

Dashboard 1 – SLA Performance Overview

This dashboard provides a high-level executive view of SLA health across carriers, transport modes, and routes using cleaned and validated operational data.

Executive SLA Overview: The KPI section highlights total shipment volume, SLA breach rate, on-time delivery rate, average delay (in days), and average shipping cost. These metrics provide an immediate snapshot of overall SLA health and operational efficiency.

Carrier Performance Analysis: This section identifies carriers with high SLA breach rates and delivery delays. Leadership can quickly detect underperforming carriers and evaluate whether high-volume carriers are contributing to operational risk.

Transport Mode Risk Analysis: The dashboard compares SLA performance across shipping modes. This enables decision-makers to assess whether certain transport modes present higher risk or cost trade-offs.

Route-Level SLA Risk: A ranked table highlights high-risk origin–destination routes based on breach rate and delay. This allows proactive intervention on problematic supply chain lanes.

Cost vs Reliability Snapshot: This section compares average shipping cost for breached shipments versus on-time shipments. It helps determine whether higher transportation costs are aligned with better reliability.

All visuals are interactive and respond to global filters including Carrier, Shipping Mode, Region, Origin Country, and Destination Country.