

SHADEH QUASHIE

Maloney Gardens, D'Abadie
Phone 1-868-284-7261

OBJECTIVE

Reliable and safety-focused worker seeking an **entry-level warehouse or factory position**. Experienced in food-related warehousing, material handling, shift work, and customer-facing operations. Dependable, physically fit, and willing to learn.

WORK EXPERIENCE

iQor

Customer Service Representative (Utilities – California) | Jun 2025 – Present

- Handle customer inquiries for a California utilities company
 - Follow strict procedures, scripts, and compliance guidelines
 - Accurately document customer interactions and resolve issues
 - Maintain professionalism, focus, and attendance in a fast-paced environment
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Diana Candy Limited

Warehouse Supervisor | Nov 2023 – Apr 2025

- Supported food production by ensuring timely supply of raw and packaging materials
- Supervised staff while enforcing safety, cleanliness, and SOPs
- Assisted with inventory checks and material staging

Lift Truck Driver | Mar 2021 – Nov 2023

- Operated forklift to load and offload trucks and racks safely
- Performed daily equipment checks
- Followed warehouse and food safety procedures

Warehouse Attendant | Nov 2019 – Mar 2021

- Handled and staged materials for production lines
 - Maintained FIFO stock rotation
 - Kept work areas clean and organized
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Amalgamated Security Services

Security Guard | Oct 2016 – Nov 2019

- Maintained safety, order, and discipline during shifts
 - Followed procedures and reported incidents clearly
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EDUCATION

Malabar Government Secondary School – 2005

CXC Passes including English A, Mathematics, and Social Studies

CERTIFICATIONS

- Forklift Certified Operator
 - Google Project Management Fundamentals (2024)
 - Google Cybersecurity Fundamentals (2024)
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SKILLS

- Warehouse & Factory Support
- Food Safety & Clean Work Practices
- Material Handling & Stock Control
- Forklift Operation
- Customer Service & Communication
- Following SOPs & Documentation
- Teamwork, Reliability & Shift Work