© Bike Buyer Analysis – Excel Dashboard Project

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1. Introduction

The Bike Buyer Analysis project aims to uncover patterns and behaviors of customers who are likely to purchase bicycles. Using Excel-based dashboards, this project visualizes customer demographics, income levels, commute patterns, and other socio-economic factors to assist strategic decision-making for targeted marketing and product offerings.

2. Project Objective

- To analyze the characteristics of individuals more inclined to buy bikes.
- To identify target demographics based on gender, age, marital status, region, and income.
- To derive actionable insights from Excel dashboards that assist in customer segmentation and business strategies.
- To answer key business questions using visualization tools and data summaries.

3. Data Overview

- Dataset: Customer dataset provided by BikeDekho.
- Total Records: 1000
- Features Included:
 - o Age, Gender, Marital Status, Number of Children
 - o Education Level, Occupation
 - o Income Category, Commute Distance
 - o Car Ownership, Region, Home Ownership
 - Purchased Bike (Yes/No)

4. Data Cleaning and Preprocessing

- Removed null or inconsistent entries.
- Standardized categorical variables (e.g., converting "Male"/"male" into "Male").
- Converted income ranges into categories for visual grouping.
- Filtered and structured data for pivot tables and charting.
- Segmented based on binary purchase indicator: Purchased Bike (Yes/No).

5. Excel Dashboard

Created 4 major dashboards:

- Demographic Dashboard
- Income & Ownership Dashboard
- Commute & Region Dashboard
- Executive Summary Dashboard

Each dashboard includes:

- Pivot Tables
- Slicers for interactive filtering
- Data bars and pie charts
- Combined column & line charts for trend insights

6. Insights Gained

- Highest number of bike purchases came from males aged 35–44.
- Buyers are mostly from **North America**, followed by Europe.
- Customers with **short commutes (0–1 mile)** are more likely to purchase.
- Most buyers fall into **middle to upper-middle income** brackets.
- Bike purchases are **positively correlated with home ownership**.
- Married individuals with 2 or more children buy more bikes.

7. Question-Answer Section

No Business Question		Insight
1	Which age group buys the most bikes?	35–44 years
2	Which gender purchases more bikes?	Male
3	Which region has the highest sales?	North America
4	Does commute distance affect buying?	Yes – shorter commute = higher buying
5	Do more children lead to higher purchases?	Yes – families with 2+ children
6	Do homeowners buy more than renters?	Yes, significantly

No Business Question		Insight
7	How does income affect purchase?	Middle & upper income → more purchases
8	Does number of cars influence buying?	Yes – fewer cars = more bike purchases
9	What is the most common buyer profile?	Married male, 35–44, North America, owns home
10	Who should we target for campaigns?	Urban males with short commutes & decent income

8. Key Insights and Observations

- **Wales aged 35–44** are the dominant buying segment.
- Q-1 mile commuters are the highest converting group.
- **V** Homeowners with stable income are more likely to buy.
- Warried individuals with children are key target profiles.
- Short commute + fewer cars → strong case for bike use.
- Regionally, North America drives most purchases.

9. Recommendations

- Of Focus marketing on urban males aged 25–44.
- **I** Launch targeted campaigns in **North America & Europe**.
- <u>**a**</u> Emphasize eco-friendly commute for **homeowners**.
- **Create family-focused bundles for those with 2+ children.**
- A Promote biking as alternative transport in short-commute zones.
- Customize campaigns by region, commute, and income segment.

10. Business Impact

- Increased marketing efficiency through targeted segmentation.
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- Improved brand image by promoting sustainable transport.
- Quality Data-driven decision making supports better product and pricing strategies.
- Continuous insights loop through Excel dashboard monitoring.

11. Conclusion

This Excel-based project successfully identified the key traits and behaviors of potential bike buyers. Through interactive dashboards and visual analytics, we derived valuable insights that can drive marketing, sales, and product development efforts. The findings support focused customer targeting and highlight the value of data-driven business intelligence in enhancing organizational success.