

# **SHADEH QUASHIE**

Maloney Gardens, D'Abadie  
Phone 1-868-284-7261

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## **OBJECTIVE**

Reliable and safety-focused worker seeking an **entry-level warehouse or factory position**. Experienced in food-related warehousing, material handling, shift work, and customer-facing operations. Dependable, physically fit, and willing to learn.

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## **WORK EXPERIENCE**

### **iQor**

**Customer Service Representative (Utilities – California)** | Jun 2025 – Present

- Handle customer inquiries for a California utilities company
  - Follow strict procedures, scripts, and compliance guidelines
  - Accurately document customer interactions and resolve issues
  - Maintain professionalism, focus, and attendance in a fast-paced environment
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### **Diana Candy Limited**

**Warehouse Supervisor** | Nov 2023 – Apr 2025

- Supported food production by ensuring timely supply of raw and packaging materials
- Supervised staff while enforcing safety, cleanliness, and SOPs
- Assisted with inventory checks and material staging

**Lift Truck Driver** | Mar 2021 – Nov 2023

- Operated forklift to load and offload trucks and racks safely
- Performed daily equipment checks
- Followed warehouse and food safety procedures

**Warehouse Attendant** | Nov 2019 – Mar 2021

- Handled and staged materials for production lines
  - Maintained FIFO stock rotation
  - Kept work areas clean and organized
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## **Amalgamated Security Services**

**Security Guard | Oct 2016 – Nov 2019**

- Maintained safety, order, and discipline during shifts
  - Followed procedures and reported incidents clearly
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## **EDUCATION**

**Malabar Government Secondary School – 2005**

CXC Passes including English A, Mathematics, and Social Studies

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## **CERTIFICATIONS**

- Forklift Certified Operator
  - Google Project Management Fundamentals (2024)
  - Google Cybersecurity Fundamentals (2024)
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## **SKILLS**

- Warehouse & Factory Support
- Food Safety & Clean Work Practices
- Material Handling & Stock Control
- Forklift Operation
- Customer Service & Communication
- Following SOPs & Documentation
- Teamwork, Reliability & Shift Work