

Medical Equipment Provisioning Program (MEPP) PROCEDURE

Summary of Changes

	NEW	Previous
BC Cancer	December 6, 2019	June 17, 2019

Released:	DD/MMM//YYYY	Next Review:	DD/MMM/YYYY	
				Page 1 of 13

1. Introduction

1.1. Focus

The Medical Equipment Provision Program (MEPP) is a provincial program that provides a clear, consistent and equitable process for providing home use medical equipment to patients across all of BC's Health Authorities. MEPP supports patients that do not have alternative funding sources. In these cases, the applicable Regional Health Authority will pay for equipment rental. Clinicians are not involved in the payment process.

The MEPP program provides equipment **loans** to patients leaving hospital or receiving health care services at home. Patients must have an immediate short term equipment need for recovery, safety or to reduce caregiver injury.

Where patients **do** have access to alternative funding sources, such as insurance or self-pay, the clinician may still help facilitate equipment rental or purchases, but this process does not apply.

1.2. Site Applicability

This practice applies primarily to the BC Cancer dietetic and physiotherapy services, but may apply to other areas if a referral to community home care for equipment is not possible or if there are anticipated lengthy delays.

1.3. Practice Level

This practice applies to BC Cancer dietitians and physiotherapist.

1.4. Definitions

Advanced equipment: requires professional installation to ensure safe use of the device or specific clinical skills to prescribe (e.g. lifting device, medical bed, floor-to-ceiling pole).

Basic equipment: supports ADL and mobility (e.g. IV pole, or standard wheelchair). This equipment is picked up and returned by the client.

CRC: The Canadian Red Cross, who is the preferred provider.

MEPP: Medical Equipment Provision Program

Patient: the patient and their chosen care partners who are acting on the patient's behalf.

Released:	DD/MMM//YYYY	Next Review: DD/MMM/YYYY		
				Page 2 of 13

Palliative equipment eligibility: patients who are registered with the provincial Palliative Care Benefits Program and who are receiving services from and are registered with a Regional Health Authority Palliative Team.

Private contracted vendor: Contracted vendors other than CRC

Short term: equipment provided for 6 months or less

Vendors: CRC and private contracted vendors that supply equipment to patients

1.5. Equipment and Supplies

Applicable forms/documents:

- 1. MEPP Patient Brochure (Appendix A)
- 2. MEPP List of vendors (Appendix B)
- 3. MEPP Equipment List
- 4. Referral Form (Appendix C)
- 5. Equipment Specifications Form (Appendix D)
- 6. Extension form (Appendix E)

2. Procedure

2.1. Steps

2.1.1 Complete an equipment needs assessment:

- The clinician will complete an assessment to identify the patient's need for equipment.
- MEPP criteria:
 - The patient has an immediate short term equipment need for recovery, safety or to reduce caregiver injury; and,
 - The patient is leaving hospital or receiving health care services at home.

2.1.4 Confirm if the patient has alternative funding sources:

- Review the MEPP Patient Brochure (Appendix A) with the patient outlining possible funding sources, such as:
 - 1. Extended Medical Programs such as Pacific Blue Cross, Sun Life, and Manulife.
 - 2. Other sources:

Released:	DD/MMM//YYYY	Next Review:	DD/MMM/YYYY	
				Page 3 of 13

- Ministry of Social Development and Social Innovation
- Veterans Affairs Canada
- First Nations Health Authority/Inter-Tribal Health Authority
- Service Clubs, for example, Kinsmen, Variety Club
- Societies, for example, Multiple Sclerosis Society of Canada
- 3. Patient Self Pay
- Where patients do have access to alternative funding sources, the clinician may still help facilitate equipment rental or purchases; however this process does not apply.
 - Support the patient in obtaining equipment as appropriate, for example completing supporting paperwork. Note each funding source (e.g. insurance company) will have specific requirements and forms for completion. Provide the Equipment Specification Form if needed, for example, the patient prefers to self-pay utilizing vendors under contract.
 - If alternative funding is delayed and poses an urgent safety requirement, follow the MEPP process for short-term until alternate funding is available.
- Where the patient has no access to alternate source funding, the MEPP process below.

2.1.2 Check the MEPP List of Vendors (Appendix B)

- The Canadian Red Cross (CRC) is the preferred provider.
- If CRC is not reasonably located near the patient's home then a private contracted vendor can be used.
- Detailed list of vendors also available or in MEPP Patient Brochure.

2.1.3 Check the MEPP Equipment List (see separate MEPP Equipment List document)

- Check the vendor equipment lists to confirm if equipment is available:
 - o If the equipment is on the CRC list, proceed with referral to CRC.
 - If the equipment is not on the CRC list, or cannot be provided in the required time-frame, proceed with referral to a private contracted vendor.

2.1.6 Complete the required forms:

- MEPP Referral Form (Appendix C)
- MEPP Equipment Specifications Form (<u>Appendix D</u>)

Released:	DD/MMM//YYYY	Next Review:	DD/MMM/YYYY	
				Page 4 of 13

- Provide patient with the MEPP Patient Brochure, completed Referral Form and Equipment Specification Form.
- Inform the patient they are responsible to pick up and return the equipment from the vendor.
- Provide the patient with the location for pick up and return of the equipment.
- Send copies of the completed forms to HIM for upload into the patient medical record.

2.1.7 Equipment Extension

- If patient communicates that the equipment is required beyond the anticipated length as specified on the original referral form, complete the Equipment extension form (Appendix F) and fax to the vendor.
- If the patient is no longer a patient of BC Cancer, refer the patient to the relevant community home care service to request the rental extension.

2.2. Site Specific Practices

None

2.3. Documentation

Document in the patient's medical record:

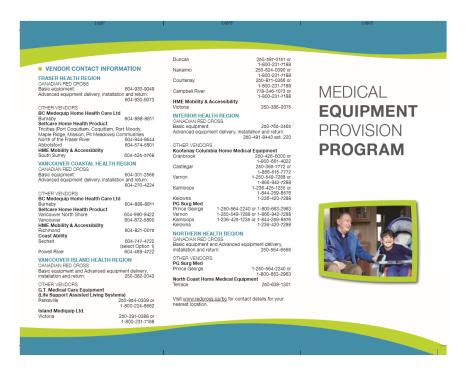
- 1. Confirmation that the MEPP Patient Brochure was reviewed with the patient;
- 2. Confirmation that the appropriate forms were completed, and provided to the patient or sent to the vendor. Send copies of the completed forms to HIM for upload into the patient medical record.

2.4. Patient Education

1. MEPP Brochure

Released:	DD/MMM//YYYY	Next Review:	DD/MMM/YYYY	
				Page 5 of 13

APPENDIX A: MEPP Patient Brochure



The Medical Equipment Provision Program provides medical equipment for patients and clients in B.C. leaving the hospital or receiving health care services at home. To receive this equipment, you must be assessed by a health authority clinician to have an immediate short-term equipment need for your recovery or safety, or to reduce caregiver injury.

Your health authority clinician will assist you with the equipment rental from the Canadian Red Cross or other vendor if they determine you do not have another source of funding.

Your health authority clinician will determine how long the equipment will be rented for you.

HOW DO I GET THE EQUIPMENT

Your clinician (such as occupational therapist, physical therapist, or nurse) will assess your needs and prescribe the equipment.

You will receive two forms

- a referral form that approves the rental through the equipment vendor. This form also includes the date the equipment must be returned and where to return the equipment.
- an equipment form that tells the equipment vendor what equipment you need.

Follow the instructions of your clinician:

HOW DO I RETURN THE MEDICAL EQUIPMENT?

It is your responsibility to return the equipment to the equipment vendor by the date on the referral form.

- You can return Canadian Red Cross equipment to any depot in B.C. See information on the following pages.
- Equipment from other vendors need to be returned to the same vendor.
- If the equipment was installed by the equipment vendor, they should contact you to arrange to have it removed from your home. If you do not receive a call, or want the equipment to be removed earlier, call one of the numbers on the following pages. It is your responsibility to have the equipment returned by the due date, or sooner, if you no longer need it.

WHAT IF I HAVE QUESTIONS ABOUT THE RENTAL EQUIPMENT AND/OR NEED TO KEEP THE EQUIPMENT LONGER?

If you have questions about the equipment or will need to keep the equipment longer, call your health authority clinician prior to the return date.

Contact information to reach your health authority clinician:

Additional instructions:



Released:	DD/MMM//YYYY	Next Review:	DD/MMM/YYYY	
				Page 6 of 13

APPENDIX B: MEPP List of Vendors

Vancouver Area

- 1. Canadian Red Cross:
 - a. 600 W Queens Rd, North Vancouver
 - b. 5000 Joyce Ave, Powell River
 - c. 101-3850 Jacombs Rd, Richmond
 - d. 38140 Behrner Dr, Squamish
 - e. 209 6th Ave, Vancouver
- 2. BC Medequip: 2230 Springer Avenue, Burnaby
- 3. Selfcare: 1340 Pemberton Avenue, North Vancouver
- 4. Coast Ability 4 7030 Glacier Street, Powell River
- 5. HME Mobility Unit 130, 4011 Viking Way, Richmond

Fraser Health Area

- 1. Canadian Red Cross:
 - a. 105 7355 Canada Way, Burnaby
 - b. #5 11435 201A St, Maple Rldge
 - c. 104 1776 Broadway St, Port Coquitlam
 - d. 475 Guildford Way, Port Moody
 - e. 106 20530 Langley Bypass, Langley
 - f. 109-14727 108th Ave, Surrey
 - g. 16-1480 Foster St, White Rock
 - h. 1-34220 South Fraser Way, Abbotsford
 - i. 9290 Mary St, Chilliwack
- 2. BC Medequip: 2230 Springer Avenue, Burnaby
- 3. Selfcare: Unit 114, 1533 Broadway, Port Coquitlam
- 4. Selfcare: Unit 4, 17675 64 Avenue, Surrey
- 5. HME Mobility Unit 140,-19288 22Avenue,

Vancouver Island

- 1. Canadian Red Cross:
 - a. 909 Fairfield Rd, Victoria
 - b. 1952 Bay St, Victoria (satellite)
 - c. 1 Hospital Way, Victoria (satellite)
 - d. 135 Crofton Rd, Salt Spring Island
 - e. #3-2525 McCullough Rd, Nanaimo
 - f. 1665 Grant Ave, Nanaimo
 - g. #2-5855 York Rd, Duncan

Released:	DD/MMM//YYYY	Next Review:	DD/MMM/YYYY	
				Page 7 of 13

Medical Equipment Provisioning Program

- h. 1111 Fourth Ave, Ladysmith
- i. 121 Point Ideal Rd, Lake Cowichan
- j. 5100C Tebo Ave, Port Alberni
- k. 949 Port Alberni Hwy, Port Alberni
- I. 464 Puntledge Rd, Courtenay
- m. 2137 Comox Ave, Comox (satellite)
- n. 140-520 Second Ave, Campbell River
- o. 1306 Sayward Rd, Sayward
- p. 9150 Granville St, Port Hardy
- q. 901 Marine Dr, Port Alice
- 2. HME Mobility: 2521 Government Street, Victoria
- 3. GT Medical: 1270 Alberni Hwy, Parksville
- 4. Island Mediquip:
 - a. 101-750 Enterprise Crescent, Victoria
 - b. 2258 Dorman Road, Nanaimo
 - c. 1063 Canada Ave., Duncan
 - d. #9-204 Old Island Highway, Courtenay
 - e. 1454 Ironwood Street (Common Mall), Campbell River
 - f. #9-204 Old Island Highway, Courtenay

Interior Health:

- 1. Canadian Red Cross:
 - a. 124 Adams Rd, Kelowna V1X 7R2
 - b. 2268 Pandosy St, Kelowna (satellite)
 - c. 2466 Main St, West Kelowna V4T 1Z1
 - d. 10130 Bottom Wood Lake Rd, Central Okanagan
 - e. 2116 Main St, Cawston
 - f. 104A 575 Main St, Penticton
 - g. 148 Old Hedley Rd, Princeton
 - h. 146 Spruce Ave, Oliver
 - i. 710 Granville Ave, Enerby
 - j. 2809 44th Ave, Vernon
 - k. 2101 32bd St, Vernon
 - I. 1250A 26th St, Castlegar
 - m. 7642 22nd St, Grand Forks
 - n. 673 A Ave, Kaslo
 - o. 614 Front St, Nelson
 - p. 123 8100 Rock Island Hwy, Trail
 - q. 340-1311 2nd St North, Cranbrook
 - r. 312 15th Ave North, Creston
 - s. 212 Alpine Ave, Elkford
 - t. 1501 5th Ave. Fernie
 - u. 1030 10th St, Invermere

Released:	DD/MMM//YYYY	Next Review:	DD/MMM/YYYY	
				Page 8 of 13

Medical Equipment Provisioning Program

- v. 215 4th St, 100 Mile House
- w. 700 Elm St, Ashcroft
- x. 132 Clearwater Station Rd, Clearwater
- y. 943 Victoria St, Kamloops
- z. 951 Murray St, Lillooet
- aa. 3451 Voght St, Merritt
- bb. 1401 W 1st St, Revelstoke
- cc. 150-2960 Old Okanagan Hwy SE, Salmon Arm
- dd. 517 N 6th Ave, Williams Lake

2. Kootenay:

- a. 630 17th Street, Castlegar BC
- b. 250 Slater Road, Cranbrook BC

3. PG Surgmed:

- a. 200 1546 Harvey Ave, Kelowna
- b. 4026 25th Ave, Vernon
- c. 25A 1967 E. Trans Canada Highway, Kamloops

Northern Health

1. Canadian Red Cross:

- a. 5500 Hospital Rd, Chetwynd
- b. 11100 13th Ave, Dawson Creek
- c. 5315 Laird St, Fort Nelson
- d. 9620 Sikanni Road, Fort St. John
- e. 920 Lahakas Blvd N, Kitimat
- f. 60 Centennial Dr, MacKenzie
- g. 1399 6th Ave, Prince George
- h. 155 McDermid Dr, Prince George (satellite)
- i. 1475 Edmonton Ave, Prince George (satellite)
- j. 1305 A Floor Summit Ave, Prince Rupert
- k. 543 Front St, Quesnel
- I. 3950 8th Ave, Smithers
- m. 4720 Lazelle Ave., Terrace

2. NorthCoast:

- a. Wrinch Memorial Hospital 2510 Hwy 62 Hazelton
- b. 14th Street Houston
- c. Kitimat General Hospital & Health Center 920 Lahakas BLVD
- d. Northern Haida Gwaii Hospital 2520 Harrsion Ave
- e. Prince Rupert Regional Hospital 1305 Summit Ave
- f. Queen Charlotte Islands General Hospital 3209 Oceanview Drive
- g. Buckley valley District Hospital, 3950 8th Ave, Smithers
- h. Northcoast Home Medical 4443 Keith Ave Terrace
- 3. PG Surgmed: 1749 Lyon St, Prince George

Released:	DD/MMM//YYYY	Next Review:	DD/MMM/YYYY	
				Page 9 of 13

APPENDIX C: Referral Form

MEDICAL EQUIPMENT PROVISION PROGRAM REFERRAL FORM

Client Home	n g Health Authority:	□IHA □NHA □I	PHSA □ VCH	□ PHC □ \	VIHA
Client Informatio	<u>n:</u> First Na	ume:	Middle	e Initial:	
Rigth Date:	PHN:				isclose
Address:					
Phone #1:		Phone #2:			
Alternate/Caregio	ver Contact Name:	Ph	one:		
Delivery Contact	(ifrequired):	Ph-	one:		
	Support Needs: □ No □ Yes (thofrental: □1 □2 □3 week(s)		•	ue date:	
□ Eligible for Pall	iative Benefits	Long Term Need (>6 mth	(FH and VCH/PHC	only)	
Requires equipme	ent within: <a>C < Hours Urgent (NOTE: <24 Hours requires a		_	ority	
Referral date: (For infor	rmation on Health Care Professional a				
Installation requi	nent Installation Instructions: red: Yes No If equipment re esent during delivery: Yes No		_		
	nation:				
Clinician Name:		Profes	sional Designation:	OT DPT RN	
Phone:		Fax:			
Full Name: Professional Design	Care Professional: Signature gnation: □ RN □ OT □ PT :	□Other			
IIIstructions for Fi	тек-ир.				
1	rization for Health Authority Fund				
Name:	Signature	e:	Position:		
☐ The Medical Equipn ☐ I hereby authorize or hospitals, any and behalf. I consent to to notify you otherwise, equipment is prescri	be signed by Client eligible for He ment Provision Program has been reviewed to the BC Health Authority Staff and/or its re all pertinent information which may be no the collection, use and disclosure of the p . If you have any questions about the coll ibed for the period stafed above and must in a Client way.	with me and I acknowledge I mee epresentatives to release or to o ecsesary to assist in providing personal information provided i lection of information, speak to	t the requirements of the obtain from such agenci or obtaining essential n n accordance with the [ii the Health Authority co	es, individuals, medi nedical equipment or nsert HA] Privacy Po	n my licy, until l
Client/Representati Client/Representati	•		Date:		
Instructions: Fax Referral Fo	Health Care Professional to com rm and Equipment Specifications Lis	· ·	and Equipment S	ient's Health Reco	
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organization not associated with PHSA. A printed copy of this document may not reflect the current electronic version on the PHSA Intranet.

APPENDIX D: Equipment Specifications Form

MEDICAL EQUIPMENT PROVISION PROGRAM EQUIPMENT SPECIFICATIONS LIST

Pax to	
Client Name:	Weight kg/lb: Height cm/ft;
BATHROOM	WALKING AIDES
□ Bath Chair □ Back □ No Back □ Bariatric	Walker handgrip to floor height: in
☐ Bath Board ☐ Flush ☐ Raised	□ Standard Walker
☐ Bath Transfer Bench ☐ Arm on Lt ☐ Arm on Rt	☐ No Wheels ☐ Two Wheels
☐ Padded ☐ Plastic ☐ Either ☐ Bariatric	☐ Adult ☐ Toddler ☐ Pediatric ☐ Tall ☐ Bariatric
Tub wall height (outside) in	☐ Skis (recommended for carpet)
☐ Bathtub_safety rail - Clamp on	☐ Gutter Attachment ☐ Lt ☐ Rt ☐ Both
☐ Commode: Seat to floor height in	Gutter to floor height in
☐ Stationary ☐ Stationary Bariatric ☐ Wheeled ☐ Shower	☐ Side Stepper/Hemi walker
□ *Tilt □ Pediatric □ Shower Chair self-propelling wheels	☐ 4 Wheeled Walker ☐ Bariatric
☐ Raised Toilet Seat, Round (Clamp on)	Gutter attachment □ Lt □ Rt □ Both
□ 2 in □ 4 in □ 5 in □ 6 in □ w/arms □ w/o arms	Gutter to floor height in
☐ Raised Toilet Seat, Elongated (Bolted on) 3.5 in w/o arms	☐ Cane ☐ Single ☐ Pair Handgrip to floor height in
☐ Toilet Safety Frame (attachable)	☐ Contoured Grip handle (Lt or Rt) ☐ Bariatric
WHEELCHAIR	□ Quad Cane □ Lt side □ Rt side Height in
☐ Manual ☐ Reclining (with headrest) ☐ Transport ☐ Bariatric	□ Crutches □ Axilla □ Axilla Pediatric □ Axilla Bariatric
☐ Lightweight folding basic ☐ *Tilt ☐ *Headrest (tilt WC only)	☐ Forearm ☐ Forearm cane (gutter crutch)
☐ Pediatric (Circle: 12 x 12, 14 x 14, 16 x 16)	Crutch height in
Seat width in Seat depth in	Handgrip to floor height in
Finished seat to floor htin (including cushion)	☐ Gutter attachment ☐ Lt ☐ Rt ☐ Both
☐ Removable armrests ☐ Adjustable armrests ☐ Anti-tippers	Gutter to floor height in
□ Elevating leg rests □ Lt □ Rt □ Both	
☐ No Cushion ☐ Foam Cushion (Circle: 2 in, 3 in, 4 in)	PATIENT LIFTS/INSTALLED MOBILITY AIDES (Advanced Items)
Items ONLY For Specialized Need:	□ *Threshold Ramp Location:
□ *Backrest: □ *Personal Back □ *Other backrest (as available)	WidthX LengthX Height (Max 3 in)
□ *Cushion: Size: width in X depth in	□ *Floor to Ceiling Poles
*Air (e.g. ROHO) (Circle: Low profile, High profile)	Height: Location:
□ *Contoured Foam □ *Air/Foam □ *Gel □ *Foam/Fluid	Horizontal Bar 🗆 Yes 🗆 No (Bar ht fixed at 32.5 in from floor)
□ *Amputee Board	Install information:
Comments:	□ *Non-mechanical Sit to Stand Lift
	•Mechanical Sit to Stand Lift
BEDS/MATTRESSES	□ *Power Floor Lift
□ *Electric Hospital Bed □ *Bariatric Bed	□ *Free standing Ceiling Lift and Track - 2 post
□ *Bed rails □ Half □ Full (full rails not available in Bariatric)	☐ *Bariatric Free Standing Ceiling Lift and Track
Overlay: *Reactive, Non-powered:	*Sling types: Quickfit/Universal Hygiene Hammock
□ *Gel (e.g. Gel pad)	☐ Band Sling ☐ Repositioning ☐ Tri-turn
*Air ROHO - number of: sections levelling pads	*Sling Size: Small Medium Large X-Large Bariatric
Indicate sections: Foot	
Mattress:	POSITIONING/TRANSFER AIDES
*Reactive, Non-powered: Single Zone Multi zone	□ Bed Assist Handle
□ Foam □ Gel □ Air	□ Transfer Board
*Reactive, Powered: Low Air Loss Non Air Loss	□ *Trapeze □ Attaches to bed □ Free Standing □ Bariatric
*Active, Powered:	enum Buyerto Best on "
□ Rotational Support □ Alternating Pressure	OTHER: IV Pole Bed cradle
Additional Equipment (Private vendors only):	
Clinician Signature:	Print Name:
Contact phone:	Date:
* A STERISK IDENTIFIES ADVANCED EQIUPMENT	
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Released:	DD/MMM//YYYY	Next Review:	DD/MMM/YYYY	
				Page 11 of 13

APPENDIX E: Extension Form

MEDICAL EQUIPMENT PROVISION PROGRAM

EXTENSIO	N FORM							
Client Referri	ng Health Authority	/: □ FHA	□IHA	□ NHA	□ PHSA	□ VCH	□ РНС	□ VIHA
	lealth Authority:					□ VCH	□ PHC	□ VIHA
	are Commun	ity Health	Services	□ Health Au	thority Clinic	□Other		
	t Information							
Client: Last Name:		First Na	me:		Middle	Initial:		
PHN Number:				Birth Date (co	/MM/YY)			
Address:			City:	P	ostal Code:	Ph	one:	
Alternate/Care	egiver Name:				Phone Number:			
Step 2: Equip	ment Extension							
Original Rental (
List Equipment t	to be Extended:							
New Rental Due	Date:							
Is your Equipme	ent Rental extension b	ased on a lo	ng-term ne	ed (> 6mths),	(FH & VCH/PHC	only)?	Yes 🔲	No
If Yes , proceed	to Step 3: Authorization	on section.						
To be eliaible fo	r up to a 3 month exte	ension of the	e equipmer	nt rental, the fo	ollowing criteria n	nust be met:		
☐ The ab	sence of equipment p ne of the following:				-			
	Client has been app the next 3 months.	roved for ed	quipment by	y another orga	nization/program	and is waiti	ng for its arri	ival within
	- Funding Organi	ization name	E					
	- When is equipn	nent expecte	ed:					
	- Date referral in	itiated:						
	Client is waitlisted for Date Facility pro		ed:					
	- Estimate of tim	e before pla	cement:					
	Client is registered				ım			
Other F	Reason:							
Step 3: Autho	rization							
	uthorized Extens	ion NOT Are	thorized E	1 Long-Term I	Funding Authoriz	ad (Samthe) (EH & WOL	/DHC only
Client/Represent		IOIT NOT AL	ulonzeu <u>u</u>	a cong-reniir	runding Addition2	eu (>uiiuis) (mavan	Pric only
Client/Represent	tative Signature:							
	ion Maker provides ve essional Name Print:		:					
Manager/Design	ate Approval Name Pr				Signature:			
v_ 1_ n_				_				
Vendor Name:			Ve	endor Fax Nu	mber:			

Note - Extension form is for Health Authority Clients who have previously approved Health Authority funded equipment

Released:	DD/MMM//YYYY	Next Review:	DD/MMM/YYYY	
				Page 12 of 13
This was distinguished by the Decision of Decision of Decision Authority (DUCA) DUCA and the decision of this was distinguished by				

Medical Equipment Provisioning Program

**Last page of			
First Issued:	(e.g. 05-MAR-2016)		
Approving Body:			
Final Sign Off:	Name	Title	Date Signed
		e.g.	
		Director – Professional Practice	DD-MMM-YYYY
Developed By:	Name	Dept.	но
	Sara Camano	PEIPP	PHSA – BC Cancer
Owner(s):	e.g. name, title/position		
Posted Date:	DD-MMM-YYYY	-1	1
Version:			
Revision:	Name of Reviser	Description	Date
	Ryna Levy-Milne	Added that the scope was for BC Cancer dietitians and physiotherapist.	06-12-2019
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Released:	DD/MMM//YYYY	Next Review:	DD/MMM/YYYY	
				Page 13 of 13