Summative Assessment 1

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2025-03-16

Summative Assessment 1

Objective: The purpose of this assessment is to evaluate your understanding of exploratory data analysis techniques, including univariate, bivariate, and trivariate/hypervariate data exploration using computational tools and visualizations.

Dataset: EDA_Ecommerce_Assessment.csv Dataset Description: The dataset contains information about customer purchasing behavior in an e-commerce platform. The variables include:

- Customer_ID: Unique identifier for each customer
- Gender: Male or Female
- Age: Customer's age in years
- Browsing_Time: Average time spent on the website per visit (in minutes)
- Purchase_Amount: Total amount spent in a single transaction (in USD)
- Number_of_Items: Number of items purchased per transaction
- Discount_Applied: Discount percentage applied to the transaction
- Total Transactions: Total number of transactions by the customer
- Category: Product category (e.g., Electronics, Clothing, Home & Kitchen, etc.)
- Satisfaction_Score: Customer satisfaction score (1-5 scale)

Unit 1: Univariate Data Analysis

- 1. Load the dataset and summarize its structure.
- 2. Create histograms and boxplots to visualize the distribution of Purchase_Amount, Number_of_Items, and Satisfaction_Score.
- 3. Compute measures of central tendency (mean, median, mode) and spread (variance, standard deviation, IQR) for Purchase_Amount.
- 4. Compare the distribution of Browsing_Time and Purchase_Amount across different Gender groups using density plots.
- 5. Apply a logarithmic or square root transformation on Browsing_Time and evaluate changes in skewness.
- 6. Fit a simple linear regression model predicting Purchase_Amount based on Browsing_Time. Interpret the results.
- 7. Use ggplot2 (or equivalent) to create scatter plots and regression lines.

Part 1:

```
library(ggplot2)
library(dplyr)

##

## Attaching package: 'dplyr'

## The following objects are masked from 'package:stats':

##

## filter, lag

## The following objects are masked from 'package:base':

##

## intersect, setdiff, setequal, union

library(tidyr)
library(e1071)
```

Load the data set:

```
data <- read.csv("C:\\Users\\spike\\Downloads\\EDA_Ecommerce_Assessment.csv")</pre>
head(data)
     Customer_ID Gender Age Browsing_Time Purchase_Amount Number_of_Items
##
## 1
               1
                    Male 65
                                      46.55
                                                      231.81
                                                                            6
               2 Female 19
                                                                            8
## 2
                                      98.80
                                                      472.78
## 3
                    Male 23
                                      79.48
                                                      338.44
                                                                            1
## 4
               4
                    Male 45
                                      95.75
                                                       37.13
                                                                            7
## 5
               5
                    Male 46
                                      33.36
                                                      235.53
                                                                            3
## 6
               6 Female 43
                                                      123.92
                                                                            9
                                      83.39
     Discount_Applied Total_Transactions
##
                                                 Category Satisfaction_Score
## 1
                    17
                                        16
                                                 Clothing
                                                                             2
## 2
                    15
                                        43
                                                                             4
                                                     Books
## 3
                    28
                                        31
                                              Electronics
                                                                             1
                    43
                                                                             5
## 4
                                        27 Home & Kitchen
                                                                             3
## 5
                    10
                                        33
                                                     Books
## 6
                     5
                                        29
                                                 Clothing
```

Here is a quick summarization of each elements in the csv file:

```
summary(data)
##
    Customer_ID
                       Gender
                                           Age
                                                      Browsing_Time
## Min.
                    Length: 3000
                                      Min.
          :
              1.0
                                             :18.00
                                                      Min.
                                                            : 1.00
## 1st Qu.: 750.8
                    Class :character
                                      1st Qu.:31.00
                                                      1st Qu.: 29.98
## Median :1500.5
                    Mode :character
                                      Median :44.00
                                                      Median : 59.16
## Mean
          :1500.5
                                      Mean
                                             :43.61
                                                      Mean
                                                             : 59.87
## 3rd Qu.:2250.2
                                       3rd Qu.:57.00
                                                      3rd Qu.: 89.33
## Max.
          :3000.0
                                      Max.
                                             :69.00
                                                      Max.
                                                             :119.95
                    Number_of_Items Discount_Applied Total_Transactions
##
   Purchase Amount
## Min. : 5.03
                    Min. :1.00 Min. : 0.00
                                                    Min. : 1.00
```

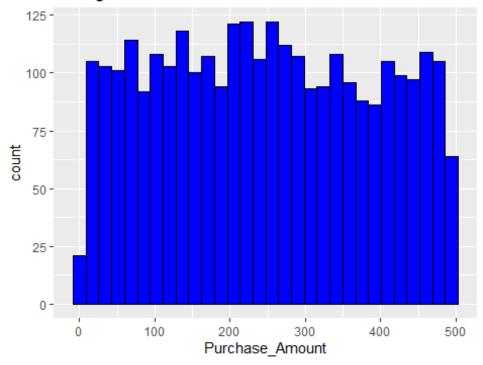
```
1st Ou.:128.69
                      1st Ou.:3.00
                                       1st Ou.:12.00
                                                         1st Ou.:12.00
                      Median :5.00
                                                        Median :24.00
    Median :245.09
##
                                       Median :24.00
##
    Mean
           :247.96
                      Mean
                             :4.99
                                       Mean
                                              :24.34
                                                         Mean
                                                                :24.68
##
    3rd Qu.:367.20
                      3rd Qu.:7.00
                                       3rd Qu.:37.00
                                                         3rd Qu.:37.00
                                              :49.00
##
    Max.
           :499.61
                      Max.
                             :9.00
                                       Max.
                                                         Max.
                                                                :49.00
                        Satisfaction_Score
##
      Category
##
    Length: 3000
                        Min.
                               :1.000
    Class :character
                        1st Qu.:2.000
##
##
    Mode :character
                        Median :3.000
##
                        Mean
                               :3.066
##
                        3rd Qu.:4.000
##
                        Max. :5.000
```

Part 2:

Histogram of Purchase_Amount, Number_of_items, and Satisfaction_Score

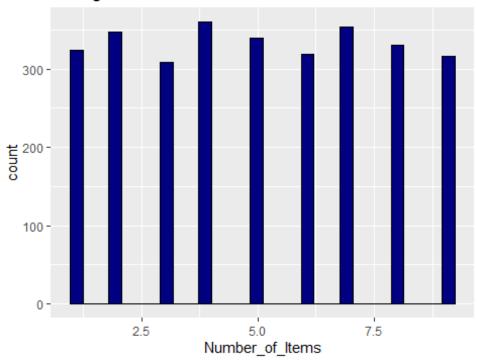
```
ggplot(data, aes(x = Purchase_Amount)) +
  geom_histogram( fill = "blue", alpha = 1, color = "black") +
  ggtitle("Histogram of Purchase Amount")
## `stat_bin()` using `bins = 30`. Pick better value with `binwidth`.
```

Histogram of Purchase Amount



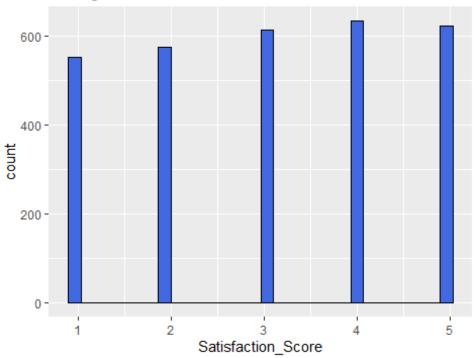
```
ggplot(data, aes(x = Number_of_Items )) +
  geom_histogram( fill = "navy", alpha = 1, color = "black") +
  ggtitle("Histogram of Purchase Amount")
## `stat_bin()` using `bins = 30`. Pick better value with `binwidth`.
```

Histogram of Purchase Amount



```
ggplot(data, aes(x = Satisfaction_Score )) +
  geom_histogram( fill = "royalblue", alpha = 1, color = "black") +
  ggtitle("Histogram of Purchase Amount")
## `stat_bin()` using `bins = 30`. Pick better value with `binwidth`.
```

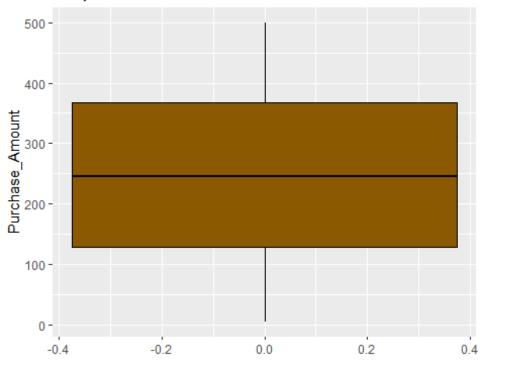




Boxplot of Purchase_Amount, Number_of_items, and Satisfaction_Score

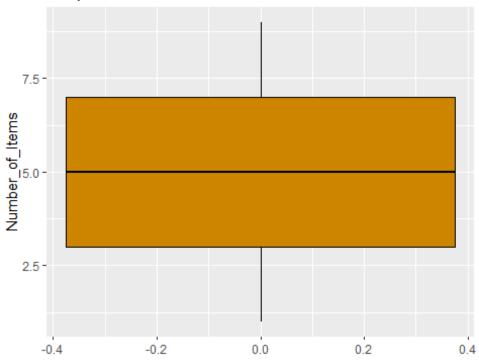
```
ggplot(data, aes(y = Purchase_Amount)) +
  geom_boxplot(fill = "orange4", alpha = 1, color = "black") +
  ggtitle("Boxplot of Purchase Amount")
```

Boxplot of Purchase Amount



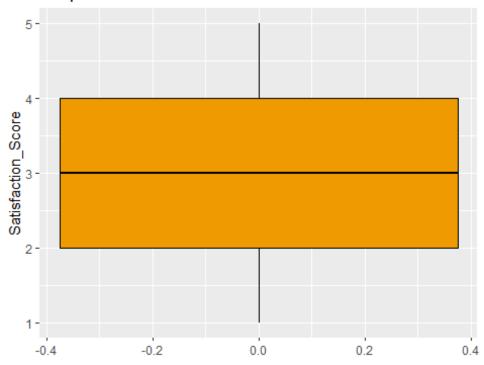
```
ggplot(data, aes(y = Number_of_Items)) +
  geom_boxplot(fill = "orange3", alpha = 1, color = "black") +
  ggtitle("Boxplot of Number of Items")
```

Boxplot of Number of Items



```
ggplot(data, aes(y = Satisfaction_Score)) +
  geom_boxplot(fill = "orange2", alpha = 1, color = "black") +
  ggtitle("Boxplot of Satisfaction Score")
```

Boxplot of Satisfaction Score



Part 3

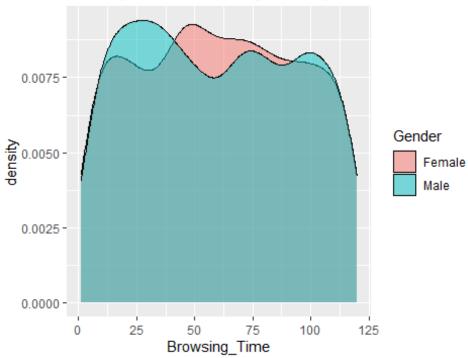
central tendency (mean, median, mode) and spread (variance, standard deviation, IQR) of Purchase Amount

```
## [1] 245.09
##
## $Mode
## [1] 29.33
##
## $Variance
## [1] 19845.99
##
## $SD
## [1] 140.8758
##
## $IQR
## [1] 238.505
```

Part 4

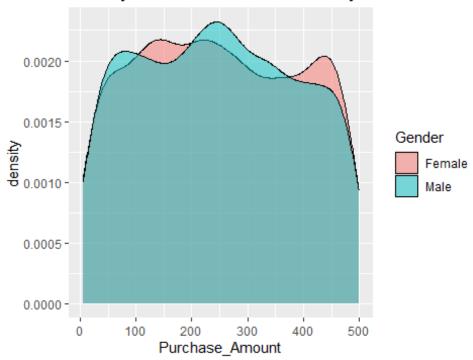
```
ggplot(data, aes(x = Browsing_Time, fill = Gender)) +
  geom_density(alpha = 0.5) +
  ggtitle("Density Plot of Browsing Time by Gender")
```

Density Plot of Browsing Time by Gender



```
ggplot(data, aes(x = Purchase_Amount, fill = Gender)) +
  geom_density(alpha = 0.5) +
  ggtitle("Density Plot of Purchase Amount by Gender")
```

Density Plot of Purchase Amount by Gender



Log Transformation
data\$Browsing_Time_log <- log1p(data\$Browsing_Time)
log_skewness <- skewness(data\$Browsing_Time_log, na.rm = TRUE)

Square Root Transformation
data\$Browsing_Time_sqrt <- sqrt(data\$Browsing_Time)
sqrt_skewness <- skewness(data\$Browsing_Time_sqrt, na.rm = TRUE)

Print Skewness
list(Log_Skewness = log_skewness, Sqrt_Skewness = sqrt_skewness)

\$Log_Skewness
[1] -1.218373
##
\$Sqrt_Skewness
[1] -0.4768351</pre>

Part 5

```
lm_model <- lm(Purchase_Amount ~ Browsing_Time, data = data)
summary(lm_model)

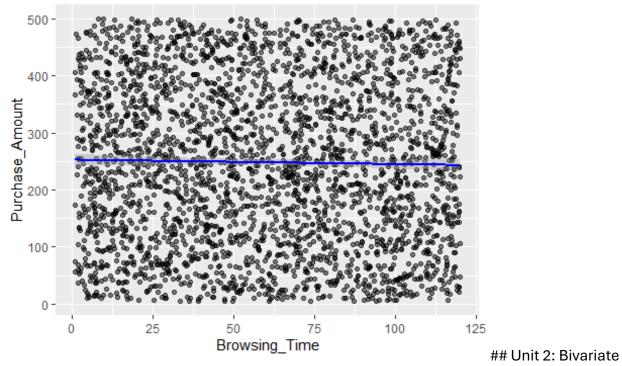
##
## Call:
## lm(formula = Purchase_Amount ~ Browsing_Time, data = data)
##
## Residuals:</pre>
```

```
Median
        Min
                 10
                                   30
                                           Max
## -244.867 -120.473
                      -2.946 118.246 254.069
##
## Coefficients:
                  Estimate Std. Error t value Pr(>|t|)
##
## (Intercept)
                             5.17524 48.820
                                               <2e-16 ***
                252.65596
## Browsing_Time -0.07839
                             0.07501
                                      -1.045
                                                0.296
## Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 140.9 on 2998 degrees of freedom
## Multiple R-squared: 0.0003642, Adjusted R-squared: 3.075e-05
## F-statistic: 1.092 on 1 and 2998 DF, p-value: 0.2961
```

Part 7

```
ggplot(data, aes(x = Browsing_Time, y = Purchase_Amount)) +
   geom_point(alpha = 0.5) +
   geom_smooth(method = "lm", se = TRUE, color = "blue") +
   ggtitle("Scatter Plot of Browsing Time vs Purchase Amount with Regression
Line")
## `geom_smooth()` using formula = 'y ~ x'
```

Scatter Plot of Browsing Time vs Purchase Amount wi



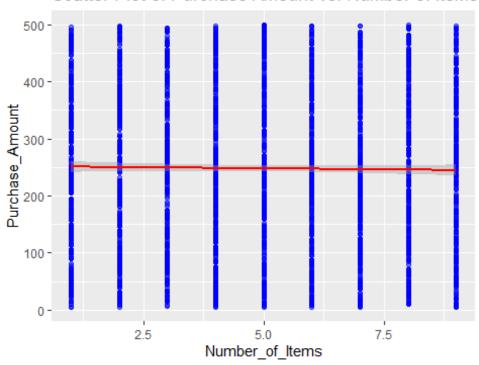
Data Analysis 8. Create scatter plots to explore the relationship between Purchase_Amount and Number_of_Items. 9. Fit a polynomial regression model for Purchase_Amount and Browsing_Time and compare it with a simple linear model. 10.

Apply LOESS (Locally Estimated Scatterplot Smoothing) to Purchase_Amount vs. Browsing_Time and visualize the results. 11. Compare robust regression methods (Huber or Tukey regression) with ordinary least squares (OLS).

Part 8

```
ggplot(data, aes(x = Number_of_Items, y = Purchase_Amount )) +
  geom_point(alpha = 0.5, color = "blue") +
  geom_smooth(method = "lm", se = TRUE, color = "red") +
  ggtitle("Scatter Plot of Purchase Amount vs. Number of Items")
## `geom_smooth()` using formula = 'y ~ x'
```

Scatter Plot of Purchase Amount vs. Number of Items



```
lm_model <- lm(Purchase_Amount ~ Browsing_Time, data = data)</pre>
summary(lm_model)
##
## Call:
## lm(formula = Purchase_Amount ~ Browsing_Time, data = data)
##
## Residuals:
##
        Min
                   1Q
                        Median
                                     3Q
                                              Max
## -244.867 -120.473
                        -2.946 118.246 254.069
##
## Coefficients:
                   Estimate Std. Error t value Pr(>|t|)
##
```

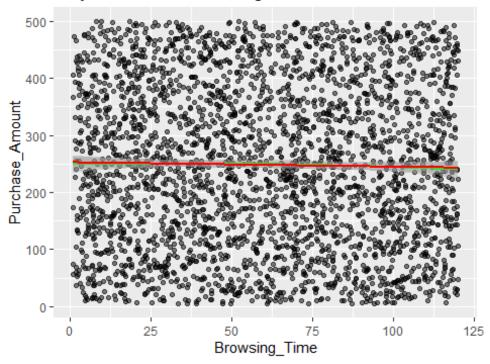
```
## (Intercept) 252.65596
                             5.17524 48.820
                                               <2e-16 ***
## Browsing Time -0.07839
                             0.07501 -1.045
                                                0.296
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 140.9 on 2998 degrees of freedom
## Multiple R-squared: 0.0003642, Adjusted R-squared: 3.075e-05
## F-statistic: 1.092 on 1 and 2998 DF, p-value: 0.2961
poly_model <- lm(Purchase Amount ~ poly(Browsing Time, 2, raw = TRUE), data =</pre>
data)
summary(poly_model)
##
## Call:
## lm(formula = Purchase Amount ~ poly(Browsing Time, 2, raw = TRUE),
      data = data)
##
##
## Residuals:
      Min
               10 Median
                               3Q
                                      Max
## -245.47 -120.41
                    -3.49 118.25 255.85
##
## Coefficients:
##
                                        Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                                      249.715045
                                                   7.986151 31.269
                                                                      <2e-16
## poly(Browsing Time, 2, raw = TRUE)1
                                        0.064709
                                                   0.305301
                                                              0.212
                                                                       0.832
## poly(Browsing_Time, 2, raw = TRUE)2 -0.001182
                                                                       0.629
                                                   0.002445 -0.484
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 140.9 on 2997 degrees of freedom
## Multiple R-squared: 0.0004422, Adjusted R-squared: -0.0002249
## F-statistic: 0.6629 on 2 and 2997 DF, p-value: 0.5154
anova(lm_model, poly_model)
## Analysis of Variance Table
##
## Model 1: Purchase_Amount ~ Browsing_Time
## Model 2: Purchase Amount ~ poly(Browsing Time, 2, raw = TRUE)
##
    Res.Df
                RSS Df Sum of Sa
                                      F Pr(>F)
## 1
      2998 59496437
      2997 59491795 1 4641.6 0.2338 0.6287
```

remark: If the p-value from anova() is small, the polynomial model provides a significantly better fit than the simple linear model.

to better visualize it:

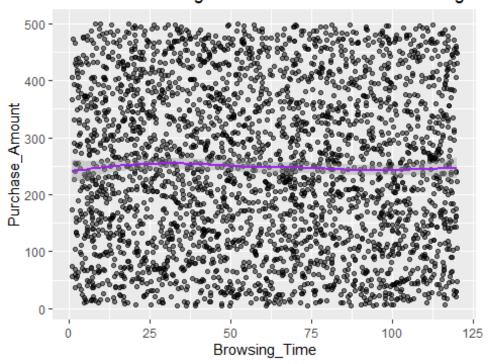
```
ggplot(data, aes(x = Browsing_Time, y = Purchase_Amount)) +
   geom_point(alpha = 0.5) +
   geom_smooth(method = "lm", formula = y ~ poly(x, 2, raw = TRUE), color =
"green") +
   geom_smooth(method = "lm", color = "red") +
   ggtitle("Polynomial vs. Linear Regression on Purchase Amount")
## `geom_smooth()` using formula = 'y ~ x'
```

Polynomial vs. Linear Regression on Purchase Amour



```
ggplot(data, aes(x = Browsing_Time, y = Purchase_Amount)) +
  geom_point(alpha = 0.5) +
  geom_smooth(method = "loess", color = "purple") +
  ggtitle("LOESS Smoothing: Purchase Amount vs. Browsing Time")
## `geom_smooth()` using formula = 'y ~ x'
```

LOESS Smoothing: Purchase Amount vs. Browsing Ti



```
ols_model <- lm(Purchase_Amount ~ Browsing_Time, data = data)</pre>
summary(ols_model)
##
## Call:
## lm(formula = Purchase_Amount ~ Browsing_Time, data = data)
## Residuals:
##
        Min
                  1Q
                       Median
                                    3Q
                                            Max
## -244.867 -120.473
                       -2.946 118.246 254.069
##
## Coefficients:
                  Estimate Std. Error t value Pr(>|t|)
##
                                                <2e-16 ***
## (Intercept)
                 252.65596
                              5.17524 48.820
                                                 0.296
## Browsing_Time -0.07839
                              0.07501 -1.045
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.01 '* 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 140.9 on 2998 degrees of freedom
## Multiple R-squared: 0.0003642, Adjusted R-squared: 3.075e-05
## F-statistic: 1.092 on 1 and 2998 DF, p-value: 0.2961
library(MASS)
##
## Attaching package: 'MASS'
```

```
## The following object is masked from 'package:dplyr':
##
##
       select
huber model <- rlm(Purchase Amount ~ Browsing Time, data = data)
summary(huber model)
##
## Call: rlm(formula = Purchase_Amount ~ Browsing_Time, data = data)
## Residuals:
##
        Min
                  1Q
                       Median
                                    30
                                            Max
## -244.818 -120.331
                       -2.848 118.291 254.289
##
## Coefficients:
                 Value
                          Std. Error t value
## (Intercept)
                 252.6462
                            5.3363
                                      47.3448
## Browsing Time -0.0803
                            0.0773
                                      -1.0378
##
## Residual standard error: 176.9 on 2998 degrees of freedom
library(robustbase)
## Warning: package 'robustbase' was built under R version 4.4.3
tukey_model <- lmrob(Purchase_Amount ~ Browsing_Time, data = data)</pre>
summary(tukey model)
##
## Call:
## lmrob(formula = Purchase Amount ~ Browsing Time, data = data)
## \--> method = "MM"
## Residuals:
##
       Min
                  1Q
                       Median
                                            Max
                                    3Q
## -244.818 -119.797
                       -2.612 118.544 255.126
##
## Coefficients:
                  Estimate Std. Error t value Pr(>|t|)
##
                                                <2e-16 ***
                 252.83659
                              5.57525
                                      45.350
## (Intercept)
## Browsing Time -0.08942
                              0.08157 -1.096
                                                 0.273
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
## Robust residual standard error: 169.2
## Multiple R-squared: 0.0004149, Adjusted R-squared: 8.143e-05
## Convergence in 8 IRWLS iterations
##
## Robustness weights:
## 242 weights are ~= 1. The remaining 2758 ones are summarized as
      Min. 1st Qu. Median
##
                              Mean 3rd Qu.
                                              Max.
## 0.8035 0.8893 0.9472 0.9333 0.9827
## Algorithmic parameters:
```

```
##
          tuning.chi
                                     bb
                                                                   refine.tol
                                                tuning.psi
##
           1.548e+00
                              5.000e-01
                                                                    1.000e-07
                                                 4.685e+00
##
             rel.tol
                              scale.tol
                                                 solve.tol
                                                                    zero.tol
##
           1.000e-07
                              1.000e-10
                                                 1.000e-07
                                                                    1.000e-10
##
         eps.outlier
                                  eps.x warn.limit.reject warn.limit.meanrw
           3.333e-05
                                                 5.000e-01
##
                              2.182e-10
                                                                    5.000e-01
##
        nResample
                           max.it
                                                                        best.r.s
                                          groups
                                                         n.group
                                                                               2
##
              500
                               50
                                                             400
##
         k.fast.s
                                                       trace.lev
                            k.max
                                     maxit.scale
                                                                             mts
##
                1
                              200
                                             200
                                                               0
                                                                            1000
##
       compute.rd fast.s.large.n
##
                             2000
##
                                    subsampling
                     psi
                                                                    cov
              "bisquare"
                                                         ".vcov.avar1"
##
                                  "nonsingular"
## compute.outlier.stats
                     "SM"
##
## seed : int(0)
summary(ols_model)$r.squared # R-squared of OLS
## [1] 0.0003641881
summary(huber model)$r.squared # R-squared of Huber
## [1] NA
summary(tukey_model)$r.squared # R-squared of Tukey
## [1] 0.000414852
```

OLS is sensitive to outliers, while Huber and Tukey regressions handle them better.

Interpretation:

If R-squared is much lower for OLS but remains stable for Huber or Tukey, it suggests that outliers are influencing OLS. If Tukey's regression shows improvement, non-Gaussian noise is likely present.

Unit 3: Trivariate/Hypervariate Data Analysis

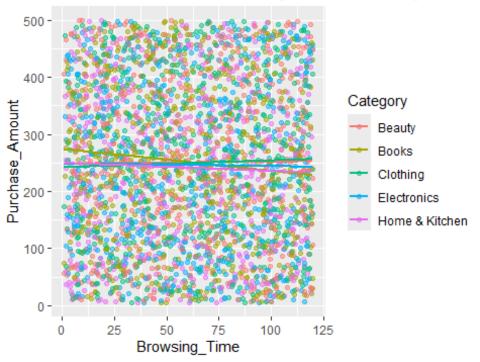
- 12. Explore interaction effects between Browsing_Time and Category on Purchase_Amount using interaction plots.
- 13. Create coplots of Purchase_Amount against Browsing_Time for different levels of Category.
- 14. Use level plots or contour plots to visualize relationships between Browsing_Time, Number_of_Items, and Purchase_Amount.

15. Perform multiple regression with Purchase_Amount as the dependent variable and Browsing_Time, Number_of_Items, and Satisfaction_Score as predictors. Perform model selection and assess variable importance.

Part 12

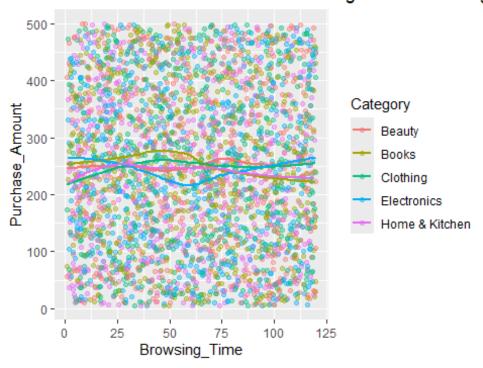
```
library(interactions)
## Warning: package 'interactions' was built under R version 4.4.3
library(ggplot2)
# Interaction plot using ggplot2
ggplot(data, aes(x = Browsing_Time, y = Purchase_Amount, color = Category)) +
    geom_point(alpha = 0.5) +
    geom_smooth(method = "lm", se = FALSE) +
    ggtitle("Interaction Effect of Browsing Time and Category on Purchase
Amount")
## `geom_smooth()` using formula = 'y ~ x'
```

Interaction Effect of Browsing Time and Category on F



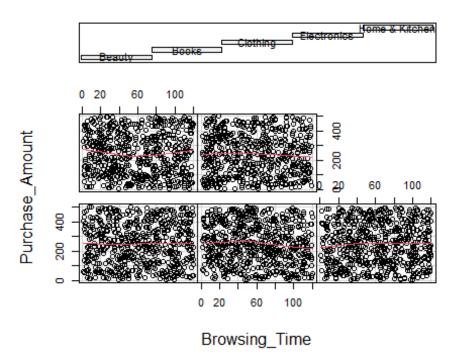
```
ggplot(data, aes(x = Browsing_Time, y = Purchase_Amount, color = Category)) +
   geom_point(alpha = 0.4) +
   geom_smooth(method = "loess", se = FALSE) +
   ggtitle("LOESS Interaction Effect of Browsing Time and Category on Purchase
Amount")
## `geom_smooth()` using formula = 'y ~ x'
```

LOESS Interaction Effect of Browsing Time and Catec



```
library(lattice)
```

Given: Category

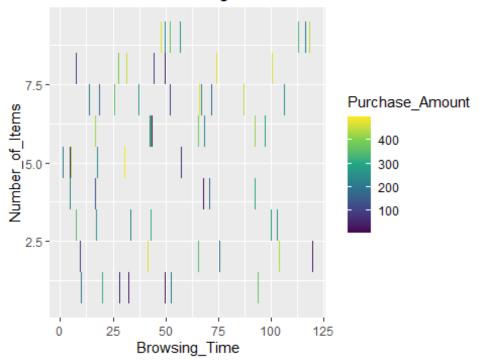


Part 14

```
library(ggplot2)

ggplot(data, aes(x = Browsing_Time, y = Number_of_Items, fill =
Purchase_Amount)) +
  geom_tile() +
  scale_fill_viridis_c() +
  ggtitle("Level Plot of Browsing Time, Number of Items, and Purchase
Amount")
```

Level Plot of Browsing Time, Number of Items, and Pu



```
multi_model <- lm(Purchase_Amount ~ Browsing_Time + Number_of_Items +</pre>
Satisfaction_Score, data = data)
summary(multi_model)
##
## Call:
## lm(formula = Purchase Amount ~ Browsing Time + Number of Items +
##
       Satisfaction_Score, data = data)
##
## Residuals:
                       Median
                  10
                                     3Q
                                             Max
## -250.668 -120.856
                       -2.846
                               118.899
                                        255.664
##
## Coefficients:
                       Estimate Std. Error t value Pr(>|t|)
##
                                                      <2e-16 ***
## (Intercept)
                      261.34993
                                   9.24929
                                            28.256
## Browsing_Time
                       -0.07954
                                   0.07504
                                            -1.060
                                                       0.289
## Number_of_Items
                                   1.00497
                                                       0.436
                       -0.78321
                                            -0.779
## Satisfaction_Score -1.53871
                                   1.83444
                                            -0.839
                                                       0.402
## ---
## Signif. codes:
                   0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
## Residual standard error: 140.9 on 2996 degrees of freedom
## Multiple R-squared: 0.0007932, Adjusted R-squared: -0.0002073
## F-statistic: 0.7928 on 3 and 2996 DF, p-value: 0.4978
```

```
library(MASS)
# Stepwise selection using AIC
stepwise_model <- stepAIC(multi_model, direction = "both")</pre>
## Start: AIC=29691.89
## Purchase Amount ~ Browsing Time + Number of Items + Satisfaction Score
##
##
                        Df Sum of Sq
                                           RSS
                                                 AIC
## - Number of Items
                         1
                                12056 59482958 29691
## - Satisfaction Score 1
                                13966 59484867 29691
## - Browsing_Time
                         1
                                22299 59493201 29691
## <none>
                                      59470902 29692
##
## Step: AIC=29690.5
## Purchase Amount ~ Browsing Time + Satisfaction Score
##
##
                        Df Sum of Sq
                                           RSS
                                                 AIC
                                13479 59496437 29689
## - Satisfaction Score 1
                                21541 59504498 29690
## - Browsing_Time
## <none>
                                      59482958 29691
## + Number_of_Items
                         1
                                12056 59470902 29692
##
## Step: AIC=29689.18
## Purchase_Amount ~ Browsing_Time
##
                        Df Sum of Sq
##
                                           RSS
                                                 AIC
                                21676 59518113 29688
## - Browsing_Time
                         1
## <none>
                                      59496437 29689
## + Satisfaction_Score 1
                                13479 59482958 29691
## + Number_of_Items
                         1
                                11569 59484867 29691
##
## Step: AIC=29688.27
## Purchase Amount ~ 1
##
                        Df Sum of Sq
##
                                           RSS
                                                 AIC
## <none>
                                      59518113 29688
## + Browsing_Time
                         1
                                21676 59496437 29689
## + Satisfaction Score
                        1
                                13614 59504498 29690
## + Number_of_Items
                         1
                                10822 59507290 29690
summary(stepwise_model)
##
## Call:
## lm(formula = Purchase Amount ~ 1, data = data)
##
## Residuals:
##
                  10
                       Median
                                     3Q
                                             Max
        Min
## -242.933 -119.268 -2.873 119.237 251.647
```

```
##
## Coefficients:
               Estimate Std. Error t value Pr(>|t|)
##
## (Intercept) 247.963 2.572
                                    96.41 <2e-16 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
## Residual standard error: 140.9 on 2999 degrees of freedom
library(car)
## Loading required package: carData
##
## Attaching package: 'car'
## The following object is masked from 'package:dplyr':
##
##
      recode
vif(multi_model) # Variance Inflation Factor (detects multicollinearity)
##
        Browsing_Time
                         Number_of_Items Satisfaction_Score
##
             1.000578
                                1.000931
                                                   1.000381
library(caret)
## Warning: package 'caret' was built under R version 4.4.3
# Calculate importance
importance <- varImp(multi_model, scale = TRUE)</pre>
print(importance)
##
                        Overall
## Browsing_Time
                     1.0598890
## Number of Items
                     0.7793348
## Satisfaction Score 0.8387883
```