



# Human Language Engineering

Master in Artificial Intelligence  
Universitat Politècnica de Catalunya

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# Outline

- Who are you?
- What is this all about?
- Why should I bother?
- What am I supposed to do?
- I still have some doubts...
- Let's get started!



# Who are you?

Salvador Medina Herrera

Telecommunications Engineer, Computer Scientist,  
MSc in Artificial Intelligence, PhD wannabe

Head of the Data Team @ Kompyte (SemRUSH)

Researcher & Associate Professor @ GPLN (UPC)

そして日本語が話せます、何となく



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# What does Kompyte do?

The Leading Competitive Intelligence Tool:

- Automated competitive research
- Real-time insight analysis
- And more boring marketing stuff...

Go check it out at <https://www.kompyte.com/> if you are interested...



But the interesting thing is...

# So what do YOU do at Kompyte?

## Knowledge Extraction

BMO on Aug 6, 2020

Show details

**BMO updated a table on a GIC rates, rates, Personal banking page**

Years of Investment	2 Year	3 Year	5 Year
1 st Year	0.500%	0.400%	0.350% -> 0.300%
2nd Year	1.000% -> 0.800%	0.800% -> 0.700%	0.700% -> 0.600%
3rd Year	-	1.200% -> 1.000%	1.000% -> 0.800%
4th Year	-	-	1.700% -> 1.200%
5th Year	-	-	2.250% -> 1.350%
Annual Compound Equivalent	0.750% -> 0.650%	0.800% -> 0.700%	1.200% -> 0.850%

## Webzone Classification

90,000 teams use Pipedrive daily

Pipedrive on Aug 22, 2020

Show details

**Pipedrive updated testimonials on a features page**

New testimonials:

- The ability to completely customize the data fields and workflow gives me a tailor made CRM. Much different than my past experiences with these types of programs! The mobile app is just as functional as the desktop version, and even has a few little extras. *by Managing Member, Group Benefit Solutions*
- It has made our sales department more effective and efficient. It's easy to use and it's constantly updated. *by Operations Manager, BAKERpedia*

Expand

Testimonial | Mobile app

## Interaction Detection & Automatization

**NLP**

**NLP EVERYWHERE**

## And what about Research?



### GRAPH-MED: Semantic Graph Extraction from Electronic Health Documents\*

- Information extraction from Electronic Health Documents
- Relation extraction
- ...

\*Now part of TADIA-MED, including: negation, speculation and risk prediction



# What is this all about?

- Real-life applications of Natural Language Processing
- Recent trends in Research and the Industry
- Testimonials from Companies and Researchers

**In short, help you decide which way to go as future natural language processing engineers!**



# EXPECTATION



# REALITY





# What is this all about?

01

## Information Extraction

- Entity and Relation Extraction
- Event and Time Extraction
- Sentiment Analysis
- Summarisation

02

## Machine Translation

- Classical Machine Translation
- Statistical Machine Translation
- Neural Machine Translation
- Resources, Models and Evaluation

03

## Dialogue Systems

- Question Answering
- Conversational Agents
- Chatbots
- Virtual Assistants

# Why should I bother?

Lots of Startups and Investment



grammarly

\$ 400M 💰



Moveworks

\$ 305M 💰



algolia

\$ 334.2M 💰

verbit<sup>y</sup>

\$ 569M 💰



GONG

\$ 583M 💰

PRIMER

\$ 168M 💰



TaskUs

\$ 279M 💰

INVOKA<sup>®</sup>

\$ 201.5M 💰



# Why should I bother?

## Huge investment by top-tier companies

A recent tweet from Elliot Turner — the serial entrepreneur and AI expert who is now the CEO and Co-Founder of Hologram AI — has prompted heated discussion on social media. Turner wrote “it costs **\$245,000** to train the XLNet model (the one that’s beating BERT on NLP tasks).”

[The Staggering Cost of Training SOTA AI Models | Synced](https://syncedreview.com/2019/06/27/the-staggering-cost-of-training-sota-ai-models/)

[syncedreview.com/2019/06/27/the-staggering-cost-of-training-sota-ai-models/](https://syncedreview.com/2019/06/27/the-staggering-cost-of-training-sota-ai-models/)

According to one estimate, training GPT-3 would cost at least **\$4.6 million**. And to be clear, training deep learning models is not a clean, one-shot process. ... GPT-3 might eventually become a new platform on top of which a new crop of businesses and ecosystems will be created.

[The untold story of GPT-3 is the transformation of OpenAI ...](https://bdtechtalks.com/2020/08/17/openai-gpt-3-commercial-ai/)

[bdtechtalks.com/2020/08/17/openai-gpt-3-commercial-ai/](https://bdtechtalks.com/2020/08/17/openai-gpt-3-commercial-ai/)

<https://arxiv.org> › cs

[\[2204.02311\] PaLM: Scaling Language Modeling with Pathways](https://arxiv.org/abs/2204.02311)

by A Chowdhery · 2022 · Cited by 100 — We trained **PaLM** on 6144 **TPU** v4 chips using **Pathways**, a new ML system which enables highly efficient training across multiple **TPU** Pods...

<https://thenextweb.com> › Neural

[Don't expect large language models like the next GPT to be ...](https://thenextweb.com)

May 21, 2022 — This means that OPT-175B will still cost **several million dollars** to train. ... (According to a paper that provides more details on OPT-175B, Meta ...)

# What am I supposed to do?





# What am I supposed to do?

## 2 Written Synthesis Reports (10% of final grade each)

- Summarise the **key** ideas of a presentation or scientific paper from the bibliography
- up to 5 pages, handed in **individually** throughout the semester
- References to scientific papers are **mandatory**

## 1 Oral presentation about one of these two synthesis reports (10% of final grade)



# What am I supposed to do?

## 1 Paper Review or Implementation (70% of final grade):

- Preferably in **pairs** (can be done individually)
- **Initial** and **final presentations** are 10% each, final **report** is 50%.
- You have 3 options, start making your own proposals ASAP, and ask for help:
  - a. Deep study of a specific HLE application or a comparative study of HLE applications
  - b. Development of a HLE application
  - c. Development of a proposal to solve a specific real challenge



## What am I supposed to do?

To sum up... Just be up to date, read scientific papers, read Reddit, read Medium, be involved!

<https://towardsdatascience.com/>, <https://ai.googleblog.com/>,  
<https://paperswithcode.com/methods/area/natural-language-processing>,  
<https://www.reddit.com/r/LanguageTechnology/>, and lots more...

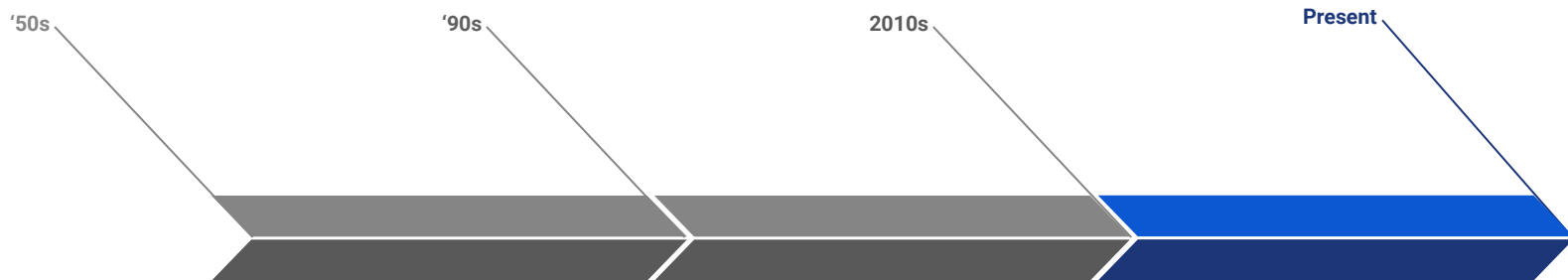


I still have some doubts...





# Let's get started



## Symbolic NLP

“Given a collection of rules, the computer emulates natural language understanding (or other NLP tasks) by applying those rules to the data it is confronted with.”

## Statistical NLP

Use statistical methods to learn from existing textual corpora. Huge breakthrough in machine translation thanks to multilingual corpora. Use of unsupervised and semi-supervised algorithms.

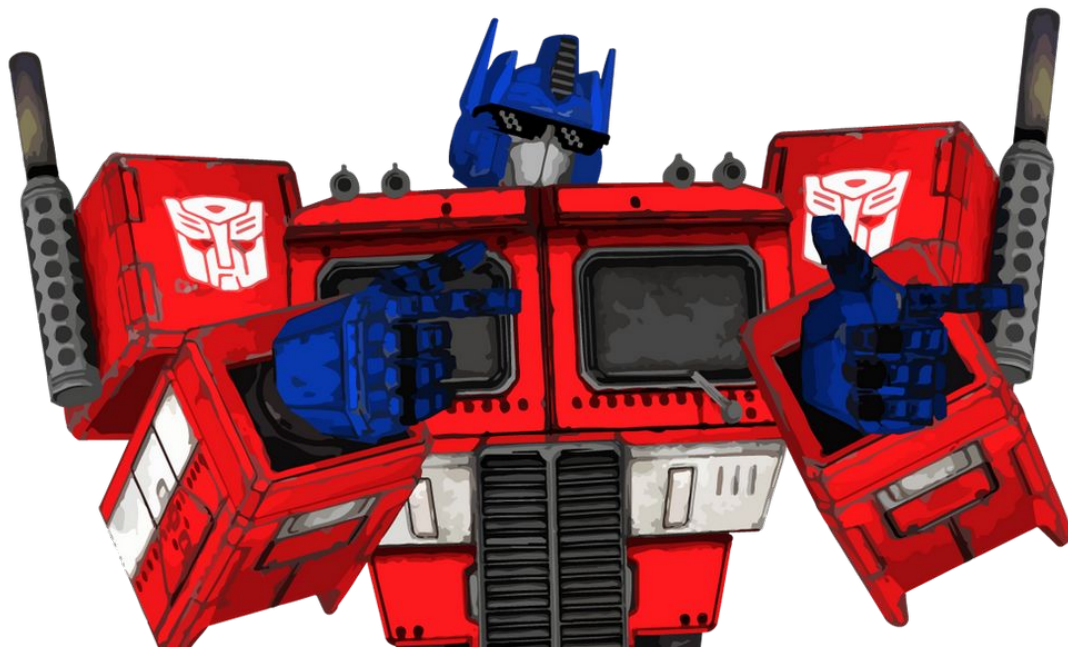
## Neural NLP

Use of deep artificial neural networks for most natural language processing tasks. Use of word and sentence embeddings. Large amounts of data, large models.

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# Where are we?

It is the year 2022, and  
Transformers rule the  
world... of NLP





# Where are we?

State-of-the-art in most NLP tasks are achieved by Transformer and Attention-based models:

- 2017: **Transformer** was introduced by Google
- 2018: Bidirectional Encoder Representations from Transformers (**BERT**) by Google, outperformed state-of-the-art models in language understanding and question answering
- 2019: Several BERT-inspired models such as **RoBERTa** and BART by Facebook, **XLNet** by Google and CMU, and many more.
- 2020: Generative Pre-trained Transformer 3 (**GPT-3**) by OpenAI, achieves state-of-the-art in language generation. Still in active research.
- 2022: Highly optimized huge language models: **DeepSpeed** by Facebook, **PaLM** by Google



## So why are we here?

State-of-the-art Transformer models are HUGE and extremely expensive to train. The full GPT-3 model is estimated to require:

- 175 Billion parameters
- 335 years to train with a 28 TFLOP GPU (\$4.6 million using Tesla V100 GPUs in Lambda GPU Cloud, could potentially be reduced to  $\frac{1}{4}$  by using optimized TensorCores)
- 350 GB of VRAM for 16-bit Float parameters (11 inter-connected Tesla V100 GPUs )

\* Pointed out by Chuan Li at <https://lambdalabs.com/blog/demystifying-gpt-3/>



## So why are we here? (II)

Since 2021, GPT-3 has been vastly surpassed:

- BAAI's Wu Dao 2.0, a **multi-modal model** with **1.75 trillion** parameters trained with:
  - 1.2 terabytes of English text data in the Pile dataset + 1.2 terabytes of Chinese text in Wu Dao Corpora
  - 2.5 terabytes of Chinese graphic data
- Google's Switch Transformer, **1.6 trillion** parameters
  - Distributed and sharded model (Switch Routing, **Mixture-of-Experts**)
  - Optimized for TPUs
  - Evolution from Google's **GShard** (Sparsely-Gated Mixture-of-Experts)



## So why are we here? (III)

In 2022, we want better yet well optimized Language Models:

- Facebook's DeepSpeed set of optimizations:
  - Optimized for GPU utilisation: training and inference
  - Can be applied to different LM: Megatron-Turing NLG (**530B**), BLOOM (176B), GPT-NeoX (20B), ,...
  - Innovations: ZeRO, 3D-Parallelism, DeepSpeed-MoE, ZeRO-Infinity...
- Google's Pathways Language Model (PaLM), **540 billion** parameters
  - Trained on 6144 TPUs
  - Very efficient FLOPs utilization (57.8%) for TPUs
  - Reformulated the Transformer + Feed Forward layers for parallelization

**SHUT UP AND**

**TAKE MY MONEY!**







## So why are we here?

From-scratch training has become unfeasible. Moreover, these models require huge training corpora. Research and development by smaller companies and research institutes now revolves around:

- **Transfer learning** (Eg: fine-tune general purpose pretrained models)
- Use **pre-trained word or sentence representations** with simpler models (Eg: Word2Vec, FastText, eLMO or BERT embedding layer before LSTM / GRU and Attention layers)
- Model reduction strategies such as **distillation** (DistilBERT, DistilRoBERTa, ...) and **pruning**.
- Other simplified BERT-like models such as A Lite BERT (**ALBERT**), MobileBERT, ...



## So why are we here? (II)

Transformers replacing costly components:

- Google's FNet:
  - From "FNet: Mixing Tokens with Fourier Transforms"
  - Replaces Attention layers by Fourier Transforms: No trainable parameters, optimized for GPUs
- GroupBERT:
  - From "GroupBERT: Enhanced Transformer Architecture with Efficient Grouped Structures"
  - Mixes Convolutional Layers with Attention Layers
- FMMformer:
  - From "FMMformer: Efficient and Flexible Transformer via Decomposed Near-field and Far-field Attention"



## Some References (I)

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- Vaswani, Ashish, et al. "[Attention is all you need.](#)" *Advances in neural information processing systems*. 2017.
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- Mikolov, Tomas, et al. "[Efficient estimation of word representations in vector space.](#)" *arXiv preprint arXiv:1301.3781* (2013).
- Peters, Matthew E., et al. "[Deep contextualized word representations.](#)" *arXiv preprint arXiv:1802.05365* (2018).
- Bojanowski, Piotr, et al. "[Enriching word vectors with subword information.](#)" *Transactions of the Association for Computational Linguistics* 5 (2017): 135-146.
- Sanh, Victor, et al. "[DistilBERT, a distilled version of BERT: smaller, faster, cheaper and lighter.](#)" *arXiv preprint arXiv:1910.01108* (2019).
- Lan, Zhenzhong, et al. "[Albert: A lite bert for self-supervised learning of language representations.](#)" *arXiv preprint arXiv:1909.11942* (2019).
- Cheong, Robin, and Robel Daniel. [transformers. zip: Compressing Transformers with Pruning and Quantization](#). tech. rep., Stanford University, Stanford, California, 2019.



## Some References (III)

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- Lee-Thorp, James, et al. ["FNet: Mixing Tokens with Fourier Transforms."](#) *arXiv preprint arXiv:2105.03824* (2021).
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## Some References (IV)

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## Other Interesting Links:

- <https://nlpprogress.com/>
- <https://paperswithcode.com/>
- <https://sites.google.com/view/iberlef2020/home>
- <http://alt.qcri.org/semeval2020/>
- <https://huggingface.co/transformers/>
- <https://radimrehurek.com/gensim/>
- <https://fasttext.cc/>
- <https://jalammar.github.io/>
- <https://www.deepspeed.ai/>
- <https://bdtechtalks.com/>