SREENATH P V

AZURE & DEVOPS ADMIN

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Dependent Visa (Tyre 2)

Valid until: - 27 May 2027

ABOUT ME

Experienced IT professional with over **10 years** in IT consultancy services, having **worked in different countries** with multiple clients across the world, gaining extensive experience in designing, implementing, and managing enterprise IT solutions across **Azure Cloud, DevOps, Automation, and middleware domains.**

Current Role: Release and Application Operation Lead: Manage 50+ applications, ensuring 24/7 availability, and collaborate with cross-functional teams to maintain smooth operations and successful project delivery. Operating within ITIL and Agile frameworks, I am currently engaged in an onsite project at **Länsförsäkringar (LF AB), Stockholm, Sweden.**

Previous Roles:

- **Infra & Automation Lead**: Designed and deployed automation solutions using Ansible and Terraform for infrastructure and application management during a 1.6-year onsite project at **Agria, Madrid, Spain.**

- **Azure Cloud Administrator:** Managed scalable and secure cloud infrastructures, automating workflows with Terraform and Ansible at **Coop, Sweden (offshore).**

- **Middleware Administrator:** Optimized Weblogic & apache environments, implemented application security, and managed SiteMinder for access control while working for **Xoserve, UK (offshore).**

TECHNICAL PROFILE

- Azure
- Ansible
- GitHub
- Scripting (Shell & Powerscript)
- MFT (Serv -U)
- Oracle Weblogic
- Dynatrace
- Splunk

- Terraform
- Jenkins
- Basic Linux Administration
- Basic Windows Administration
- Jboss
- Apache WebServer
- Grafana

Qualification

Certification

- ITIL Foundation Certificate in IT Service Management

- PRINCE2 Agile® Foundation Certificate in Agile Project Management
- PRINCE2 Agile® Practitioner Certificate in Agile Project Management

Education

- Executive Master of Business Administration (Correspondence)
  AMRITA VISHWA VIDYAPEETHAM (2019 – 2021)
- Bachelor of Computer Application
  BANGALORE UNIVERSITY (2010 – 2013)

Release and Application Operation Lead : Länsförsäkringar (LFAB) Sweden.

2024 January – Present

Location: Onsite, Stockhalm, Sweden

- Oversaw release planning and execution for 50+ enterprise applications, ensuring only approved, tested, and authorized code was promoted to production, ensuring 24/7 application availability and adherence to SLAs.
- Coordinated with development, QA, and operations teams to manage dependencies, mitigate release risks, and ensure successful deployment with minimal disruption.
- Managing P1 and P2 incidents, Coordinate with cross-functional teams and leading technical calls and war rooms to drive issue resolution and conduct root cause analysis to prevent recurrence.
- Led **incident troubleshooting** during deployment failures, working with cross-functional teams to restore services and prevent recurrence.
- Lead the implementation of projects, managing and guiding a team of 12 associates to achieve project goals.
- Validate and implement changes to maintain system reliability and compliance. Act as a Disaster Recovery (DR) coordinator, managing the planning and execution of DR activities
- Proactively mitigate vulnerabilities from an infrastructure perspective to enhance security and system stability. Ensure project delivery aligns with organizational goals and addresses technical challenges.
- Led OS patching, upgrades, and troubleshooting across Linux and Windows environments to minimize downtime.
- Work and ensure adherence to the ITIL framework and adopt an Agile way of working for efficient service delivery.
- Maintain smooth Business As Usual (BAU) operations to support critical business needs.

Infra and Application Automation and Service Improvement Lead for Insurance Clients – (Agria) Sweden.

2022 February-2023 December

Location: Onsite, Madrid, Spain

- Worked onsite in Madrid for 1.6 years as a Infra and Automation and service improvement Lead.
- Supported continuous process improvements by streamlining release workflows, implementing automation strategies using Azure DevOps/Jenkins, and maintaining release documentation and dashboards.
- Designed, developed, and maintained Ansible playbooks to automate routine tasks, system configurations, and application deployments across diverse environments.
- Led infrastructure automation efforts, including provisioning, configuration management, and software deployment processes, ensuring consistency and reliability across servers and environments.
- Developed and created virtual machines (VMs) in Azure Cloud using Terraform. Created shell scripts to automate application deployments via Jenkins, streamlining deployment processes.
- Automated service restarts using Ansible for patching, deployments, and other maintenance activities.
- Continuously improved automation processes by staying updated on the latest Ansible features, tools, and trends and proposing new strategies for optimization.
- Managed and maintained enterprise-level IT infrastructure, ensuring system reliability, security, and performance.
- Implementation of Azure DevOps and CI CD pipelines for smooth deployment activities through Jenkins and Azure Pipeline.

Cloud Administration for Retail and Consumers Bussiness – (Coop) Sweden.

2018 October - 2022 January

Location: Offshore , Bangalore, India

Managed and optimized Azure cloud resources to ensure scalability, security, and high availability.

➢ Monitor Azure resources using Azure Monitor and Azure Log Analytics. Managed storage accounts, including blob storage, file shares, and data backups.
➢ Monitored cloud performance using Azure Monitor, setting up alerts and diagnostics for resource optimization.
➢ Implemented robust security controls, such as role-based access control (RBAC), encryption, and compliance policies.
➢ Automated workflows and infrastructure provisioning using Terraform and Ansible for efficiency and consistency.
➢ Ensured seamless deployment and operation of applications in the cloud environment.
➢ Conducted regular assessments of cloud environments to identify and address vulnerabilities and optimize cost efficiency. Supported disaster recovery (DR) strategies by configuring backups and replication for critical resources.
➢ Configured and maintained virtual networks, including subnets, peering, and network security groups; Azure firewall; and load balancer for high availability. tegies by configuring backups and replication for critical resources

Middleware Administration for Utility Bussiness - Xoserve (United Kingdom).

2014 January - 2018 Septomber

Location: Offshore , Bangalore, India

➢ Administer and manage WebLogic and JBoss application servers, ensuring optimal performance and reliability.
➢ Provide Disaster Recovery (DR) support, including DR planning, execution, and failover testing. Perform code deployments and handle application restarts to support production and non-production environments.
➢ Conduct patching of middleware components to ensure security and compliance with organizational policies.
➢ Monitor system and application alerts, proactively addressing potential issues. Resolve P1 and P2 incidents promptly, minimizing downtime and ensuring service availability.
➢ Document Root Cause Analysis (RCA) for critical issues and propose preventive measures. Optimize application performance through application tuning and performance tuning techniques.
➢ Collaborate with cross-functional teams to troubleshoot and resolve technical issues efficiently. Ensure system stability and reliability by performing regular health checks and capacity planning

Skill Set

- Project Management
- Agile way of working
- ITIL Process Management
- Problem Solving
- Leadership
- Effective Communication
- Critical Thinking
- Documentation
- Problem Solving
- Public Relations
- Client Facing
- Team Management
- Business Focus
- Team work
- Presentation

APPLICATIONS SUPPORTED

- Banking And Insurance
- Retail and Consumer Products
- Utility and Gas Industry