gradually warm up for at least two hours to reduce the moisture.
- iii. Operating temperature of the product is 0°C-40°C, operating humidity is between 0%-90%RH.
- iv. Avoid exposing the unit to rain or placing it in high humidity areas. Additionally, it is crucial to keep the unit in a dry and cool indoor environment.

## Ventilation

Please ensure that the interactive flat panel is placed in an area with adequate ventilation to allow for proper heat dissipation. It is recommended to leave a minimum of 10cm of space on the left, right, and back of the device, and 20cm of space above it to ensure proper airflow and optimal performance.

## Notes for Cleaning

Please do not block or cover the heat vents on the back panel and do not spray liquids on the device.

## Energy Saving

Please note that simply pressing the power button will not fully shut down the interactive flat panel. Instead, it will enter standby mode, with only the screen turning off. To properly shut down the device, please always select "Shut down" from the Windows Start menu.

## Power Switch Status Signs

"I" means power on, "O" means power off.

## Maintenance

Please contact authorised reseller for maintenance or repairing.

## Warranty Exclusions

**MAXHUB does not warranty Products that match any one or few of the following descriptions:**

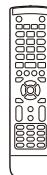
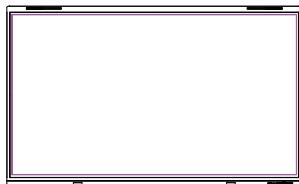
- i. Product damage caused by violating the user manual.
- ii. Hardware damage caused by improper setup.
- iii. Product damage caused by unauthorised modification or maintenance.
- iv. Product damage caused by using in an unsuitable environment.
- v. Product damage caused by abnormal external force.
- vi. Product damage caused by natural disasters or other force majeure.
- vii. Damaged Warranty Sticker.
- viii. Unable to provide effective purchase certificate.

## More help

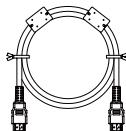
For FAQs, technical support, software and user manual download, please visit: [www.maxhub.com](http://www.maxhub.com)

## I. Package Contents

Please check if the following contents are included in the package:



Interactive Display ×1	Display Bracket ×1	Remote Control ×1	Quick Start Guide ×1
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Stylus ×2	Wifi Module ×1	HDMI Cable ×1	Power Cable ×1
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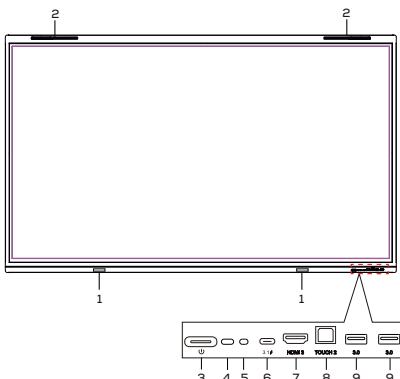


### NOTE

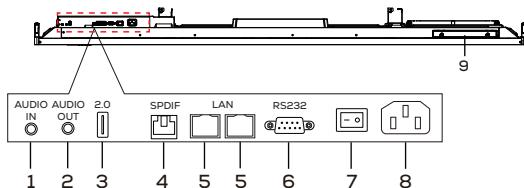
The mechanical drawings in this document only take 75" device as an example and the diagrams in this document are for reference only. For more details, please refer to the actual product you receive.

## II. Product Introduction

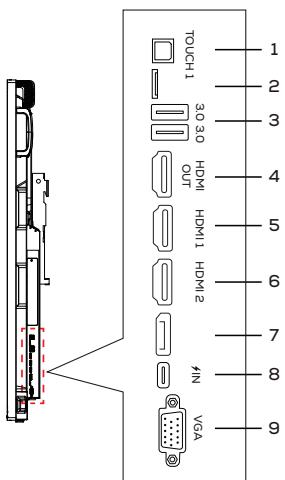
### Front:



No.	Item	Description
1	Magnetic Zone	Area for placing the absorptive magnetic pen.
2	Loudspeaker	Sound output
3	Power	Turn on/off the screen.
4	Remote Control Signal Receiver	Receive the signal of remote control.
5	Light Sensor	Identify the brightness of ambient light.
6	3.1	<p>Support charging, data transmission, extension for audio and video output interface, etc.</p> <p><b>Note:</b> The maximum rated power of the USB Type-C port of this product is 65 W. When using this port to charge electronic devices, the charging power of the electronic device cannot exceed the rated power of this port. If the charging power of the electronic device exceeds the rated charging power of this port, please Do not directly use this port for charging.</p>
7	HDMI 3	High-definition multimedia interface signal input, connect to devices with HDMI output interface (personal computer with HDMI output, set-top box, or another video device).
8	TOUCH 2	Touch signal output to the external computer.
9	3.0	Connect USB devices such as mobile hard disk, U disk, USB keyboard and mouse, USB drives, etc.

**Bottom:**

No.	Item	Description
1	Audio In	External audio sources input.
2	Audio Out	Audio output to the external speaker
3	2.0	Connect USB devices such as mobile hard disk, U disk, USB keyboard, mouse, USB drives, etc.
4	SPDIF	Carry multichannel sound via optical signals.
5	LAN	Connect to Ethernet
6	RS232	Serial interface, used for mutual transfer of data between devices
7	AC Switch	To open or shut down AC power supply. "I" - Power On. "O" - Power Off.
8	AC IN	AC power input, connecting AC power supply
9	WiFi Module	WiFi Module

**Side:**

No.	Item	Description
1	Touch 1	Touch signal output to the external computer.
2	TF Card Slot	To insert TF card
3	3.0	Connect USB devices
4	HDMI Out	Connect to the devices with HDMI input function
5	HDMI 1 / 2	High-definition multimedia interface signal input, connect to devices with HDMI output interface (personal computer with HDMI output, set-top box, or another video device)
6	DP In	Connect to devices with Display Port output function.
7	⚡In	Support charging, data transmission, extension for audio and video output interface, etc. <b>Note:</b> The maximum rated power of the USB Type-C port of this product is 5V 3A; If the charging power of the electronic device exceeds the rated charging power of this port, please Do not directly use this port for charging.
8	VGA	Input for external computer image

## Remote Control



No.	Icon	Description
1	Power	Power on/off
2	Mute	Mute/unmute
3	Start	PC's Windows key
4	Space	PC's Windows key
5	Alt+Tab	PC's Alt+Tab key
6	Alt+F4	PC's Alt+F4 key
7	Numeric keys	Numeric input
8	Display	Display channel information.
9	🔗	/
10	Input	Pop up setting menu
11	Home	Return to Android system
12	Menu	Pop up menu
13	Red	Enable or disable keys and Touch
14	Green	Enable or disable keys
15	Yellow	Enable or disable Touch
16	Blue	Pop out or close the screen freezing tools
17	Screen Backlight	Turn on/off the screen backlight
18	Backspace	PC's backspace
19	Up	Scroll up
20	Left	Scroll left
21	Right	Scroll right
22	Down	Scroll down
23	Enter	Confirm your selection
24	Pen	Quick start writing mode
25	Back	Return to your last state
26	PgUp	Page up
27	PgDn	Page down
28	CH.+ / CH.-	/
29	VOL+ / VOL-	Volume up/down
30	F1 - F12	PC's functional keys

### III. Dimension

Before mounting the display on a wall, please check the physical dimensions of the display. It is recommended to maintain a suitable distance between the wall and the rear of the display. Refer to the diagrams below for the relative position of the display and the bracket:

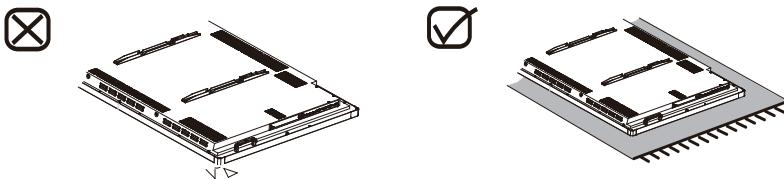
	Front	Side	Rear
65"			
75"			
86"			

## IV. Installation

### Wall Mounting

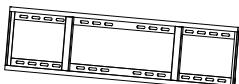
#### Step 1:

Take the display out of its packaging and place it on a soft, flat surface.



#### Step 2:

Take the wall mounting accessory out of the package box. (Wall anchors are only required if the display is to be mounted on a wall).



Display bracket  
a-1pcs



Wall anchor  
b-8pcs



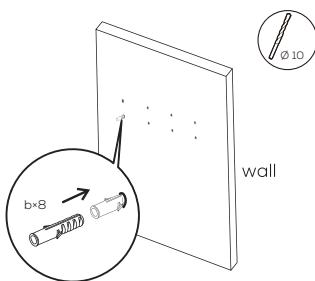
Hexagon head screw  
c-8pcs



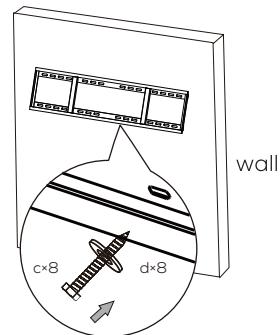
Washer  
d-8pcs

**Step 3:**

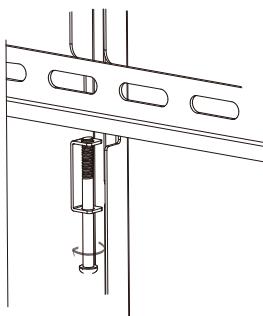
Confirm the installation position of the display bracket, and screw 8 pcs of wall anchors b into the wall. (It is recommended to use 10 mm of impact drill bit.)

**Step 4:**

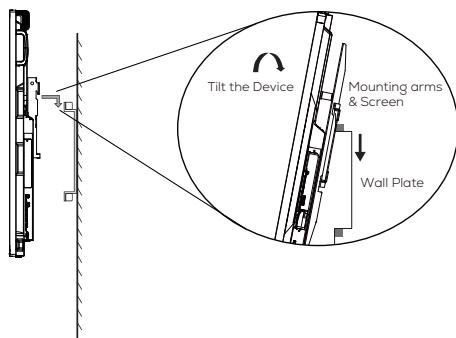
Align the bracket with the mounting holes above, and use 8 pieces of screw c and 8 pieces of washer d to fix the display bracket to the wall.

**Step 5 (Required for mobile stand only):**

Tighten the safety screw counter-clockwise to align the top of the screw with the second screw hole.

**Step 6:**

Place the display vertically on the bracket, aligning the display bracket with the holes on the wall bracket.



## WiFi Module Installation

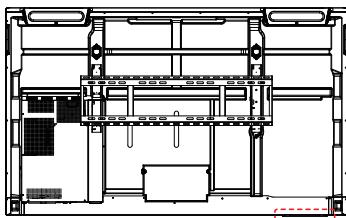


### CAUTION

Please do NOT connect the display to the power supply before installation.

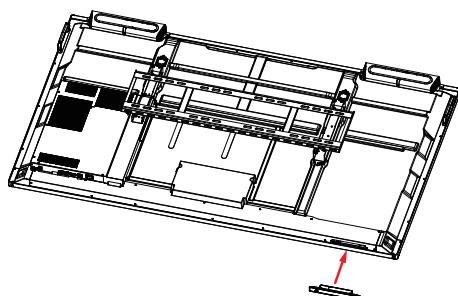
#### Step 1:

Use a Philips screwdriver to loosen two screws on the cover of the WiFi module, and remove the cover.

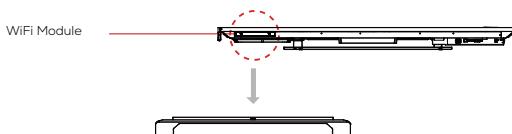


#### Step 2:

Insert the WiFi module into the wireless module slot and screw the cover back onto the display.



The bottom view:



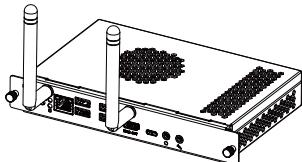
## OPS Module Installation and Removal (Optional)

### CAUTION

Please do NOT connect the display to the power supply before installation.

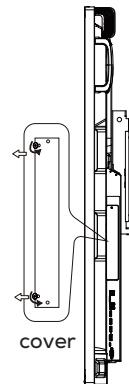
#### Step 1:

Prepare the OPS module.



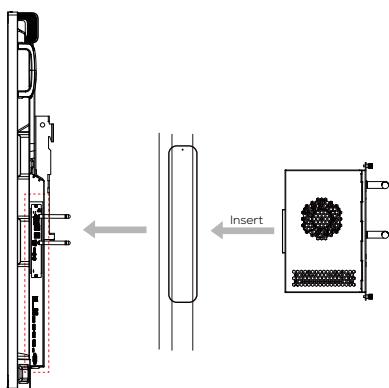
#### Step 2:

Unscrew and remove the cover of OPS module.



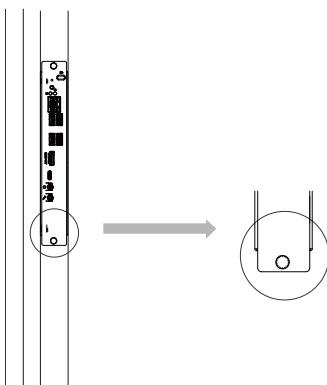
#### Step 3:

Insert the OPS module into the module slot.



#### Removal:

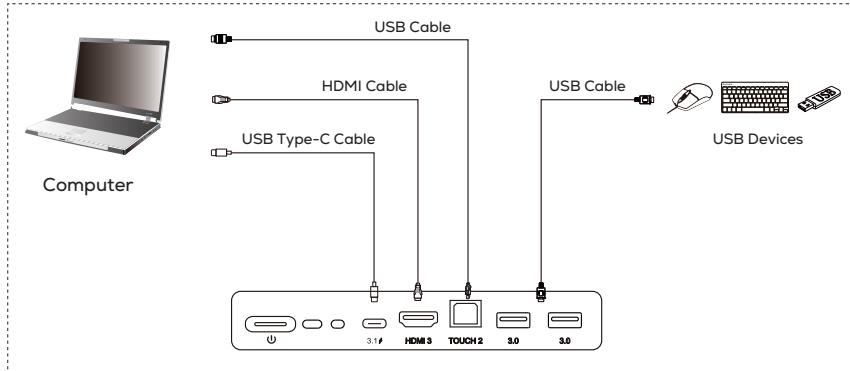
Loosen the screws and release the lock on the OPS module, and then you can remove the OPS module.



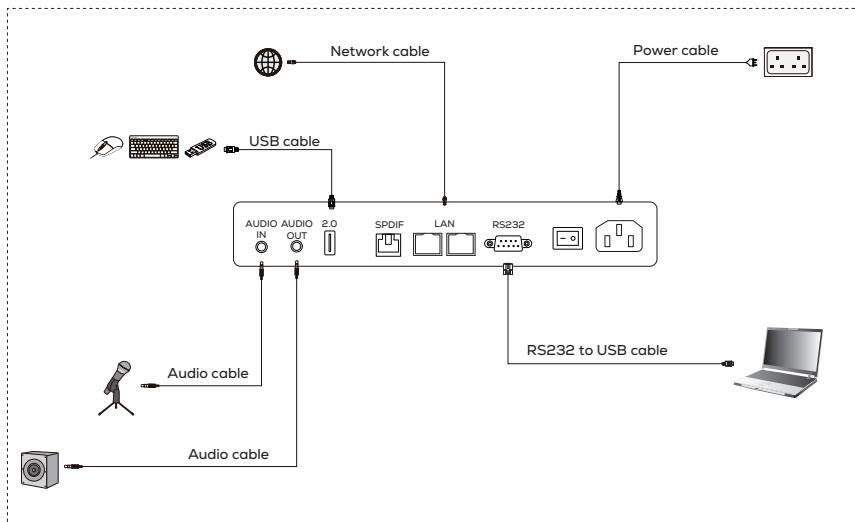
## V. Connection

The following diagram shows the examples of connecting the display to some devices. For the actual use, please refer to your real needs.

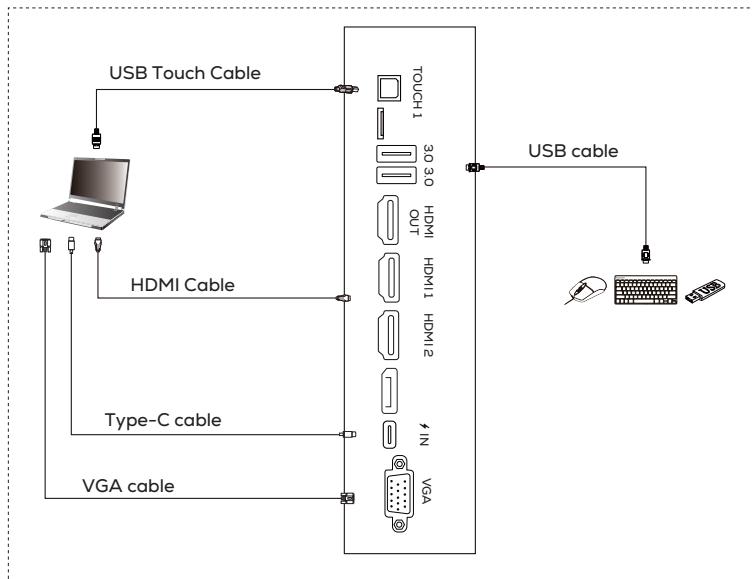
### Front:



### Bottom:



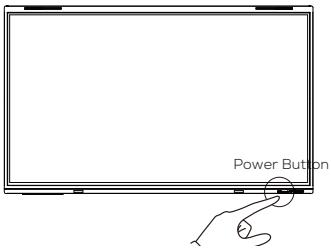
Side:



## VI. Initial Setup

### Step 1:

1. Connect to the power supply and then press the AC switch to "I".
2. Press the Power button to start the setup.



### Step 2:

Follow the steps to set up your E3 display as needed, such as language selection, network setting, data transfer, account login, PIN setting, country or region settings, etc.

