

Problem Statement



What is projected vs What actually matters - Comparative analysis of NYC

Why it matters?

Differences between what is publicized about a city vs what actually matters about it.

Uses:

Resolve important problems pointed out by the posts and comments

Promote things otherwise neglected – pointed out by disparity between posts and comments

By identifying:

The important aspects of a city in the opinion of people, derived from text analytics across blogs
The topics represented/publicized by the official Instagram social media handle of the city, derived by
performing image analytics across 3 official NYC channels

Data Source



Instagram Pages representing NYC

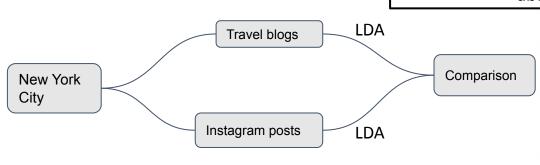
The idea was to consider what topics were demonstrated by posts for the New York City for the last 1 year.

- nycgov
- ~600 posts scrapped
- visit nyc
- ~720 posts scrapped
- secret nyc
- ~620 posts scrapped



<u>Travel pages – Tripadvisor</u>

- (https://www.tripadvisor.com/ShowForum-g607 63-i5-New York City New York.html)
- Scrapped ~16000 comments about New York City to identify the most important topics people spoke about while discussing things about New York city.
- Considered the comments for the last 1 year to see what people spoke about most when talking about NYC







PART 1 – Image Analytics

Scraped ~2000 Instagram images using Instaloader

Used Google Cloud Vision to extract labels of images

Combined Captions and Labels as one list

Removed stop words, hashtags, special characters, punctuations and lemmatized words

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Topic Modelling on Images

Topic 1	Skyline	Skyscraper, Block, Cloud, Daytime, World
Topic 2	Landscape	Nature, Flower, Natural, Landscape, Leisure
Topic 3	Event	Rectangle, Electric, Tickets, Brand, Circle
Topic 4	Traffic	Vehicle, Automotive, Infrastructure, Lighting, Wheel
Topic 5	People	Covid, Gesture, Happy, Event, Yorkers
Topic 6	Statue of Liberty	Bridge, Facade, Light, Lighting, Window

Part 2 - Blog Analytics

Step 1

• Scrapped ~ 16000 comments

Step 2

Computed Term Frequency

Step 3

Performed LDA

Topic 1	Quarantine
Topic 2	Accomodation
Topic 3	Leisure
Topic 4	Crime
Topic 5	Travel

quarantine, vaccine, rule, may, 2021, mask

restaurant, food, hotel, great, bar, room

park, walk, central, time, street, brooklyn, jazz, date

crime, people, homeless, like

car, flight, airport, jfk, parking, subway, train, people, station

Embedder Matrix

Topic 1 : Quarantine

y=0: ["Quarantine", "Travel", "Vaccine"]

Topic 2: Accomodation

y=1: ["Restaurant", "Bar", "Food"]

X: Top 3 words from all 5 topics







Recommendations

	Instagram Topics							
	City Scape	Natural Landscape	City Events	Traffic	People	Riverside		
Travel Blogs	0.56	0.40	0.51	0.43	0.49	0.52		

	Blog Topics						
	Quarantine	Hotels & Accomodation	Train and Subway	Leisure	Crime	Air Travel	
Instagram	0.40	0.57	0.57	0.60	0.47	0.52	

• Tourists generally associate and are more interested in modern city look than the natural scenery of NYC.

