

# Steven Polanco

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## Software Engineer

Web Development | Application Development | Automation Testing

### Summary

As a tech-savvy student with over 2 years of hands-on experience in programming, IT, and software testing, I am eager to secure a position as a software engineer. Proficient in the software development lifecycle, I excel in problem-solving, demonstrating a keen organizational sense and strong communication skills. My goal is to contribute effectively to a dynamic team environment, leveraging my expertise in backend and frontend development. Seeking a role that fosters hands-on application of my skills, I am poised to drive innovation and deliver impactful results.

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### Technical Proficiencies

Languages:	Java, Python, C#, JavaScript, HTML, CSS
Frameworks/Libraries:	Django, Bootstrap, Flask, Node, Express, JQuery
Databases:	PostgreSQL, MySQL, Oracle, MongoDB
Testing Tools:	Selenium, Maven, TestNG, Postman API
Software:	Git, Eclipse, IntelliJ, Visual Studio 2019/Code, Jira, Asana

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### Projects

#### Bugger

##### Python, Django, Bootstrap 4, SQLite3

- Bugger is a project management system created with Python 3.9.4 and Django 3.2.5.
- Bugger can manage teams of differing user roles with different responsibilities assigned to each by means of a custom user authentication system that was implemented.
- The projects and tickets model both adhere to the standard CRUD operations by use of differing views.
- Templates are written in Django's HTML template language and styled with Bootstrap 4 classes.

#### Image Renamer

##### Python, Tkinter

- Originally a script written for Blender 2.8 to easily rename image files as a batch, repurposed to run as a standalone application.
- Written entirely in Python 3.8 with the Graphical User Interface built on Tkinter.
- User navigates to file directory and inputs a base file name and starting counter number.

#### The Cool Blog

##### Python, Django

- A blog web application system built with Python 3.9.4 and Django 3.2.5, using SQLite3 as the database.
  - Created 4 views to handle the standard CRUD operations for managing blog posts.
  - Implemented Django's default authentication system with a customized version of Django's UserCreationForm.
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### Work Experience

#### Administrative Assistant

##### Big Q Car Service, Queens, NY

August 2011 - Current

- Streamlined process of monthly reports delivered to TLC and ILDBF from a weeklong process down to a single day.
- Organized and maintained roster of drivers and vehicles to be verified with TLC on a weekly basis.
- Liaised between drivers, Medicaid clients and social workers, to increase Medicaid Transportation volume by 50%.
- Key liaison for the company's Managed Service Provider, ensuring effective communication and IT support.

#### Backend Developer Intern

##### Relaymile, Remote

January 2022 – March 2022

- Collaborated with project the development team to design and implement backend solutions for web applications.
- Assisted in optimizing database queries, resulting in faster response times and improved user experience.
- Worked on bug fixes and participated in code reviews to maintain and improve the quality of the codebase.

#### IT Support Assistant

##### iMedia Center at CCNY, New York, NY

September 2014 – May 2017

- Provided technical support to staff, troubleshooting hardware and software issues.
- Assisted in maintaining computer systems and classroom A/V equipment.
- Collaborated with IT team to ensure efficient help desk operations.

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### **Education And Certifications**

**Western Governors University**

**BS Cybersecurity and Information Assurance**

September 2023 – Current

**CUNY The City College of New York**

**BA Digital Design**

September 2012 – January 2021

**CompTIA A+**

October 2023 – October 2026

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