

FEDEX Billing Dispute Packet

Account Number: 358924557

Invoice: 496609257

Date: 9/1/2025

Total Errors: 15

Total Recovery: \$509.57

Tracking	Error Type	Recovery	Conf.
391494547319	Residential on Comme	\$2.98	90%
391495660808	Residential on Comme	\$2.98	85%
391578352650	Dimensional Weight E	\$0.34	90%
391578821346	Residential on Comme	\$2.98	85%
391579561727	Invalid Address Corr	\$24.00	95%
391735665765	Residential on Comme	\$2.98	85%
391977910313	Invalid Address Corr	\$24.00	95%
391977913253	Residential on Comme	\$2.98	85%
391979063407	Residential on Comme	\$2.98	85%
392085617802	Dimensional Weight E	\$0.19	90%

Detailed Dispute Information:

1. Tracking #391494547319

Error: Residential on Commercial | Recovery: \$2.98

Residential delivery surcharge of \$2.98 was incorrectly applied to LEONARDO ALFARO at 2250 NW 114TH AVE UNIT 1W, MIAMI, FL 33192. Contains suite indicator. This location is a commercial address and should not incur residential delivery fees.

2. Tracking #391495660808

Error: Residential on Commercial | Recovery: \$2.98

Residential delivery surcharge of \$2.98 was incorrectly applied to LARRY FARRINGTON at 6409 COMPANY MILL RD, CLIMAX, NC 27233. Contains business indicator. This location is a commercial address and should not incur residential delivery fees.

3. Tracking #391578352650

Error: Dimensional Weight Error | Recovery: \$0.34

Billed 38lbs but should be 37.3lbs

4. Tracking #391578821346

Error: Residential on Commercial | Recovery: \$2.98

Residential delivery surcharge of \$2.98 was incorrectly applied to TILLER CONSTRUCTION COMPANY INC at 5632 LARRY AVE, VIRGINIA BEACH, VA 23462. Contains business indicator. This location is a commercial address and should not incur residential delivery fees.

5. Tracking #391579561727

Error: Invalid Address Correction | Recovery: \$24.00

Address correction fee charged - address was pre-validated at checkout | Delivery Address: 1004 FOREST RD, JASPER, AL 35504

6. Tracking #391735665765

Error: Residential on Commercial | Recovery: \$2.98

Residential delivery surcharge of \$2.98 was incorrectly applied to ARTISCAPES LLC at 35 LINDIS FARNE AVE, COLLINGSWOOD, NJ 81082. Contains business indicator. This location is a commercial address and should not incur residential delivery fees.

7. Tracking #391977910313

Error: Invalid Address Correction | Recovery: \$24.00

Address correction fee charged - address was pre-validated at checkout | Delivery Address: 8099 KENNARD RD, LODI, OH 44254

8. Tracking #391977913253

Error: Residential on Commercial | Recovery: \$2.98

Residential delivery surcharge of \$2.98 was incorrectly applied to ML ACRI INC at 3505 SULLIVAN ST, MECHANICSBURG, PA 17050. Contains business indicator. This location is a commercial address and should not incur residential delivery fees.

9. Tracking #391979063407

Error: Residential on Commercial | Recovery: \$2.98

Residential delivery surcharge of \$2.98 was incorrectly applied to THE GREEN GANG INC at 6530 MICHIGAN RD, INDIANAPOLIS, IN 46268. Contains business indicator. This location is a commercial address and should not incur residential delivery fees.

10. Tracking #392085617802

Error: Dimensional Weight Error | Recovery: \$0.19

Billed 16lbs but should be 15.8lbs

11. Tracking #392085617890

Error: Residential on Commercial | Recovery: \$2.98

Residential delivery surcharge of \$2.98 was incorrectly applied to GINKGO FARMS LLC at 26 GINKGO WAY, ESSEX, NY 12936. Contains business indicator. This location is a commercial address and should not incur residential delivery fees.

12. Tracking #392231743705

Error: Residential on Commercial | Recovery: \$2.98

Residential delivery surcharge of \$2.98 was incorrectly applied to LLOYD INC at 17 BALL CREEK WAY, ATLANTA, GA 30350. Contains business indicator. This location is a commercial address and should not incur residential delivery fees.

13. Tracking #392239902171

Error: Residential on Commercial | Recovery: \$2.98

Residential delivery surcharge of \$2.98 was incorrectly applied to SMITH STEGALL & ASSOCIATES PC at 2110 8TH ST, TUSCALOOSA, AL 35401. Contains business indicator. This location is a commercial address and should not incur residential delivery fees.

14. Tracking #392283341606

Error: Dimensional Weight Error | Recovery: \$0.21

Billed 45lbs but should be 44.6lbs

15. Tracking #883657701525

Error: Late Delivery Refund | Recovery: \$434.01

FedEx Priority Overnight delivered 1 day(s) late - FULL REFUND

Submit to FEDEX within 15 days for refund processing