

**Date:** March 29, 2024

**To:** Medical Providers, Registered Nurses, Medical Assistants, Medical Practice Managers, Medical Reception Staff, Call Center, and Security

**From:** Tove Skaftun CNO, Jim Geracci CMO-Interim, Doug McMillen Senior Medical Director

**Subject:** Measles Scheduling, Testing and Transportation.

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This memo is to remind and inform employees of the process for addressing patients suspected of infection with Measles.

**Call Center:** Patients calling with rash or fever require an urgent task to Triage RN's.

**Triage RN:** Provide triage. If an appt. is needed, coordinate with staff the masking and rooming upon arrival.

**Reception Staff** (walk-in or primary): Patients arriving with rash and fever need to be masked, and roomed immediately, with provider notification to follow.

**Medical Providers:** Wearing a PAPR or N-95, follow guidelines provide in link below:

<https://doh.wa.gov/sites/default/files/legacy/Documents/5100/420-063-Guideline-Measles.pdf>

- If testing is required, contact Snohomish Health Department Communicable Disease at **425-339-3503**. They will fax over the form that needs to be completed for processing at the State lab.
  - Advised not to keep copies of the form. A call and new form are required each time.
- Specimen collection: Use viral transport media shown below:



(Note: specimens may be stored in refrigerator but must be received at the State lab within 72 hours of collection.)

**Medical Assistants:** Refer to the Measles Shipping Guide link, contained on the first page of the document link:

<https://doh.wa.gov/sites/default/files/legacy/Documents/5100/420-063-Guideline-Measles.pdf>

Call Ext. **3437** for our security team to transport the specimen to the State lab. Specimen to be refrigerated until pick up, then placed in a biohazard bag and sent on frozen ice pack.



**Security:** Transport specimen to State lab at **1610 NE 150<sup>th</sup> street Shoreline** M-F 8-5; Sat. 8-12, Sun, or late arrival contact Snohomish Health Department at **425-339-3503** to coordinate with State lab.

3-29-24