

# Magento SMS PRO Manual v1.0

This extension will allow you to send SMS to your customers and/or yourself (shop owner) over the [Nexmo](#) SMS gateway.

## Installation

After you extract archive you must:

- 1 Open “root” folder and select all folders.
- 2 Copy & paste them into your magento store root folder (where you also have folder “app”, “lib”, “skin”, “var” and others)
- 3 When asked if you want to merge and/or replace files click yes to all.
- 4 Go to magento backend and clear all cache.

## Configuration

Magento SMS PRO is very easy to use. In the next sections we will show you how configure it and how to use it.

First go to SMS PRO configuration page:  
System > Configuration > SMS PRO

In “General” tab you will have to enter your Nexmo account key and secret. You can find this information in your Nexmo account  
<https://dashboard.nexmo.com/login>

You should also enter your name or number of the SMS sender (e.g. MyCompany) and the number you want to receive SMS messages (shop owner number).

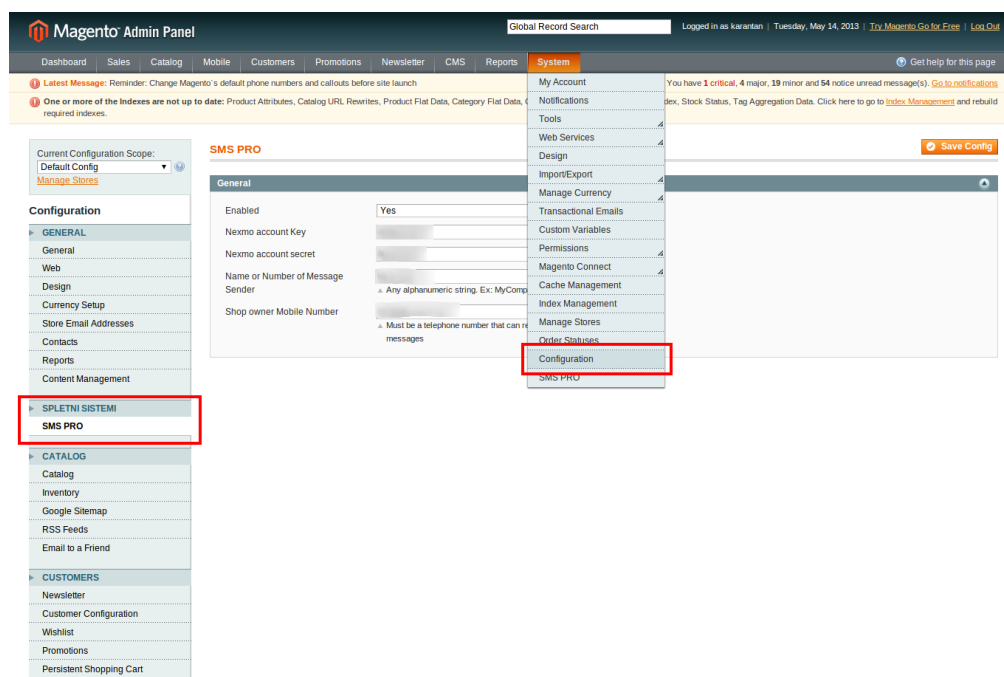
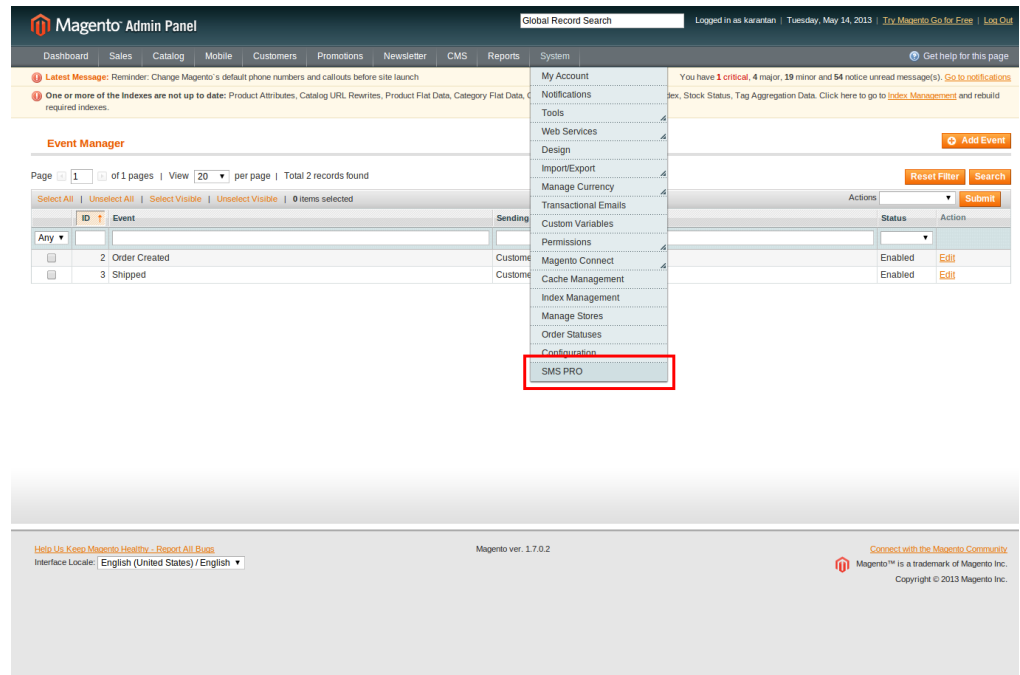


Illustration 1: SMS PRO Configuration page

## Events

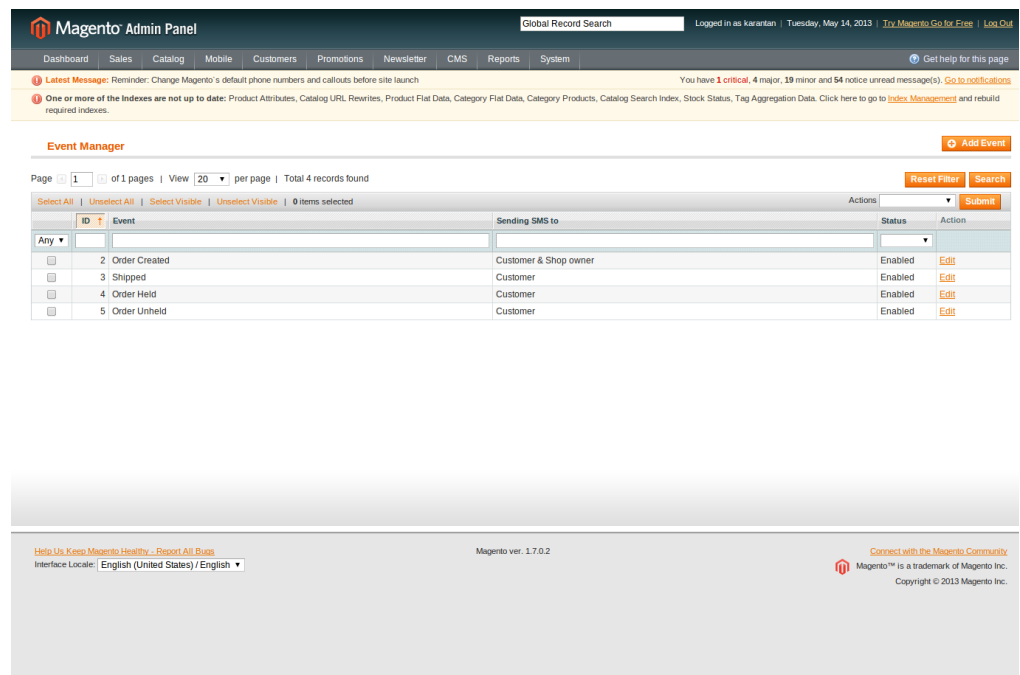
You can create different events to take effect when customers or system administrator triggers this event.

When you select “Send on (event)” you will see that “Message Template” will be filled with some predefined data. You can modify this template to your needs. You will also see that you can select SMS recipient. It can be sent to customer, shop owner or both. Shop owner number is set in the SMS PRO configuration page. See the Configuration section for more details.



The screenshot shows the Magento Admin Panel interface. The top navigation bar includes links for Dashboard, Sales, Catalog, Mobile, Customers, Promotions, Newsletter, CMS, Reports, and System. The System menu is expanded, showing various options like My Account, Notifications, Tools, Web Services, Design, Import/Export, Manage Currency, Transactional Emails, Custom Variables, Permissions, Magento Connect, Cache Management, Index Management, Manage Stores, Order Statuses, Configuration, and SMS PRO (highlighted with a red box). The Event Manager section is visible, showing a table of events with columns for ID, Event, and Status. The footer includes the Magento version (1.7.0.2) and the Magento logo.

Illustration 2: SMS PRO Event Menu

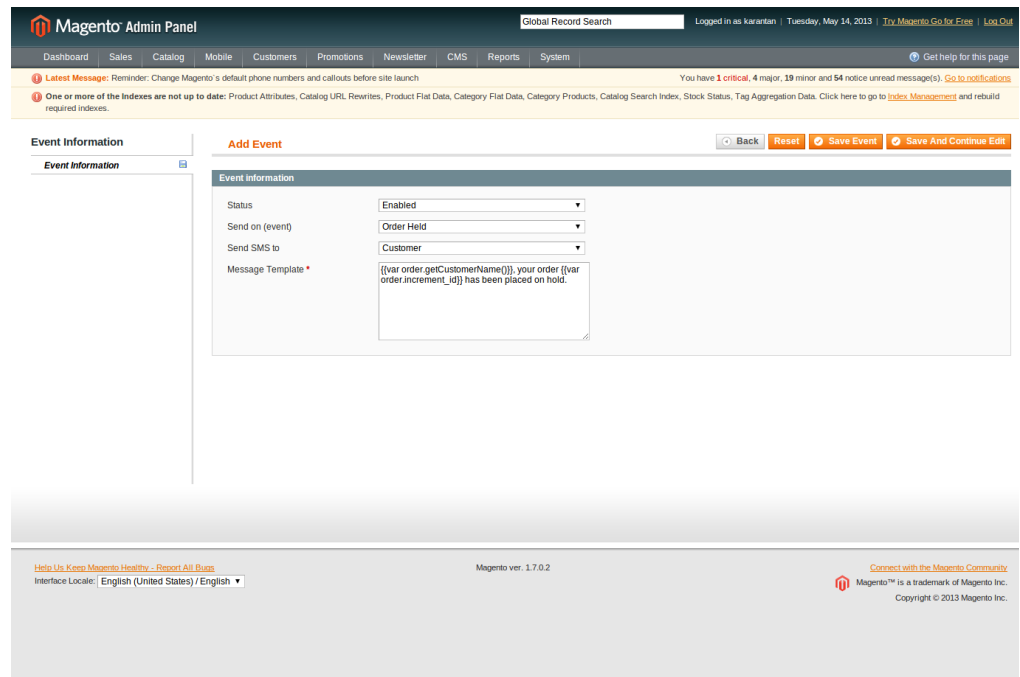


The screenshot shows the Magento Admin Panel interface, specifically the Event Manager section. The table displays the SMS PRO Event Index with columns for ID, Event, Sending SMS to, Status, and Action. The table contains 5 records:

ID	Event	Sending SMS to	Status	Action
2	Order Created	Customer & Shop owner	Enabled	Edit
3	Shipped	Customer	Enabled	Edit
4	Order Held	Customer	Enabled	Edit
5	Order Unheld	Customer	Enabled	Edit

The footer includes the Magento version (1.7.0.2) and the Magento logo.

Illustration 3: SMS PRO Event Index



**Magento Admin Panel** Global Record Search Logged in as karentan Tuesday, May 14, 2013 Try Magento Go for Free Log Out

Dashboard Sales Catalog Mobile Customers Promotions Newsletter CMS Reports System Get help for this page

**Latest Message:** Reminder: Change Magento's default phone numbers and callouts before site launch. You have 1 critical, 4 major, 19 minor and 54 notice unread message(s). [Go to notifications](#)

**One or more of the indexes are not up to date:** Product Attributes, Catalog URL Rewrites, Product Flat Data, Category Flat Data, Category Products, Catalog Search Index, Stock Status, Tag Aggregation Data. Click here to go to [Index Management](#) and rebuild required indexes.

**Event Information** **Add Event** [Back](#) [Reset](#) [Save Event](#) [Save And Continue Edit](#)

**Event Information**

Status: Enabled

Send on (event): Order Held

Send SMS to: Customer

Message Template: `{[var order.getCustomerName()]} your order {[var order.increment_id]} has been placed on hold.`

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Interface Locale: English (United States) / English

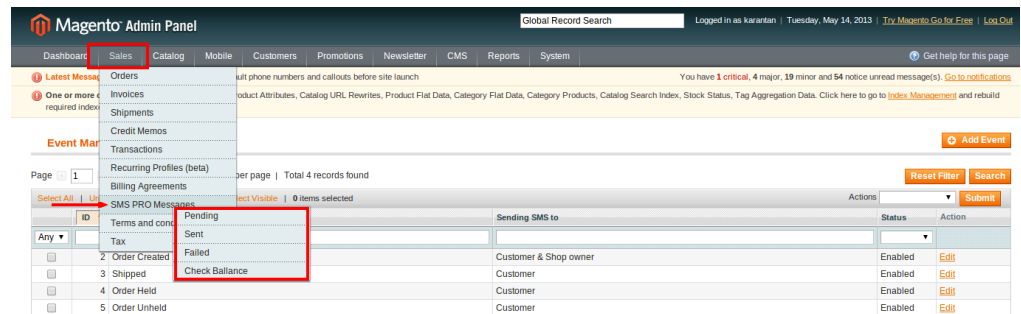
Magento ver. 1.7.0.2

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*Illustration 4: SMS PRO Add Event*

## Messages

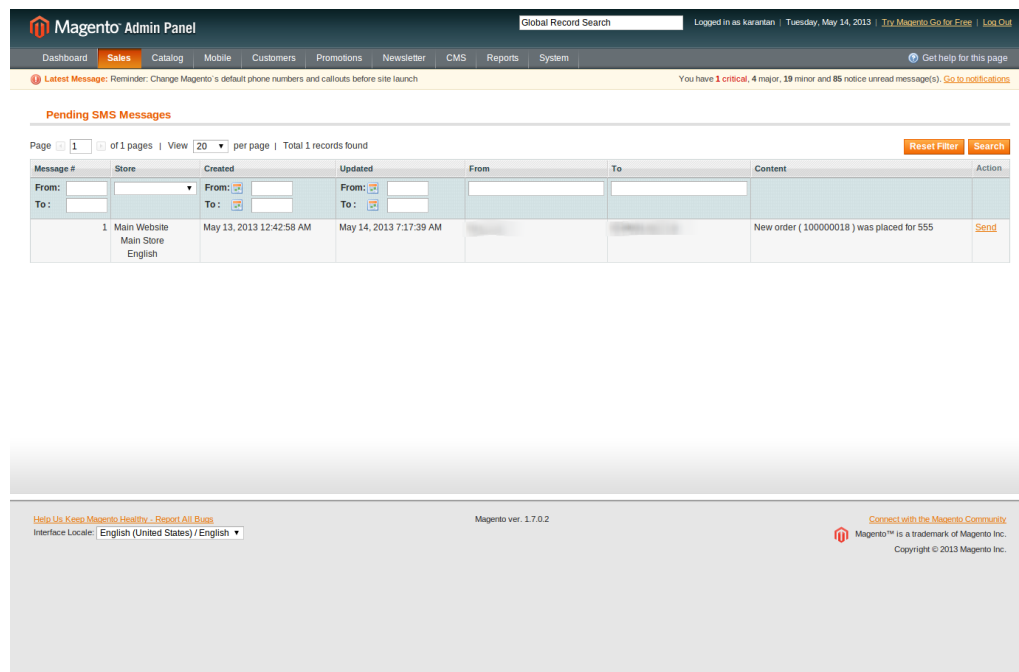
You can see Pending, Sent and Failed SMS messages in Sales > SMS PRO Messages



The screenshot shows the Magento Admin Panel with the 'Sales' menu highlighted. The 'SMS PRO Messages' option is selected, and a dropdown menu is visible with the following options: Pending, Sent, Failed, and Check Balance. The main table displays a list of messages with columns for ID, Terms and conditions, Tax, Status, and Action.

ID	Terms and conditions	Tax	Status	Action
1	Order Created	Enabled	Edit	
2	Order Created	Enabled	Edit	
3	Shipped	Enabled	Edit	
4	Order Held	Enabled	Edit	
5	Order Unheld	Enabled	Edit	

Illustration 5: SMS PRO Messages Menu



The screenshot shows the Magento Admin Panel with the 'Sales' menu highlighted. The 'Pending SMS Messages' section is active, displaying a table of pending messages. The table has columns for Message #, Store, Created, Updated, From, To, Content, and Action.

Message #	Store	Created	Updated	From	To	Content	Action
1	Main Website Main Store English	May 13, 2013 12:42:58 AM	May 14, 2013 7:17:39 AM			New order (100000018) was placed for 555	Send

Illustration 6: Pending Messages

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Dashboard **Sales** Catalog Mobile Customers Promotions Newsletter CMS Reports System Get help for this page

**Latest Message:** Reminder: Change Magento's default phone numbers and callouts before site launch You have **1 critical**, **4 major**, **19 minor** and **85 notice** unread message(s). [Go to notifications](#)

**Sent SMS Messages**

Page 1 of 1 pages | View 20 per page | Total 1 records found [Reset Filter](#) [Search](#)

Message #	Store	Created	Updated	From	To	Content	SMS price	MessageID	Action
1	Main Website Main Store English	May 13, 2013 12:42:58 AM	May 14, 2013 1:05:13 AM			New order ( 100000018 ) was placed for 555	0.013	0300000014DAC3CD	<a href="#">Request</a>

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Interface Locale: English (United States) / English

Illustration 7: Sent Messages

**Magento Admin Panel** Global Record Search Logged in as karantan Tuesday, May 14, 2013 Try Magento Go for Free Log Out

Dashboard **Sales** Catalog Mobile Customers Promotions Newsletter CMS Reports System Get help for this page

**Latest Message:** Reminder: Change Magento's default phone numbers and callouts before site launch You have **1 critical**, **4 major**, **19 minor** and **85 notice** unread message(s). [Go to notifications](#)

**Pending SMS Messages**

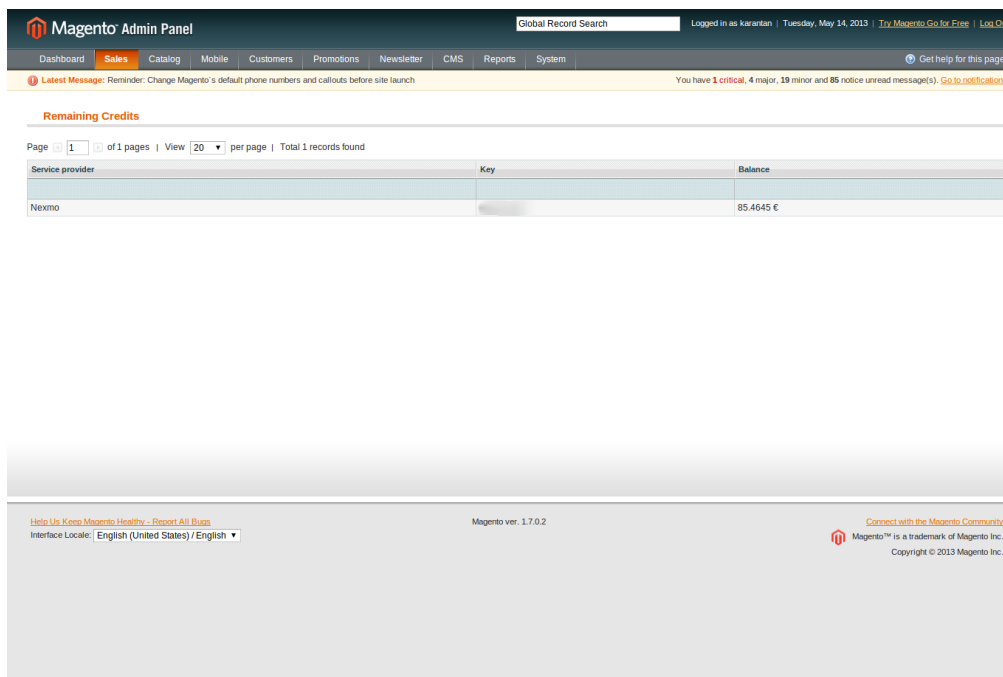
Page 1 of 1 pages | View 20 per page | Total 1 records found [Reset Filter](#) [Search](#)

Message #	Store	Created	Updated	From	To	Content	Action
1	Main Website Main Store English	May 13, 2013 12:42:58 AM	May 14, 2013 7:17:39 AM			New order ( 100000018 ) was placed for 555	<a href="#">Send</a>

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Interface Locale: English (United States) / English

Illustration 8: Failed Messages

You can also check your Nexmo account balance in the “Check ballance” tab.



The screenshot shows the Magento Admin Panel interface. At the top, there's a navigation bar with tabs like Dashboard, Sales, Catalog, Mobile, Customers, Promotions, Newsletter, CMS, Reports, and System. Below this, a message bar indicates a reminder to change default phone numbers. The main content area is titled 'Remaining Credits' and shows a table with one record for Nexmo, with a balance of 85.4645 €. The footer contains links for help, reporting bugs, and connecting to the Magento community.

Service provider	Key	Balance
Nexmo		85.4645 €

*Illustration 9: Ballance*

## Contact

If you have any questions about this module send us email on [info@spletnisistemi.si](mailto:info@spletnisistemi.si).