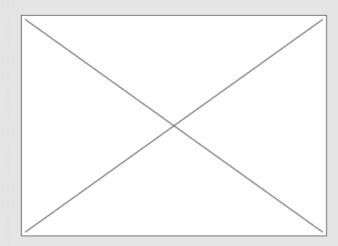


# Achieving reliably better healthcare outcomes by coordinating hypthesis-driven process improvements.

That's our premise - that the work we do every day shapes the outcomes we produce for patients. Understanding and improving our daily work lets us make healthcare better in ways that stick.

So how do we go about making impactful change? Read on.



# Set a measurable goal for an outcome you'd like to reliably produce.

What outcome do you want to reliably produce? Zero preventable infections each month? An excellent care experience for each patient reflected in satisfaction scores? As obvious as it seems, setting a clear, measurable goal with a timeframe helps everyone focus on making improvements towards the same end.

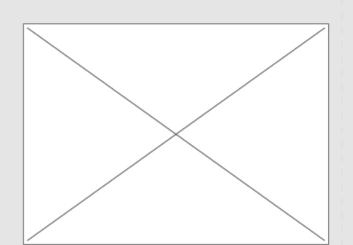
Click here to learn more about setting measurable goals.

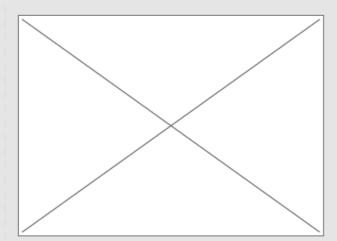


# Identify and measure key processes that drive your outcomes.

It's not enough to set a goal. If we want better outcomes that stick, we need to first understand how it's produced today. We can do this by learning how underlying processes that drive our outcome are carried out. How do our prevention bundles get completed today? Are handoffs done reliably? Process measurements give us the specific, granular understanding to make meaningful changes that stick.

Click here to learn more about identifying and measuring key processes.





# Gather opportunities for improvement from your team and your data.

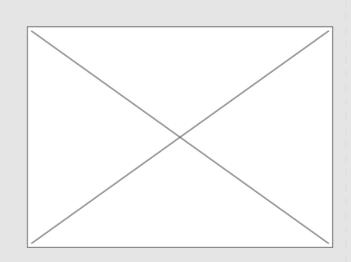
Observing and understanding the underlying process and actions that produce your outcome can uncover gaps or issues that would otherwise have gone unnoticed. Is there a step in a bundle people often forget? Are there important communications that aren't happening reliably? These opportunities to improve can be used to prioritize changes you'd like to test. But, opportunities don't just have to come from your process data. Root cause analyses of specific incidents and ideas from team members involved in the daily work can

Click here to learn more about identifying opportunities for improvement.

# Design and test changes to produce your outcome more reliably.

The keystone step - testing your best ideas for improvement and learning whether they work. We want to change equipment, but did that new equipment actually reduce errors? We want to adjust our approach to fall prevention management, but did that change in process actually increase our reliable coverage of patients with high fall risk? People have many ideas to try, but if we don't learn whether they work we can spin our wheels. The simple step of writing down what you plan to change and how you'll measure if it works

Click here to learn more about testing your changes to ensure reliable outcomes.



# Spread what works.

Not everything you try will work - but when you discover something that does, get all the benefits you can from it! Helping other learn about your successes can boost other teams and help everyone improve faster.

Click the button below to see some case studies of how hospitals that followed this process achieved reliably better outcomes.

Case Studies

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# A flexible, digital toolkit for continuous improvement.

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See how Improve helps you coordinate and document improvement projects.



Observe how Analyze can help you dashboard, explore, and report improvement data.



Learn about simplified data collection for improvement projects with Audit.



Outcomes helps you dashboard, explore, and report improvement measure data.

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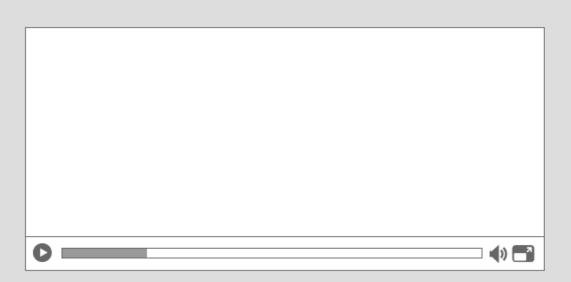


#### Coordinate and document your improvement projects

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# How does Improve work with the other tools on the Qualaris platform?



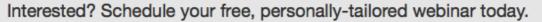
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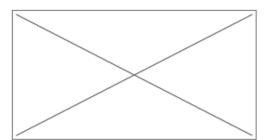
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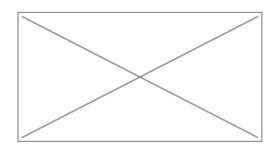


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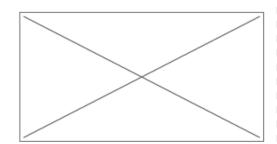
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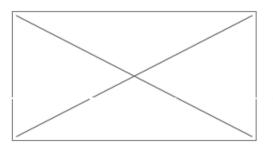
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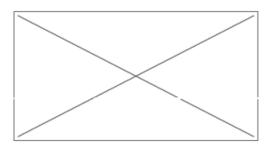
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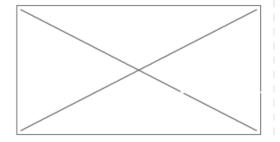
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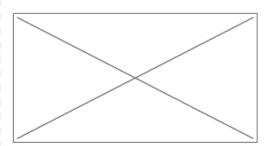
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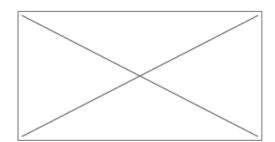


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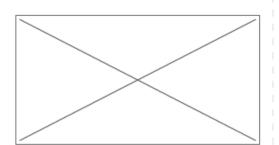
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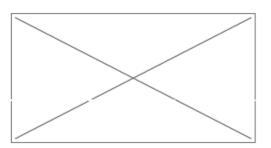
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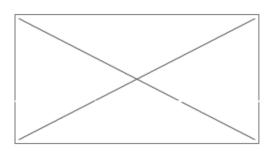
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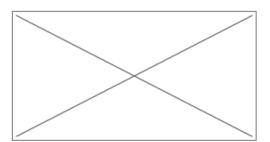
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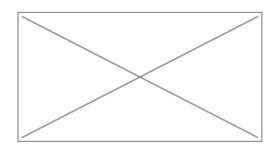


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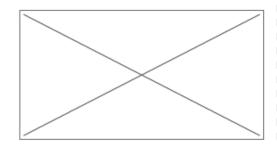
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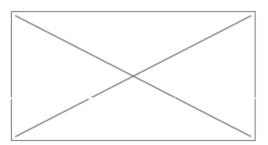
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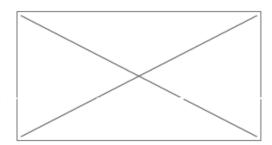
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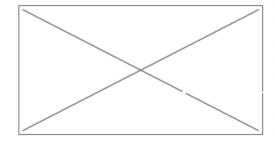
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