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| Serhii Pytliak Male, 31 year old  +380507104084  [pytliak.serhii@gmail.com](mailto:pytliak.serhii@gmail.com) | | |  | | --- | |  | |
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**Experience – 8.5 years**

**Cloud Engineer**

Jan 2021 - present time

**Netcracker**

Supporting and troubleshooting a dozen HA Openstack clouds of different releases; deploying new internal ones as well as on the customer site. Automating routine processes and some integrating activities.

* Following the DevOps ideology, enhanced the cloud extension process, by improving the workflow and communicating between different teams.

**Senior IT Engineer (IT HD Linux and SDN Group)**

Apr 2016 – Jan 2021

**Netcracker**

• Experience supporting of environments based on the Windows NT family of operating systems (Windows Server 2008/2012, Windows 7/10), including diagnostics and analysis of problems in system performance troubleshooting/profiling, automated deploy app via MDT/ SCCM;

• Experience working with and maintaining of environments based on the Linux OS family (RedHat/Debian), including automated OS installation, software compilation, package management, diagnostics and analysis of problems in profiling/performance of high-load systems.

• Experience with support and maintenance of Active Directory services;

• Experience working with and maintaining of IaaS-infrastructure, based on Openstack, Proxmox;

• Experience working with virtualization technology such as VMWare, Hyper-V;

• Experience working with automated configuration management system Puppet;

• Development of playbooks for automated configuration management system Ansible;

• Experience installation and maintenance of servers DELL\SUPERMICRO\FUJITSU;

• Experience with configuration active network equipment L2;

• A little experience working with Gitlab, Jenkins, infrastructure monitoring systems based on Nagios, Zabbix, Grafana;

• Creating simple scripts for infrastructure maintaining tasks with Bash;

• Development of regulatory documentation.

**IT Engineer (System administrator)**

Oct 2012 - Mar 2016 (3 years 6 months)

**A&E IT** (<http://www.ae.ua>)

• Information and technical support for customers and employees;

• Managing and Maintaining the Servers, PC's, Routers and Switches;

• Installing and configuring the peripherals, components and drivers;

• Installing software and application to user standards;

• Preparation and maintenance of computer and network equipment;

• Installation and maintenance of software;

• Backup Management, Reporting and Recovery;

• Troubleshooting hardware and software problems;

• Repair and maintenance of computers and office equipment;

• Maintenance and administration of production infrastructure based on VMWare virtualization technology such as VMWare Esxi 5.0,5.1,6.0;

• Administration software: 1С 7.7, 1С 8.2, Liga Zakon, MeDoc, OPZ, Sonata, Art Zvit, Client Bank.

**Electrician security and fire alarm**

Jan 2011 - Dec 2011 (1 years)

**National Aviation University**

**Education**

**National Aviation University** (Kiev, Ukraine)

2012

Technical Systems of Information Protection, Institute of Information Diagnostic Systems, Specialist degree

**Language skills**

**English** – *pre-intermediate*

**Russian** - *fluent*

**Ukrainian** - *native*

**Additional Information**

**Personal skills**

• Ability to learn fast and process large amounts of information;

• Ability to execute tasks in a high-pressure environment;

• Ability to prioritize work assignments, handle a great variety of tasks simultaneously;

• Strong team player with the ability to work productively in a team as well as individually;

• Analytical thinking, planning;

• Accuracy and attention to details;

• Organization and prioritization skills;

• Responsible, self-organized, flexible, courteous, punctual. No bad habits.

**Hobbies**

Healthy lifestyle. Winter swimming. Hardening. Snowboarding. Reading. Swimming. Football. Trekking.