

PUBLIC TRANSPORTATION EFFIENCY ANALYSIS

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Analysis Objectives:

- 1. **Improving On-Time Performance**: Ensure that public transportation services operate on time and identify areas with consistently poor punctuality.
- 2. **Enhancing Passenger Satisfaction**: Understand passenger feedback to address issues and improve the overall quality of service.
- 3. **Optimizing Service Efficiency**: Increase the efficiency of public transportation services by monitoring key operational metrics.

Design Thinking Process:

Design thinking is an iterative process that helps solve complex problems and create innovative solutions. In the context of public transportation efficiency analysis, you can follow these steps:

1. **Empathize**:

- Understand the needs and pain points of both passengers and transportation operators.

- Identify key metrics for efficiency, on-time performance, and passenger satisfaction.

2. **Define**:

- Clearly define the project's objectives and scope.
- Determine the specific metrics and KPIs that will be used to measure efficiency, on-time performance, and passenger satisfaction.

3. **Ideate**:

- Brainstorm potential solutions and data sources.
- Consider innovative ways to visualize and analyze the data.

4. **Prototype**:

- Create mock-ups or wireframes of the IBM Cognos dashboards and reports you plan to build.
- Use these prototypes to gather feedback from stakeholders.

5. **Test and Iterate**:

- Develop a minimum viable product (MVP) of the dashboards and reports.
- Gather feedback from users and stakeholders, and make iterative improvements.

Development Phases:

The development of the project can be broken down into several phases:

1. **Data Collection Process**:

- Collect data from various sources, which may include:
- GPS tracking systems on vehicles for on-time performance data.
- Passenger surveys or feedback forms.
- Operational data, including maintenance records and schedules.
- Implement data extraction, transformation, and loading (ETL) processes to consolidate and clean the data.

- 2. **Data Storage and Management**:
- Store the cleaned and transformed data in a suitable data repository, such as a relational database or a data warehouse.
 - Ensure data is regularly updated and maintained.
- 3. **Data Visualization Using IBM Cognos**:
- Create a data model in IBM Cognos Framework Manager to support reporting and dashboard creation.
 - Design and develop reports and dashboards using IBM Cognos Report Studio and Dashboard.
- Visualize on-time performance with line charts or heat maps, passenger feedback using word clouds and tables, and service efficiency with bar charts or KPIs.
 - Implement interactivity, such as filtering and drill-through options, for enhanced user experience.
- 4. **Code Integration**:
- If necessary, integrate custom code or scripts to enhance data processing or create advanced visualizations.
 - Ensure that the code is well-documented and maintainable.
- 5. **Testing and Optimization**:
- Thoroughly test the dashboards, reports, and data processes for accuracy, performance, and usability.
 - Optimize the performance of data queries and dashboard rendering.
- 6. **Deployment and User Training**:
 - Deploy the dashboards and reports to the appropriate platform for users to access.
 - Provide training to end users and administrators on how to utilize the tools effectively.
- 7. **Feedback and Continuous Improvement**:
- Continuously collect feedback from users and stakeholders to identify areas for improvement and make iterative enhancements to the project.

CODE:

```
# Import necessary libraries
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
# Load the dataset (replace 'your dataset.csv' with your actual dataset file)
data = pd.read csv('your dataset.csv')
# Data Preprocessing
data['Date'] = pd.to datetime(data['Date'])
data['ScheduledArrival'] = pd.to datetime(data['ScheduledArrival'])
data['ActualArrival'] = pd.to datetime(data['ActualArrival'])
# Calculate delay
data['Delay'] = (data['ActualArrival'] - data['ScheduledArrival']).dt.total seconds()
/ 60
# Calculate key performance indicators
avg delay = data['Delay'].mean()
on_time_percentage = (data['Delay'] <= 0).mean()
average passenger load = data['PassengerCount'].mean()
```

```
# Data Visualization
plt.figure(figsize=(12, 6))
sns.histplot(data['Delay'], bins=20, kde=True)
plt.title('Distribution of Delays')
plt.xlabel('Delay (minutes)')
plt.ylabel('Frequency')
plt.show()
# Print analysis results
print(f'Average Delay: {avg delay:.2f} minutes')
print(f'On-Time Percentage: {on time percentage:.2%}')
print(f'Average Passenger Load: {average passenger load:.2f} passengers')
# Route optimization analysis
# You can add code here to optimize transportation routes, e.g., using network
analysis libraries like NetworkX.
# Advanced visualization
# Create visualizations that provide insights into route efficiency, passenger
distribution, etc.
# Machine learning models
# Implement ML models to predict delays or optimize schedules based on
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historical data.

Export results

Save the analysis results and visualizations to files or databases for reporting.

Error handling, data cleaning, and other project-specific tasks should be included as well.

SAMPLE OUTPUT:

Average Delay: 3.50 minutes

On-Time Percentage: 75.00%

Average Passenger Load: 50.25 passengers

