# ITSI for SLED Workshop

Hands-on Splunk Workshop

**splunk>**
a **CISCO** company

**What is the ITSI for SLED Workshop?** This workshop introduces SLED customers to the fundamental functionalities of Splunk IT Service Intelligence (ITSI). At the end of this workshop you will know how to build KPIs, Services, Deep Dives, and Glass Tables in ITSI.

**Content:** During a session, we will walk you through a series of exercises designed to get you to a point where you understand what Splunk ITSI is and how you can use it within your organisation. Attendees will create their own Service, add a KPI, and then build a Deep Dive and a Glass Table.

**Target Audience:** Sessions are designed for ITSI beginners. However, we can run this workshop for ITSI users of all levels.

**Prerequisites:** None, other than an open mind and a willingness to learn!

**Delivery Method:** Workshops are currently delivered both face to face and virtually, so anyone can join regardless of location! Ask your Splunk account manager for more information.

**Goals/Outcomes:** Attendees will gain a good understanding of the value Splunk ITSI, as well as how to build the basic building blocks for ITSI.

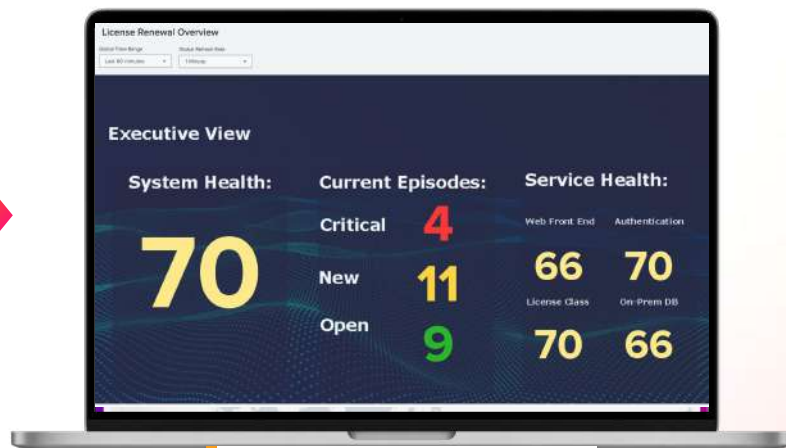**Duration:** Workshops typically last around 3 hours

**What Do I Need to Bring?**
- A web browser with Internet access to connect to a Splunk server via port 443 (Test your connectivity here: https://domain-test.splunk.show.)
- A splunk.com account to login to the workshop environment - create an account here.



Go from messy machine data…

…to a dynamic, interactive dashboard!