ISO/IEC 27001:2013 Information security management systems - *Nonconformity and corrective action-*



Nonconformity - non-fulfillment of a requirement.

Nonconformity identified

React (correct the situation and handle the consequences)

Investigate (find similar situations)

Propose and implement corrective actions (to eliminate cause of nonconformity

Review effectiveness of the corrective actions

Keep documented information