

Agentic Trades Voice Agent - Run Book

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Pre-Reqs

- Set env from .env.example; ensure Postgres with PostGIS; Stripe and Twilio creds.
- Run migrations: npm run migrate

Local Development

- docker compose up -d db; npm run dev; hit http://localhost:5050/health
- Expose a public URL (ngrok/Cloud) for Twilio and Stripe webhooks.

Deploy

- Build container; configure HTTPS; set env secrets; provision DB with PostGIS; run migrations.
- Add monitoring: CPU, memory, p95 latency, webhook failures.

On-Call Playbook

- High response latency -> check DB connections; scale app; verify OpenAI/Twilio latency.
- Failed webhooks -> verify raw body; confirm secrets; retry events from provider dashboard.
- DB locks -> inspect long queries; vacuum/analyze; scale vertical.

Runbooks

- Rotate Stripe secret -> update env + restart; Twilio signature -> rotate auth token carefully.
- Restore from DB backup -> point-in-time recovery; re-run migrations if needed.