



✓ **Congratulations! You passed!**

Next Item



1. If Business Performance Management has been around since the 1980s, why did it only start to take off more recently?

1 / 1
point

- ☐ First and second generation DSS were still storing data in internal warehouses.
- ☐ Lower costs, higher interest and broader community of designers made BPM possible.
- ☐ Executives began to see the shortcomings of solely relying on DSS and BI.
- ☒ BPM required tools and outputs that didn't become mainstream until the advent of BI.

Correct

Correct. BI tools "turbo charged" the ability to access, analyze, and act on data.



2. In what approach to BPM does an executive team implement strategic change in a top-down manner?

1 / 1
point

- ☒ Big Bang Performance Management

Correct

Correct. Executive team implements strategic change throughout the enterprise

- ☐ In incremental deployment of BPM
- ☐ Cross-functional performance management
- ☐ In Six Sigma Performance Management



3. In what situations is the performance measurement model DMADV more appropriate than DMAIC?

0 / 1
point

- ☒ When KPIs help focus performance improvement efforts on one or two key metrics

This should not be selected

Not Correct. This is not a factor.

- ☐ When constructing a new management system
- ☐ When the performance measurement system is at the department level
- ☐ When inheriting a legacy management system



4. Which of the following statements about Performance Measurement Tools is NOT true?

1 / 1
point

- ☐ Balanced scorecards are focused on improving overall strategy while Six Sigma focuses on improving processes.
- ☐ When scorecard metrics are refined, KPIs should also be updated.
- ☐ Six Sigma focuses on zero defects per million opportunities.
- ☒ Identifying an enterprise's Six Sigma approach starts with first identifying balanced scorecard metrics.

Correct

Correct. Six Sigma stands independently from Balanced Scorecards.



5. Please check all that applies. Big Data:

1 / 1
point



...refers to any kind of large data that cannot be stored in a single storage unit.

Correct

Correct.



...can include Structured Data

Correct

Correct.



...can include Unstructured Data

Correct

Correct.



...refers to any kind of information whose numeric value exceeds one trillion.

Un-selected is correct