Praveen Selva

Full Stack Developer

532 poirier st, Coquitlam
v3j 6a4, BC, Canada

Automattic Inc — *Full Stack developer for* WordPress.com
2022 july - 2024 January

- Ship billing and payment processing features for WordPress.com frontend Calypso and backend, ensuring cross platform compatibility for features and user interfaces.
- Ship checkout experience features to enhance user experience/conversion, including developing steps for purchase flows and managing shopping cart functionalities. Develop various billing features including handling different product types, managing billing renewals, Tax systems and discounts.
- Integrate diverse payment methods and gateways to facilitate a broad range of customer payment options.
- Ensure compliance with financial regulations and implement robust security measures to protect sensitive customer data.
- Write automated tests with JEST,RTL and PHPUnit and solve bugs within the billing system/checkout experience through pull requests, maintaining clean code and performance for the checkout and payment experiences.

Automattic Inc — *WooCommerce Support Engineer*

2014 September - 2022 July

- Support and troubleshoot WooCommerce and extensions for WooCommerce which is used for over 25% of all e-commerce stores.
- Resolving customer support requests/Bugs related to WooCommerce Core and Extensions / plugins
- Troubleshooting customer sites and resolving product issues
- Spotting and acting upon request trends and customer feedback
- Working to continuously improve all product and support channels

SimpleTechLife — *Founder/ WordPress Developer*

2012 January - 2014 September

- Designed and Developed Custom Themes/Plugins for delivering custom solutions to customers
- Presented high fidelity prototypes using HTML, CSS and JavaScript to engage customers in interactive feedback sessions.
- Partnered in negotiating cost, schedule, and performance expectations with Project leads/ Vendors/ Freelancers
- Promoted a clean, holistic, and Responsive design for all the projects with customers, Incorporated Agile Methodology for PM.

SKILLS

Front End:, Javascript, React, TypeScript, TailWindCSS
Backend: NodeJS, PHP, Python
CMS: WordPress
Testing: JEST, RTL, PHPunit
Mobile: React Native

CERTIFICATIONS

ToastMasters International Competent Communicator

ORACLE Certified Expert - WebLogic Server 10g System Administration

IBM Certified Websphere MQ 6.0 System Administrator

IBM Certified Websphere Application Server ND 6.1 System Administrator

ITIL v3 Foundation Certified

LANGUAGES

English, Tamil, Hindi

IBM — *Team Leader*

2009 August - 2011 September

Lead the Middleware Operations team of 15 members delivering Middleware Services as a Team Leader on behalf IBM for Customers in Greece [Geniki Bank] , Ireland [O2] and US [General Motors].

- Program and Configure Application server /Middleware environment builds, Assemble and Install/Deploy Server side Java Enterprise Apps
- Configure Security for Server side Applications resources , SSL and Plugins, Performance Tuning /Security Hardening for Server and application components, Provide Incident and Change Management, Perform Lift & Shift of operations from US to India till the operations are in a steady state through KT , Reverse KT and shadowing.

Fidelity Investments — *Systems Engineer*

2007 March - 2009 July

Played a Leadership Role in transitioning the CPS Middleware team to Follow the Sun Model between India, Ireland and the US while leading it to the steady state.

- To Lead and Deliver Incident and change Management for the Middleware Team, Ensure Availability and Performance Management of the portfolio, Program and deploy the applications and updates .Perform Installation, deployment and patching of IBM Websphere application server.
- Provide Troubleshooting and Monitoring for all the Apps deployed across environments.

EDUCATION

- **Madurai Kamaraj University** — Bachelor of *Engineering in Information Technology.*
- **Harvard University** - CS50 Certificate Course - An introduction to computer science and the art of programming.