# ISO/IEC 27001:2013 Information security management systems
## *-Supplier service delivery management-*

**Security category – 15.2. Supplier service delivery management**

**Control – 15.2.1. Monitoring and review of supplier services**
*The delivery of services by the suppliers has to be monitored, reviewed and audited by the organization.*


***Organization needs to ensure that the services purchased conform to contracts***

***Monitoring can include:***
- observation (for example observation of availability of a service);
- request and review service reports from the suppliers;
- have regular meetings with the supplier to discuss the conformity of the services to requirements;
- audit the supplier.

***Important aspects: how the supplier deals with security incidents; if the supplier has security requirements for its own suppliers and if the supplier has the capability to ensure continuity of services in case of major problems or disasters.***

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**Control – 15.2.2. Managing changes to supplier services**
*The changes to services provided by the suppliers have to be carefully managed and should take into account the risks involved and the criticality of business information, systems and processes*.


***Changes need to be reviewed, information security risks have to be re-assessed and if needed controls need to be changed or new controls implemented to maintain the level of security***