

# TRAM NGUYEN

SALE

## EXPERIENCE

2008  
2023

SALE  
AUTHENTIC GARDEN | NHA TRANG

- Consistently met my short and long-term targets.
- Handled customer complaints with empathy and composure.
- Proactively participated in meetings and helped create new practices.
- Answered calls, responded to emails, and spoke with clients face-to-face.
- Processed a range of documentation and entered information into databases.

## EDUCATION

2018  
2023

SALE  
AUTHENTIC | SALE

## PROJECTS

Writing a fashion blog about clothes and accessories called San Fran-ista. It includes photos and reviews and has 600+ followers.

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## OBJECTIVE

Proactive, customer-orientated retail professional with over 4 years of experience in reputable shops. Received 3 'Passion Awards' for delivering outstanding service and have consistently surpassed my target KPIs for mystery shoppers.

## SKILLS

- Problem-Solving
- Customer service
- Sales

## LANGUAGES

- French | Advanced  
• Diploma in Advanced French