

Stephen Mitchell

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Tech Skills

- JavaScript
- HTML5
- CSS3
- Sass
- React.js
- Angular.js
- Node.js
- Express.js
- UX and UI experience
- Bootstrap
- GitHub
- Git

Education

The Iron Yard - Certificate in Front-End Engineering
Cincinnati, Feb 27, 2017 - May 19, 2017

- An immersive, 12-week course in Front-End Engineering
- Created 15 projects using Java Script, HTML5, and CSS3
- Learned Angular 1.x, React, jQuery, and Node.js

Southern Baptist Theological Seminary - M.Div. in Christian Theology
Louisville, Ky, Aug 2012 - May 2014

Sam Houston State University - B.B.A. in Management
Huntsville, TX, Aug 2008 - Aug 2010

- *Emphasis in Project Management, Economics, and Statistics*

Employment

Humana

Enrollment and Billing Specialist
Louisville, 2016 - 2017

- Maintain production and quality standards
- Universal training including Billing and Enrollment
- Able to learn new programs and procedures quickly
- Strong proficiency in Humana systems such as CAS, MTV, CCP2, PBS, and HICS

Carmax

Sales Consultant
Louisville, 2015 - 2016

- Communicate to customers what makes Carmax unique
- Discover customer needs and wants to ensure that customers genuinely enjoy their experience
- Maintained above average customer satisfaction rating

AT&T

Retail Sales Consultant
Nashville, 2014 - 2015

- Develop and maintain customer experience and sales objectives
- Exceeded sales goals

Unique Management Services

Team Supervisor,
Louisville, 2012 - 2014

- Supervise Contact Center resources to ensure that calls are completed in a timely manner
- Mentor, coach, and motivate employees to achieve performance objectives