

General:

1. What is Fantasy Cricket?
Fantasy cricket is where you get to use your cricketing skills to create your squad to earn points and win competitions. If you are bored of the conventional make-your-11 apps, Sports Stock Exchange (SSE) is the game for you where you just need to have minimum 8 players stocks (spocks) in your portfolio, where you can buy a maximum of 3 shares of each available spock
2. How is Sports Stock Exchange different from other games?
 - i. **Stock Exchange Experience** : Build your own portfolio of at least 8 spocks (you can buy more than 8 spocks as well 😊)
 - ii. **Multiple shares of your favourite player** : You can buy a maximum of 3 shares of every spock in the market
 - iii. **Magic Trades** : Receive 6 trades (called Magic trades) to trade with the market during an ongoing match (Yes, you have heard it right – a live match!)
 - iv. **Match Situation Index** : Player prices are no longer a factor of the player performance but also the situation of the match in which he performed
3. How to play Sports Stock Exchange (SSE)?
SSE is high engagement and skill based fantasy game made using the backdrop of a Stock Exchange where sports fans can thrive by getting to use their sports knowledge : <<Link to Game rules>>
4. What is a Spock?
A player's stock is called a *Spock*, where any player can buy a maximum of 3 shares of a single spock.
5. What if my selected players do not play the match? Can I replace them in between?
Yes, the spocks can be replaced during the match using our proprietary feature of 'Magic trade'.
6. What is a contest? What are different types of contest?
Contest is a platform where you can participate along with other traders and emerge victorious by selecting the best performing portfolio. SSE hosts the following types of contests on its platform:
 - i. Mega Contest – The top contest where you compete with the top players to win the big price
 - ii. Winner takes it all – Contest for players with top skills who believe that the only winner is the one who comes first and deserves to take away all the money
 - iii. Head to head – Built for those who want to take people head-on. A classic 1v1 contest.
7. Do I need to money to play on SSE?
Money is not compulsory to play on SSE. However, both the options are available on SSE. Traders can either enter a paid contest or a free contest and build their portfolio. The only difference being that the winner(s) in a paid contest would receive winnings which can be encashed.
8. How many portfolios can I create for each match?
You can only create 1 portfolio per match
9. How to refer a friend?
<<This question to be added when the functionality has been added>>
10. How is 'Refer-a-friend' beneficial?

By referring a friend, you and your friend can both earn Rs. X. As soon your friend joins the app and plays the first paid contest, your referral bonus would be directly credited into your account and a notification would be sent to you.

11. Can I create multiple IDs?

A single phone number/e-mail ID shall have only one User ID. If a trader has created multiple IDs against the same phone number/e-mail ID, the mobile number/e-mail ID would be banned from SSE.

12. Can I withdraw the referral amount/bonus cash that I receive?

No, you cannot directly withdraw the referral bonus/bonus cash. You can only use that amount to play paid contests.

13. What happens if the match is abandoned?

The entry fee paid to entered to the contest would be refunded in case if the match has been abandoned.

14. What if the contest does not get filled?

If the contest does not get filled, the prize money changes according to the number of traders present in the contest. <<Yet to be finalised>>

Finance related:

1. How to enter a contest?

Entering a contest is very simple:

- i. Buy a minimum of 8 spocks to be able to access the available contests
- ii. Switch to the contests tab to view the available contests
- iii. Click on the 'Join' button of the contest that you wish to enter
- iv. Own the game managing your portfolio effectively!

2. What is the minimum and maximum withdrawal amount from the winnings?

The minimum amount that can be withdrawn is INR 200 per transaction and the maximum is INR 20000 per transaction. INR 20000 is also the maximum amount that can be withdrawn in a particular day.

3. How will I be informed if I win a Cash prize?

If you win any cash prize in paid contests, the amount would be debited into your account within 15 minutes of the match's last ball. You would be able to see the amount credited into your wallet.

4. How to add money into the wallet?

Click on your '3 bars' on the top right of the screen and then click on your wallet. Click on 'Add money'. It would take you to the payment gateway page where you can add money to your wallet using UPI, Net banking, debit card, credit card, etc.

5. What is the minimum amount that can be added to the wallet?

The minimum amount that can be added to the wallet is Rs.1.

6. Is there any daily withdrawal limit?

Yes, you can withdraw maximum of 3 times a day up to a total amount of INR 20000.

7. How do I check my wallet balance?

Clicking on the wallet icon present on the bottom of your home screen would take you to the wallet section where you can view your wallet balance, add money into your wallet, verify your account for withdrawal and subsequently withdraw money from your wallet.

8. Is KYC required for entering a paid contest?

KYC is not required to enter a paid contest. However, if you wish to withdraw money from your wallet, a one-time KYC verification would be required.

9. How to get my account KYC verified?

For your account to be verified, click on your '3 bars' on the top right of the screen and then click on your wallet. If your account is still un-verified, you would see a text: 'Click here to verify your account' would be displayed. Click on the text and follow the below steps:

Step 1: Enter your mobile number and email ID. If you use your mobile and e-mail ID to login, this would be ticked as verified.

Step 2: After verification of step 1, Upload a clear image of your pan card and enter your pan card number.

Step 3: After verification of Step 2, enter your bank account details. If all the 3 steps get verified, then your account would be marked as verified.

<< Process to be verified by Shikhar>>

10. How to ensure my KYC is successfully verified?

Follow the 5 basic steps to ensure KYC is successfully verified without any hiccups:

- Enter the KYC details (mobile, email, pan-card and bank account details) carefully and accurately
- Pan card details and image uploaded should be of the SSE account holder
- Upload clear image of Pan card during KYC verification
- Bank account of the SSE account holder to be provided. That is, name of the bank account holder and the SSE account holder should be the same
- The bank account details provided should be of an active account

11. How to know if my KYC has been verified?

Click on your '3 bars' on the top right of the screen and then click on your wallet. If your account has been verified, you would see a text: "Your account has been verified". If your account is still un-verified, a hyper-link text: 'Click here to verify your account' would be displayed.

<< Needs to be decided. Process to be drawn with Shikhar. Notification?>> - Shikhar

12. How to withdraw money from the wallet?

<<To be answered when the functionality is built into the app>>

13. What is Deposit balance? Can I withdraw money from it?

The money deposited by the trader into wallet is stored in 'Deposit Money'. You cannot withdraw money from it directly. It can only be used in paid contests and only the winnings from the paid contests can be withdrawn by the trader

14. Where would I receive the amount after withdrawal?

You would receive the withdrawn amount in the bank account that was mentioned while entering KYC details for verification

15. Can I have multiple bank accounts for withdrawing?

No, you can have only one bank account for withdrawing the prize money won on SSE

16. Would tax be deducted from my winnings?

If your net winning (total winning minus the entry fee) is greater than INR 10,000, 30% of the net winning would be deducted as TDS. If your net winning is less than INR 10,000, TDS would not be applicable.

E.g. If you have won INR 12,000 and the entry fee was INR 3000, total winning = 12,000-3,000 = 9,000. Hence, TDS would not be applicable.

17. Would I get a TDS certificate?

Yes, if your net winning is greater than INR 10,000 and you have verified your PAN card, you can avail a TDS certificate