DataBase Name:- resourceDashboard

1. Collection Name – login

{

\_id: UNIQUE\_ID,

username: USERNAME,

password: PASSWORD,

role: USER\_ROLE

}

2. Collection Name – customer

{ \_id: UNIQUE\_ID,

customerName: CUST\_NUMBER,

accountNum: ACCT\_NUM,

contact: CONTACT,

email: EMAIL\_ID,

lastTrnxDate: DATE\_TIME,

address: ADDRESS\_DETAILS,

ticketRaised: ObjectId(TICKET\_ID)

}

3. Collection Name - ticket

{

\_id: TICKET\_ID,

assignedTo: ASSIGNED\_USER,

dateCreated: DATE\_TIME,

ticketStatus: STATUS,

feedback: [ “FEEDBACK” ],

logs : [ “ACTIVITY\_STATEMENTS” ]

}