To the family of << Contact\_FullName >>,  
  
We are honored to be able to grant a wish for <<Contact\_FirstName>>, and look forward to working closely with your family through the remainder of the wish process. We understand, however, that life can be extremely busy, especially when a child with a life-threatening medical condition is involved. We want to be sensitive to your family’s needs and offer you the additional time you have requested before proceeding with <<Contact\_FirstName>>’s wish.  
  
Per our national policies, we are able to place <<Contact\_FirstName>>’s wish on hold for a period of up to one year. The one-year hold period began on the day of your request <<Case\_Copy\_2\_Hold\_Date>> and will expire on <<Case\_Est\_Hold\_End\_Date>>. At that time, we will contact you with details of the next steps in <<Contact\_FirstName>>’s wish process. Please know that we will check in with your family in six months to ensure that you wish to continue the hold as planned.  
  
If you should change your mind, or for any reason want to resume the wish process again before the expiration of the hold period please contact me directly.   
  
We consider it a privilege to grant a wish for <<Contact\_FirstName>> and look forward to bringing your family unforgettable moments and memories when we resume the process in one year. We believe that a Make-A-Wish® experience can give a child the optimism and strength to live with, or even overcome, a life-threatening medical condition. We look forward to delivering this joy to <<Contact\_FirstName>> and inviting your entire family to **share the power of a wish®!**

<<Case\_Case\_email\_signature>>