Splunk4Admins

User Management





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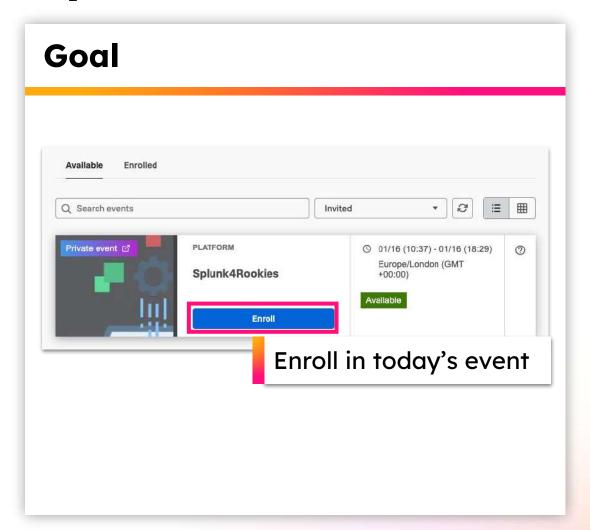
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Enroll in Today's Workshop

Tasks

- Get a splunk.com account if you don't have one yet: https://splk.it/SignUp
- Enroll in the Splunk Show workshop event: https://show.splunk.com/event/
- Jownload the hands-on lab guide: https://splk.it/S4A-UM-Lab-GuideContains step-by-step instructions
 - for all of today's exercises!
- Download a copy of today's slide deck: https://splk.it/S4A-UM-Attendee



Workshop Agenda

- Discuss Who?|What?|Why?
- Expectations
- User vs. Role
- How to Create a Role (and test with a local user) Lab¹
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- Other options for Authentication
- Summary

Audience

Who is this Workshop for?

- Splunk Admins
- "Required": Power User Certified
- "Preferred": Splunk Admin enabled (at least started ...), Certified

Please introduce yourself!

- Name
- Company/organisation
- Role
- Are you currently using Splunk?
- What are you interested in using Splunk for?



Expectations for Workshop

- Last roughly 60-75 minutes
- Understand the differences between Users and Roles
- Understand the differences between local and non-local User (and Role) management
- Know the available SAML/AD integrations (or at least where to find them)
- Experience User and Role creation Lab¹
- Understand what is inherent in a Role definition
- Experience integration between Splunk and Active Directory (Lab²) as external Authenticator
- Learn some best practices for Role and User Management
- Excludes Cluster User and Role Management

Why are there Users and Roles?

- Users and Roles provide access to a Splunk instance
 - Differentiating Users from Roles ensures better security and greater flexibility
- A user can exist without a role, but would be unable to login
- The difference between Authentication and Authorization
 - Authentication means proving that the user exists and has privilege on the system
 - Username
 - Password
 - Authorization means the privileges that an authenticated user has access to (capabilities, indexes, resources)

User vs. Role

What makes a User? vs. What makes a Role?

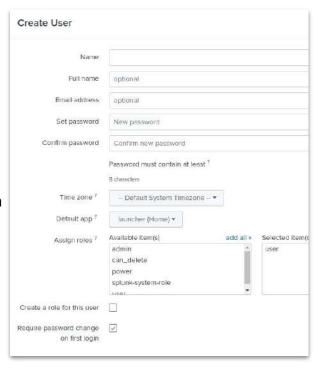
Users

Have

- Authentication
- Name
- [Password]
- Full Name
- Time zone
- Default App
- Default app inherited from
- Roles (can be multiple)

Don't have

- Authorization
- Inheritance
- Capabilities
- Indexes
- Restrictions
- Resources



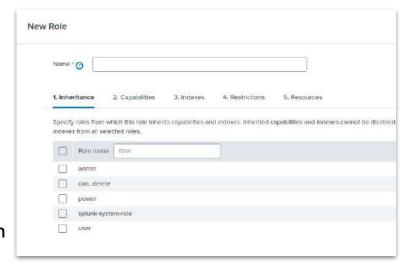
Roles

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Don't have

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User and Role Management Various options ...

Known SSO/MFA providers:

Cisco Secure Access by Duo
Okta Adaptive MFA
Microsoft Entra ID/AD/AD FS
Ping Identity MFA
RSA SecurID
OneLogin
Optimal IdM
CA Siteminder
Many more capable

Local Users and Roles

- + Managed via direct access
- No independent MFA
- Difficult to manage at scale

AD/LDAP

- + Managed via access to the LDAP or AD server
- + Correct team managing
- + Widely used
- + Provides fine grain control over memberships
- No independent MFA

Obvious security issues for use with Splunk Cloud ...

SAML Single Sign-On

- + Can be managed directly or via LDAP/AD integration
- + Widely used
- + Provides same control as LDAP/AD
- + Can be integrated to existing Single Sign-On (SSO)
- + Directory admins are managing the Users and the Groups, rather than Splunk Admins
- + Fully integrated into Splunk, can even use OTP, Yubikey, biometrics
- + Provide MFA services

Scripted Access

PAM, RADIUS, or other user account systems ...

- + Additional flexibility
- + Effectively unlimited integration
- Need to have appropriate skill sets to design, build, and manage

Roles, Roles ...

- Five (six in Splunk Cloud) built-in roles
- admin, (sc_admin), power, and user
 - Available to users as-built out of the box
 - Good examples to clone
 - Obviously, this means no users are ever assigned to "user" or "power user" directly, always to locally modified, custom roles

assignment

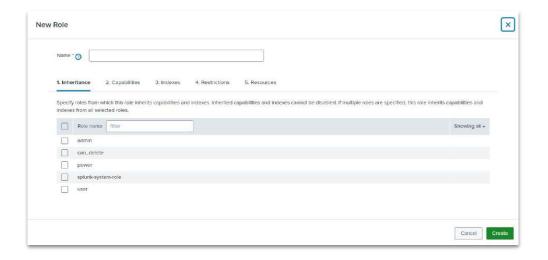
- can_delete
 - Special role that should only be assigned temporarily (Best Practice)
 - Presents certain regulatory hurdles
 - Separate monitoring to capture execution and context
- splunk-system-role
 - No defined user context

Custom Roles

- Business-specific role definition
- Permits customization to fit exactly what the business requires
- Uses capabilities to provide exactly the privileges necessary for the role
- Provide access to indexes
- Allow Splunk Administrators to restrict searches
- Provide resource availability, including using a search filter executed on every search issued by users that are members of the role
- And inheritance ...

And what, you ask, is inheritance...

- Inheritance is the passing of a role's configuration to another role
 - Very similar to other Authentication systems
- Implications
 - Any new role has all of the configuration and settings of the upstream role
 - Any new role has access to all of the indexes granted to the upstream role
 - Any new role has all of the resource settings and configurations of the upstream role
 - None of the configuration and settings can be REMOVED from an upstream role
 - Configurations and settings can ONLY BE ADDED
 - Spend time on building an effective inheritance strategy
 - Do avoid mistakes, use small number of capabilities, add as needed





Naming Conventions

- Be generous in your naming convention, but keep it simple and well defined
 - Make names as long as necessary to be readable but descriptive
 - Usernames will be governed by and from LDAP/AD/SSO system.
 - Group names will exist (mapped from MFA/AD/SAML/SSO provider)
 - Assigning roles → Group names implies a solid mapping. In fact, if they are identical, it becomes significantly easier, permitting ...
 - Automated mapping works with SAML providers, but not LDAP
 - Be sure the names are clear as to the expected settings, but these need to be set at AD/LDAP/SSO

General Splunk Naming Conventions	https://lantern.splunk.com/Splunk_Success_Framework/Data_Management/Naming_conventions
Knowledge Object Naming Conventions	https://docs.splunk.com/Documentation/Splunk/latest/Knowledge/Developnamingconventionsforknowledgeobjecttitles
Thoughts on Naming Conventions in Splunk	https://community.splunk.com/t5/Splunk-SOAR-f-k-a-Phantom/Recommendations-for-naming-conventions-and-organization-of/m-p/501574

Emergency Users

- Always have at least two admin-capable users local to the system (whether Splunk Cloud or Enterprise)
 - "Break glass"-type event (External authentication provider is down and there is a security event occurring)
 - Never used other than in emergent situations and re-passworded after each use
 - Any attempted login by one of the "break glass" users should be logged and triggered
 - Username and password should be stored separately from other standard Authentication credentials.
 - Access will be via: https://<your_searchhead>/en-US/account/login?loginType=Splunk
 - Adding "/en-US/account/login?loginType=Splunk" to the end of the URL (after the trailing slash of the DNS name)
 bypasses the configured AD/SSO configuration, even in Splunk Cloud

How To Build a Custom Role Strategize ...

Understand requirements

- What is the end goal of the role's purpose?
- What are the minimum settings required to achieve that goal?
- Are there any other teams within the organization that have similar responsibilities where an existing Splunk role could be reused?
- Is role layering using inheritance or duplicating the role entirely the correct path?

Buildout of Role

- Inheritance Are any configurations derived from another role?
- Capabilities What specific abilities are required within the role?
- Indexes What data needs to be available to search?
- Restrictions Should there be search or resource restrictions for the role?
- Resources What compute resources should be available to the role?

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Explore Splunk roles

Goal



- Generate a user capable of executing the use case goals
- When complete:
 - A role created with the requirements met
 - A user connected to the role
 - A test of the requirements by logging in as the user and attempting to use resources assigned

Let's Build a Custom Role

Lab¹

Use Case

- Use case: Create a dashboard developer role for the Finance organization, this role will build dashboards for Finance to better understand operations in the Finance Department
 - First, understand the requirements for the Use Case
 - Needs to be able to
 - Build dashboards
 - Run searches (including metrics)
 - Schedule searches
 - Install and edit apps
 - Access specific indexes
 - Limit the number of searches that can be executed concurrently to 6

Group Name for Role



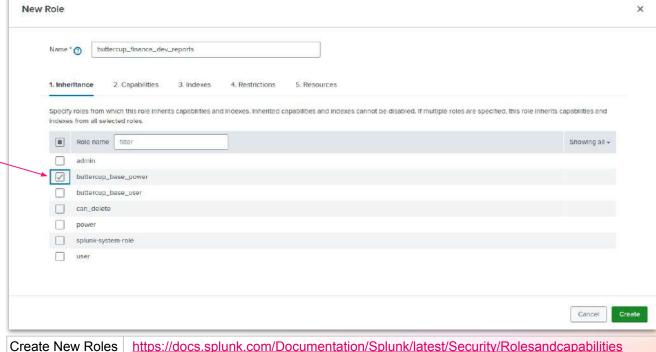
- Work with your User management group (AD/LDAP/SSO admins) to get the name approved through governance ... this has long-term implications, so consider your requirements carefully, you will reuse the decision
- Ensure the name on the Splunk system (whether Cloud or Enterprise)
 match the imported group from AD/SAML
- Frequently: <biz_org>_<employeeType>_<roleName> works

General Splunk Naming Conventions	https://lantern.splunk.com/Splunk_Success_Framework/Data_Management/Naming_conventions
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Inheritance



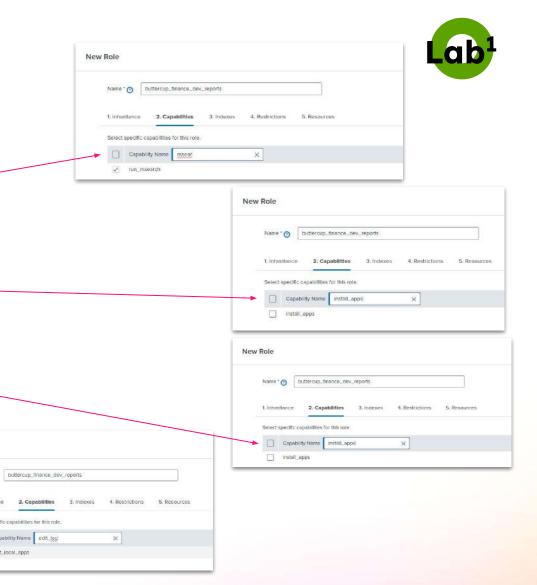
- Create the Role with an appropriate name
- Define the role from which to inherit the base settings (here buttercup_base_power)-



Capabilities

Define the capabilities to be added

- o run_msearch
- o schedule_search
- install_apps
- o edit_local_apps



Create New Roles

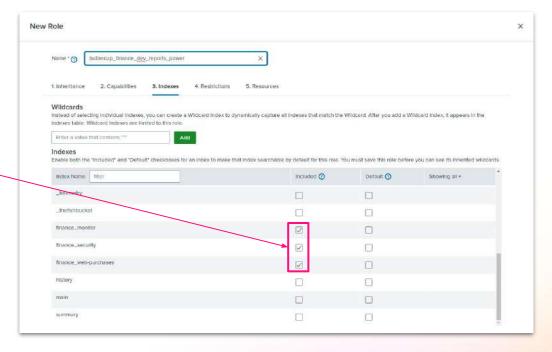
New Role

Lab¹

Indexes

 Define the indexes the role should have access to

- o finance_monitor
- o finance_security
- o finance_web-purchases

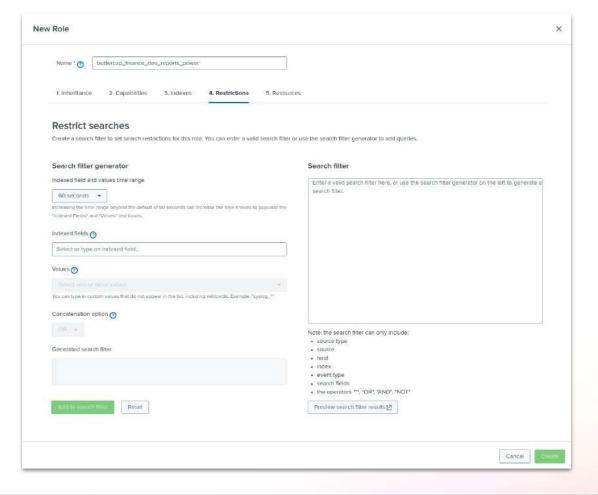


Create New Roles

Restrictions

 No restrictions on this page for this role ...



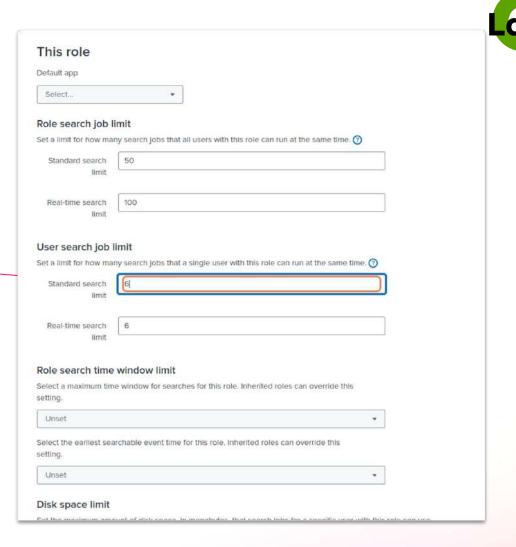


Create New Roles

Resources

- Resource restrictions
 - Six searches permitted concurrently (to avoid runaways)
- Hit the Create button

```
[splunk@ip-172-31-42-94 local]$ pwd
/opt/splunk/etc/system/local
[splunk@ip-172-31-42-94 local]$ grep -E -A10 finance_dev_reports authorize.conf
[role_buttercup_finance_dev_reports]
edit_local_apps = enabled
importRoles = buttercup_base_power
install_apps = enabled
rtSrchJobsQuota = 0
srchIndexesAllowed = finance_monitor; finance_security; finance_web-purchases
srchJobsQuota = 6
srchMaxTime = 8640000
srchTimeEarliest = -1
srchTimeWin = -1
```

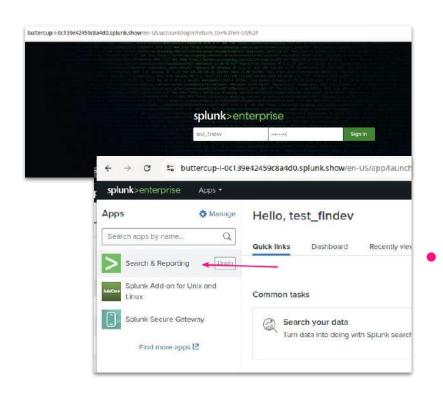


Create New Roles

Ready-to-use Custom Role

Lab¹

Test - Test - Test



splunk>enterprise Apps ▼ Analytics Datasets Reports Alerts Dashboards Search index="finance monitor" No Event Sampling ▼ index="finance monitor" > Search History (?) √ 161,018 events (9/2/24 11:00:00.000 PM to 9/3/24 11:07:33.000 PM) Events (161,018) Visualization Skip "take the tour?" twice ... 20 Per Page * ✓ Format Event : All Fields Hide Fields 131.178.233.243 - - [03/Sep > 9/3/24 SELECTED FIELDS

a host 1

a sourcetype 1

INTERESTING FIELDS

11:07:30,000 PM

11:07:30.000 PM

> 9/3/24

duct.screen?product_id=PP-5

host = Domane-Demo- sour

128.241.220.82 - - [03/Sep/

p://www.buttercupenterprises

buttercup-i-0c139e42459c8a4d0.splunk.show/en-US/

Ready-to-use Custom Role



Test - Test - Test

Test locally

- Add a local user with an obvious to-be-removed name (test_findev) to validate the role behaves as expected
 - Create and edit local apps, schedule searches, and execute metrics searches
 - Access the finance_monitor, finance_security, and finance_web-purchases indexes
 - Attempt to execute more than six searches (see the seventh fail)
 - Remove temporary user ... don't forget this!

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Explore external auth in Splunk



Goal

- Generate a user capable of executing the use case goals, via an externally provided authentication process
- When complete:
 - Splunk instance connected to and using authentication and group membership from an Active Directory (AD) instance
 - A role connected to the group
 - A test of the requirements by logging in as an AD user and attempting to use resources assigned



- Friendly AD/LDAP administrator a requirement
 - Send them to the link (in references as well)
- One time configuration

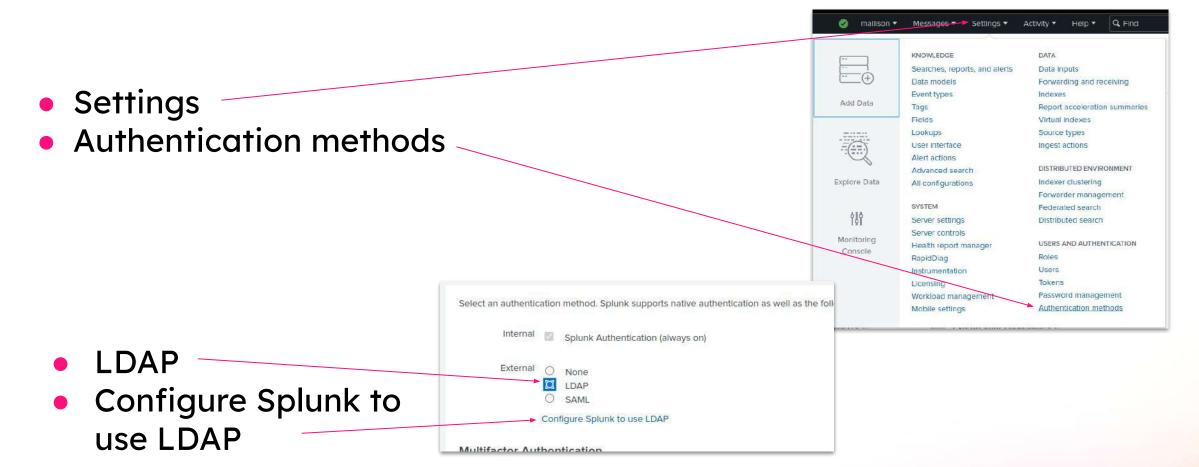
AD/LDAP

- Ensure the splunk groups are nested under a separate leaf
- Build the authentication connection on a single machine, pull \$SPLUNK_HOME/etc/system/local/authentic ation.conf and replicate via app
- Shared_secret permits not having plain-text passwords

- Requirements
 - LDAP strategy name
 - Host
 - User base DN
 - User name attribute
 - Real name attribute
 - Group base DN
 - Group name attribute
 - Static member attribute

Setup authentication with LDAP	https://docs.splunk.com/Documentation/Splunk/latest/Security/SetupuserauthenticationwithLDAP
Configure MS AD FSfor use with Splunk	https://www.splunk.com/en_us/blog/tips-and-tricks/configuring-microsofts-adfs-splunk-cloud.html
LDAP auth configuration tips	https://www.splunk.com/en_us/blog/tips-and-tricks/ldap-auth-configuration-tips.html





Setup authentication with LDAP https://docs.splunk.com/Documentation/Splunk/latest/Security/SetupuserauthenticationwithLDAP
https://www.splunk.com/en_us/blog/tips-and-tricks/ldap-auth-configuration-tips.html

AD/LDAP

The user attribute that contains a human readable name. This is typically 'cn' (common name) or 'displayName'.



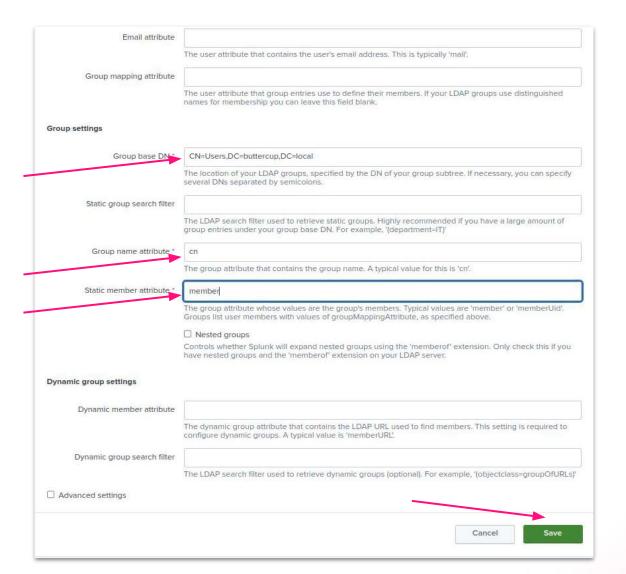
AD/LDAP *LDAP strategy name buttercup_base Enter a unique name for this strategy LDAP connection settings 39.219127.39 Your Splunk server must be able to resolve this host The LDAP server port defaults to 389 if you are not using SSL, or 636 if SSL is enabled. SSL enabled You must also have SSL enabled on your LDAP server. Domain Splk 01 This is the distinguished name used to bind to the LDAP server. This is typically the DN of an administrator with access to all LDAP users you wish to add to Splunk. However, you can leave this blank if anonymous bind is sufficient. Enter the password for your Bind DN user. User settings CN=Users,DC=buttercup,DC=local The location of your LDAP users, specified by the DN of your user subtree. If necessary, you can specify several DNs separated by semicolons. User base filter The LDAP search filter used to filter users. Highly recommended if you have a large amount of user entries under your user base DN. For example, '(department-IT)' samaccountname The user attribute that contains the username. Note that this attribute's value should be case insensitive. Set to 'uid' for most configurations. In Active Directory (AD), this should be set to 'sAMAccountName'.



Setup	
authentication	https://docs.splunk.com/Documentation/Splunk/lat
with LDAP	est/Security/SetupuserauthenticationwithLDAP
LDAP auth	https://www.splunk.com/en_us/blog/tips-and-tricks
configuration tips	/Idap-auth-configuration-tips.html

Lab²

AD/LDAP



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- Successful connection to the AD server listed under "Host"
- Name, as defined, "buttercup_base"

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Map Splunk Roles -> AD Groups AD/LDAP





From the previously successful lab ...

Map Splunk Roles -> AD Groups AD/LDAP

Available Roles

an_delete power

buttercup base power

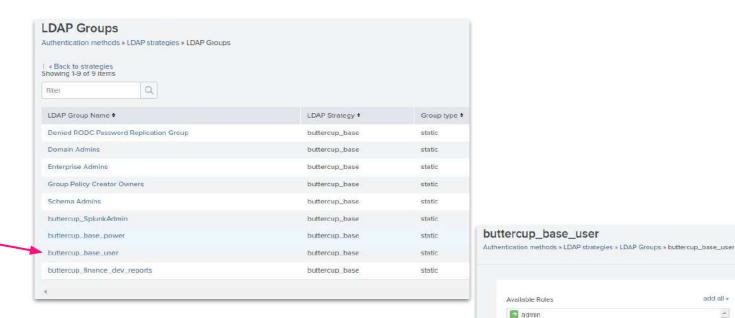
buttercup base user buttercup finance dev reports

splunk-system-role

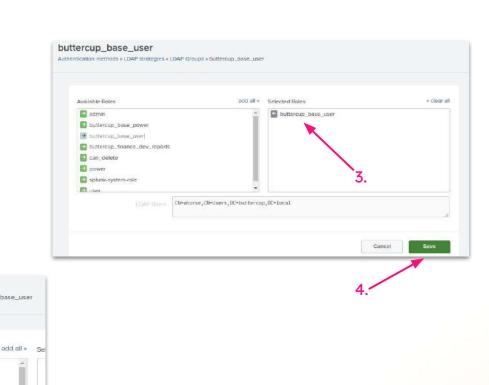
Chap Users Chahorse, ChaUsers, DCabuttercup, DC

admin a





- Select "buttercup_base_user"
- On the next screen, click on the Role "buttecup_base_user" to associate the group to the role
- See the role associated to the group
- Click "Save"



Map Splunk Roles -> AD Groups AD/LDAP



- Continue with the same process to associate the AD groups with the 'samename' Splunk role:
 - "buttercup_base_power"
 - "buttercup_finance_dev_reports"
- ... except for "buttercup_SplunkAdmin"
 - Associate that with "admin"

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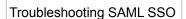
Login with different users/roles/groups



- Select known user from AD group/Splunk Role
 - "ahorse" = "buttercup_user_base"
 - o "bhorse" = "buttercup_power_base"
 - "chorse" = "buttercup_finance_dev_reports"
 - "dhorse" = "buttercup_SplunkAdmins"
 - o "d_admin01 = "Domain Admins"
 - o "d_splk01" = "Domain Admins"
 - Paragon of security, all passwords = "SplunkRocks!"
- Login as each of the "horses" and attempt to read the index "finance_monitor"
- Some user's searches work, and some don't, why?



□ New tab



Test the AD connection



- Select known user from AD group
- Have user login and attempt to read the index "finance_monitor"
- Diagnose
- Troubleshoot
- Resolve ...

Troubleshooting SAML SSO

https://docs.splunk.com/Documentation/Splunk/latest/Security/TroubleshootSAMLSSQ

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Connect Splunk -> External Auth



SAML SSO

- Splunk Authentication Management
 - o Best Practice: Always integrate with a Directory Server ...
 - External SSO should be fed by locally controlled/managed AD
 - Users exist only in groups, and the groups are ingested (via integration) from AD/SSO
 - Secondary leaf contains all Splunk Groups/Users
 - Awareness of limitations regarding SSO is essential. Splunk only supports a single SSO integration, meaning that if more than one SSO provider is required, there will be challenges.

Connect Splunk -> external AuthSAML SSO

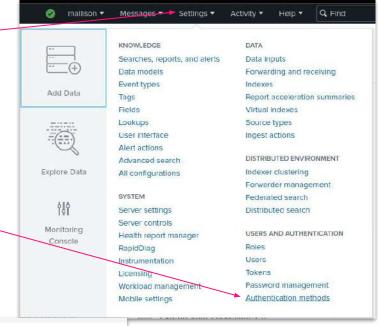


Settings

Authentication methods

• SAML-

 Configure Splunk to use SAML





Connect Splunk -> external Auth



- Cloud or Enterprise SAML SSO provider
 - Something of a black box from Splunk's perspective
 - A service that Splunk uses (and monitors)
 - Should be secure
 - Optimal, fed from AD -> external Auth
- Friendly SSO administrator a requirement
 - Send them to the link (in references as well)
- Try very hard to get the XML file
- Otherwise ... Create SAML strategy by hand
- If there is a requirement for MFA, third-party solutions (Okta, Ping, etc.) work extremely well, and, in Splunk Cloud, are effectively required

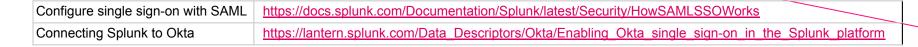
https://docs.splunk.com/Documentation/Splunk/latest/Security/HowSAM LSSOworks

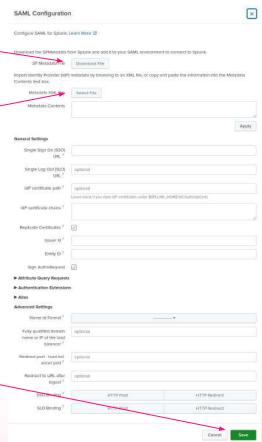


Connect Splunk -> external Auth



- Click on SP Metadata File, send to SSO admin
 - Friendly SSO administrator a requirement
 - Send them to the link (in references as well)
- Click on Metadata XML File
- Select file from storage
- See settings auto-populate
- Click on Save





Connect Splunk -> external Auth SAML SSO - Troubleshooting



- How to get to a local login when SAML is no longer functioning ...
 - The trailing URL will be "/en-US/account/login?loginType=splunk"
 - Hence
 - https://<sh instance>/en-US/account/login?loginType=splunk
 - Using the local logins generated at instance creation, login, diagnose the failure of SAML with Splunk, and then revert
 - Explore the errors and responses in '_internal'
- Information passed back from the SAML provider via headers
 - Chrome extension 'SAML Panel' link
 - Firefox extension 'SAML Message Decoder' <u>link</u>
 - Microsoft Edge Add-on (just for confusion ...) 'SAML, WS-Federation and OAuth 2.0 tracer' link

Workshop Agenda

- Discuss Who?|What?|Why?
- Expectations
- User vs. Role
- How to Create a Role (and test with a local user) Lab¹
- How to integrate Splunk with Active Directory Lab²
- Map Splunk Roles to Active Directory Groups Lab³
- Login with different users/roles/groups Lab⁴
- How to integrate Splunk with Single Sign-On
- Other options for Authentication
- Summary

Reverse Proxy (SSO) is supported



- To configure, be sure to have the network admin available to ensure correct configuration
- Settings
 - Pay attention to the 'trustedIP' settings, two exist server.conf and web.conf
 - Understand the remoteUser SAML attribute
 - Be aware of the configuration requirements for the potential root_endpoint modifications

Configure Splunk to use a Reverse Proxy	https://docs.splunk.com/Documentation/Splunk/latest/Security/ConfigureSplunkSSO
SSO using a reverse proxy	https://docs.splunk.com/Documentation/Splunk/latest/Security/HowSplunkSSOworks

External Auth

Scripted Authentication



- Other types of authentication are available
 - RADIUS
 - PAM
- Create a python script that sends the userLogin, getUserInfo, and getUsers authentication functions relevant to Splunk

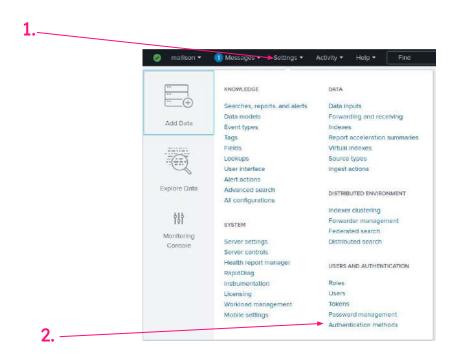
External Auth Direct MFA

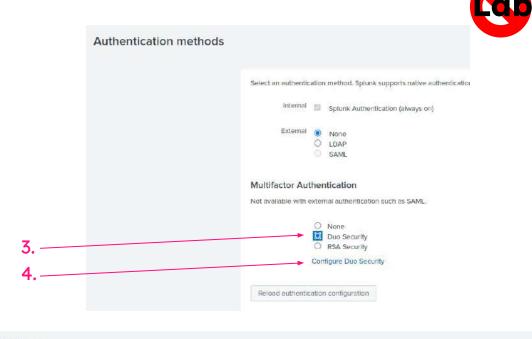


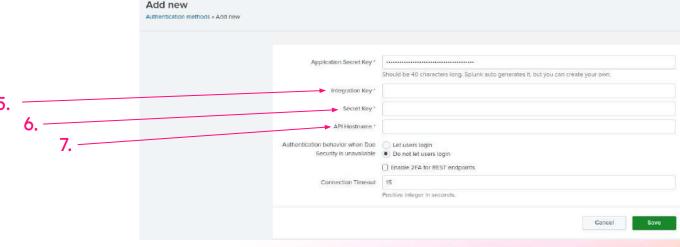
- Splunk supports the capability to interact directly with two MFA providers (Cisco Secure Access by Duo and RSA SecurID)
- Exclusive MFA no additional external Auth [LDAP,SSO]

External Auth

Step sequence of how to get to the Duo configuration page.







SSO Monitoring



- Track access time (latency) and availability using synthetic monitoring
- Splunkbase Apps/TAs for SSO IdP providers
- SSO access becomes essential for the function of Splunk, and therefore affects the usability and value of Splunk
- Understanding the dependencies and track carefully
- Example : SOC integration
 - If SOC workers are unable to use Splunk, obviously, the security of the entire organization is compromised
- Ensure High Availability by design

SplunkBase (non-Splunk supported) - User Role Checker	https://splunkbase.splunk.com/app/4111
SplunkBase (non-Splunk supported) - Alert action for SAML user role map removal	https://splunkbase.splunk.com/app/5682

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User Management Summary

- Use local users sparingly, but ensure there are two available admins for "break glass" emergencies
- Track those users carefully, should not be used for anything other than emergency
- Off-host user management means that the Splunk Admins are NOT doing user management. This ensures better security and permits SSO/MFA more easily
- Ensure solid passwords using Splunk password control or the SSO/AD provider

Role Management Summary

- Roles are where the "good" stuff lives
 - o Capabilities, access to indexes, search restrictions, resource restrictions, app context
 - Integration with off-host service providers ensures that the only aspect of administration that must be managed is the roles themselves, not necessarily membership by users in a role
 - Automatic role→group mapping provides lessening of administrative overhead, but can be done with manual mapping

SSO Management Summary

- Make friends with the AD/SSO administrator(s)
- Use AD/LDAP for Group/User memberships
 - Use a good naming convention for the groups
 - Sub-leaves to hold Splunk groups
- Feed AD/LDAP groups to SSO providers
- Use export for Metadata XML
- Use XML import for SSO definitions ... so much easier
- Ensure Role taxonomy matches Group taxonomy from SSO
- Track provider access and latency, slow SSO = slow Splunk

References

Create New Users	https://docs.splunk.com/Documentation/SplunkCloud/latest/Security/Addandeditusers
Create New Roles	https://docs.splunk.com/Documentation/Splunk/latest/Security/Rolesandcapabilities
Setup authentication with LDAP	https://docs.splunk.com/Documentation/Splunk/latest/Security/SetupuserauthenticationwithLDAP
Configure AD for use with Splunk	https://www.splunk.com/en_us/blog/tips-and-tricks/configuring-microsofts-adfs-splunk-cloud.html
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Troubleshooting SAML SSO	https://docs.splunk.com/Documentation/Splunk/latest/Security/TroubleshootSAMLSSO
Chrome extension : "SAML Chrome Panel"	https://chromewebstore.google.com/detail/saml-chrome-panel/paijfdbeoenhembfhkhllainmocckace
Firefox extension : SAML Message Decoder	https://addons.mozilla.org/en-US/firefox/addon/saml-message-decoder-extension/
Edge Add-on: SAML, WS-Federation and OAuth 2.0 tracer	https://microsoftedge.microsoft.com/addons/detail/saml-wsfederation-and-o/boffpaecgbbojpkboijhbmhecoefdehi
How-to with Shared Secrets	https://www.splunk.com/en_us/blog/tips-and-tricks/store-encrypted-secrets-in-a-splunk-app.html
Sync passwd file with splunk.secret	https://community.splunk.com/t5/Security/Synchronizing-the-passwd-file-between-Splunk-servers-with-a/m-p/234350
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Securing the Splunk Cloud Platform (discussion about User and Role Management inherent)	https://lantern.splunk.com/Splunk Platform/Product Tips/Administration/Securing the Splunk Cloud Platform
Connecting Splunk to Okta	https://lantern.splunk.com/Data Descriptors/Okta/Enabling Okta single sign-on in the Splunk platform
Configure Splunk to use a Reverse Proxy	https://docs.splunk.com/Documentation/Splunk/latest/Security/ConfigureSplunkSSO
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Splunk scripted authentication	https://docs.splunk.com/Documentation/Splunk/latest/Security/Createtheauthenticationscript
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Thoughts on Naming Conventions in Splunk	https://community.splunk.com/t5/Splunk-SOAR-f-k-a-Phantom/Recommendations-for-naming-conventions-and-organization-of/m-p/501574
SplunkBase (non-Splunk supported) - User Role Checker	https://splunkbase.splunk.com/app/4111
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Thank you

