



**TICKET
SUPPORT**

Ticket Subject ▾
All ▾

TICKET_COUNT

4000

AVG_RESOLUTION_TIME

7.71 Hrs

TOP_ISSUE_CATG

Software bug

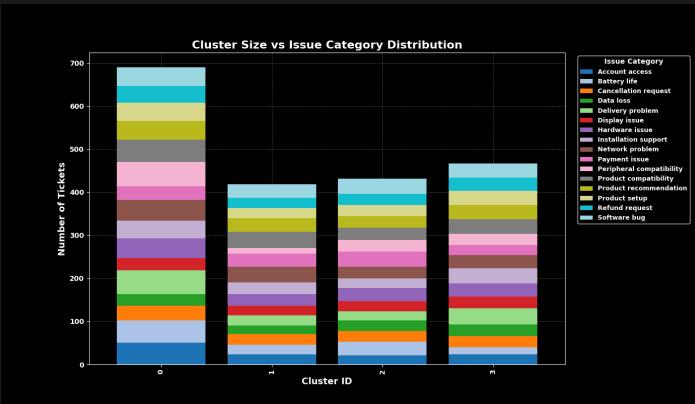
HIGH_PRIORITY_TICKETS

983

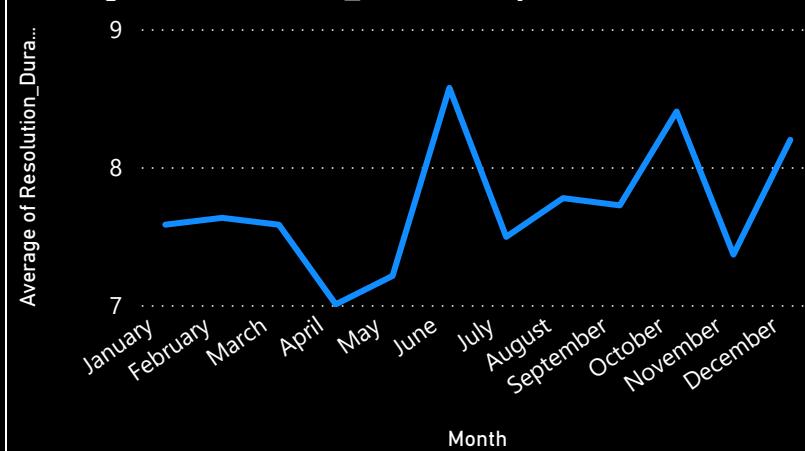
AVG_RESOLUTION_TIME(High priority)

8.25 hrs

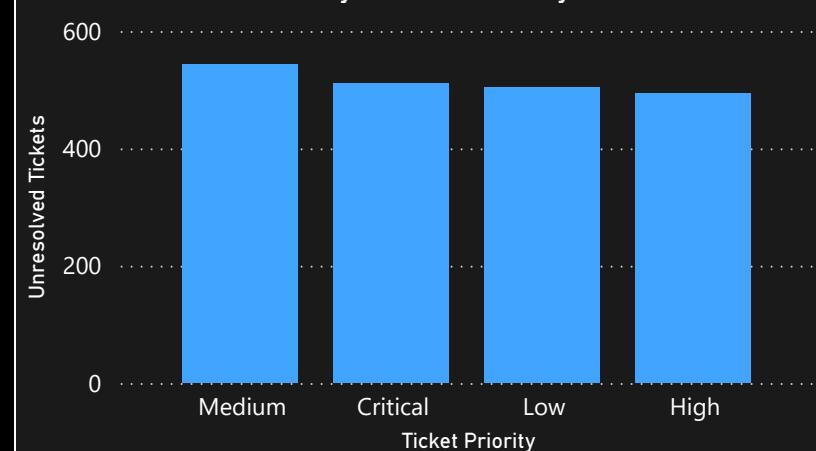
Priority_Score, Resolution_Duration, Customer Satisfaction Rating and Ticket Subject



Average of Resolution_Duration by Month

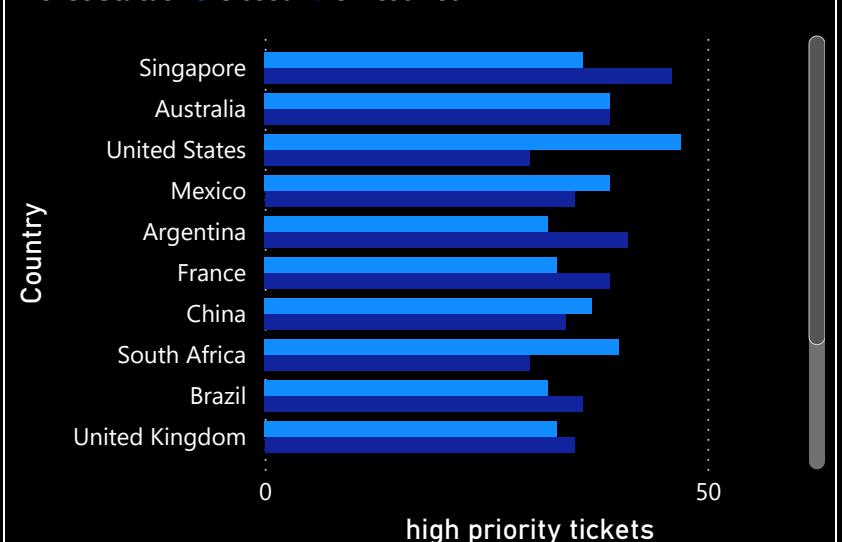


Unresolved Tickets by Ticket Priority

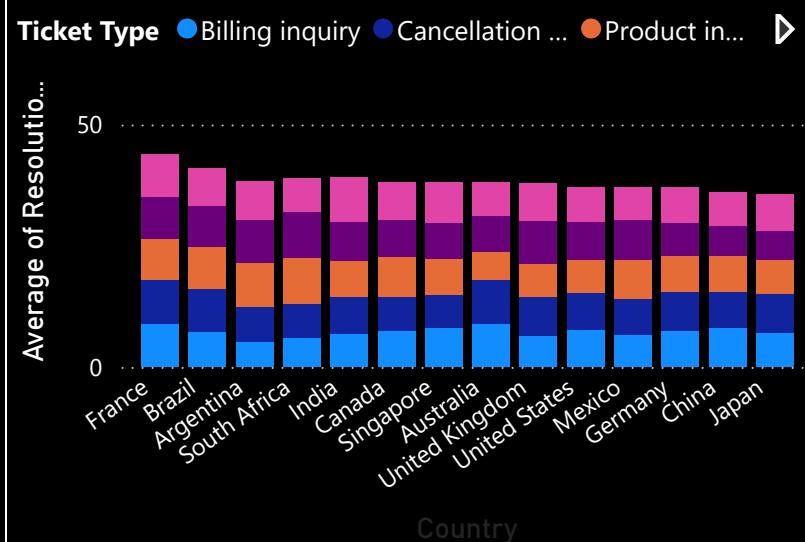


high priority tickets by Country and Ticket Status

Ticket Status ● Closed ● Unresolved



Average of Resolution_Duration by Country and Ticket Type



Priority_Score, Resolution_Duration and Customer Satisfaction Rating

