

Technology Stack:

Team ID	LTVIP2025TrMID30893
Project Name	Calculating Family Expenses

- ❖ Cloud-Based Platform Entirely hosted in the cloud (SaaS model). Accessible via web browser with no local installation.
- ❖ Multi-Tenant Architecture Multiple customers share the same infrastructure. Data is logically separated to ensure privacy and security.
- ❖ Application Layer Provides core business applications (e.g., ITSM, HR, CSM). Custom applications can also be developed using App Engine.
- ❖ Platform Layer (Now Platform) Core engine that powers workflows, data handling, and a3pp development.

Architecture Of Service Now

