



# Everyday English for ESL

## Lesson 3 — Hair Appointment

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**Animated English**  
Animate Your English

## TRANSCRIPTS

### DIALOGUE

**RECEPTIONIST:** Hello, Scissors<sup>1</sup> Hair Salon, Trudy speaking<sup>2</sup>. How may I help you?

**CUSTOMER:** I'd like<sup>3</sup> to make an appointment please.

**RECEPTIONIST:** What do you need to have done<sup>4</sup>?

**CUSTOMER:** Well, I'd like to have my hair<sup>5</sup> cut and styled<sup>4</sup>.

**RECEPTIONIST:** When can you come in?

**CUSTOMER:** Do you have anything available for Saturday morning?

**RECEPTIONIST:** Let me just look<sup>6</sup>. Yes, we do<sup>7</sup>. How about<sup>8</sup> ten forty-five<sup>9</sup>?

**CUSTOMER:** That would be fine.

**RECEPTIONIST:** Can you give me your name, please?

**CUSTOMER:** Yes, it's Jolie. That's J-O-L-I-E<sup>10</sup>.

**RECEPTIONIST:** Thank you Ms Jolie. We look forward to seeing<sup>11</sup> you on Saturday.

### LISTENING COMPREHENSION

Every<sup>12</sup> woman knows how important it is to look after your hair. There's nothing worse<sup>13</sup> than a bad hair day<sup>14</sup>, especially if you have something special planned.

How often you visit the hairdresser's<sup>15</sup> depends on the length and style of your hair, but the average British woman spends over<sup>16</sup> a month of her life in the hairdresser's chair, according to a new study.

The survey asked women<sup>17</sup> how often they visit their hairdresser's<sup>18</sup> and how long they spend<sup>18</sup> having their hair done.

Over<sup>16</sup> a year, the average woman spends just under fourteen hours in the hairdresser's, which works out at thirty-six days or just over a month during the course of a lifetime.

Visits include trips for a cut and blow-dry, which take around forty-five minutes, and a full colour<sup>19</sup>, which takes two and a half hours.

Most<sup>20</sup> will visit the salon for a trim every<sup>12</sup> six weeks, with the hair being coloured every three months.

### QUESTIONS

- How often do you go to the hairdresser's?
- When did you last visit the hairdresser's?
- What did you have done?
- Describe your hair.
- What other words do you know for describing people's hair?

## LANGUAGE NOTES

1. **Scissors** is one of those English words which is always plural in form (others include 'trousers' and 'pyjamas'): *'Where are those scissors I bought' but 'Where's that pair of scissors I bought'.*
2. When people give their name to someone over the phone, they often put the word **speaking** after it. You can only do this if you are talking on the phone, however.
3. **I'd like** is a contraction of 'I would like' and is a polite way of making a request.
4. Note the construction is 'to have something done' (verb 'to have' + object + past participle). You use this when someone else is going to do the action for you or to you. There's another example in the next line: *I'd like to have my hair cut and styled.* We don't need to add 'by the hairdresser' because it's obvious.
5. **Hair**, meaning what covers your head, is uncountable: *Her hair is long.* In some languages it's plural (French 'cheveux', for example). However, if you are talking about individual hairs, it can be countable: *Waiter, there's a hair in my soup!*
6. We use **let** + the infinitive without 'to' to form first person and third person imperatives: *Let me see. Let's start at nine-thirty tomorrow.*
7. Saying **Yes, we do** in English is more polite than just saying 'Yes/No'. That's why so-called short answers are very commonly used. To form the short answer, you use the first word from the question (this is either an auxiliary verb or a form of 'be'): *Can we do it? Yes, we can.*
8. **How about (something)** is one way of making a suggestion. You could also say 'What about ...'.
9. Instead of 'ten forty-five', you could say 'a quarter to eleven'. It can also be written as 10.45.
10. If you have problems pronouncing certain letters of the alphabet, it helps to think of them as words: J=jay, I=eye, K=kay, Q=queue, U=you, etc.
11. Note that we say **we look forward to seeing** and not ~~we look forward to see~~. This is because 'to' is a preposition here and not part of an infinitive.
12. **Every** is followed by a singular noun except in expressions like 'every two weeks'.
13. **Worse** is the irregular comparative form of 'bad'. The superlative is 'worst': *This is the worst haircut I've ever had.*
14. A **bad hair day** can also be a day on which everything seems to go wrong. It does not necessarily mean that your hair looks bad (though that was clearly the origin of the expression).
15. **The hairdresser's** is short for 'the hairdresser's salon'. The apostrophe + s designates possession. This construction is commonly used with shops and certain professions: *I'm going to the dentist's/doctor's/butcher's/grocer's, etc.*
16. **Over** is used with two distinct meanings in this passage. In the first instance ('over a month') it means 'more than', but in the second ('over a year'), it means 'during the course of'.
17. **Women** is the irregular plural form of 'woman'.
18. These are indirect questions. The direct questions would be 'How often do they visit their hairdresser?' and 'How long do they spend ...?'. To form an indirect question, you omit the auxiliary verb ('do' here), and put the subject before the verb: ... *how often they visit* ....
19. The American spelling is 'color'.
20. Short for 'Most women'.



## WORD LIST

appointment.....	<i>an arrangement to see someone at a particular time, especially for a business meeting or to get a professional service</i>
available .....	<i>able to be obtained, taken, or used</i>
average (adj.) .....	<i>like most others of the same type</i>
bad hair day.....	<i>a day when your hair looks untidy and you do not feel attractive; a difficult day when nothing seems to go well for you</i>
blow-dry (n).....	<i>method of styling the hair while drying it with a hand-held hairdryer</i>
brush (n) .....	<i>an object used for making your hair tidy by brushing it</i>
colour (v) .....	<i>to use dye to change the colour of someone's hair (AmE spelling = color)</i>
course.....	<i>a continuous period of time</i>
customer.....	<i>a person or company that buys goods or services</i>
cut (v) .....	<i>to make something shorter</i>
depend .....	<i>if one thing depends on another, it is affected by the other thing</i>
full colour.....	<i>a full colour is when all your hair is coloured with hair dye</i>
hair .....	<i>the stuff that grows on your head</i>
hairdresser.....	<i>someone whose job is to cut and style people's hair</i>
hairdresser's.....	<i>the place where a hairdresser works</i>
hairdryer .....	<i>a device that uses hot air to dry hair</i>
hairspray.....	<i>a substance that you spray onto your hair to hold it in position</i>
length.....	<i>how long something is</i>
lifetime .....	<i>the period of time when someone is alive</i>
look after.....	<i>to take care of something</i>
over .....	<i>during; more than</i>
receptionist.....	<i>a person whose job it is to welcome people, answer the phone, etc. in a hotel, shop, office, etc.</i>
salon.....	<i>a place where you can have your hair cut and styled</i>
scissors .....	<i>a tool for cutting hair</i>
shampoo.....	<i>a liquid that you use for washing your hair</i>
spend.....	<i>to stay somewhere for a period of time</i>
straight.....	<i>without any bends or curves</i>
study (n).....	<i>a research project that examines a problem or a particular subject</i>
style (n).....	<i>the shape that your hair has been cut or arranged into (also 'hairstyle')</i>
survey (n).....	<i>a set of questions that you ask a large number of people</i>
trim (n).....	<i>cutting off small amounts of it in order to make it look neater and tidier</i>
wavy .....	<i>wavy hair has a lot of waves or curls in it</i>
woman.....	<i>a woman (plural = women) is an adult female human being</i>
work out at.....	<i>add up to, amount to</i>
worse.....	<i>irregular comparative form of the adjective 'good'</i>



## LANGUAGE EXERCISES

### A. MATCH THE WORDS WITH THE PICTURES

chair	scissors	hairdresser	hairspray	comb	blow-dry
shampoo	brush	curly	wavy	straight	hairdryer

1



2



3



4



5



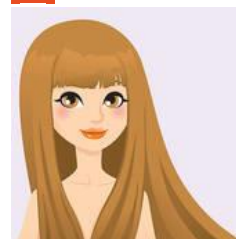
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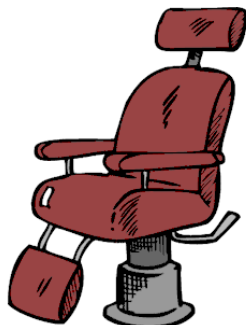
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8



9



10



11



12



## EVERYDAY ENGLISH LESSON 3 — HAIR APPOINTMENT

### B. TRUE OR FALSE?

1. A bad hair day is something that you plan.
2. All British women spend over a month at the hairdresser's during their lifetime.
3. The average British woman spends more than 14 hours per year at the hairdresser's.
4. A full colour takes longer than a blow-dry.
5. Women have their hair trimmed more often than they have it coloured.

### C. CHOOSE THE CORRECT WORD

Every woman knows how important it is to look (1) *for/after* your hair. There's nothing (2) *worse/worst* than a bad hair day, especially if you have something special (3) *planned/planning*.

How often you visit the hairdresser's depends (4) *on/of* the length and style of your hair, but the average British woman spends (5) *more/over* a month of her life in the hairdresser's chair, according (6) *to/with* a new study.

The survey asked women (7) *if/how* often they visit their hairdresser and how (8) *long/many* they spend having their hair done.

Over a year, the average woman spends just (9) *under/less* 14 hours in the hairdresser's, which works out at 36 days or just over a month (10) *during/for* the course of a lifetime.

Visits (11) *including/include* trips for a cut and blow-dry, which take (12) *around/approximate* 45 minutes, and a full colour, which takes two and a half hours.

(13) *Mostly/Most* will visit the salon for a trim every six weeks, with the hair (14) *been/being* coloured every three months.

Web Version



## ANSWER KEY

### A. MATCH THE WORDS AND PICTURES

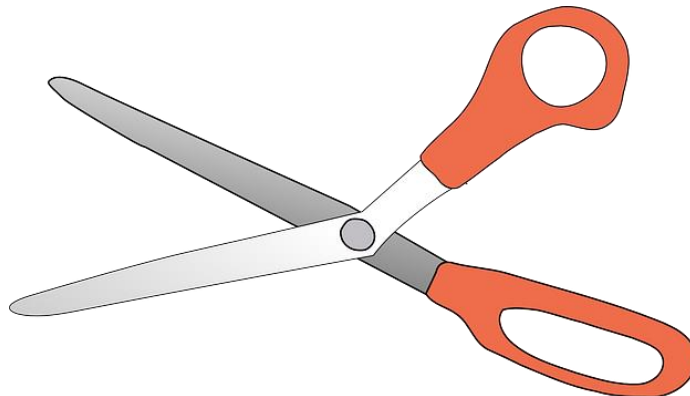
- |                |              |
|----------------|--------------|
| 1. wavy        | 7. scissors  |
| 2. hairdryer   | 8. straight  |
| 3. shampoo     | 9. chair     |
| 4. comb        | 10. curly    |
| 5. hairdresser | 11. brush    |
| 6. hairspray   | 12. blow-dry |

### B. TRUE OR FALSE?

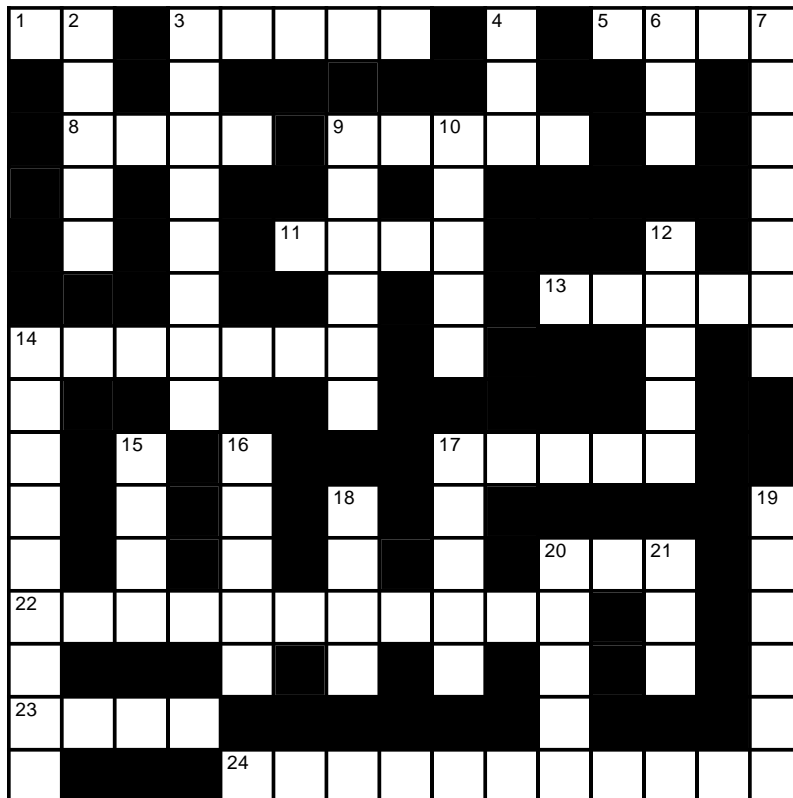
1. FALSE — You don't plan to have a 'bad hair day', but it's worse if you 'have something special planned'.
2. FALSE — The **average** British woman spends that amount of time at the hairdresser's.
3. FALSE — It's **just under** (= a bit less) than a month.
4. TRUE — A cut and blow-dry takes 'around minutes' while a full colour takes two and a half hours.
5. TRUE — Most have a trim every six weeks, and a colour every three months.

### C. CHOOSE THE CORRECT WORD

- |            |             |
|------------|-------------|
| 1. after   | 8. long     |
| 2. worse   | 9. under    |
| 3. planned | 10. during  |
| 4. on      | 11. include |
| 5. over    | 12. around  |
| 6. to      | 13. Most    |
| 7. how     | 14. being   |



# CROSSWORD



Web Version



## Across

- 1 When did you last \_\_\_\_ to the hairdresser's? (2)
- 3 Hair colour (5)
- 5 Object used to make your hair tidy (4)
- 8 Cut a small amount of hair (4)
- 9 How long did you \_\_\_\_ having your hair done? (5)
- 11 My usual stylist was not \_\_\_\_ (4)
- 13 You sit in a \_\_\_\_ at the hairdresser's (5)
- 14 Typical (7)
- 17 A hairdresser can be a man or a \_\_\_\_ (5)
- 20 A shampoo and \_\_\_\_, please (3)
- 22 I'd like to make an \_\_\_\_, please (11)
- 23 Opposite of short (4)
- 24 Someone whose job is to cut people's hair (11)

## Down

- 2 How \_\_\_\_ do you have your hair cut? (5)
- 3 Tool used for cutting hair (8)
- 4 A barber is a hairdresser for \_\_\_\_ (3)
- 6 Can you take a bit \_\_\_\_ the top? (3)
- 7 Dry with a hair-drier (4-3)
- 9 Study (6)
- 10 I have my hair cut \_\_\_\_ six weeks (5)
- 12 Hairdresser's shop (5)
- 14 Free (9)
- 15 Synonym for 16 down (4)
- 16 My last \_\_\_\_ to the hairdresser's was in May (5)
- 17 Plural form of 17 across (5)
- 18 Who usually \_\_\_\_ your hair? (4)
- 19 Blonde or brunette, for example (6)
- 20 How your hair is cut or arranged (5)
- 21 I always \_\_\_\_ my hair stylist 10% (3)



# WORD SEARCH



Web Version



Appointment

Available

Average

Blow-dry

Chair

Colour

Cut

Every

Hairdresser

Often

Salon

Scissors

Spend

Study

Style

Survey

Trim

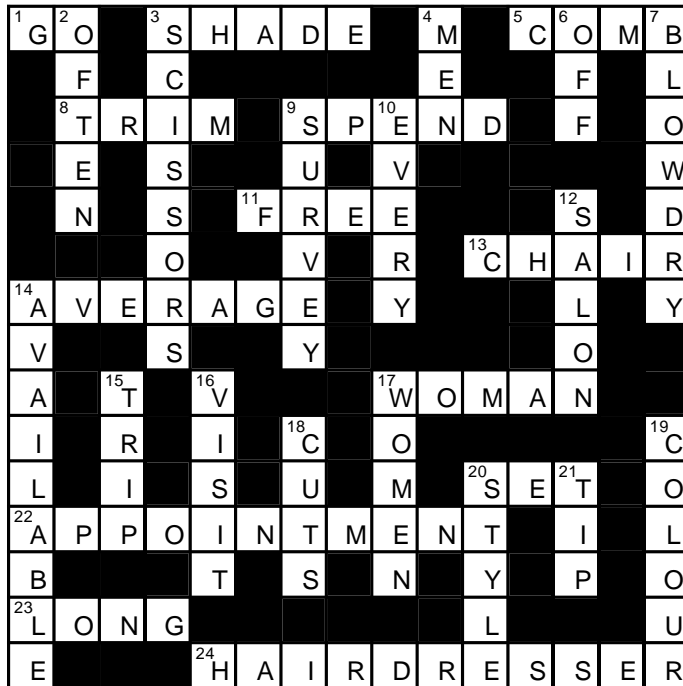
Trip

Visit

Woman

Women

## CROSSWORD — SOLUTION



## WORD SEARCH — SOLUTION

