

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates

Visit Information

Provider Information

Encounter Provider	Authorizing Provider	Referring Provider
Pavankumar Babulal Patel, MD	Pavankumar Babulal Patel, MD	James S Thompson, MD

Department

Name	Address	Phone	Fax
Medical Surgical Associates Endocrinology Associates	810 Sir Thomas Ct Suite 101 Harrisburg PA 17109-4839	717-614-4420	717-614-4421

Follow-up and Dispositions

Return in about 1 year (around 11/13/2025).

Level of Service

Level of Service
PR OFFICE/OUTPATIENT ESTABLISHED MOD MDM 30-39 MIN

**11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates
INPATIENT ENCOUNTER**

Communications

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Reason for Visit

Visit Diagnoses

- Type 2 diabetes mellitus without complication, without long-term current use of insulin (primary)
- Mixed hyperlipidemia
- Other specified hypothyroidism
- High blood pressure

Medication List

Medication List

ⓘ This report is for documentation purposes only. The patient should not follow medication instructions within. For accurate instructions regarding medications, the patient should instead consult their physician or after visit summary.

Active at the End of Visit

MAGNESIUM CITRATE PO

Instructions: Take 110 mg by mouth daily.
Entered by: Mandy Smith, RN

Entered on: 12/10/2020

OMEGA-3 FATTY ACIDS PO

Instructions: Take 1 capsule by mouth daily.
Entered by: Mandy Smith, RN

Entered on: 12/10/2020

clotrimazole-betamethasone (LOTRISONE) lotion

Instructions: Apply 1 application topically as needed (irritation).
Authorized by: James S Thompson, MD
Start date: 4/27/2021
Refill: 4 refills by 4/27/2022

Ordered on: 4/27/2021
Quantity: 15 mL

colchicine 0.6 mg tablet

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Medication List (continued)

Instructions: Take 0.12 mg by mouth as needed for muscle/joint pain.
Entered by: Ashley Wilson, Medication Transitions Coordinator Entered on: 9/9/2022

diclofenac (Voltaren) 1 % gel

Instructions: Apply 1 application topically four times a day as needed (joint pain).
Authorized by: Sehee Kim V, DO Ordered on: 9/11/2022
Start date: 9/11/2022

allopurinol (Zyloprim) 300 MG tablet

Discontinued by: James S Thompson, MD Discontinued on: 1/13/2025
Reason for discontinuation: Reorder (no cx rx message)
Instructions: Take 1 tablet (300 mg total) by mouth daily.
Authorized by: James S Thompson, MD Ordered on: 10/20/2023
Start date: 10/20/2023 Quantity: 90 tablet
Refill: 4 refills by 10/19/2024

evolocumab (Repatha SureClick) 140 mg/mL pen injector

Discontinued by: Pavankumar Babulal Patel, MD Discontinued on: 1/23/2025
Instructions: Inject 140 mg under the skin every 14 (fourteen) days
Authorized by: Pavankumar Babulal Patel, MD Ordered on: 1/8/2024
Start date: 1/8/2024 Quantity: 6 mL
Refill: 3 refills by 1/7/2025

apixaban (Eliquis) 5 mg tablet

Discontinued by: William Bernard Bachinsky, MD Discontinued on: 1/21/2025
Instructions: Take 1 tablet (5 mg total) by mouth every 12 hours.
Authorized by: William Bernard Bachinsky, MD Ordered on: 1/25/2024
Start date: 1/25/2024 Quantity: 180 tablet
Refill: 3 refills by 1/24/2025

hydroCHLORothiazide 50 MG tablet

Discontinued by: James S Thompson, MD Discontinued on: 4/4/2025
Reason for discontinuation: Reorder (no cx rx message)
Instructions: Take 1 tablet (50 mg total) by mouth daily.
Authorized by: James S Thompson, MD Ordered on: 2/20/2024
Start date: 2/20/2024 Quantity: 90 tablet
Refill: 4 refills by 2/19/2025

ofloxacin 0.3 % otic solution

Instructions: Administer 5 drops into the left ear as needed.
Entered by: Arpana Gurung, MA Entered on: 4/3/2024
Start date: 1/11/2024

levothyroxine (Synthroid) 125 MCG tablet

Discontinued by: Pavankumar Babulal Patel, MD Discontinued on: 2/10/2025
Instructions: take 1 tablet by mouth every morning
Authorized by: Pavankumar Babulal Patel, MD Ordered on: 8/16/2024
Start date: 8/16/2024 Quantity: 90 tablet
Refill: 1 refill by 8/16/2025

potassium chloride 20 MEQ CR tablet

Discontinued by: James S Thompson, MD Discontinued on: 4/4/2025
Reason for discontinuation: Reorder (no cx rx message)
Instructions: Take 1.5 tablets (30 mEq total) by mouth daily.
Authorized by: James S Thompson, MD Ordered on: 8/26/2024
Start date: 8/26/2024 Quantity: 135 tablet
Refill: 4 refills by 8/26/2025

metoprolol succinate (Toprol XL) 50 MG 24 hr tablet

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Medication List (continued)

Instructions: Take 1.5 tablets (75 mg total) by mouth daily.
Authorized by: Pavankumar Babulal Patel, MD
Start date: 11/13/2024

Ordered on: 11/13/2024
Action: Patient taking differently

Stopped in Visit

None

Medication Comment

Arpana Gurung, MA on 4/3/2024 0915

Verbal medication review with patient. CA 03/17/22
LIST VERIFICATION AMM
9/6/19
Meds reviewed verbally 4/3/24 AG

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Progress Notes

Progress Notes by Pavankumar Babulal Patel, MD at 11/13/2024 0750

Author: Pavankumar Babulal Patel, MD
Filed: 11/13/2024 8:27 AM
Editor: Pavankumar Babulal Patel, MD (Physician)

Service: —
Encounter Date: 11/13/2024

Author Type: Physician
Status: Signed

Janet C Lazur "Carol"

DOB: 11/6/1953

124 Winston Dr
Mechanicsburg PA 17055

Dear Dr. James S Thompson

I had pleasure to see Janet C Lazur "Carol" for follow up of

No chief complaint on file.

Please refer to follow up progress note for further details.

If you have questions, please do not hesitate to call me.

Sincerely,

Pavankumar B Patel, MD
Pinnacle Health Endocrinology

Progress Note

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Progress Notes (continued)

Subjective

Patient ID : Janet C Lazur "Carol" is a 71 y.o. female

Hyperlipidemia

HPI

Hyperlipidemia:

She has been tolerating Repatha 140 mg every 2 week
Lipid panel has significantly improved with repatha

After last office visit she underwent coronary calcium scoring and results were very high. She underwent a cardiac workup as well. Since then she has been taking Repatha 140 mg every 2 weeks. She has also been started on Zetia 10 mg every day. She reports very minimal lower extremity muscle aches. She has stopped taking red yeast rice

From previous visit

- has multiple risk factors for ASCVD: Age , hyperlipidemia , Type 2 Dm
- She has h/o statin intolerance: has tried crestor , lipitor , Zocor, pravachol in past. She has tried Zetia as well.
- Each time she has developed muscle aches and pain involving lower legs. Symptoms have improved once she stopped statin
- she has family h/o premature CAD as well: mother in her 50s
- her 10 year calculated risk is > 10 % indicating need to lower cholesterol by 30 to 50 %
- has been following healthy diet
- most recent labs did reveal improvement in cholesterol level

AT LAST OFFICE VISIT THE SHE WAS RECOMMENDED TO START THE CRESTOR 2.5 MG TABLET ONCE A WEEK. HOWEVER EVEN AFTER SINGLE TABLET SHE STARTED NOTICING THE G IN HER THIGH AND SHE HAD TO STOP THE MEDICATION.

SHE HAD BEEN TAKING RED YEAST RICE

Hypothyroidism

Symptoms: denies fatigue, weight changes, heat/cold intolerance, bowel/skin changes or CVS symptoms
she is compliant with medication levothyroxine (Synthroid) 125 mcg every day
Most recent TSH was normal

She has h/o Vitamin D deficiency. Has been taking Vitamin D 1000 units every other day

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Progress Notes (continued)

Allergies

Allergen	Reactions
• Dronedarone	Shortness of breath
• Keflex [Cephalexin]	Shortness of breath and Palpitations
• Aspartame <i>rapid heat rate</i>	Other (See Comments)
• Atorvastatin	Muscle pain
• Moxifloxacin Hcl <i>unknown</i>	Unspecified
• Pitavastatin	Muscle pain
• Rosuvastatin <i>Groin pain</i>	Muscle pain
• Simvastatin	Muscle pain
• Statins-Hmg-CoA Reductase Inhibitors	Muscle pain

Patient Active Problem List

Diagnosis
• Allergic rhinitis
• Hypothyroidism
• Mixed hyperlipidemia
• Diabetes mellitus type 2, noninsulin dependent (HCC)
• Migraine with aura
• Essential hypertension
• Obesity (BMI 30-39.9)
• Vitamin D deficiency
• PAF (paroxysmal atrial fibrillation) (HCC)
• BMI 29.0-29.9, adult
• Coronary artery disease involving native coronary artery of native heart without angina pectoris
• Squamous cell cancer of skin of left hand
• Chronic idiopathic gout
• Long-term use of high-risk medication
• Generalized osteoarthritis
• Thickened endometrium
• Type 2 diabetes mellitus with mild nonproliferative retinopathy of both eyes without macular edema, unspecified whether long term insulin use (HCC)

Past Medical History:

Diagnosis	Date
• Chronic atrial fibrillation (HCC)	04/21/2017
• Coronary artery disease involving native coronary artery of native heart without angina pectoris <i>Abnormal coronary calcium score ~1600- med rx</i>	01/22/2018
• Diabetes mellitus (HCC)	
• History of tympanoplasty of left ear	
• Hyperlipidemia <i>intolerance to statins (muscle aches)</i>	
• Hypertension	
• Hypothyroidism <i>- recently diagnosed with Hashimoto's</i>	

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Progress Notes (continued)

- Kidney stones
takes *potassium/ HCTZ*
- PAF (paroxysmal atrial fibrillation) (HCC)
- Paroxysmal atrial fibrillation (HCC)
- PONV (postoperative nausea and vomiting)

2005
04/21/2017

Current Outpatient Medications on File Prior to Visit

Medication	Sig	Dispense	Refill
• allopurinol (Zyloprim) 300 MG tablet	Take 1 tablet (300 mg total) by mouth daily.	90 tablet	4
• apixaban (Eliquis) 5 mg tablet	Take 1 tablet (5 mg total) by mouth every 12 hours.	180 tablet	3
• clotrimazole-betamethasone (LOTIRISONE) lotion	Apply 1 application topically as needed (irritation).	15 mL	4
• colchicine 0.6 mg tablet	Take 0.12 mg by mouth as needed for muscle/joint pain.		
• diclofenac (Voltaren) 1 % gel	Apply 1 application topically four times a day as needed (joint pain).		
• evolocumab (Repatha SureClick) 140 mg/mL pen injector	Inject 140 mg under the skin every 14 (fourteen) days	6 mL	3
• hydroCHLORothiazide 50 MG tablet	Take 1 tablet (50 mg total) by mouth daily.	90 tablet	4
• levothyroxine (Synthroid) 125 MCG tablet	take 1 tablet by mouth every morning	90 tablet	1
• MAGNESIUM CITRATE PO	Take 110 mg by mouth daily.		
• ofloxacin 0.3 % otic solution	Administer 5 drops into the left ear as needed.		
• OMEGA-3 FATTY ACIDS PO	Take 1 capsule by mouth daily.		
• OneTouch Delica Plus Lancet 33 gauge misc	1 each daily. For home glucose monitoring	100 each	3
• OneTouch Verio Flex meter misc	USE AS DIRECTED HOME GLUCOSE MONITORING	1 each	1
• OneTouch Verio test strips strip	1 EACH DAILY. FOR HOME GLUCOSE MONITORING	100 strip	3
• potassium chloride 20 MEQ CR tablet	Take 1.5 tablets (30 mEq total) by mouth	135 tablet	4

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Progress Notes (continued)

	daily.
• [DISCONTINUED] diltiazem CD (Cartia XT) 120 MG 24 hr capsule	Take 1 capsule (120 mg total) by mouth daily. 90 capsule 3
• [DISCONTINUED] metoprolol succinate (Toprol XL) 50 MG 24 hr tablet	Take 1 tablet (50 mg total) by mouth every 12 hours. 180 tablet 3

No current facility-administered medications on file prior to visit.

Review of Systems

Answers submitted by the patient for this visit:

Endocrinology ROS (Submitted on 11/12/2024)

Fatigue: No
 Fever: No
 Hearing loss: Yes
 Nasal drainage: No
 Sore throat: No
 Vision changes: No
 Dry eyes: No
 Cough: No
 Shortness of breath: No
 Wheezing: No
 Chest pain: No
 Swelling of feet: No
 Palpitations: No
 Abdominal pain: No
 Blood in stools: No
 Change in stools: No
 Constipation: No
 Diarrhea: No
 Heartburn: No
 Loss of appetite: No
 Nausea: No
 Vomiting: No
 Pain with urination: No
 Urinary frequency: No
 Urinary Incontinence: No
 Breast discharge: No
 Hot flashes: No
 Irregular menses: No
 Brittle hair: No
 Brittle nails: No
 Cold intolerance: No
 Hair changes: No
 Heat intolerance: No
 Increased thirst: No
 Increased hunger: No
 Dizziness: No
 Tremors: No

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Progress Notes (continued)

Extremity numbness: No
Extremity weakness: No
Difficulty walking/maintaining balance: No
Headache: No
Memory loss: No
Seizures: No
Anxiety: No
Depression: No
Lack of sleep: No
Hives: No
Rash: No
Skin lesion: No
Back pain: No
Muscle weakness: No
Easy bruising: No

Objective

Physical Exam

There were no vitals filed for this visit.

Wt Readings from Last 3 Encounters:

08/26/24 79 kg (174 lb 3.2 oz)
04/03/24 79.3 kg (174 lb 14.4 oz)
11/13/23 81.6 kg (180 lb)

BP Readings from Last 3 Encounters:

08/26/24 114/68
04/03/24 124/70
11/13/23 136/84

Pulse Readings from Last 3 Encounters:

08/26/24 72
04/03/24 87
11/13/23 99

Constitutional: appears well-developed and well-nourished. No distress.

Neurological: alert and oriented to person, place, and time.

Psychiatric: normal mood and affect. behavior is normal. Judgment normal.

Lab Results

Component	Value	Date
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11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Progress Notes (continued)

CALCIUM	9.6	08/06/2024
CO2	25	08/06/2024
CL	103	08/06/2024
CREATININE	0.79	08/06/2024

Lab Results

Component	Value	Date
CHOL	208 (H)	03/29/2017
CHOL	243 (H)	10/19/2016
CHOL	210 (H)	08/24/2016

Lab Results

Component	Value	Date
HDL	59	08/06/2024
HDL	59	02/15/2024
HDL	59	10/18/2023

Lab Results

Component	Value	Date
LDLCALC	124.8	03/29/2017
LDLCALC	164.0 (H)	10/19/2016
LDLCALC	137.2 (H)	08/24/2016

Lab Results

Component	Value	Date
TRIG	97	08/06/2024
TRIG	109	02/15/2024
TRIG	113	10/18/2023

Lab Results

Component	Value	Date
CHOLHDL	2.0	08/06/2024
CHOLHDL	2.2	02/15/2024
CHOLHDL	2.4	10/18/2023

Lab Results

Component	Value	Date
HGBA1C3	7.0 (H)	08/06/2024

Lab Results

Component	Value	Date
TSH	2.51	08/06/2024

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Progress Notes (continued)

Assessment/Plan

Problem List Items Addressed This Visit

Endocrinology Problems

Hypothyroidism (Chronic)

Other

Essential hypertension

Relevant Medications

metoprolol succinate (Toprol XL) 50 MG 24 hr tablet

Mixed hyperlipidemia (Chronic)

Other Visit Diagnoses

Type 2 diabetes mellitus without complication, without long-term current use of insulin (HCC) -
Primary

1. Mixed hyperlipidemia

- personal history of coronary artery disease as indicated by coronary calcium scoring and a strong family history of coronary artery disease
- lipid panel at goal
- did not tolerate Zetia
- continue Repatha 140 mg every 2 weeks

2. Other specified hypothyroidism

TSh controlled

Continue Levothyroxine 125 mcg every day

3. Type 2 DM

Controlled

Prefers to Cont lifestyle changes

Discussed home BG monitoring

Previously discussed GLP analogue will be a good option considering her CAD but she would like to continue with lifestyle changes for now

4. Vitamin D deficiency

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Progress Notes (continued)

Continue Vitamin D 1000 units everyday
Levels controlled

Note :

This consultation was provided via telemedicine from patient's home using two-way, real-time interactive telecommunications technology between the patient and the provider. The interactive telecommunication technology included audio and video.

The risks and benefits of my recommendations, as well as other treatment options were discussed with the patient today. Questions were answered. They verbalized the understanding of care plan.



Pavankumar Babulal Patel, MD

11/13/2024

Pavankumar B. Patel MD
Pinnacle Health Endocrinology

This chart was completed in part utilizing Dragon Speech Voice Recognition Software. Random word insertions, pronoun errors, and incomplete sentences are an occasional consequence of this system due to software limitations and ambient noise. Any questions or concerns about the content, text, or information contained in the body of this dictation should be directly addressed to the provider for clarification.

Electronically signed by Pavankumar Babulal Patel, MD at 11/13/2024 8:27 AM
INPATIENT ENCOUNTER

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates
CARDIAC CATH WITH LOG

Admission Information

Arrival Date/Time:	11/13/2024 0728	Admit Date/Time:	11/13/2024	IP Adm. Date/Time:	
Admission Type:		Point of Origin:		Admit Category:	
Means of Arrival:		Primary Service:		Secondary Service:	N/A
Transfer Source:		Service Area:		Unit:	
Admit Provider:	Pavankumar Babulal Patel, MD	Attending Provider:		Referring Provider:	James S Thompson, MD

Discharge Information

Discharge Date/Time	Discharge Disposition	Discharge Destination	Discharge Provider	Unit
None	None	None	None	Medical Surgical Associates Endocrinology Associates

**11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates
CARDIAC CATH WITH LOG (continued)**

Discharge Information (continued)

All Orders

No orders found for this encounter

Encounter-Level Documents:

There are no encounter-level documents.

Order-Level Documents:

There are no order-level documents.

**11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates
CARDIOLOGY ENCOUNTER REPORT**

Admission Information

Arrival Date/Time:	11/13/2024 0728	Admit Date/Time:	11/13/2024	IP Adm. Date/Time:	
Admission Type:		Point of Origin:		Admit Category:	
Means of Arrival:		Primary Service:		Secondary Service:	N/A
Transfer Source:		Service Area:		Unit:	
Admit Provider:	Pavankumar Babulal Patel, MD	Attending Provider:		Referring Provider:	James S Thompson, MD

Discharge Information

Discharge Date/Time	Discharge Disposition	Discharge Destination	Discharge Provider	Unit
None	None	None	None	Medical Surgical Associates Endocrinology Associates

All Orders

No orders found for this encounter

Encounter-Level Documents:

There are no encounter-level documents.

Order-Level Documents:

There are no order-level documents.

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Other Orders

Medications

metoprolol succinate (Toprol XL) 50 MG 24 hr tablet (Active) [374521200]

Electronically signed by: Pavankumar Babulal Patel, MD on 11/13/24 0758	Status: Active
Ordering user: Pavankumar Babulal Patel, MD 11/13/24 0758	Authorized by: Pavankumar Babulal Patel, MD
Ordering mode: Standard	
Frequency: Routine Daily 11/13/24 - 365 days	Class: No Print
Diagnoses	
Essential hypertension [I10]	
Modified from: metoprolol succinate (Toprol XL) 50 MG 24 hr tablet [357090717]	

Messages

Questionnaire Submission

From	To	Sent
Lazur, Janet C "Carol"	P Msa Endo Clinical (supporting Pavankumar Babulal Patel, MD)	11/12/2024 8:22 AM

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Messages (continued)

Patient questionnaire submission

Your response has been received.

UPMC Appointment Reminder

From	To	Sent and Delivered
Mychart, Generic	Lazur, Janet C "Carol"	11/12/2024 6:04 AM
Last Read in UPMC Central Pa Portal		
11/12/2024 8:13 AM by Lazur, Janet C "Carol"		

Hello Carol

You have a video visit appointment with UPMC on

Date: 11/13/24

Time: 7:50 AM

Please complete eCheck-In 24 hours prior to your scheduled appointment time. Please log into your UPMC Central Pa Portal account or the MyChart mobile app 30 minutes before your appointment to test your hardware and begin the video visit.

Please click <https://upmccentralpaportal.com/mychart/> to log into your account.

Questionnaires

Legend:

Triggered an OurPractice Advisory Scoring question

Endocrinology Ros

Question	11/12/2024 8:22 AM EDT - Filed by Patient
Constitutional	
Fatigue	No
Fever	No
HEENT	
Hearing loss	Yes
Nasal drainage	No
Sore throat	No
Vision changes	No
Dry eyes	No
Respiratory	

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Questionnaires (continued)

Chronic cough	No
Cough	No
Shortness of breath	No
Wheezing	No
Cardiovascular	
Chest pain	No
Swelling of feet	No
Palpitations	No
Gastrointestinal	
Abdominal pain	No
Blood in stools	No
Change in stools	No
Constipation	No
Diarrhea	No
Heartburn	No
Loss of appetite	No
Nausea	No
Vomiting	No
Genitourinary	
Pain with urination	No
Increased urination	No
Urinary frequency	No
Urinary Incontinence	No
Reproductive Females	
Breast discharge	No
Hot flashes	No
Irregular menses	No
Metabolic/Endocrine	
Brittle hair	No
Brittle nails	No
Cold intolerance	No
Hair changes	No
Heat intolerance	No
Hair growth	No
Increased thirst	No
Increased hunger	No
Neurological	
Dizziness	No
Tremors	No
Extremity numbness	No
Extremity weakness	No
Difficulty walking/maintaining balance	No
Headache	No
Memory loss	No
Seizures	No
Psychiatric	
Anxiety	No
Depression	No
Lack of sleep	No
Integumentary	
Hives	No
Rash	No
Skin lesion	No
Musculoskeletal	
Back pain	No
Joint pain	No
Muscle weakness	No
Hematologic/Lymphatic	

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Questionnaires (continued)

Easy bruising

No

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Documents

Video Visit Terms and Conditions

Electronic signature on 11/12/2024 8:23 AM (effective from 11/12/2024) - E-signed

UPMC VIDEO VISITS AND E-VISITS TERMS OF USE

These Terms of Use apply to UPMC Telehealth Services, including video visits and e-visits.

UPMC Telehealth Visits are not Emergency Care or Urgent Medical Care. If you have an emergency, you should call 911 or seek emergency medical services.

1. Terms of Use.

- a. By clicking I agree, you accept these Terms of Use.
- b. UPMC may change these Terms of Use. It is your responsibility to review any changes.
- c. UPMC may inform you of changes electronically, either by emailing you or posting the information on the UPMC Telehealth website or mobile application.

2. Enrollment and Use.

- a. To use UPMC Telehealth, you must create an Account.
- b. You may only create an Account for yourself, unless:
 - i. You have proxy permissions for another adult in UPMC Central Pa Portal; or
 - ii. You are the parent or legal guardian for a minor child.
- c. By creating an Account, you agree that:
 - i. You are at least 18 years of age;
 - ii. You have the legal right to create the Account;
 - iii. You will provide true, complete, and updated information;
 - iv. Any Account you create is considered your Account under these Terms; and
 - v. You will only use your Account as described in these Terms.

3. Current Location.

- a. Please select your (or the patients) current physical location when you create an Account.
- b. UPMC relies upon the accuracy of your selected location to provide Services.

4. Website and Application Content.

- a. General information on the UPMC website or mobile application is not medical advice.
- b. You should always talk to a qualified health care professional for diagnosis and treatment.
- c. UPMC collects, stores, and uses information related to use of your Account, including information you upload to your Account.

5. Limitations.

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Documents (continued)

- a. You understand and agree that:
 - i. UPMC may refuse to provide access to an Account for any reason;
 - ii. UPMC may refuse to provide Telehealth Services for any reason;
 - iii. You use your Account at your own risk; and
 - iv. UPMC does not make any warranty regarding the Service or your Account.
- b. UPMC is not liable to you or anyone else for any misuse of your Account.
- c. UPMC is not liable for any legal claims related to your use of your Account.

6. Termination of Accounts.

- a. You may stop access to your Account at any time, for any reason. If you would like to stop your Account, please call the UPMC Central Pa Portal Help Desk at: 1 (888) 782-5678 or (717) 988-0000.
- b. UPMC may change or discontinue access to any Account at any time, for any reason.

7. Indemnification. As a condition of using your Account, you agree that neither UPMC nor any affiliated organization, nor any supplier or licensor, nor their agents or employees (Indemnified Parties), will be responsible for any third-party claims arising out of your use of your Account; your use of UPMC Telehealth Services; your failure to comply with any law or regulation; or your breach of these Terms. You agree that you will not settle any claim against any Indemnified Party without the written consent of that Party.

8. Payment.

- a. There is no fee to create an Account. Telehealth Services are billed as healthcare Services.
- b. UPMC will make all reasonable efforts to bill appropriate payers for Services you receive, including Medicare, Medicaid, insurance, or other payers.
- c. You agree that you may be responsible for payment for Telehealth Services not covered by the appropriate payer. If responsible, you agree to pay for Telehealth Services.

9. General.

- a. The laws of Pennsylvania apply to your use of UPMC Telehealth.
- b. UPMC may modify these Terms of Use, other terms and conditions, or the content of the UPMC Telehealth website or mobile applications at any time.
- c. The UPMC Telehealth website and applications are UPMC property. They are provided for your personal use. You may not publish or use the content for other reasons.
- d. Your agreement to these Terms applies only to you. You may not transfer it to anyone else.

11/13/2024 - Telemedicine in Medical Surgical Associates Endocrinology Associates (continued)

Documents (continued)

Janet C Lazur
Electronically signed for Janet C Lazur

Signature of Patient or Legal Representative