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Event Automation

Firat Say

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Analyzing/Improving Event Automation with KSI(Kyndryl Service Insight) Dashboards

Session 5

Event Automation Dashboards in KSI

https://data.managed-solutions.cloud.ibm.com/dashboards?accountId=delivery

CACF Incident Dashboard

In ARMS (https://bat.cz.ibm.com/arms2/user)

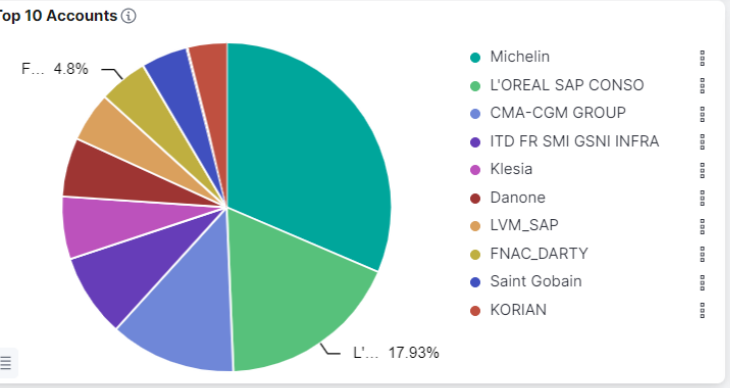
Dashboard: CACF Automation (EMEA)

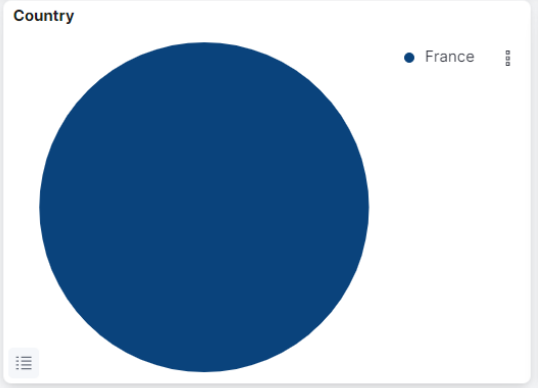
MNE&HST Event Reduction(Europe) Dashboard

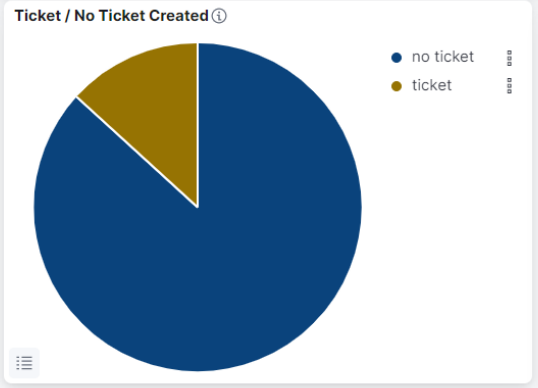
In ARMS (https://bat.cz.ibm.com/arms2/user)

Dashboard: Event Noise Reduction (EMEA)

MNE & HST Event Reduction Dashboard

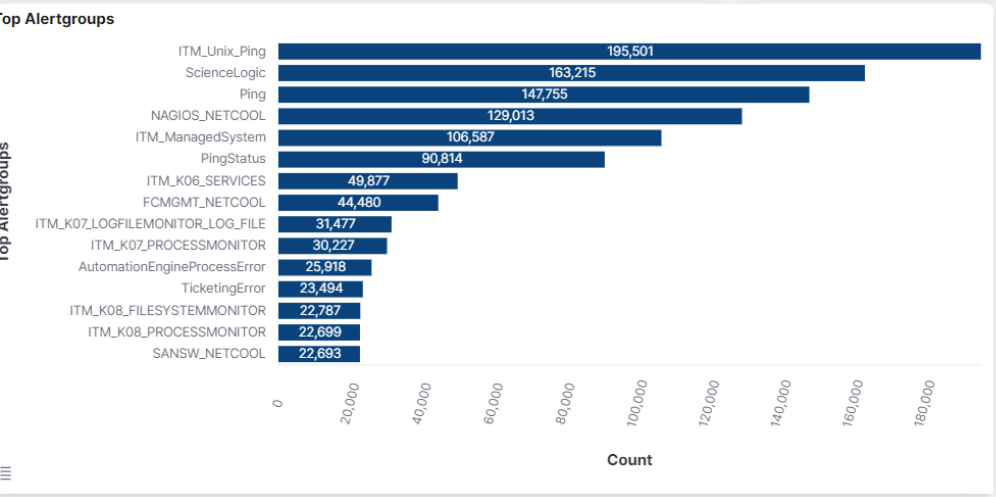


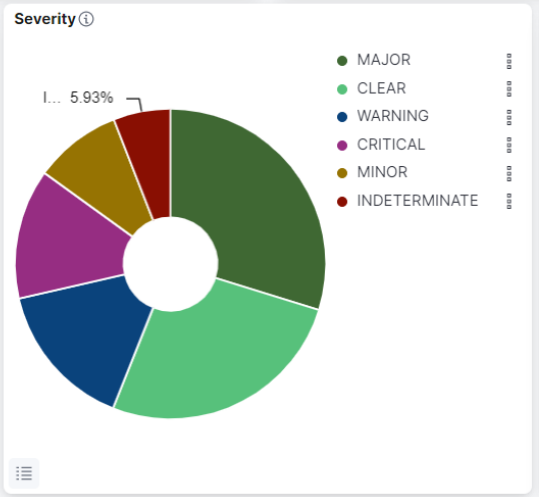


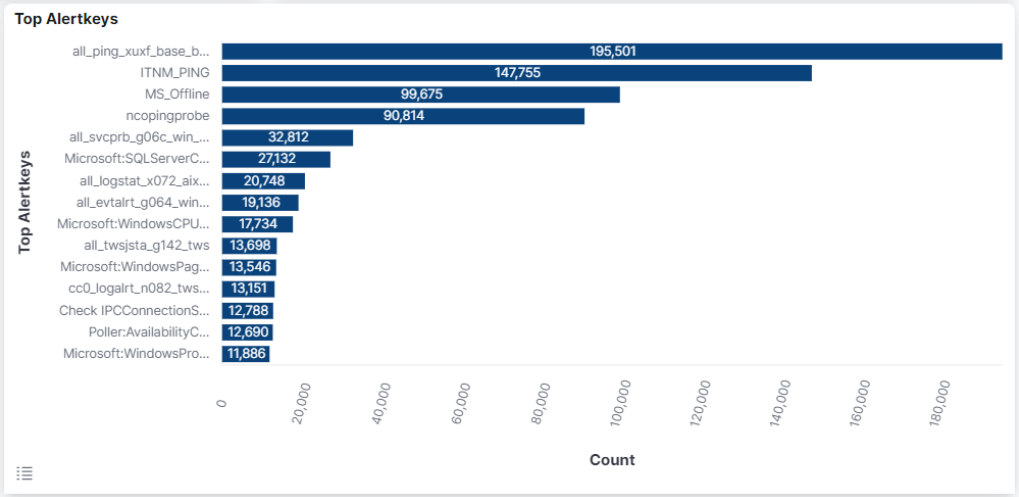


List of Hostnames

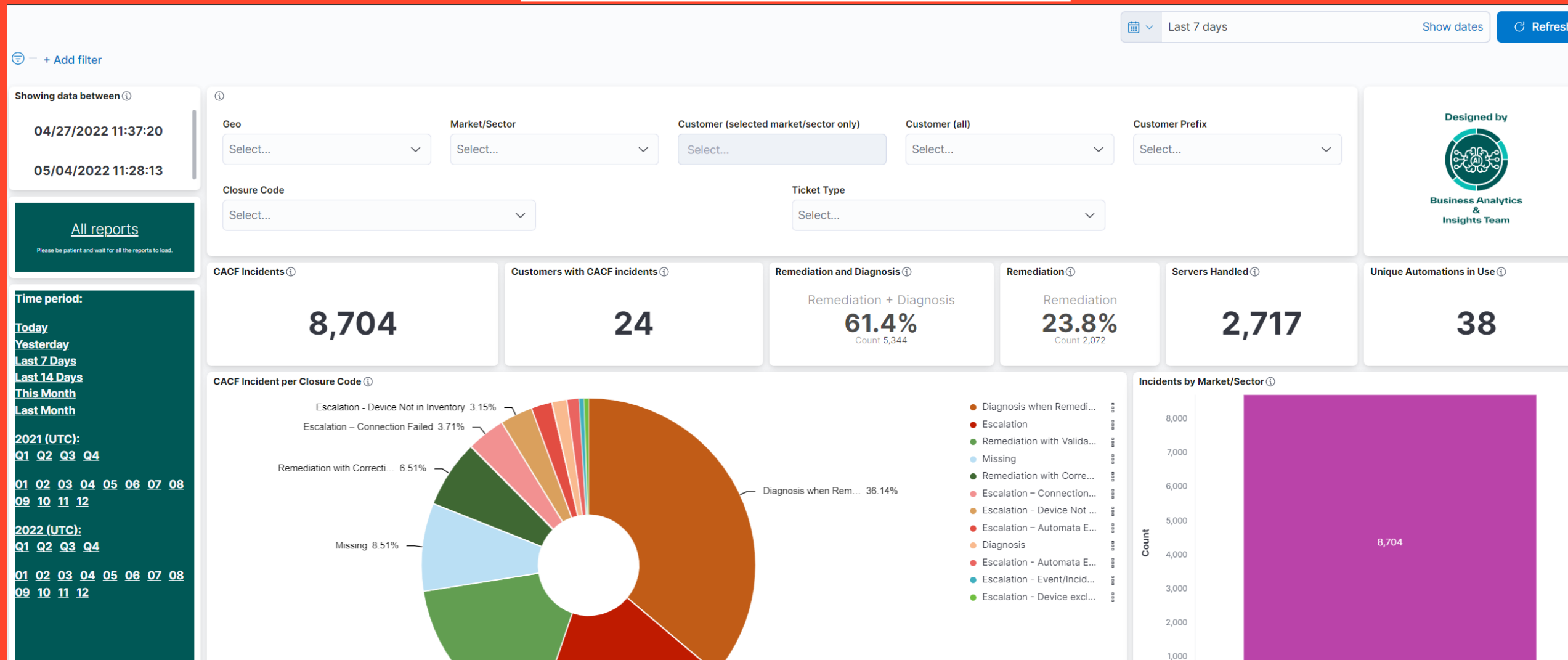
Hostname	Count
cc0_mrspl00127	26,972
frmppni00sri1xm	26,097
esls3.eu.smi.ibm.com	21,901
frmppno01sri1xm	17,842
ab0_frparvaronis01	16,833
mic_dvovm006	15,053
mic_lnx003204	14,818
DYS_B4B76869-81	12,622







Incident Automation Dashboard



Closure Codes

Remediations

Remediation with Validation Closure

Remediation with Corrective Closure

Diagnosis when Remediation Failed

Escalation

General Escalation(no playbook match)

Escalation Connection Failed

Escalation Automata Execution Interrupted

Escalation Device not inventory

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Thank You