



# Everyday English for ESL

## Lesson 1 — Fast Food Order

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**Animated English**  
Animate Your English

## TRANSCRIPTS

### DIALOGUE

**SERVER:** Hi, welcome to McBurger. What can I get you today?

**CUSTOMER:** Can I have a double cheeseburger<sup>1</sup> with fries<sup>2</sup>, please?

**SERVER:** Sure<sup>3</sup>. Would you like anything to drink?

**CUSTOMER:** Yes, I'll<sup>4</sup> have a large Coke<sup>5</sup>.

**SERVER:** Will that be all?

**CUSTOMER:** Yes, thanks. How much do I owe<sup>6</sup> you?

**SERVER:** That comes to five dollars fifty<sup>7</sup>.

**CUSTOMER:** Here you are<sup>8</sup>.

**SERVER:** Thank you. Have a nice day<sup>9</sup>.

### LISTENING COMPREHENSION

Fast food restaurants<sup>10</sup> are very popular with people who are in a hurry<sup>11</sup>, or who don't want to spend a lot of money.

The fast food industry used to be<sup>12</sup> dominated by hamburgers<sup>13</sup>, but these days it's possible to find fast food chains<sup>14</sup> specializing in many other types of food such as<sup>15</sup> pizza<sup>16</sup>, pasta<sup>17</sup>, chicken, or fish.

Although most fast food restaurants have seats for their customers, you will usually have to wait in line<sup>18</sup> to place your order<sup>19</sup> at the counter. Of course, many customers take their food away<sup>20</sup> with them to eat elsewhere, and some fast food restaurants also have a drive-through<sup>21</sup> service for motorists.

Despite<sup>22</sup> having a reputation for serving unhealthy food, most fast food restaurants now offer healthy options such as<sup>15</sup> salads or fresh fruit.

In spite of<sup>22</sup> their recent difficulties, it looks like fast food restaurants are here to stay.

### QUESTIONS

How often do you eat in fast food restaurants?

What is your favourite fast food restaurant and why?

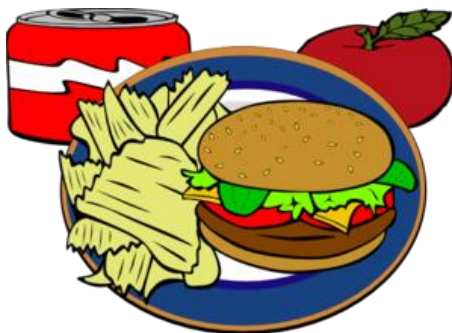
Why have fast food restaurants been so successful?

What are some recent trends you've noticed in the fast food sector?

Would you like to work in a fast food restaurant?

## LANGUAGE NOTES

1. A **cheeseburger** is a hamburger topped with a slice of cheese. A **double cheeseburger** has two patties of meat. **Burger** is short for hamburger, which, despite the name, is not made with ham but beef.
2. **Fries** are **French fries** (=long thin pieces of potato cooked in hot oil). In Britain, they are often called **chips**.
3. **Sure** is used for saying yes or for agreeing to something: *'Can I borrow the car?' 'Sure, no problem.'*
4. **I'll have** (a contraction of 'I will have') is an expression used when ordering food or drink: *I'll have the fish.*
5. Coca-Cola is often referred to as **Coke**: *I'd like a Diet Coke, please.*
6. If you **owe** someone money, you have to give them a particular amount of money because you have bought something from them or have borrowed money from them: *John still owes me £10 for that meal.*
7. **\$5.50** can be said in different ways: *five dollars and fifty cents, five dollars fifty, or just five fifty.*
8. **Here you are** is an expression used when giving something to someone.
9. **Have a nice day** is an expression often used by American service employees at the end of a transaction. The phrase is not generally used in Europe, as some find it artificial or even offensive.
10. **Fast food restaurants** are typically part of a restaurant chain or franchise operation.
11. If you are **in a hurry**, you need to go somewhere or do something quickly. Note that 'hurry' is a noun here—you cannot say *'We are very hurry'*. However, 'hurry' can be a verb: *We have to hurry, or we'll miss the bus.*
12. **Used to** ['ju:st tu:] is used to talk about something that happened regularly in the past, but does not happen now: *I used to play golf at the weekend, but I don't have time for it now.*
13. The term **hamburger** originally comes from Hamburg, Germany's second largest city.
14. A **chain** is a group of businesses such as shops, hotels, or restaurants that all belong to the same person or company: *Ibis is a French hotel chain.*
15. **Such as** is a phrase used to introduce examples of the thing just mentioned: *He likes watching team sports such as football and cricket.*
16. **Pizza** is one of those words (like 'cake' and 'beer') which can be countable or uncountable depending on the meaning: *I ate too much pizza (U) last night. I ate six pizzas (C) last week.*
17. **Pasta** is always uncountable: *Ravioli and spaghetti are types of pasta. Pasta is my favourite dish.*
18. Whereas Americans say **wait in line**, the British English speakers use the verb **to queue**: *We had to queue for over an hour to buy the tickets.*
19. **Order** can be a verb or noun: *Are you ready to order (v.)? May I take your order (n.)?*
20. In British English, a **takeaway** is a meal that you buy in a restaurant or shop and take home to eat. The American word is **takeout**. The word 'takeaway' can also be used to refer to the restaurant itself: *There's a good Chinese takeaway near where I live.*
21. In American English the spelling is **drive-thru**.
22. **Despite** and **In spite of** mean the same thing and can be followed by a noun or gerund — never by an infinitive or a verb clause: *Despite their recent difficulties ... In spite of having problems... — but not Despite they have problems.*



## WORD LIST

although.....	a word used to show a contrast between two ideas: "Although they were rich, they lived a very simple life."
chain.....	a group of shops or restaurants that all belong to the same company
cheeseburger.....	a type of burger that has a piece of cheese on top of the meat
chicken [U/C].....	the meat of the chicken; a bird kept for its eggs and meat
Coke.....	an abbreviation for Coca-Cola, the fizzy soft drink
counter.....	a long flat surface where customers are served in a shop, bar, etc.
customer.....	a person that buys things in a shop
despite.....	a preposition used for saying that something happens even though something else could have prevented it
difficulty.....	a problem
dominate.....	to be more important or bigger than everyone or everything else
drive-through.....	a restaurant where you are served through a window without leaving your car (AmE = drive-thru)
elsewhere.....	in another place
fast food.....	food made and served very quickly that you can take away to eat
fish [C/U].....	an animal that lives in water and swims; fish eaten as food
food [C/U].....	the things that people eat
fresh.....	an adjective used to describe food that has been recently prepared
fries.....	long, thin pieces of potato cooked in hot oil (aka French fries)
healthy.....	adjective used to describe food that is good for you
hurry.....	if you are in a hurry, you need to do something or go somewhere quickly because you don't have a lot of time
in spite of.....	see <b>despite</b>
motorist.....	someone who drives a car
option.....	something you can choose in a particular situation
owe.....	if you owe someone money, you have to give them money because you have bought something or borrowed money from them
pasta [U].....	an Italian food made from flour and water, for example spaghetti
pizza [C/U].....	an Italian dish consisting of flat round bread with tomato, cheese, vegetable, meat, etc. on it
place an order.....	to tell the server what you want to eat and drink in a restaurant
popular.....	describes something that many people like
recent.....	happening or beginning not long ago
restaurant.....	a place where you can pay to have a meal
salad.....	a dish consisting mostly of raw vegetables like lettuce and tomatoes
seat.....	something you can sit on, a chair, for example
sector.....	a particular area or type of business activity
specialize.....	to concentrate your effort on a particular activity
successful.....	adjective used to describe a business that makes a lot of money
trend.....	a general direction in which something is developing or changing
unhealthy.....	the opposite of 'healthy'
usually.....	most of the time, in most cases
wait in line.....	to wait for something in a queue of people
welcome.....	a word used to receive someone in a polite and friendly way

# LANGUAGE EXERCISES

## A. MATCH THE WORDS WITH THE PICTURES

cheeseburger    fries    pizza    restaurant    drive-through    chicken    salad  
fish    queue    healthy    pasta    customer    counter    Coke

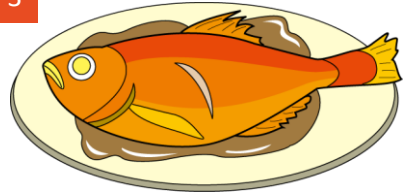
1



2



3



4



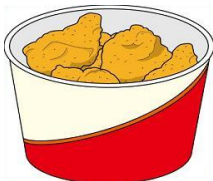
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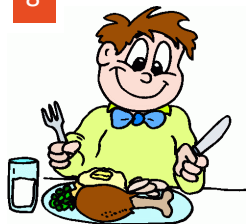
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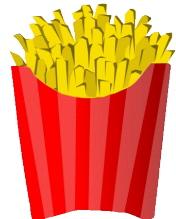
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9



10



11



12



13



14



## EVERYDAY ENGLISH LESSON 1 – FAST FOOD ORDER

### B. TRUE OR FALSE?

1. Hamburgers continue to dominate the fast food industry.
2. Fast food restaurants usually have seats for their customers.
3. Most fast food restaurants have a drive-through service.
4. Salads and fresh fruit are examples of healthy foods.
5. Fast food restaurants have had some problems lately.

### C. CHOOSE THE CORRECT WORD

Fast food restaurants are very popular with (1) *people/peoples* who are in a hurry, or who (2) *don't/doesn't* want to spend a lot of money.

The fast food industry used to be (3) *dominated/dominating* by hamburgers, but it is now possible to find fast food chains specializing (4) *on/in* many other types of food such (5) *as/like* pizza, pasta, chicken, or fish.

(6) *However/Although* most fast food restaurants have (7) *seats/sits* for their customers, you will generally (8) *have/must* to wait in line to (9) *pass/place* your order at the counter. Of course, many customers take their food (10) *away/up* with them to eat elsewhere. Some fast food restaurants even (11) *have/having* a drive-through service for motorists.

Despite (12) *having/to have* a reputation for serving unhealthy food, most fast food restaurants now offer healthy options such as salads or fresh fruit.

In spite (13) *on/of* their recent difficulties, it looks (14) *like/as* fast food restaurants are here to stay.

Web Version





## ANSWER KEY

### A. MATCH THE WORDS AND PICTURES

- |               |                  |
|---------------|------------------|
| 1. healthy    | 8. customer      |
| 2. counter    | 9. drive-through |
| 3. fish       | 10. fries        |
| 4. restaurant | 11. pasta        |
| 5. salad      | 12. coke         |
| 6. queue      | 13. cheeseburger |
| 7. chicken    | 14. pizza        |

### B. TRUE OR FALSE

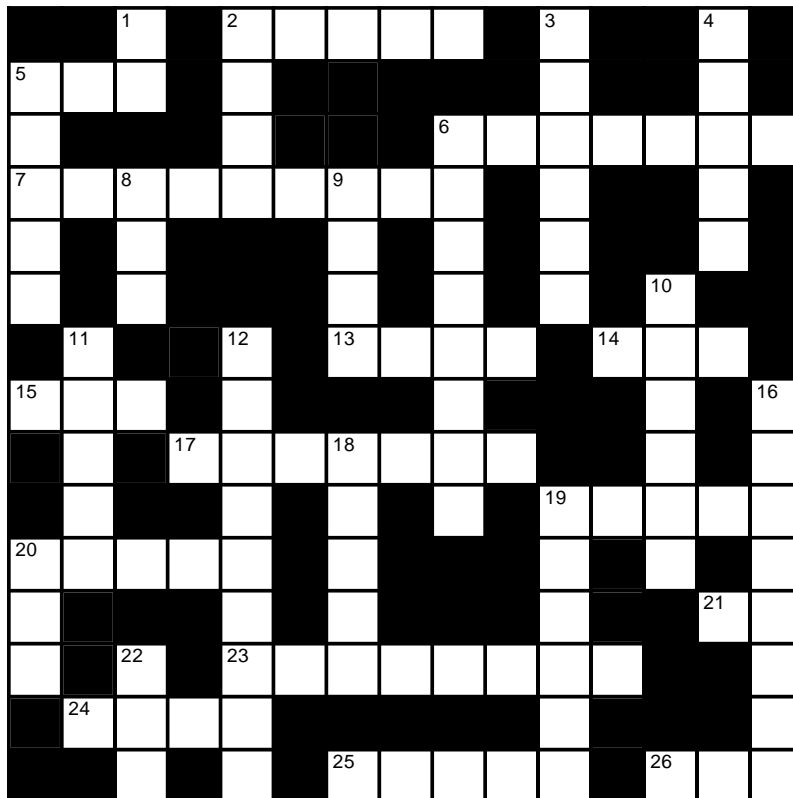
1. FALSE — the fast food industry *used to be* dominated by hamburgers, which means it's no longer true.
2. TRUE — 'Most fast food restaurants have seats for their customers'.
3. FALSE — 'Some fast food restaurants have a drive-through service'.
4. TRUE — Salads and fresh fruit are 'healthy options'.
5. TRUE — They have had 'recent difficulties'.

### C. CHOOSE THE CORRECT WORD

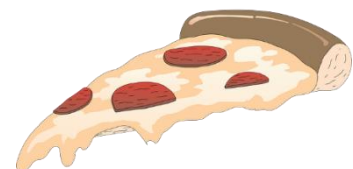
- |              |            |
|--------------|------------|
| 1. people    | 8. have    |
| 2. don't     | 9. place   |
| 3. dominated | 10. away   |
| 4. in        | 11. have   |
| 5. as        | 12. having |
| 6. Although  | 13. of     |
| 7. seats     | 14. like   |



# CROSSWORD



Web Version



## Across

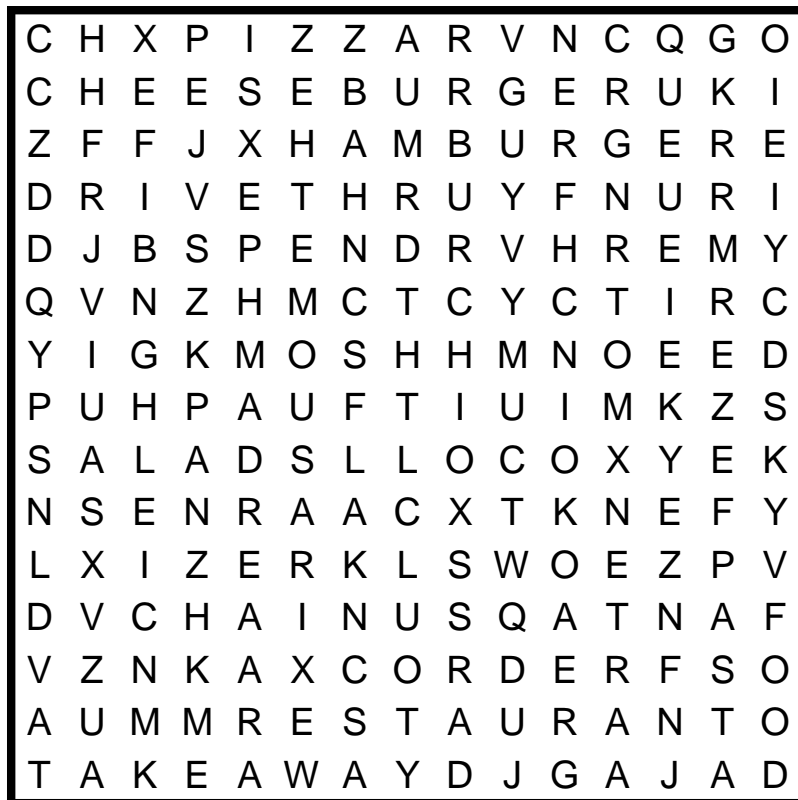
- 2 Group of restaurants owned by the same company (5)  
 5 In the US they say take \_\_\_\_ instead of take away (3)  
 6 Where you order and pay (7)  
 7 Fast food service for US car drivers (5-4)  
 13 Wendy's is an American fast \_\_\_\_ restaurant (4)  
 14 Pizza \_\_\_\_ is an international fast food franchise (3)  
 15 Money given for good service (3)  
 17 The 'C' in KFC (7)  
 19 To use money to pay for things (5)  
 20 Spaghetti, ravioli, and lasagne are types of \_\_\_\_ (5)  
 21 Fast food is not \_\_\_\_ popular as it was (2)  
 23 The opposite of 'eat in' (4,4)  
 24 Not meat (4)  
 25 French chips? (5)  
 26 You have to \_\_\_\_ when you order (3)

## Down

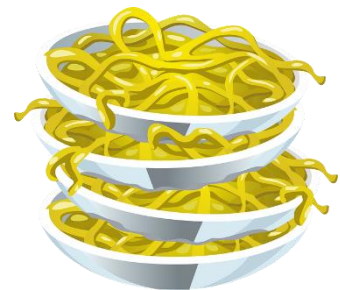
- 1 Let's eat \_\_\_\_ McDonald's (2)  
 2 Also known as Coca-Cola (4)  
 3 A \_\_\_\_ cheeseburger has two slices of cheese (6)  
 4 To wait in line in the UK (5)  
 5 The server took our \_\_\_\_ (5)  
 6 The \_\_\_\_ is always right! (8)  
 8 Would you like \_\_\_\_ in your drink? (3)  
 9 A \_\_\_\_-pounder is a giant burger (4)  
 10 \_\_\_\_ King is a global fast food chain (6)  
 11 Fast food of Italian origin (5)  
 12 Not good for you (9)  
 16 The US fast food \_\_\_\_ is worth over \$100bn (8)  
 18 American English for 'bill' (5)  
 19 Healthy alternative to burgers (6)  
 20 In Britain you can eat fast food in a \_\_\_\_ (3)  
 22 Let's \_\_\_\_ over there by the window (3)



## WORD SEARCH



Web Version



Chain

Cheeseburger

Chicken

Coke

Counter

Customer

Drive-thru

Fish

Food

Fries

Hamburger

Industry

Order

Pasta

Pizza

Queue

Restaurant

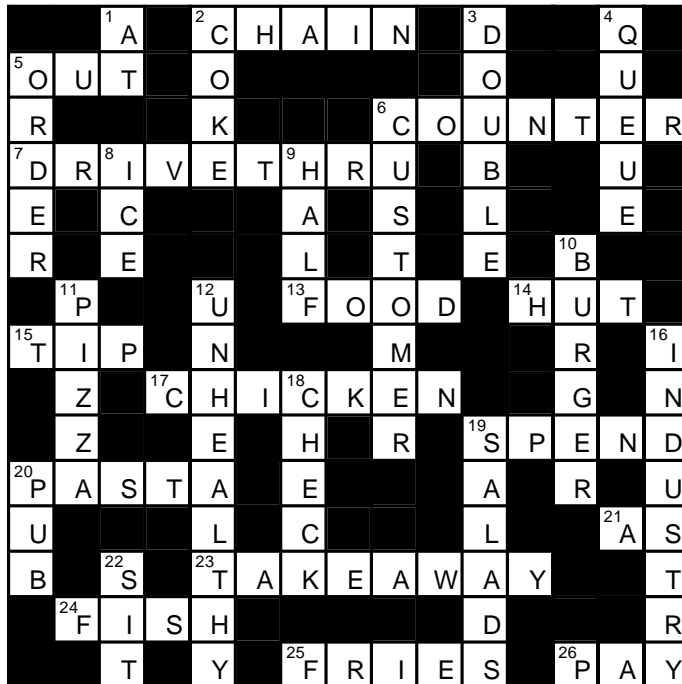
Salads

Spend

Take away

Unhealthy

## CROSSWORD — SOLUTION



## WORD SEARCH — SOLUTION

