## **ITSI Service Tree Automation**

Hands-on Splunk ITSI Workshop





What is "ITSI Service Tree Automation"? This workshop is a walkthrough on creating entities and Service in Splunk IT Service Intelligence (ITSI) based on real customer use cases. During the workshop you will learn how to reduce manual tasks and automate service tree creations.



**Content:** During this hands-on session you will create 500 ITSI entities from a single Splunk search with data enrichment, learn how ITSI templates work, and build 90 services with dependencies from a single Search with asset auto classification.



**Target Audience:** This workshop is designed for ITSI users who have already worked and deployed the solution as we will address advanced concepts including templates, entity filtering and advanced Splunk searches.



**Prerequisites:** You need some knowledge of ITSI concepts including templates, entity filtering and entity types.



**Delivery Method:** These workshops are currently delivered both face to face and virtually, so anyone can join regardless of location! Ask your Splunk account manager for more information.



**Goals/Outcomes:** Attendees will gain a good understanding of how to automate a service tree in ITSI and auto classify assets, reducing build and maintenance effort.



**Duration:** Workshops typically last around 2 hours



## What Do I Need to Bring?

- A web browser with Internet access to connect to a Splunk server via port 443 (Test your connectivity here: <a href="https://domain-test.splunk.show">https://domain-test.splunk.show</a>.)
- A splunk.com account to login to the workshop environment (create an account <u>here</u>).



