W: https://www.mageplaza.com





# REWARD POINTS USER GUIDE

### **Documentation**

- Installation guide:
  - https://www.mageplaza.com/install-magento-2-extension/#solution-1-ready-to-paste
- User Guide: <a href="https://docs.mageplaza.com/reward-points/index.html">https://docs.mageplaza.com/reward-points/index.html</a>
- FAQs: https://www.mageplaza.com/fags/
- Get Support: <a href="https://www.mageplaza.com/contact.html">https://www.mageplaza.com/contact.html</a> or <a href="mageplaza.com/contact.html">support@mageplaza.com/contact.html</a> or <a href="mageplaza.com/contact.html">sup
- Changelog: <a href="https://www.mageplaza.com/releases/reward-points">https://www.mageplaza.com/releases/reward-points</a>
- License agreement: https://www.mageplaza.com/LICENSE.txt

## How to install

Install ready-to-paste package (Recommended)

• Installation guide: <a href="https://www.mageplaza.com/install-magento-2-extension/">https://www.mageplaza.com/install-magento-2-extension/</a>

How to upgrade

#### Step 1: Backup

Backup your Magento code, database before upgrading.

#### **Step 2: Remove RewardPoints folder**

In case of customization, you should backup the customized files and modify in newer version.

Now you remove app/code/Mageplaza/RewardPoints folder. In this step, you can copy override RewardPoints folder but this may cause of compilation issue. That why you should remove it.

#### Step 3: Upload new version

Upload this package to Magento root directory

#### Run command line:

```
php bin/magento setup:upgrade
php bin/magento setup:static-content:deploy
```

## **FAQs**

Q: I got error: Mageplaza\_Core has been already defined

A: Read solution: https://github.com/mageplaza/module-core/issues/3

Q: My site is down

A: Please follow this guide: https://www.mageplaza.com/blog/magento-site-down.html

# **Support**

• FAQs: <a href="https://www.mageplaza.com/faqs/">https://www.mageplaza.com/faqs/</a>

• Helpdesk: <a href="https://mageplaza.freshdesk.com/">https://mageplaza.freshdesk.com/</a>

• Email: <u>support@mageplaza.com</u>