# STEPHANIE POGBURN

she/her

### CONTACT

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## **EDUCATION**

## **Interaction Design Foundation**

User Research Methods and Best Practices: 2021

## **Career Foundry**

Intro to UX Design: 2020

## Yale School of Forestry and Environmental Studies

MESc: 2007

## **University of South Carolina**

BA,BS: 2002

## **SKILLS**

Heuristic Analysis
Customer Journeys
Persona Creation
Structured Interviews
Survey Design
Technical documentation
Textual Analysis
Usability Testing (UserTesting)
Agile software development
Technical project management
Web/mobile app development
Writing / Editing
Figma

### **LEADERSHIP**

Adobe CS

#### Director

Women Who Code Fort Collins

#### **Board member**

Shadowcliff Mountain Sanctuary

## **EXPERIENCE**

## User Researcher and Content Strategist, 01/21- Present

- Conduct user research for internal company software
- Content strategy/development for Radial's weekly e-newsletter

## Technical Project Manager: 11/19-Present Radial Development Group: Loveland, Colorado

- Lead a software development team to ensure we meet targets and goals on client projects
  - Conduct client onboarding and product feature planning
     Complete feature work for client projects

## Researcher, UXR Giving Back Projects: 11/20-2/21

- Volunteer information architecture project for CO MTB League
  - Card Sort & Results Analysis / Optimal Workshop
    - Heuristic Analysis
    - Design Presentation

## Researcher, MasterIt Vocabulary App: 1/20-4/20

- Conducted user research through the full product design lifecycle for a vocabulary learning app
  - Competitor Research
  - Stakeholder Interviews
    - Persona Creation
    - Usability Testing
  - Wireframing/Prototyping

# Team Lead & Full Stack Contract Developer 7/18-4/19 Nutrien Ag Solutions: Loveland, Colorado

- Led a team of developers building an agribusiness-focused e-commerce platform

## Developer & Technical Project Manager: 7/17-7/18 Radial Development Group: Loveland, Colorado

- Led and developed software projects for nonprofit and small business clients

## Reporter/Editor/Producer: 2007-2016

- Produced stories for NPR stations / shows
- Led the digital transformation of a 40-year-old publication
- Trained editorial staff and interns on social media and writing for the web
- Covered breaking news and translated complex science and technical topics into news stories