



Provincial Health Services Authority

BC Cancer Laboratory-Generated Test Results Policy

Summary of Changes: change in name to BC Cancer and change to new format

NEW		Previous
BC Cancer		HIM 060-IV-55 BCCA Laboratory-Generated Test Results. Last revised – March 26.2012

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BC Cancer Laboratory - Generated Test Results Policy

1. Introduction

1.1. Purpose

To provide a policy pertaining to BC Cancer laboratory-generated test results.

1.2. Scope

This policy applies to all health care professionals who receive BC Cancer Lab test results.

2. Policy

2.1 In order to ensure ongoing quality care and patient safety, any medical therapeutic decisions resulting from a laboratory test must be based on the signed, final report and not any verbal communication relayed by laboratory medical or scientific staff except under emergency situations.

2.2 Verbal communication (in person or by telephone) of results of laboratory tests is discouraged except in an emergency and such results will only be issued by the reporting laboratory physician or scientist using the standard report distribution systems approved by BC Cancer HIM.

2.3 Calls or in-person questions directed to laboratory staff for results will be responded to in one of the following ways:

- a. Result is pending – no information will be given out
- b. Result has been signed out and is available in CAIS – instruct caller to look up the result in CAIS
- c. If urgent, the reporting laboratory physician or scientist will speak to the MRP **or medical delegate** directly, not to house staff, and this verbal communication should be documented in the LIS and CAIS/chart (Date and time verbal result given and what was stated by whom and to whom)
- d. Preliminary (partial) results (e.g. when a part of a test panel is incomplete) will not be released unless the preliminary report has been signed out by the reporting physician or scientist.

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3. Responsibilities and Compliance

- 3.1** All health care professionals receiving BC Cancer lab test results are responsible to understand and comply with the provisions of this policy.

4. References

[H:\EVERYONE\MedicalStaff\Policy Reference Documents\MEDICAL STAFF RULES PHSA BD \(Feb 5.09\) .pdf](H:\EVERYONE\MedicalStaff\Policy Reference Documents\MEDICAL STAFF RULES PHSA BD (Feb 5.09) .pdf)

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Approving Body:	Medical Advisory Committee		
Final Sign Off:	Name	Title	Date Signed
	Dr. Lorna Weir	Chair, MAC	19 Oct 2018
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	Clinical Records Committee		
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