<<Today>>

<<FirstParent.RelatedContact\_Name>>

<<Contact\_MailingStreet>>

<<Contact\_MailingCity>>, <<Contact\_MailingState>> <<Contact\_MailingPostalCode>>

Dear <<FirstParent.RelatedContact\_Name>>,

We hope this note finds you and <<Contact\_FirstName>> doing well. Make-A-Wish® looks forward to the privilege of granting <<Contact\_FirstName>> a wish and to being a part of this magical time for <<Contact\_FirstName>> and your family. Unfortunately, we have not heard from you since our last communication dated **ENTER DATE OF 90 DAY LETTER.**

*Our volunteer wish granters also tried contacting you during this time and have not succeeding in reaching you.* Regrettably, we are unable to continue with our wish-granting process for <<Contact\_FirstName>> until we hear from you.

It would be our pleasure to grant a wish for <<Contact\_FirstName>>; however, we need to speak with you to continue. Please contact your volunteer wish-granters: ***<<Case\_Wish\_Granter\_1>> – <<Case\_Wish\_Granter\_1\_Cell>>*** or ***<<Case\_Wish\_granter\_2>> – <<Case\_Wish\_Granter\_2\_Cell>>*** or our office at **(888) 888-8888** by **ENTER DATE 60 DAYS FROM TODAY.** As was indicated in our last correspondence, <<Contact\_FirstName>>’sfile has now been placed on inactive status.

If we do not hear from you by **ENTER DATE 60 DAYS FROM TODAY**, we will officially close <<Contact\_FirstName>>’s file. If, at any point after <<Contact\_FirstName>>’s file is closed on [date], you decide again to pursue a wish through Make-A-Wish, you will need to refer <<Contact\_FirstName>> once more to our organization. He/she will need to meet all of Make-A-Wish’s eligibility criteria in place at that time. Please understand that if <<Contact\_FirstName>>’s medical condition changes or Make-A-Wish changes its eligibility criteria, there is a possibility that <<Contact\_FirstName>>’s condition at the time of re-referral may no longer qualify him/her to receive a wish.

We look forward to being able to share the power of a wish® with <<Contact\_FirstName>> and your family. We hope <<Contact\_FirstName>> is doing well and that we will hear from you soon.

Sincerely,

<<CaseOwner\_FullName>>

<<CaseOwner\_Title>>